

594355-2026 - Kilpailu

Norja – Terveyspalvelut ja sosiaalitoimen palvelut – EL-26-07 Framework agreement for temporary staff for Elverum municipality.

OJ S 166/2026 28/08/2026

Hankintailmoitus – kevennetty järjestely

Palvelut

1. Ostaja

1.1. Ostaja

Virallinen nimi: Elverum kommune

Sähköposti: postmottak@elverum.kommune.no

Ostajan oikeudellinen muoto: Julkisoikeudellinen yhteisö, joka on paikallisviranomaisen määräysvallassa

Pääasiallinen toimiala: Yleinen julkishallinto

2. Menettely

2.1. Menettely

Ilmoituksen nimi: EL-26-07 Framework agreement for temporary staff for Elverum municipality.
Kuvaus: Purpose and scope Elverum municipality intends to enter into a framework agreement for temporary staff services within municipal health and care services. The contract includes, among other things: Doctors for use in institutions/nursing homes, health centres, family doctor's offices and emergency doctor surgeries. Nurse emergency doctor surgery Nurses and health care workers for use in institutions/nursing homes, home based services and the emergency doctor surgery. The objective of the procurement is to ensure reliable operation of the municipality's statutory health and care services by covering the need for qualified personnel in connection with absence and capacity challenges. The contract shall contribute to the municipality always having access to available and competent temporary staff who can carry out the assignments in accordance with applicable requirements for quality, patient safety and professional prudence. The framework agreement shall be able to be used by all relevant entities within the health and welfare sector in the municipality that have a need for external temporary staff. The need for temporary staff services will vary and can occur both in connection with planned leave, such as holidays and leave and for unforeseen events or increased activity. The assignments can be both shorter and longer and the need will typically be greatest during holiday periods, public holidays and weekends. The tenderer is required to have sufficient capacity and access to qualified personnel to be able to cover the contracting authority's needs when this occurs. The delivery shall be of high quality and it shall fulfil the current requirements in legislation and agreements, including working environment legislation and relevant tariff provisions. Tenderers shall actively use their competence and experience to ensure good execution of the delivery and contribute to achieving the objective of the framework agreement. Call-off mechanism The following call-off mechanisms will be used when ordering the framework agreement: If there is a need for temporary staff(s) contacted first supplier A. If tenderer A cannot deliver within the deadline stated in the order, the request goes to supplier B on the same terms. If supplier B is unable to deliver, the enquiry will go to supplier C. It is a prerequisite that supplier A has the capacity to deliver in most cases,

especially when it comes to planned call-offs. If a tenderer is not able to deliver, it is obligated to state this, without undue delay. The assignment will then proceed to the next tenderer in prioritised order.

Menettelyn tunniste: 7c523aa0-e765-44b6-b75b-56fe812c87d6

Sisäinen tunniste: cmr1rwl6y000004k0smf2k45a

Menettelyn tyyppi: Avoin

Menettelyn tärkeimmät piirteet: All interested suppliers can submit tender offers through Hyyr. The competition does not have a prequalification phase. The tenders will be evaluated directly, and dialogues or negotiations will not be allowed beyond minor clarifications and corrections of the tenders. Tenderers are strongly encouraged to follow the instructions given in this tender documentation with annexes and possibly ask questions about uncertainties in the communication module in Hyyr.

2.1.1. Tarkoitus

Pääasiallinen hankintalaji: Palvelut

Pääasiallinen luokitus (cpv): 85000000 Terveyspalvelut ja sosiaalitoimen palvelut

Lisäluokitus (cpv): 79625000 Hoitohenkilöstön hankintapalvelut, 85323000 Julkiset terveyspalvelut, 79624000 Sairaanhoidohenkilöstön hankintapalvelut, 85141000

Sairaanhoidohenkilöstön palvelut, 85100000 Terveyspalvelut, 85300000 Sosiaalityö ja siihen liittyvät palvelut, 79620000 Henkilöstön hankintapalvelut tilapäistyöntekijät mukaan luettuna, 79600000 Työhönottopalvelut, 85120000 Lääkäripalvelut ja niihin liittyvät palvelut

