

119418-2026 - Mise en concurrence

Norvège – Services de nettoyage et d'hygiène – Framework agreement for cleaning failures and extraordinary cleaning - Randaberg municipality

OJ S 35/2026 19/02/2026

Avis de marché ou de concession – régime ordinaire

Services

1. Acheteur

1.1. Acheteur

Nom officiel: Randaberg Kommune

Adresse électronique: kjetil.langeland@randaberg.kommune.no

Forme juridique de l'acheteur: Organisme de droit public, contrôlé par une autorité locale

Activité du pouvoir adjudicateur: Services d'administration générale

2. Procédure

2.1. Procédure

Titre: Framework agreement for cleaning failures and extraordinary cleaning - Randaberg municipality

Description: Background Randaberg municipality needs a professional and predictable supplier who can ensure stable access to qualified cleaning failures and extraordinary cleaning services as needed. The procurement will be implemented as the existing contract expires 31.05.2026 and the new framework agreement must be operative from 01.06.2026. The municipality's buildings and properties include i.a. schools, nurseries, offices, health buildings and arts buildings. In order to maintain a high and stable level of cleaning, and thus ensure health, safety and well-being, the municipality needs flexible capacity that can cover planned and acute situations. The need particularly arises from seasonal variations, periods of increased risk of infection, sick leave and other extraordinary conditions. The framework agreement is a supplement to the municipality's ordinary cleaning organisation and it does not involve competitive tendering of the municipality's fixed cleaning services. Description of the assignment The procurement is for a framework agreement with one supplier for call-offs based on the delivery of cleaning failures and extraordinary cleaning in Randaberg municipality's buildings. Tenderers shall be able to provide services both for planned needs and for acute events, so that the municipality's operation and hygiene standard can be maintained throughout the year. The framework agreement includes i.a. the hire of cleaning decelerators for daily cleaning, as well as extraordinary assignments that can include infection washing, clearance, clearing and emptying flats in drug and alcohol related situations. If needed, assignments can also include handling and removal of waste to IVAR, as well as cleaning in connection with cultural events, including work on evenings, nights and weekends. Window cleaning, both internally and externally, is not included in the framework agreement. The tenderer's employees shall use the contracting authority's equipment, accessories and chemicals for ordinary temporary staff assignments. Tenderers shall not bring their own equipment in the event of such call-offs. The tenderer shall present necessary equipment, machinery, protective equipment and chemicals for extraordinary assignments, including scouring machines, steam/steam machines, water suction machines and other special equipment. The equipment shall be available so that the tenderer can provide services within the response times in accordance with the requirement specification. Cleaners who shall carry

out work in schools or nurseries at times when children or pupils can be present, shall present a valid police certificate (childcare certificate) in accordance with the Nursery Act § 30 and the Education Act § 17-11, cf. the regulations of the Education Act chapter 15 and the Police Register Act § 39. The police certificate can be a combined certificate that covers work in both schools and nurseries. The requirement does not apply for cleaning that is carried out after the closure when children or pupils are not present. The scope of the contract is estimated to approx. NOK 1,000,000 excluding VAT per year and a total estimated value of approx. The estimates are not binding and the contracting authority is not obliged to make call-offs on a specific volume or a specific contract value. Experience wise, the need can vary significantly, and there can be everything from no call-offs to more call-offs per day in periods of increased need. The contracting authority also sets a maximum financial limit of NOK 4,800,000 excluding VAT, equivalent to the estimated value with 20% additional for handling unforeseen needs. When the agreement reaches this maximum limit, no further call-offs can be made under the framework agreement. The framework agreement will be valid for 2 years from 01.06.2026 to 31.05.2028, with an option for the contracting authority to extend the contract for 1 year + 1 year on unchanged terms. If both options are taken up, the contract can run until 31.05.2030. The contracting authority reserves the right to cancel the competition if there is a justifiable reason, cf. the Public Procurement Regulations § 25-4. Any alterations or clarifications of the tender documentation will be published in writing in Hyyr. The tender documentation and communication shall be in Norwegian, and the tender shall be submitted in Norwegian. The contract will follow NS 8431:2025 - General contract terms for the provision of cleaning services. The contract will be signed by using Byggblankett 8431, which will be signed with the chosen tenderer after the award. The following documents constitute the contract and shall apply in order of priority in the event of any contradictions: Building Form 8431 Any written questions and answers published in the competition period. The tender documentation The tenderer's tender, including the completed annexes and documentation requirements.

