

613172-2026 - Kilpailu

Norja – Ohjelmiston toimituspalvelut – Platform for the administration and distribution of digital teaching aids and learning tools.

OJ S 172/2026 07/09/2026

**Hankintailmoitus tai käyttöoikeussopimusta koskeva ilmoitus – vakiojärjestelmä
Palvelut**

1. Ostaja

1.1. Ostaja

Virallinen nimi: Arendal kommune

Sähköposti: ak.anskaffelser@arendal.kommune.no

Ostajan oikeudellinen muoto: Julkisoikeudellinen yhteisö, joka on paikallisviranomaisen määräysvallassa

Pääasiallinen toimiala: Yleinen julkishallinto

2. Menettely

2.1. Menettely

Ilmoituksen nimi: Platform for the administration and distribution of digital teaching aids and learning tools.

Kuvaus: Background and purpose Arendal is located in the central part of Sørlandet. The municipality has approx. 46,000 inhabitants. Arendal municipality has a decentralised school structure with 16 municipal primary and secondary schools, organised as independent entities with separate rectors and management groups. The schools include both combined 1st - 10th schools and pure primary schools (1st - 7th years), as well as a resource centre with tenders across the stages. The municipality has a total of approx. 5,000 pupils in the primary and lower secondary schools. Arendal municipality is in an ongoing change of the school structure. Two primary schools (1st – 7th years) and the secondary school for one school have been decided to be folded. The changes are planned to be implemented from 01.01.2027. The overall responsibility for the school area is at the school office, which follows up on joint priorities, quality work and regulations, and acts as a link between the political level and the schools. The cooperation between the school office and the schools will take place, among other things, through fixed meeting points and joint development work, at the same time that each school adapts the work to local needs. The adult education is organised as a part of the municipality's training and is also a user of relevant digital services. Arendal municipality needs a joint system for the administration, distribution and access management of digital teaching aids in primary and secondary schools. The municipality has used a system for this purpose over time and has developed good experience with procurement, licence management and access management in this area. The procurement will be carried out as a result of the expiry of the existing agreement and shall ensure the continuation and further development of this work. Information on the procurement and process is in the document Konkurransesgrunnlag_Digital Platform for schools. Scope The estimated annual scope is challenging to estimate. This is connected with the complexity, changes in the school structure and a market with different actors. We estimate that the annual turnover will be NOK 3.0 million excluding VAT, which over 8 years will be NOK 24 million excluding VAT. The contract will have a valid amount of NOK 30 million excluding VAT during the contract period. The estimated scope is based on experiences with the current supplier, market dialogue and

indicative prices in the market. The estimated scope is not binding for the contracting authority. The following is not included in this procurement: - Learning platform (LMS) and educational follow-up. - functionality connected to artificial intelligence (KI) - other school administrative systems. The procurement is for the administration and distribution of digital teaching aids and a learning tool. Handling printed teaching aids is not included. The procurement does not include discipline specific teaching aids or individual applications. Reservations All conditions that the tenderer has for the tender shall be stated in the point conditions in the requirement specification document. Alternative tenders Alternative tenders cannot be submitted. Documents Please see the attached documents. Note that the tenderer shall fill in information in the attached documents.

Menettelyn tunniste: c0e133dd-327a-4193-9a13-d4fb09b3e98d

Sisäinen tunniste: cmtbihwzn000r04k03ifkaj1f

Menettelyn tyyppi: Tarjouskilpailukutsun julkaisemisen jälkeinen neuvottelumenettely / tarjousperusteinen neuvottelumenettely

Käytetään nopeutettua menettelyä: ei

Menettelyn tärkeimmät piirteet: All interested tenderers can apply for participation, but only a selection of qualified tenderers will be invited to submit a tender. The contracting authority will then conduct negotiations with the tenderers on the content of the tenders before the final award. Tenderers are strongly encouraged to follow the instructions given in this tender documentation with annexes and possibly ask questions about uncertainties in the communication module in Hyyr.

