

364573-2026 - Kilpailu

Norja – Tietotekniset palvelut: neuvonta, ohjelmistojen kehittäminen, Internet ja tuki – IT
Operational Services
OJ S 101/2026 28/05/2026
Hankintailmoitus tai käyttöoikeussopimusta koskeva ilmoitus – vakiojärjestelmä
Palvelut

1. Ostaja

1.1. Ostaja

Virallinen nimi: STAVANGER KONSERTHUS IKS

Sähköposti: arne@innkjopskontoret.no

Ostajan oikeudellinen muoto: Julkisoikeudellinen yhteisö, joka on paikallisviranomaisen määräysvallassa

Pääasiallinen toimiala: Yleinen julkishallinto

2. Menettely

2.1. Menettely

Ilmoituksen nimi: IT Operational Services

Kuvaus: The competition is for the operation and management of the contracting authority's IT infrastructure in Stavanger concert hall and Kuppelhallen. The objective of the agreement is to ensure stable and secure IT operations, good user experience, as well as effective support for both joint and discipline specific systems. Particular emphasis will be placed on high uptime, flexible user support and competence within the Microsoft 365 platform. There is also occasional need for attendance during events mainly connected to the operation of AV equipment. This will occur as ordered in more detail. The value of the procurement is estimated to be above the EEA threshold. The volume is an estimate and is not binding for the contracting authority. See the procurement documents for further information. The contracting authority reserves the right to cancel the competition, i.a. in connection with budgetary coverage and political approval. APPRENTICE: The obligation to set requirements for apprentices is considered to apply for this procurement, cf. the Procurement Act §7. See the contract for more information.

Menettelyn tunniste: db992c62-a9cb-4383-a1f7-01b641718c84

Sisäinen tunniste: 26114

Menettelyn tyyppi: Avoin

Käytetään nopeutettua menettelyä: ei

Menettelyn tärkeimmät piirteet: The competition will be held in accordance with the Public Procurement Act from 17 June 2016 no. 73 (LOA), with the accompanying regulations of 12 August 2016 no. 974 (FOA), as well as the provisions in this tender documentation. The competition will be held as TED - open tender contest in accordance with the regulations, Parts I and part III. All interested tenderers can submit tenders for this type of procedure. Negotiations are not allowed. The procurement is announced in the DOFFIN and TED database.

2.1.1. Tarkoitus

Pääasiallinen hankintalaji: Palvelut

Pääasiallinen luokitus (cpv): 72000000 Tietotekniset palvelut: neuvonta, ohjelmistojen kehittäminen, Internet ja tuki
Lisäluokitus (cpv): 30200000 Atk-laitteet ja -tarvikkeet, 30213000 PC:t, 30230000 Tietokoneisiin liittyvät laitteet ja varusteet, 48000000 Ohjelmatuotteet ja tietojärjestelmät, 72500000 Tietokonepalvelut, 72514000 Tietokonekeskuspalvelut

2.1.2. Suorituspaikka

Maaryhmittely (NUTS): Rogaland (NO0A1)

Maa: Norja

Lisätiedot: -

2.1.4. Yleistä tietoa

Oikeusperusta:

Direktiivi 2014/24/EU

2.1.6. Poissulkemisperusteet

Poissulkemisperusteiden ilmoittamispaikka: Ilmoitus

Korruptio: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Petos: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Rahanpesu tai terrorismin rahoitus: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Rikollisjärjestön toimintaan osallistuminen: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Terrorismirikokset tai terroritoimintaan liittyvät rikokset: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Lapsityövoima ja muut ihmiskaupan muodot: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Ympäristölainsäädännön mukaisten velvoitteiden rikkominen: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Työlainsäädännön mukaisten velvoitteiden rikkominen: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Sosiaalilainsäädännön mukaisten velvoitteiden rikkominen: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Toisten talouden toimijoiden kanssa kilpailun vääristämiseksi tehdyt sopimukset: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Ammatin harjoittamiseen liittyvä vakava virhe: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Väärien tietojen antaminen, tietojen salaaminen, vaadittujen asiakirjojen toimittamatta jättäminen tai tätä menettelyä koskevien luottamuksellisten tietojen saaminen: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Talouden toimijan hankintamenettelyyn osallistumisesta johtuvat eturistiriidat: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Välitön tai välillinen osallistuminen tämän hankintamenettelyn valmisteluun: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Ennenaikainen irtisanominen, vahingonkorvaukset tai muut vastaavat seuraamukset: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Sosiaaliturvamaksujen maksamiseen liittyvän veloitteen rikkominen: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Verojen maksamiseen liittyvän veloitteen rikkominen: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Liiketoiminta on keskeytetty: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Konkurssi: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Järjestelyt velkojen kanssa: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Maksukyvyttömyys: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Varat selvitysmiehen hallinnassa: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Kansallisesta lainsäädännöstä johtuva konkurssia tai muuta sellaista vastaava tilanne: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Osa