Identifiant de la procédure: 294f1e05-1532-476b-b6f6-c319ec65414a

Identifiant interne: cml7r71eh0000jx04j3gjfjmt

Type de procédure: Ouverte

La procédure est accélérée: non

2.1.1. Objet

Nature principale du marché: Services

Nomenclature principale (cpv): 90900000 Services de nettoyage et d'hygiène

Nomenclature complémentaire (cpv): 90919000 Services de nettoyage de matériel de bureau, de bureaux, des écoles, 90919300 Services de nettoyage des écoles, 90000000 Services d'évacuation des eaux usées et d'élimination des déchets, services d'hygiénisation et services relatifs à l'environnement, 90911100 Services de nettoyage de logements, 90911000 Services de nettoyage de logements, de bâtiments et de vitres, 90911200 Services de nettoyage de bâtiments, 90910000 Services de nettoyage, 90919200 Services de nettoyage de bureaux

2.1.2. Lieu d'exécution

Adresse postale: Randabergveien 370

Ville: RANDABERG

Code postal: 4070

Subdivision pays (NUTS): Rogaland (NO0A1)

Pays: Norvège

Informations complémentaires: Norway

2.1.3. Valeur

2.1.4. Informations générales

Base juridique:

Directive 2014/24/UE

Anskaffelsesforskriften -

2.1.6. Motifs d'exclusion

Sources des motifs d'exclusion: Document de marché, Document de marché

5. Lot

5.1. Lot: LOT-0001

Titre: Framework agreement for cleaning failures and extraordinary cleaning - Randaberg municipality

Description: Background Randaberg municipality needs a professional and predictable supplier who can ensure stable access to qualified cleaning failures and extraordinary cleaning services as needed. The procurement will be implemented as the existing contract expires 31.05.2026 and the new framework agreement must be operative from 01.06.2026. The municipality's buildings and properties include i.a. schools, nurseries, offices, health buildings and arts buildings. In order to maintain a high and stable level of cleaning, and thus ensure health, safety and well-being, the municipality needs flexible capacity that can cover planned and acute situations. The need particularly arises from seasonal variations, periods of increased risk of infection, sick leave and other extraordinary conditions. The framework agreement is a supplement to the municipality's ordinary cleaning organisation and it does not involve competitive tendering of the municipality's fixed cleaning services. Description of the assignment The procurement is for a framework agreement with one supplier for call-offs based on the delivery of cleaning failures and extraordinary cleaning in Randaberg municipality's buildings. Tenderers shall be able to provide services both for planned needs and for acute events, so that the municipality's operation and hygiene standard can be maintained throughout the year. The framework agreement includes i.a. the hire of cleaning decelerators for daily cleaning, as well as extraordinary assignments that can include infection washing, clearance, clearing and emptying flats in drug and alcohol related situations. If needed, assignments can also include handling and removal of waste to IVAR, as well as cleaning in connection with cultural events, including work on evenings, nights and weekends. Window cleaning, both internally and externally, is not included in the framework agreement. The tenderer's employees shall use the contracting authority's equipment, accessories and chemicals for ordinary temporary staff assignments. Tenderers shall not bring their own equipment in the event of such call-offs. The tenderer shall present necessary equipment, machinery, protective equipment and chemicals for extraordinary assignments, including scouring machines, steam/steam machines, water suction machines and other special equipment. The equipment shall be available so that the tenderer can provide services within the response times in accordance with the requirement specification. Cleaners who shall carry out work in schools or nurseries at times when children or pupils can be present, shall present a valid police certificate (childcare certificate) in accordance with the Nursery Act § 30 and the Education Act § 17-11, cf. the regulations of the Education Act chapter 15 and the Police Register Act § 39. The police certificate can be a combined certificate that covers work in both schools and nurseries. The requirement does not apply for cleaning that is carried out after the closure when children or pupils are not present. The scope of the contract is estimated to approx. NOK 1,000,000 excluding VAT per year and a total estimated value of approx. The