2.1.1. Tarkoitus

Pääasiallinen hankintalaji: Palvelut

Pääasiallinen luokitus (cpv): 72268000 Ohjelmiston toimituspalvelut

Lisäluokitus (cpv): 72222300 Tietotekniikkapalvelut, 72212100 Toimialakohtaisten ohjelmistojen kehittämispalvelut, 72260000 Ohjelmistoihin liittyvät palvelut

2.1.2. Suorituspaikka

Postiosoite: Sam Eydes Plass 2

Postitoimipaikka: Arendal

Postinumero: 4836

Maaryhmittely (NUTS): Agder (NO092)

Maa: Norja

Lisätiedot: Norway

2.1.3. Arvo

Ennakoitu arvo ilman arvonlisäveroa: 12 000 000,00 NOK

2.1.4. Yleistä tietoa

Oikeusperusta:

Direktiivi 2014/24/EU

Anskaffelsesforskriften -

2.1.6. Poissulkemisperusteet

Poissulkemisperusteiden ilmoittamispaikka: Hankinta-asiakirja, Hankinta-asiakirja

5. Osa

5.1. Osa: LOT-0001

Ilmoituksen nimi: Platform for the administration and distribution of digital teaching aids and learning tools.

Kuvaus: Background and purpose Arendal is located in the central part of Sørlandet. The municipality has approx. 46,000 inhabitants. Arendal municipality has a decentralised school structure with 16 municipal primary and secondary schools, organised as independent entities with separate rectors and management groups. The schools include both combined 1st - 10th schools and pure primary schools (1st - 7th years), as well as a resource centre with tenders across the stages. The municipality has a total of approx. 5,000 pupils in the primary and lower secondary schools. Arendal municipality is in an ongoing change of the school structure. Two primary schools (1st – 7th years) and the secondary school for one school have been decided to be folded. The changes are planned to be implemented from 01.01.2027. The overall responsibility for the school area is at the school office, which follows up on joint priorities, quality work and regulations, and acts as a link between the political level and the schools. The cooperation between the school office and the schools will take place, among other things, through fixed meeting points and joint development work, at the same time that each school adapts the work to local needs. The adult education is organised as a part of the municipality's training and is also a user of relevant digital services. Arendal municipality needs a joint system for the administration, distribution and access management of digital teaching aids in primary and secondary schools. The municipality has used a system for this purpose over time and has developed good experience with procurement, licence management and access management in this area. The procurement will be carried out as a result of the expiry of the existing agreement and shall ensure the continuation and further development of this work. Information on the procurement and process is in the document Konkurransesgrunnlag_Digital Platform for schools. Scope The estimated annual scope is challenging to estimate. This is connected with the complexity, changes in the school structure and a market with different actors. We estimate that the annual turnover will be NOK 3.0 million excluding VAT, which over 8 years will be NOK 24 million excluding VAT. The contract will have a valid amount of NOK 30 million excluding VAT during the contract period. The estimated scope is based on experiences with the current supplier, market dialogue and indicative prices in the market. The estimated scope is not binding for the contracting authority. The following is not included in this procurement: - Learning platform (LMS) and educational follow-up. - functionality connected to artificial intelligence (KI) - other school administrative systems. The procurement is for the administration and distribution of digital teaching aids and a learning tool. Handling printed teaching aids is not included. The procurement does not include discipline specific teaching aids or individual applications. Reservations All conditions that the tenderer has for the tender shall be stated in the point conditions in the requirement specification document. Alternative tenders Alternative tenders cannot be submitted. Documents Please see the attached documents. Note that the tenderer shall fill in information in the attached documents.

