

121161-2026 - Mise en concurrence

Finlande – Logiciels et systèmes d'information – Mobility Management System for Haaga-Helia University of Applied Sciences
OJ S 36/2026 20/02/2026
Avis de marché ou de concession – régime ordinaire
Fournitures - Services

1. Acheteur

1.1. Acheteur

Nom officiel: Haaga-Helia ammattikorkeakoulu Oy
Adresse électronique: ICT-hankinnat@haaga-helia.fi
Forme juridique de l'acheteur: Organisme de droit public
Activité du pouvoir adjudicateur: Enseignement

2. Procédure

2.1. Procédure

Titre: Mobility Management System for Haaga-Helia University of Applied Sciences
Description: Haaga-Helia University of Applied Sciences seeks a comprehensive SaaS-based Mobility Management System to support the full lifecycle of international student, staff, and teacher exchanges. The solution must streamline all exchange-related processes—from marketing opportunities to application handling, selections, documentation, financial management, reporting, and partner institution coordination—while meeting the specific requirements of higher education mobility programs such as Erasmus+. The system shall provide integrated tools for application workflows, digital signatures, learning agreements, grant calculations, partner database management with EWP connectivity, dashboards for administrators and participants, analytics, and automated communications. It must support multiple user groups, enable efficient data management without duplication, and integrate with Haaga-Helia's existing systems where applicable. The supplier will deliver a fully functional, production-ready solution by autumn 2026, including implementation, documentation, training, data migration, and required integrations, in accordance with defined security, data protection, and service level requirements. The Agreement is valid 2 years from the signing of the Agreement, after which the Agreement continues as valid until further notice. Object of the procurement is described in more detail on Annex A1 Description of the procurement.
Identifiant de la procédure: c3df68a5-37c2-4d29-81a6-b60d0e328115
Identifiant interne: 594983
Type de procédure: Ouverte
Principales caractéristiques de la procédure et informations sur l'endroit où obtenir les règles complètes applicables à la procédure: The procurement is governed by the Act on Public Procurement and Concession Contracts (1397/2016, Procurement Act). This is a procurement below the EU threshold under Section 26 of the Act—a so-called “national procurement.” The procedure to be used corresponds to the open procedure referred to in Section 32 of the Procurement Act. PROCESSING OF TENDERS Procedure steps (Contracting Authority): 1. Opens the tenders, 2. Checks the tenderer's responses concerning suitability, 3. Checks the tenders' compliance with the request to tender, 4. Compares the tenders, 5. Requests and checks certificates and statements regarding the winner's suitability, and 6. Makes the procurement decision and notifies all tenderers of the decision. At step 4, the Contracting

Authority may either: a) select, based on the evaluation criteria, the tenderer assessed to be the best, or b) move to a negotiated procedure. A negotiated procedure may be initiated if: a) no tenders compliant with the request to tender have been received, or b) none of the tenders can be accepted due to an excessively high price or for another reason. All tenderers who submitted a tender by the deadline and meet the eligibility criteria will be invited to negotiate. The aim of the negotiations is to update the original request to tender so that the tenderers selected for the negotiations can submit new tenders on that basis. Negotiations will be conducted on an equal basis with all invited tenderers within a time period defined by the Contracting Authority. After the negotiations, the Contracting Authority will send an updated request to tender to all tenderers who took part in the negotiations, on the basis of which they will submit new tenders. The new tenders will be compared in accordance with the criteria described in the updated request to tender, and the winner will be selected on the basis of that comparison. Additionally, Sections 96 and 125 of the Procurement Act apply to this procurement.

LANGUAGE USED IN THE TENDERING PROCEDURE The procurement documents are available in English. If a tenderer needs the documents in another language, the tenderer is responsible for arranging the translation and for the related costs. Tenders and their appendices must be prepared in English.

PARTIAL TENDERS Partial tenders are not accepted.

ALTERNATIVE (PARALLEL) TENDERS Alternative (parallel) tenders are prohibited.

NOTIFICATION OF PROCUREMENT DECISIONS Information about procurement decisions will be communicated to all tenderers electronically, using the email address provided by the tenderer in their tender.

2.1.1. Objet

Nature principale du marché: Fournitures

Nature complémentaire du marché: Services

Nomenclature principale (cpv): 48000000 Logiciels et systèmes d'information

Nomenclature complémentaire (cpv): 72227000 Services de conseil en intégration de logiciels

2.1.2. Lieu d'exécution

N'importe où dans l'Espace économique européen

2.1.4. Informations générales

Informations complémentaires: According to the assessment of the contracting authority, more than half of the value of the contract consists of compensation paid for the licences required to use the software product. Therefore, the main procurement category has been stated as goods.

Base juridique:

Autre

2.1.6. Motifs d'exclusion

Sources des motifs d'exclusion: Document unique de marché européen (DUME)

5. Lot

5.1. Lot: LOT-0000

Titre: Mobility Management System for Haaga-Helia University of Applied Sciences

Description: Haaga-Helia University of Applied Sciences seeks a comprehensive SaaS-based Mobility Management System to support the full lifecycle of international student, staff, and teacher exchanges. The solution must streamline all exchange-related processes—from marketing opportunities to application handling, selections, documentation, financial management, reporting, and partner institution coordination—while meeting the specific

requirements of higher education mobility programs such as Erasmus+. The system shall provide integrated tools for application workflows, digital signatures, learning agreements, grant calculations, partner database management with EWP connectivity, dashboards for administrators and participants, analytics, and automated communications. It must support multiple user groups, enable efficient data management without duplication, and integrate with Haaga-Helia's existing systems where applicable. The supplier will deliver a fully functional, production-ready solution by autumn 2026, including implementation, documentation, training, data migration, and required integrations, in accordance with defined security, data protection, and service level requirements. The Agreement is valid 2 years from the signing of the Agreement, after which the Agreement continues as valid until further notice. Object of the procurement is described in more detail on Annex A1 Description of the procurement.