2.1.2. Suorituspaikka

Postitoimipaikka: Elverum

Postinumero: 2408

Maaryhmittely (NUTS): Innlandet (NO020)

Maa: Norja

Lisätiedot: Norway

2.1.3. Arvo

Ennakoitu arvo ilman arvonlisäveroa: 44 000 000,00 NOK

2.1.4. Yleistä tietoa

Oikeusperusta:

Direktiivi 2014/24/EU

Anskaffelsesforskriften -

2.1.6. Poissulkemisperusteet

Poissulkemisperusteiden ilmoittamispaikka: Hankinta-asiakirja

5. Osa

5.1. Osa: LOT-0001

Ilmoituksen nimi: EL-26-07 Framework agreement for temporary staff for Elverum municipality. Kuvaus: Purpose and scope Elverum municipality intends to enter into a framework agreement for temporary staff services within municipal health and care services. The contract includes, among other things: Doctors for use in institutions/nursing homes, health centres, family doctor's offices and emergency doctor surgeries. Nurse emergency doctor surgery Nurses and health care workers for use in institutions/nursing homes, home based services and the emergency doctor surgery. The objective of the procurement is to ensure reliable operation of the municipality's statutory health and care services by covering the need for qualified personnel in connection with absence and capacity challenges. The contract shall contribute to

the municipality always having access to available and competent temporary staff who can carry out the assignments in accordance with applicable requirements for quality, patient safety and professional prudence. The framework agreement shall be able to be used by all relevant entities within the health and welfare sector in the municipality that have a need for external temporary staff. The need for temporary staff services will vary and can occur both in connection with planned leave, such as holidays and leave and for unforeseen events or increased activity. The assignments can be both shorter and longer and the need will typically be greatest during holiday periods, public holidays and weekends. The tenderer is required to have sufficient capacity and access to qualified personnel to be able to cover the contracting authority's needs when this occurs. The delivery shall be of high quality and it shall fulfil the current requirements in legislation and agreements, including working environment legislation and relevant tariff provisions. Tenderers shall actively use their competence and experience to ensure good execution of the delivery and contribute to achieving the objective of the framework agreement. Call-off mechanism The following call-off mechanisms will be used when ordering the framework agreement: If there is a need for temporary staff(s) contacted first supplier A. If tenderer A cannot deliver within the deadline stated in the order, the request goes to supplier B on the same terms. If supplier B is unable to deliver, the enquiry will go to supplier C. It is a prerequisite that supplier A has the capacity to deliver in most cases, especially when it comes to planned call-offs. If a tenderer is not able to deliver, it is obligated to state this, without undue delay. The assignment will then proceed to the next tenderer in prioritised order.

Sisäinen tunniste: cmr1rwl95000304k01xp2io8a

5.1.1. Tarkoitus

Pääasiallinen hankintalaji: Palvelut

Pääasiallinen luokitus (cpv): 85000000 Terveyspalvelut ja sosiaalitoimen palvelut

Lisäluokitus (cpv): 79625000 Hoitohenkilöstön hankintapalvelut, 85323000 Julkiset

terveyspalvelut, 79624000 Sairaanhoidohenkilöstön hankintapalvelut, 85141000

Sairaanhoidohenkilöstön palvelut, 85100000 Terveyspalvelut, 85300000 Sosiaalityö ja siihen

liittyvät palvelut, 79620000 Henkilöstön hankintapalvelut tilapäistyöntekijät mukaan luettuna,

79600000 Työhönottopalvelut, 85120000 Lääkäripalvelut ja niihin liittyvät palvelut

5.1.2. Suorituspaikka

Postitoimipaikka: Elverum

Postinumero: 2408

Maaryhmittely (NUTS): Innlandet (NO020)

Maa: Norja

Lisätiedot: Norway

5.1.3. Arvioitu kesto

Kesto: 48 Kuukaudet

5.1.4. Uusiminen

Sopimuksen optiokausien enimmäismäärä: 2

Lisätietoja uusimisesta: The contract can be extended for 1 year at a time, up to 2 times (2+1+1).