Sisäinen tunnistus: cmtbihx1w000u04k0rvar1izl

5.1.1. Tarkoitus

Pääasiallinen hankintalaji: Palvelut

Pääasiallinen luokitus (cpv): 72268000 Ohjelmiston toimituspalvelut

Lisäluokitus (cpv): 72222300 Tietotekniikkapalvelut, 72212100 Toimialakohtaisten ohjelmistojen kehittämispalvelut, 72260000 Ohjelmistoihin liittyvät palvelut

5.1.2. Suorituspaikka

Postiosoite: Sam Eydes Plass 2

Postitoimipaikka: Arendal

Postinumero: 4836

Maaryhmittely (NUTS): Agder (NO092)

Maa: Norja
Lisätiedot: Norway

5.1.3. Arvioitu kesto

Alkamispäivä: 01/04/2027
Päättymispäivä: 01/04/2030

5.1.4. Uusiminen

Sopimuksen optiokausien enimmäismäärä: 5
Lisätietoja uusimisesta: The contract can be extended for 1 year at a time, up to five times.

5.1.5. Arvo

Ennakoitu arvo ilman arvonlisäveroa: 12 000 000,00 NOK

5.1.6. Yleistä tietoa

Varattu osallistuminen:

Osallistumista ei ole varattu.
Hankintaa ei ole rahoitettu EU:n varoista
Hankintaan sovelletaan WTO:n julkisia hankintoja koskevaa sopimusta (GPA): kyllä

5.1.9. Valintaperusteet

Valintaperusteiden ilmoittamispaikka: Hankinta-asiakirja

Tiedot kaksivaiheisen menettelyn jälkimmäisestä vaiheesta:

Ostaja varaa oikeuden tehdä sopimus alustavien tarjousten perusteella ilman neuvottelujen toteuttamista

5.1.10. Vertailuperusteet

Kriteeri:

Tyyppi: Laatu
Nimi: Functionality and user friendliness
Kuvaus: See the description of the award criteria in the document
Konkurrensegrunnlag_Digital platform for schools.
Kategoria vertailuperuste paino: Painotus (prosentteina, tarkka)
Vertailuperusteen luku: 40

Kriteeri:

Tyyppi: Hinta
Nimi: Price
Kuvaus: The price form will be assessed under this criteria.
Kategoria vertailuperuste paino: Painotus (prosentteina, tarkka)
Vertailuperusteen luku: 50

Kriteeri:

Tyyppi: Laatu
Nimi: Standard criteria
Kuvaus: See the description of the award criteria in the document
Konkurrensegrunnlag_Digital platform for schools.
Kategoria vertailuperuste paino: Painotus (prosentteina, tarkka)
Vertailuperusteen luku: 10

Kriteeri:

Tyyppi: Laatu
Nimi: Climate and environment
Kuvaus: Our assessment is that the obligation to set requirements or weight award criteria related to climate and environment is not applicable cf. the Public Procurement Regulations

§5b(3). The procurement is for cloud services and we have looked at possible award criteria in order to fulfil the main rule in loa §5 b with a minimum of 30% weighting. One possibility could have been to assess the degree of emission-free electricity supply (excluding hydropower) to the tenderers' computer park, but it is considered both challenging to control, but and disproportionately as regards how big a result a completely marginal positive climate measure will give a set against the great economic willingness to gain weighting. Neither were there any recommendations for either requirements or award criteria from the tenderers in the mark dialogue. In the selection criteria and in the award criteria we have chosen to premiere businesses and systems that are efficient and easy to use. Such an efficiency and intuitive system will again generate a saving of time and therefore less resource use of the server fleet. Our criteria will therefore save electricity in the server park and have a lower impact on the climate by reducing CO2 emissions. The procurement has a climate footprint and an environmental impact that is immaterial

Kategoria vertailuperuste paino: Painotus (prosentteina, tarkka)

Vertailuperusteen luku: 0

5.1.11. Hankinta-asiakirjat

Hankinta-asiakirjojen osoite: <https://hyyr.no/procurement/cmtbihwzn000r04k03ifkaj1f>

5.1.12. Hankinnan ehdot

Tarjouksen/hakemuksen jättämisen ehdot:

Tarjouksen/hakemuksen jättäminen sähköisesti: Pakollinen

Tarjouksen/hakemuksen toimitusosoite: <https://hyyr.no/procurement/cmtbihwzn000r04k03ifkaj1f>

