# 207500-2026 - Mise en concurrence

**Norvège – Services de classement – Case and archive system**
**OJ S 60/2026 26/03/2026**
**Avis de marché ou de concession – régime ordinaire**
**Services**

## 1. Acheteur

### 1.1. Acheteur

Nom officiel: Finanstilsynet
Adresse électronique: andrew.colling@finanstilsynet.no
Forme juridique de l’acheteur: Organisme de droit public, contrôlé par une autorité publique centrale
Activité du pouvoir adjudicateur: Services d’administration générale

## 2. Procédure

### 2.1. Procédure

Titre: Case and archive system
Description: The aim of this procurement is to establish a contract for the implementation and continual provision of services via the Internet ("as-a-service" deliveries). The Financial Supervisory Authority of Norway shall procure and establish a new Case and Archive system that shall support efficient processes and statutory archiving requirements.
Identifiant de la procédure: 892cdac7-09e7-4911-b7e8-a711dd122a59
Identifiant interne: 2026/3651
Type de procédure: Négociée avec publication préalable d’un appel à la concurrence / concurrentielle avec négociation
La procédure est accélérée: non
Principales caractéristiques de la procédure et informations sur l'endroit où obtenir les règles complètes applicables à la procédure: The Financial Supervisory Authority of Norway shall procure a new case and archive system. The system shall contribute to supporting the Financial Supervisory Authority of Norway´s strategy on a data driven business and an entity that follows technological developments. In addition, there is a stated goal of streamlining the processing of cases. To support these goals, the Financial Supervisory Authority wants to join up with a forward-leaning supplier who wants to be an active supporter and contribute to the Financial Supervisory Authority reaching its targets over time. In order to support the requirement for data driven operations, there is a need for a system that allows flexible use of the Financial Supervisory Authority's data, both internally in the case archive system and in cooperation with the Financial Supervisory Authority´s other system portfolio. The system must provide efficient and user-friendly processes for executing case handling and archiving. Good and flexible integration possibilities will be decisive. The solution´s flexibility as regards future development of the needs of case and archive. The Financial Supervisory Authority of Norway would like a system that is user friendly and improves the case manager´s and manager´s everyday life. The system must therefore have built-in flexibility, so that good process flow support can be developed in the long term for all work processes in the audit and has functionality for effective management follow-up. Furthermore, The Financial Supervisory Authority wants a system that supports the use of case flow and rule-controlled steps, so that workflows can be built and maintained efficiently without suring security, performance or user

experience. This also means that the system is most seamlessly and closely connected with other work surfaces such as M365 and the Financial Supervisory Authority´s own trade and report systems. A high degree of automated document capture and retrieval are also important elements in regard to efficiency. The Financial Supervisory Authority of Norway as a government body is subject to a number of legal requirements. The system shall comply with applicable legal requirements within case archives, e.g. archive law, the Personal Data Act, the Public Data Act, the Public Administration Act, etc. The Financial Supervisory Authority wants to connect with a supplier who closely follows the changes and develops the system continuously to ensure compliance with coming and changed legal requirements. An important element will be the system´s ability to good security of finanstilsynet´s data as regards both the physical storage place, that the data is not going astray and efficient and good access management. The Financial Supervisory Authority of Norway aims to use cloud based services where appropriate. The new case and archive system shall be delivered and operated by a service provider such as a Software as a Service system and be available on PCs, tablets and mobiles independent of the user´s place of work, without the requirement for their own hardware. The tenderer shall be responsible for upgrading the system, integrations, security, operation and maintenance of the system and underlying infrastructure.

### 2.1.1. Objet

Nature principale du marché: Services
Nomenclature principale (cpv): 79560000 Services de classement
Nomenclature complémentaire (cpv): 48000000 Logiciels et systèmes d'information, 48400000 Logiciels de transactions commerciales et de transactions personnelles, 72000000 Services de technologies de l'information, conseil, développement de logiciels, internet et appui, 72200000 Services de programmation et de conseil en logiciels, 72252000 Services d'archivage informatique, 72400000 Services internet

### 2.1.2. Lieu d’exécution

Subdivision pays (NUTS): Oslo (NO081)
Pays: Norvège

### 2.1.3. Valeur

Valeur estimée hors TVA: 40 000 000,00 NOK

### 2.1.4. Informations générales

**Base juridique:**
Directive 2014/24/UE
Anskaffelsesforskriften - The procurement will be carried out in accordance with the Public Procurement Act and the Public Procurement Regulations, part III.

### 2.1.6. Motifs d’exclusion

Sources des motifs d'exclusion: Document unique de marché européen (DUME), Avis, Document de marché
Corruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council´s

framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.
Fraude: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).
Blanchiment de capitaux ou financement du terrorisme: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).
Participation à une organisation criminelle: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council´s framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)
Infractions terroristes ou infractions liées aux activités terroristes: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council´s framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.
Travail des enfants et autres formes de traite des êtres humains: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council´s framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).
Manquement aux obligations dans le domaine du droit environnemental: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Manquement aux obligations dans le domaine du droit du travail: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Manquement aux obligations dans le domaine du droit social: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Accords avec d’autres opérateurs économiques en vue de fausser la concurrence: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?
Faute professionnelle grave: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.
Fausses déclarations, dissimulation d'informations, incapacité de présenter les documents requis ou obtention d'informations confidentielles sur cette procédure: Have the tenderer:a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met,b) failed to provide such information,c) subject to immediately submitting the supporting documents requested by the Contracting Authority, ord) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?
Conflit d’intérêt créé par sa participation à la procédure de passation de marché: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?
Association directe ou indirecte à la préparation de cette procédure de passation de marché: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?
Résiliation, dommages et intérêts ou autres sanctions comparables: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?
Manquement à des obligations liées à des motifs d’exclusion purement nationaux: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?
Manquement à l’obligation relative au paiement de cotisations de sécurité sociale: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?
Manquement à l’obligation relative au paiement d’impôts et taxes: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?
État de cessation d’activités: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Faillite: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Concordat: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Insolvabilité: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Biens administrés par un liquidateur: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Situation analogue à la faillite prévue dans la législation nationale: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