5.1.5. Arvo

Ennakoitu arvo ilman arvonlisäveroa: 44 000 000,00 NOK

5.1.6. Yleistä tietoa

Varattu osallistuminen:

Osallistumista ei ole varattu.
Hankintaa ei ole rahoitettu EU:n varoista

5.1.9. Valintaperusteet

Valintaperusteiden ilmoittamispaikka: Hankinta-asiakirja

5.1.10. Vertailuperusteet

Kriteeri:

Tyyppi: Laatu

Nimi: Follow-up of the contracting authority and temporary staff.

Kuvaus: Tenderers shall describe their system for following-up both their temporary staff who are hired and the contracting authority, in order to ensure that all requirements for the delivery in the requirement specifications are safeguarded, including, in particular, the requirements in the Working Environment Act. Special emphasis will be put on the tenderer's system and work to ensure that the temporary staff's working conditions are in accordance with the Working Environment Act and the tenderer's handling of deviations with offered temporary staff. The contracting authority will emphasise systems and routines at the tenderer in order to ensure that the terms in the contract, and particularly the requirement specifications, are taken care of. Kategoria vertailuperuste paino: Painotus (prosentteina, tarkka)

Vertailuperusteen luku: 40

Kriteeri:

Tyyppi: Hinta

Nimi: Price

Kuvaus: The tender prices shall be stated in the attached price form. All the fields shall be completed. The form cannot be changed with new item lines or columns. It is the tenderer's responsibility that the price form is completed completely and correctly. Tenderers shall state the mark-up percentage of the stated paid hourly wage. This mark-up percentage shall cover all of the service provider's administrative and other costs incurred when performing the service. For hourly wages that are higher than the tariff stated in the price form, the actual basic salary will form the basis for the percentage mark-up. Any addition to the temporary staff's wages will not be calculated as a basis for percentage mark-up. If there is contradiction between the information in the price form and the tender letter, the information in the tender letter will take precedence. The prices shall be stated excluding VAT, and they shall include all relevant costs and duties for executing the service. All costs not stated or specified will be seen as included. Changes to the mark-up percentage will not be possible in the contract period. The increases in the temporary staff's tariff wage lead to proportional increases in income for the framework agreement suppliers.

Kategoria vertailuperuste paino: Painotus (prosentteina, tarkka)

Vertailuperusteen luku: 60

Kriteeri:

Tyyppi: Laatu

Nimi: Climate and environment

Kuvaus: Cf. the Public Procurement Regulations § 7-9 Climate and environmental considerations in public procurements, the requirements and criteria shall aim at reducing the procurement's total climate footprint or environmental impact. The obligation to set requirements or criteria on climate and environmental considerations that are immaterial. The contracting authority estimates that the procurement of doctors, where the core of the delivery is labour, will only have a marginal climate footprint and environmental impact. Other elements, such as the type of vehicles that the temporary staff are driving, are considered to be outside the nature of the procurement and are therefore not further assessed. The

contracting authority will, on the basis of its justification, use the exclusion provisions in the procurement regulations § 7-9, fifth paragraph, as the procurement is considered to have a climate footprint and an environmental impact that is immaterial.

Kategoria vertailuperuste paino: Painotus (prosentteina, tarkka)

Vertailuperusteen luku: 0

5.1.11. Hankinta-asiakirjat

Hankinta-asiakirjojen osoite: <https://hyyr.no/procurement/cmr1rwl6y000004k0smf2k45a>

5.1.12. Hankinnan ehdot

Tarjouksen/hakemuksen jättämisen ehdot:

Tarjouksen/hakemuksen jättäminen sähköisesti: Pakollinen

Tarjouksen/hakemuksen toimitusosoite: <https://hyyr.no/procurement/cmr1rwl6y000004k0smf2k45a>

Kielet, joilla tarjoukset tai osallistumishakemukset voidaan toimittaa: norja, englantia