estimates are not binding and the contracting authority is not obliged to make call-offs on a specific volume or a specific contract value. Experience wise, the need can vary significantly, and there can be everything from no call-offs to more call-offs per day in periods of increased need. The contracting authority also sets a maximum financial limit of NOK 4,800,000 excluding VAT, equivalent to the estimated value with 20% additional for handling unforeseen needs. When the agreement reaches this maximum limit, no further call-offs can be made under the framework agreement. The framework agreement will be valid for 2 years from 01.06.2026 to 31.05.2028, with an option for the contracting authority to extend the contract for 1 year + 1 year on unchanged terms. If both options are taken up, the contract can run until 31.05.2030. The contracting authority reserves the right to cancel the competition if there is a justifiable reason, cf. the Public Procurement Regulations § 25-4. Any alterations or clarifications of the tender documentation will be published in writing in Hyrr. The tender documentation and communication shall be in Norwegian, and the tender shall be submitted in Norwegian. The contract will follow NS 8431:2025 - General contract terms for the provision of cleaning services. The contract will be signed by using Byggblankett 8431, which will be signed with the chosen tenderer after the award. The following documents constitute the contract and shall apply in order of priority in the event of any contradictions: Building Form 8431 Any written questions and answers published in the competition period. The tender documentation The tenderer's tender, including the completed annexes and documentation requirements.

Identifiant interne: cml7r71eh0004jx04xrcfn91c

5.1.1. Objet

Nature principale du marché: Services

Nomenclature principale (cpv): 90900000 Services de nettoyage et d'hygiène

Nomenclature complémentaire (cpv): 90919000 Services de nettoyage de matériel de bureau, de bureaux, des écoles, 90919300 Services de nettoyage des écoles, 90000000 Services d'évacuation des eaux usées et d'élimination des déchets, services d'hygiénisation et services relatifs à l'environnement, 90911100 Services de nettoyage de logements, 90911000 Services de nettoyage de logements, de bâtiments et de vitres, 90911200 Services de nettoyage de bâtiments, 90910000 Services de nettoyage, 90919200 Services de nettoyage de bureaux

5.1.2. Lieu d'exécution

Adresse postale: Randabergveien 370

Ville: RANDABERG

Code postal: 4070

Subdivision pays (NUTS): Rogaland (NO0A1)

Pays: Norvège

Informations complémentaires: Norway

5.1.3. Durée estimée

Durée: 48 Mois

5.1.4. Reconduction

Nombre maximum de reconductions: 2

Autres informations sur le renouvellement: The contract can be extended for 1 year at a time, up to 2 times (2+1+1).

5.1.5. Valeur

Valeur estimée hors TVA: 4 000 000,00 NOK

5.1.6. Informations générales

Participation réservée:

La participation n'est pas réservée.

Projet de passation de marché non financé par des fonds de l'UE

Le marché relève de l'accord sur les marchés publics (AMP): oui

5.1.9. Critères de sélection

Sources des critères de sélection: Document de marché

5.1.10. Critères d'attribution**Critère:**

Type: Qualité

Nom: Climate and environment

Description: The award criteria Climate and Environment will be evaluated collectively based on the tenderer's response to the four requirements under the criteria. For requirements that are answered with number values, the scoring will be based on relative differences between the tenders. Responses that are responded to with free text will be assessed judgementally based on relevance, concrete content and to what degree the measures appear as feasible and suitable for reducing the environmental impact of the delivery. The evaluation will reflect the entirety of the tenderer's response to the criteria. Points for the parts are combined to a combined score for Climate and Environment, which is included in the total evaluation in accordance with fixed weighting.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 30

Critère:

Type: Qualité

Nom: Quality

Description: The Quality Award Criteria will be evaluated collectively based on the tenderer's response to the nine requirements included in the criteria. For requirements that are answered with number values, the scoring will be based on relative differences between the tenders. For requirements that are answered with free text, the responses are judgementally assessed based on relevance, concrete content and to what degree the response appears realistic, feasible and suitable for ensuring good quality in the delivery. The evaluation will reflect the entirety of the tenderer's response to the quality criteria. Points for the parts are to be combined to a combined score for Quality, which is included in the total evaluation in accordance with fixed weighting.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 20

Critère:

Type: Prix

Nom: Price

Description: The price form will be assessed under this criteria. Hourly rates shall be fixed and include all costs connected to the delivery, including wage and personnel expenses, administrative costs, training, workwear, protective equipment, transport, toll money, parking, insurance and other costs necessary to provide the service in accordance with the contract. The tenderer's employees shall use the contracting authority's equipment and chemicals for regular temporary staff assignments. The tenderer shall present necessary equipment, chemicals and protective equipment for extraordinary assignments. Machine use for extraordinary cleaning is exempted from the hourly rates and invoiced according to a separate hourly rate line for machine use. The price will be evaluated based on the total offered price in accordance with the price form. The lowest offered price gives the highest point score and

other tenders will be given points based on relative price differences when using a linear point model.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 50