Identifiant interne: 594983

5.1.1. Objet

Nature principale du marché: Fournitures

Nature complémentaire du marché: Services

Nomenclature principale (cpv): 48000000 Logiciels et systèmes d'information

Nomenclature complémentaire (cpv): 72227000 Services de conseil en intégration de logiciels

Options:

Description des options: After the two#year fixed-term contract period, the contract shall remain in force until further notice The customer has the right to purchase expert services related to the system and acquire the additional licenses needed for using the system at the prices specified in the agreement.

5.1.2. Lieu d'exécution

N'importe où dans l'Espace économique européen

5.1.3. Durée estimée

Durée: 24 Mois

5.1.6. Informations générales

Participation réservée:

La participation n'est pas réservée.

Projet de passation de marché non financé par des fonds de l'UE

Le marché en question convient aussi aux petites et moyennes entreprises (PME): oui

Informations complémentaires: According to the assessment of the contracting authority, more than half of the value of the contract consists of compensation paid for the licences required to use the software product. Therefore, the main procurement category has been stated as goods.

5.1.9. Critères de sélection

Sources des critères de sélection: Document de marché, Document unique de marché européen (DUME)

5.1.10. Critères d'attribution

Critère:

Type: Prix

Nom: PRICE 70 %

Description: In accordance with the terms of the call for tenders.

Critère:

Type: Qualité

Nom: QUALITY 30 %

Description: In accordance with the terms of the call for tenders.

5.1.11. Documents de marché

Langues dans lesquelles les documents de marché sont officiellement disponibles: anglais
Date limite de demande d'informations complémentaires: 25/02/2026 11:00:00 (UTC+00:00)
Heure de l'Europe occidentale, GMT
Adresse des documents de marché: <https://tarjouspalvelu.fi/haagahelia?id=594983&tpk=f36997ee-1e3e-467b-a7b4-3bbdd0755745>

5.1.12. Conditions du marché public

Conditions de soumission:

Soumission par voie électronique: Requise
Adresse de soumission: <https://tarjouspalvelu.fi/haagahelia?id=594983&tpk=f36997ee-1e3e-467b-a7b4-3bbdd0755745>

Langues dans lesquelles les offres ou demandes de participation/candidatures peuvent être présentées: anglais

Catalogue électronique: Non autorisée

Variantes: Non autorisée

Les soumissionnaires peuvent présenter plusieurs offres: Non autorisée

Date limite de réception des offres: 11/03/2026 11:00:00 (UTC+00:00) Heure de l'Europe occidentale, GMT

Durée de validité des offres: 6 Mois

Conditions du marché:

Le contrat doit être exécuté dans le cadre de programmes d'emplois protégés: Non

Un accord de confidentialité est requis: non

Facturation électronique: Requise

La commande en ligne sera utilisée: oui

Le paiement électronique sera utilisé: oui

5.1.15. Techniques

Accord-cadre:

Pas d'accord-cadre

Informations sur le système d'acquisition dynamique:

Pas de système d'acquisition dynamique

5.1.16. Informations complémentaires, médiation et recours

Organisation chargée des procédures de recours: Markkinaoikeus

8. Organisations

8.1. ORG-0001

Nom officiel: Haaga-Helia ammattikorkeakoulu Oy

Numéro d'enregistrement: 2029188-8

Adresse postale: Ratapihantie 13

Ville: Helsinki

Code postal: 00520

Subdivision pays (NUTS): Helsinki-Uusimaa (FI1B1)

Pays: Finlande

Adresse électronique: ICT-hankinnat@haaga-helia.fi

Adresse internet: <http://www.haaga-helia.fi/>

Rôles de cette organisation:

Acheteur

8.1. ORG-0002

Nom officiel: Markkinaoikeus

Numéro d'enregistrement: 3006157-6

Adresse postale: Radanrakentajantie 5

Ville: Helsinki

Code postal: 00520

Subdivision pays (NUTS): Helsinki-Uusimaa (FI1B1)

Pays: Finlande

Adresse électronique: markkinaoikeus@oikeus.fi

Téléphone: +358 295643300

Adresse internet: <https://www.markkinaoikeus.fi>

Rôles de cette organisation:

Organisation chargée des procédures de recours

8.1. ORG-0003

Nom officiel: Hansel Oy (Hilma)

Numéro d'enregistrement: FI09880841

Adresse postale: Mannerheiminaukio 1a

Ville: Helsinki

Code postal: 00100

Subdivision pays (NUTS): Helsinki-Uusimaa (FI1B1)

Pays: Finlande

Point de contact: eSender

Adresse électronique: tekninen@hankintailmoitukset.fi

Téléphone: 029 55 636 30

Adresse internet: <http://hankintailmoitukset.fi>

Rôles de cette organisation:

TED eSender

Informations relatives à l'avis

Identifiant/version de l'avis: c8fa1e80-8cf0-4a80-ba36-afa5b1d14677 - 01

Type de formulaire: Mise en concurrence

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Sous-type d'avis: E3

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Langues dans lesquelles l'avis en question est officiellement disponible: anglais

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