Sähköinen luettelo: Ei sallittu

Tarjoaja voi jättää useamman kuin yhden tarjouksen: Ei sallittu

Tarjousten vastaanottamisen määräaika: 01/10/2026 12:00:00 (UTC+02:00) Itä-Euroopan aika, Keski-Euroopan kesäaika

Ajanjakso, jonka tarjouksen on pysyttävä voimassa: 90 Päivät

Sopimusehdot:

Sopimuksen täytäntöönpano on rajattu tehtäväksi suojatyöohjelmien puitteissa: Ei

Sopimuksen täytäntöönpanoa koskevat ehdot: See Tender Documents

Sähköinen laskutus: Pakollinen

Tilaukset tehdään sähköisesti: ei

Maksut tehdään sähköisesti: ei

Rahoitusjärjestelyn kuvaus: See tender documents

5.1.15. Menetelmät

Puitejärjestely:

Puitejärjestely, johon ei liity uudelleen kilpailuttamista

Osallistujien enimmäismäärä: 3

Tietoa dynaamisesta hankintajärjestelmästä:

Ei dynaamista hankintajärjestelmää

5.1.16. Lisätietoja, sovittelu ja muutoksenhaku

Muutoksenhakuelin: HEDMARKEN OG ØSTERDAL TINGRETT

Hankintamenettelystä lisätietoja antava organisaatio: Elverum kommune

Muutoksenhakumenettelyjen määräajoista lisätietoja tarjoava organisaatio: HEDMARKEN OG ØSTERDAL TINGRETT

Osallistumishakemuksia vastaanottava organisaatio: Hyyr AS

8. Organisaatiot

8.1. ORG-0001

Virallinen nimi: HEDMARKEN OG ØSTERDAL TINGRETT

Rekisterinumero: 935364892

Postiosoite: Østregate 41

Postitoimipaikka: HAMAR

Postinumero: 2317

Maaryhmittely (NUTS): Innlandet (NO020)

Maa: Norja

Yhteyspiste: HEDMARKEN OG ØSTERDAL TINGRETT

Tämän organisaation roolit:

Muutoksenhakuelin

Muutoksenhakumenettelyjen määrääjoista lisätietoja tarjoava organisaatio

8.1. ORG-0002

Virallinen nimi: Hyrr AS

Rekisterinumero: 924998687

Postiosoite: Gaustadalléen 21

Postitoimipaikka: Oslo

Postinumero: 0349

Maaryhmittely (NUTS): Oslo (NO081)

Maa: Norja

Yhteyspiste: Hyrr Support

Sähköposti: admin@hyrr.no

Puhelin: +47 90 63 65 38

Tämän organisaation roolit:

Osallistumishakemuksia vastaanottava organisaatio

8.1. ORG-0003

Virallinen nimi: Elverum kommune

Rekisterinumero: 952857991

Postiosoite: Lærerskolealléen 1

Postitoimipaikka: Elverum

Postinumero: 2408

Maaryhmittely (NUTS): Innlandet (NO020)

Maa: Norja

Yhteyspiste: Elverum kommune

Sähköposti: postmottak@elverum.kommune.no

Puhelin: 62 43 30 00

Tämän organisaation roolit:

Ostaja

Hankintamenettelystä lisätietoja antava organisaatio

Ilmoituksen tiedot

Ilmoituksen tunnisteversionumero: 2d0eb02c-f3bc-4433-97b7-c09ca589adee - 01

Lomakkeen tyyppi: Kilpailu

Ilmoituksen tyyppi: Hankintailmoitus – kevennetty järjestely

Ilmoituksen alatyypin numero: 20

Ilmoituksen lähetyspäivä: 27/08/2026 11:59:00 (UTC+02:00) Itä-Euroopan aika, Keski-Euroopan kesäaika

Kielet, joilla tämä ilmoitus on virallisesti saatavilla: englanti

Ilmoituksen julkaisunumero: 594355-2026

EUVL S -lehden numero: 166/2026

Julkaisupäivä: 28/08/2026