5.1.11. Documents de marché

Adresse des documents de marché: <https://hyyr.no/procurement/cml7r71eh0000jx04j3gjfjmt>

5.1.12. Conditions du marché public

Conditions de soumission:

Soumission par voie électronique: Requise

Adresse de soumission: <https://hyyr.no/procurement/cml7r71eh0000jx04j3gjfjmt>

Langues dans lesquelles les offres ou demandes de participation/candidatures peuvent être présentées: norvégien, anglais

Catalogue électronique: Non autorisée

Date limite de réception des offres: 25/03/2026 13:00:00 (UTC+01:00) Heure de l'Europe centrale, heure d'été de l'Europe occidentale

Durée de validité des offres: 60 Jours

Conditions du marché:

Le contrat doit être exécuté dans le cadre de programmes d'emplois protégés: Non

Conditions relatives à l'exécution du contrat: See Tender Documents

Facturation électronique: Requise

La commande en ligne sera utilisée: non

Le paiement électronique sera utilisé: non

Arrangement financier: See tender documents

5.1.15. Techniques

Accord-cadre:

Accord-cadre, sans remise en concurrence

Nombre maximal de candidats: 1

Informations sur le système d'acquisition dynamique:

Pas de système d'acquisition dynamique

5.1.16. Informations complémentaires, médiation et recours

Organisation chargée des procédures de recours: SØR-ROGALAND TINGRETT

Organisation qui fournit des informations complémentaires sur la procédure de passation de marché: Randaberg Kommune

Organisation qui fournit des précisions concernant l'introduction des recours: SØR-ROGALAND TINGRETT

Organisation qui reçoit les demandes de participation/candidatures: Hyyr AS

8. Organisations

8.1. ORG-0001

Nom officiel: SØR-ROGALAND TINGRETT

Numéro d'enregistrement: 926723448

Adresse postale: Postboks 159

Ville: STAVANGER

Code postal: 4001

Subdivision pays (NUTS): Rogaland (NO0A1)

Pays: Norvège

Point de contact: SØR-ROGALAND TINGRETT

Rôles de cette organisation:

Organisation chargée des procédures de recours

Organisation qui fournit des précisions concernant l'introduction des recours

8.1. ORG-0002

Nom officiel: Hyyr AS

Numéro d'enregistrement: 924998687

Adresse postale: Gaustadalléen 21

Ville: Oslo

Code postal: 0349

Subdivision pays (NUTS): Oslo (NO081)

Pays: Norvège

Point de contact: Hyyr Support

Adresse électronique: hei@hyyr.no

Téléphone: +47 90 63 65 38

Adresse internet: <https://hyyr.no>

Rôles de cette organisation:

Organisation qui reçoit les demandes de participation/candidatures

8.1. ORG-0003

Nom officiel: Randaberg Kommune

Numéro d'enregistrement: 934945514

Adresse postale: Randabergveien 370

Ville: RANDABERG

Code postal: 4070

Subdivision pays (NUTS): Rogaland (NO0A1)

Pays: Norvège

Point de contact: Randaberg Kommune

Adresse électronique: kjetil.langeland@randaberg.kommune.no

Téléphone: +4751414100

Adresse internet: <https://randaberg.kommune.no/>

Rôles de cette organisation:

Acheteur

Organisation qui fournit des informations complémentaires sur la procédure de passation de marché

Informations relatives à l'avis

Identifiant/version de l'avis: 438ade92-1dd2-4388-b1d1-2cff5a62d609 - 01

Type de formulaire: Mise en concurrence

Type d'avis: Avis de marché ou de concession – régime ordinaire

Sous-type d'avis: 16

Date d'envoi de l'avis: 18/02/2026 11:07:16 (UTC+01:00) Heure de l'Europe centrale, heure d'été de l'Europe occidentale

Langues dans lesquelles l'avis en question est officiellement disponible: anglais

Numéro de publication de l'avis: 119418-2026

Numéro de publication au JO S: 35/2026

Date de publication: 19/02/2026