Kielet, joilla tarjoukset tai osallistumishakemukset voidaan toimittaa: norja, englantia

Sähköinen luettelo: Ei sallittu

Tarjoaja voi jättää useamman kuin yhden tarjouksen: Ei sallittu

Osallistumishakemusten vastaanottamisen määräaika: 07/10/2026 12:00:00 (UTC+02:00) Itä-Euroopan aika, Keski-Euroopan kesäaika

Sopimusehdot:

Sopimuksen täytäntöönpano on rajattu tehtäväksi suojatyöohjelmien puitteissa: Ei

Sopimuksen täytäntöönpanoa koskevat ehdot: See Tender Documents

Sähköinen laskutus: Pakollinen

Tilaukset tehdään sähköisesti: ei

Maksut tehdään sähköisesti: ei

Rahoitusjärjestelyn kuvaus: See tender documents

5.1.15. Menetelmät

Puitejärjestely:

Ei puitejärjestelyä

Tietoa dynaamisesta hankintajärjestelmästä:

Ei dynaamista hankintajärjestelmää

5.1.16. Lisätietoja, sovittelu ja muutoksenhaku

Muutoksenhakuelin: AGDER TINGRETT

Hankintamenettelystä lisätietoja antava organisaatio: Arendal kommune

Muutoksenhakumenettelyjen määräajoista lisätietoja tarjoava organisaatio: AGDER TINGRETT

Osallistumishakemuksia vastaanottava organisaatio: Hyyr AS

8. Organisaatiot

8.1. ORG-0001

Virallinen nimi: AGDER TINGRETT

Rekisterinumero: 926723480

Postiosoite: Tollbodgata 45

Postitoimipaikka: KRISTIANSAND S

Postinumero: 4614

Maaryhmittely (NUTS): Agder (NO092)

Maa: Norja

Yhteyspiste: AGDER TINGRETT

Tämän organisaation roolit:

Muutoksenhakuelin

Muutoksenhakumenettelyjen määrääjoista lisätietoja tarjoava organisaatio

8.1. ORG-0002

Virallinen nimi: Hyrr AS

Rekisterinumero: 924998687

Postiosoite: Gaustadalléen 21

Postitoimipaikka: Oslo

Postinumero: 0349

Maaryhmittely (NUTS): Oslo (NO081)

Maa: Norja

Yhteyspiste: Hyrr Support

Sähköposti: admin@hyrr.no

Puhelin: +47 90 63 65 38

Tämän organisaation roolit:

Osallistumishakemuksia vastaanottava organisaatio

8.1. ORG-0003

Virallinen nimi: Arendal kommune

Rekisterinumero: 940493021

Postiosoite: Sam Eydes Plass 2

Postitoimipaikka: Arendal

Postinumero: 4836

Maaryhmittely (NUTS): Agder (NO092)

Maa: Norja

Yhteyspiste: Arendal kommune

Sähköposti: ak.anskaffelser@arendal.kommune.no

Puhelin: +47 37013000

Tämän organisaation roolit:

Ostaja

Hankintamenettelystä lisätietoja antava organisaatio

Ilmoituksen tiedot

Ilmoituksen tunnisteversio: bd29fea7-4713-4fd2-a07b-9ced8ad9e3b0 - 01

Lomakkeen tyyppi: Kilpailu

Ilmoituksen tyyppi: Hankintailmoitus tai käyttöoikeussopimusta koskeva ilmoitus – vakiojärjestelmä

Ilmoituksen alatyypit: 16

Ilmoituksen lähetyspäivä: 04/09/2026 14:28:37 (UTC+02:00) Itä-Euroopan aika, Keski-Euroopan kesäaika
Kielet, joilla tämä ilmoitus on virallisesti saatavilla: englanti
Ilmoituksen julkaisunumero: 613172-2026
EUVL S -lehden numero: 172/2026
Julkaisupäivä: 07/09/2026