5.1. Osa: LOT-0000

Ilmoituksen nimi: IT Operational Services

Kuvaus: The competition is for the operation and management of the contracting authority's IT infrastructure in Stavanger concert hall and Kuppelhallen. The objective of the agreement is to ensure stable and secure IT operations, good user experience, as well as effective support for

both joint and discipline specific systems. Particular emphasis will be placed on high uptime, flexible user support and competence within the Microsoft 365 platform. There is also occasional need for attendance during events mainly connected to the operation of AV equipment. This will occur as ordered in more detail. The value of the procurement is estimated to be above the EEA threshold. The volume is an estimate and is not binding for the contracting authority. See the procurement documents for further information. The contracting authority reserves the right to cancel the competition, i.a. in connection with budgetary coverage and political approval. APPRENTICE: The obligation to set requirements for apprentices is considered to apply for this procurement, cf. the Procurement Act §7. See the contract for more information.

Sisäinen tunniste: 26114

5.1.1. Tarkoitus

Pääasiallinen hankintalaji: Palvelut

Pääasiallinen luokitus (cpv): 72000000 Tietotekniset palvelut: neuvonta, ohjelmistojen kehittäminen, Internet ja tuki

Lisäluokitus (cpv): 30200000 Atk-laitteet ja -tarvikkeet, 30213000 PC:t, 30230000

Tietokoneisiin liittyvät laitteet ja varusteet, 48000000 Ohjelmatuotteet ja tietojärjestelmät, 72500000 Tietokonepalvelut, 72514000 Tietokonekeskuspalvelut

5.1.2. Suorituspaikka

Maaryhmittely (NUTS): Rogaland (NO0A1)

Maa: Norja

Lisätiedot: -

5.1.3. Arvioitu kesto

Muu kesto: Tuntematon

5.1.6. Yleistä tietoa

Varattu osallistuminen:

Osallistumista ei ole varattu.

Hankintaa ei ole rahoitettu EU:n varoista

Hankintaan sovelletaan WTO:n julkisia hankintoja koskevaa sopimusta (GPA): kyllä

5.1.9. Valintaperusteet

Valintaperusteiden ilmoittamispaikka: Hankinta-asiakirja

5.1.10. Vertailuperusteet

Kriteeri:

Tyyppi: Hinta

Nimi: Prices and Costs

Kuvaus: -

Kategoria vertailuperuste paino: Painotus (prosentteina, tarkka)

Vertailuperusteen luku: 15

Kriteeri:

Tyyppi: Laatu

Nimi: Solution proposals, functionality and user friendliness.

Kuvaus: -

Kategoria vertailuperuste paino: Painotus (prosentteina, tarkka)

Vertailuperusteen luku: 35

Kriteeri:

Tyyppi: Laatu

Nimi: Implementation

Kuvaus: -

Kategoria vertailuperuste paino: Painotus (prosentteina, tarkka)

Vertailuperusteen luku: 10

Kriteeri:

Tyyppi: Laatu

Nimi: Service and Assignment Specific Competence

Kuvaus: -

Kategoria vertailuperuste paino: Painotus (prosentteina, tarkka)

Vertailuperusteen luku: 10

Kriteeri:

Tyyppi: Laatu

Nimi: Climate and environment

Kuvaus: -

Kategoria vertailuperuste paino: Painotus (prosentteina, tarkka)