## 5. Lot

### 5.1. Lot: LOT-0000

Titre: Case and archive system
Description: The aim of this procurement is to establish a contract for the implementation and continual provision of services via the Internet ("as-a-service" deliveries). The Financial Supervisory Authority of Norway shall procure and establish a new Case and Archive system that shall support efficient processes and statutory archiving requirements.
Identifiant interne: 2026/3651

### 5.1.1. Objet

Nature principale du marché: Services
Nomenclature principale (cpv): 79560000 Services de classement
Nomenclature complémentaire (cpv): 48000000 Logiciels et systèmes d'information, 48400000 Logiciels de transactions commerciales et de transactions personnelles, 72000000 Services de technologies de l'information, conseil, développement de logiciels, internet et appui, 72200000 Services de programmation et de conseil en logiciels, 72252000 Services d'archivage informatique, 72400000 Services internet

### 5.1.2. Lieu d’exécution

Subdivision pays (NUTS): Oslo (NO081)
Pays: Norvège

### 5.1.3. Durée estimée

Durée: 120 Mois

**5.1.5. Valeur**

Valeur estimée hors TVA: 40 000 000,00 NOK

**5.1.6. Informations générales**

**Participation réservée:**
La participation n’est pas réservée.
Projet de passation de marché non financé par des fonds de l’UE
Le marché relève de l’accord sur les marchés publics (AMP): oui

**5.1.9. Critères de sélection**

Sources des critères de sélection: Document unique de marché européen (DUME), Avis, Document de marché
Critère: Inscription à un registre du commerce
Description du critère de sélection: Tenderers are registered in a company register or a trade register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.
Les critères seront appliqués pour sélectionner les candidats à inviter pour la seconde étape de la procédure
Nombre maximal d’offres acceptées: 5
**Informations sur la seconde étape d’une procédure en deux étapes:**
Nombre minimal de candidats à inviter pour la seconde étape de la procédure: 3
Nombre maximal de candidats à inviter pour la seconde étape de la procédure: 5
La procédure se déroulera en plusieurs étapes. À chaque étape, certains candidats peuvent être éliminés

**5.1.11. Documents de marché**

Langues dans lesquelles les documents de marché sont officiellement disponibles: norvégien
Date limite de demande d’informations complémentaires: 27/04/2026 21:55:00 (UTC+00:00) Heure de l'Europe occidentale, GMT
Adresse des documents de marché: https://permalink.mercell.com/279753074.aspx

**5.1.12. Conditions du marché public**

**Conditions de soumission:**
Soumission par voie électronique: Requise
Adresse de soumission: https://permalink.mercell.com/279753074.aspx
Langues dans lesquelles les offres ou demandes de participation/candidatures peuvent être présentées: norvégien
Catalogue électronique: Non autorisée
Variantes: Non autorisée
Les soumissionnaires peuvent présenter plusieurs offres: Non autorisée
Date limite de réception des demandes de participation/candidatures: 06/05/2026 11:00:00 (UTC+00:00) Heure de l'Europe occidentale, GMT
**Informations qui peuvent être complétées après la date limite de réception des offres:**
À la discrétion de l’acheteur, certains documents manquants relatifs au soumissionnaire peuvent être transmis ultérieurement.
Informations complémentaires: Within the procurement regulations' limitations
**Conditions du marché:**
Le contrat doit être exécuté dans le cadre de programmes d’emplois protégés: Non
Facturation électronique: Requise

La commande en ligne sera utilisée: non
Le paiement électronique sera utilisé: oui

**5.1.15. Techniques**
**Accord-cadre:**
Pas d'accord-cadre
**Informations sur le système d'acquisition dynamique:**
Pas de système d'acquisition dynamique

**5.1.16. Informations complémentaires, médiation et recours**
Organisation chargée des procédures de recours: Oslo tingrett
Description des délais d'introduction des procédures de recours: The waiting period is 10 days after the award, see the tender documentation.
Organisation qui reçoit les demandes de participation/candidatures: Finanstilsynet
Organisation qui traite les offres: Finanstilsynet

## 8. Organisations

**8.1. ORG-0001**
Nom officiel: Finanstilsynet
Numéro d'enregistrement: 840747972
Adresse postale: Revierstredet 3
Ville: OSLO
Code postal: 0151
Subdivision pays (NUTS): Oslo (NO081)
Pays: Norvège
Point de contact: Andrew Colling
Adresse électronique: andrew.colling@finanstilsynet.no
Téléphone: +47 22939800
**Rôles de cette organisation:**
Acheteur
Organisation qui reçoit les demandes de participation/candidatures
Organisation qui traite les offres

**8.1. ORG-0002**
Nom officiel: Oslo tingrett
Numéro d'enregistrement: 926725939
Ville: Oslo
Code postal: 0164
Subdivision pays (NUTS): Oslo (NO081)
Pays: Norvège
**Rôles de cette organisation:**
Organisation chargée des procédures de recours

## Informations relatives à l'avis

Identifiant/version de l'avis: e80a7fae-7c85-4eb3-9a74-7bc673d6e663 - 01
Type de formulaire: Mise en concurrence
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