Vertailuperusteen luku: 30

5.1.11. Hankinta-asiakirjat

Lisätietojen pyytämisen määräaika: 20/08/2026 22:00:00 (UTC+00:00) Länsi-Euroopan aika, GMT

Hankinta-asiakirjojen osoite: <https://tendsign.com/doc.aspx?MeFormsNoticId=92965>

5.1.12. Hankinnan ehdot

Tarjouksen/hakemuksen jättämisen ehdot:

Tarjouksen/hakemuksen jättäminen sähköisesti: Pakollinen

Tarjouksen/hakemuksen toimitusosoite: <https://tendsign.com/doc.aspx?MeFormsNoticId=92965&GoTo=Tender>

Kielet, joilla tarjoukset tai osallistumishakemukset voidaan toimittaa: norja

Sähköinen luettelo: Sallittu

Vaaditaan kehittynyt tai hyväksytty sähköinen allekirjoitus tai leima (sellaisena kuin se on määritelty asetuksessa (EU) N:o 910/2014)

Tarjousten vastaanottamisen määräaika: 31/08/2026 10:00:58 (UTC+00:00) Länsi-Euroopan aika, GMT

Ajanjakso, jonka tarjouksen on pysyttävä voimassa: 72 Päivät

Tietoa julkisesta avaamisesta:

Tarjousten avaamisen päivämäärä: 31/08/2026 10:01:00 (UTC+00:00) Länsi-Euroopan aika, GMT

Sopimusehdot:

Sopimuksen täytäntöönpano on rajattu tehtäväksi suojatyöohjelmien puitteissa: Ei

Sähköinen laskutus: Pakollinen

Tilaukset tehdään sähköisesti: kyllä

Maksut tehdään sähköisesti: kyllä

5.1.15. Menetelmät

Puitejärjestely:

Ei puitejärjestelyä

Tietoa dynaamisesta hankintajärjestelmästä:

Ei dynaamista hankintajärjestelmää

5.1.16. Lisätietoja, sovittelu ja muutoksenhaku

Muutoksenhakuelin: Sør-Rogaland tingrett

8. Organisaatiot

8.1. ORG-0001

Virallinen nimi: STAVANGER KONSERTHUS IKS

Rekisterinumero: 989887823

Yksikkö: Innkjøp

Postiosoite: Sandvigå 1

Postitoimipaikka: STAVANGER

Postinumero: 4007

Maaryhmittely (NUTS): Rogaland (NO0A1)

Maa: Norja

Yhteyspiste: Arne Hvidsten

Sähköposti: arne@innkjopskontoret.no

Puhelin: +47 51537000

Tämän organisaation roolit:

Ostaja

8.1. ORG-0002

Virallinen nimi: Sør-Rogaland tingrett

Rekisterinumero: 926 723 448

Postiosoite: Postboks 159

Postitoimipaikka: Stavanger

Postinumero: 4001

Maaryhmittely (NUTS): Rogaland (NO0A1)

Maa: Norja

Sähköposti: sor-rogaland.tingrett@domstol.no

Puhelin: 52 00 46 00

Internetosoite: <https://www.domstol.no/no/domstoler/tingrett/sor-rogaland-tingrett/>

Tämän organisaation roolit:

Muutoksenhakuelin

Ilmoituksen tiedot

Ilmoituksen tunniste/versio: 9f365ee2-15f3-4a0f-afd2-1c6cbefd674b - 01

Lomakkeen tyyppi: Kilpailu

Ilmoituksen tyyppi: Hankintailmoitus tai käyttöoikeussopimusta koskeva ilmoitus – vakiojärjestelmä

Ilmoituksen alatyyppe: 16

Ilmoituksen lähetyspäivä: 27/05/2026 05:43:26 (UTC+00:00) Länsi-Euroopan aika, GMT

Ilmoituksen lähetyspäivä (eSender): 27/05/2026 05:43:27 (UTC+00:00) Länsi-Euroopan aika, GMT

Kielet, joilla tämä ilmoitus on virallisesti saatavilla: englanti

Ilmoituksen julkaisunumero: 364573-2026

EUVL S -lehden numero: 101/2026

Julkaisupäivä: 28/05/2026