

## 213930-2026 - Mise en concurrence

### **Irlande – Services d'épreuves de conduite automobile – ET2604 - Provision of Driver Theory Test and National Driver Licence Services**

**OJ S 61/2026 27/03/2026**

**Avis de marché ou de concession – régime ordinaire  
Services**

## **1. Acheteur**

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### **1.1. Acheteur**

Nom officiel: Road Safety Authority (RSA)

Adresse électronique: [kcoyne@rsa.ie](mailto:kcoyne@rsa.ie)

Forme juridique de l'acheteur: Organisme de droit public

L'acheteur est une entité adjudicatrice

Activité du pouvoir adjudicateur: Services d'administration générale

## **2. Procédure**

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### **2.1. Procédure**

Titre: ET2604 - Provision of Driver Theory Test and National Driver Licence Services

Description: The Road Safety Authority (Authority) is responsible for providing the Driver Theory Test Services (DTTS) in Ireland through which the Authority ensures that all potential drivers demonstrate essential knowledge of road rules, risk perception, hazard awareness and safe driving practices as part of the driver licensing process. The Authority is also responsible for providing the National Driver Licence Service (NDLS) in Ireland. NDLS is responsible for the provision of learner permits and driving licences in Ireland including issuance, renewals, category changes, replacement and exchange application for foreign licences. The Authority intends to procure a supplier to provide the DTTS and NDLS services under a new fully integrated contract with this integrated service transformation underpinned by a technology solution that aims to integrate, streamline and improve access to online services with an improved customer registration and application experience. The supplier will be responsible for providing services for the delivery of all types of driver theory tests and driving licences and learner permits in Ireland. Under this integrated DTTS and NDLS service contract there will also be a requirement for a consolidated real estate network of Authority centres. Each centre will integrate both DTTS and NDLS service delivery, allowing them to operate from within a single, combined facility. Interested parties should note that driving license and learner permit card production (also including the provision of tachograph cards and may also include certificate of professional competency or approved driving instructor cards), will remain a separate contract and be procured under a separate procurement process. A requirement of the services under the integrated DTT and NDLS contract will be the subsequent integration with this separate card production contract The process will be conducted under the Award of Concession Contracts Regulations and will be akin to a competitive dialogue procedure with a pre-qualification questionnaire stage, followed by an invitation to participate in competitive dialogue to shortlisted candidates as further detailed below.

Identifiant de la procédure: 3fd2657d-9574-4a5c-b83c-5cf395091c59

Identifiant interne: ET2604

Type de procédure: Négociée avec publication préalable d'un appel à la concurrence / concurrentielle avec négociation

### 2.1.1. Objet

Nature principale du marché: Services

Nomenclature principale (cpv): 80411100 Services d'épreuves de conduite automobile

Nomenclature complémentaire (cpv): 22454000 Permis de conduire, 48218000 Logiciels de gestion des licences, 72212218 Services de développement de logiciels de gestion des licences, 60000000 Services de transport (à l'exclusion du transport des déchets), 60100000 Services de transport routier, 71311200 Services de conseil en matière de systèmes de transport, 71600000 Services d'essais techniques, services d'analyses et services de conseil, 72212000 Services de programmation de logiciels d'application, 72416000 Fournisseurs de services applicatifs, 70332000 Services d'immobilier non résidentiel, 79342300 Services à la clientèle

### 2.1.2. Lieu d'exécution

Pays: Irlande

N'importe où dans le pays donné

### 2.1.3. Valeur

Valeur estimée hors TVA: 607 000 000,00 EUR

### 2.1.4. Informations générales

**Base juridique:**

Directive 2014/23/UE

### 2.1.6. Motifs d'exclusion

Sources des motifs d'exclusion: Document de marché

## 5. Lot

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### 5.1. Lot: LOT-0001

Titre: ET2604 - Provision of Driver Theory Test and National Driver Licence Services

Description: The Road Safety Authority (Authority) is responsible for providing the Driver Theory Test Services (DTTS) in Ireland through which the Authority ensures that all potential drivers demonstrate essential knowledge of road rules, risk perception, hazard awareness and safe driving practices as part of the licensing process. The Authority is also responsible for providing the National Driver Licence Service (NDLS) in Ireland. NDLS is responsible for the provision of learner permits and driving licences in Ireland including issuance, renewals, category changes, replacement and exchange application for foreign licences. The Authority intends to procure a supplier to provide the DTTS and NDLS services under a new fully integrated contract with this integrated service transformation underpinned by a technology solution that aims to integrate, streamline and improve access to online services with an improved customer registration and application experience. The supplier will be responsible for providing services for the delivery of all types of driver theory tests, driving licences and learner permits in Ireland. This new contract will also include integrated customer support services. Under this integrated DTTS and NDLS service contract there will be a requirement for a consolidated real estate network of Authority centres. Each centre will integrate both DTTS and NDLS service delivery, allowing them to operate from within a single, combined facility. The consolidation aims to create efficiencies, optimise resource utilisation, and enhance customer experience and convenience while ensuring that high standards of customer service quality are maintained. There is a requirement to have at least one centre in each county. These centres should be strategically located to ensure that 95% of the population resides within 50 km of an Authority centre. Furthermore, each centre must be

within 0.5 km of a public transport link, facilitating accessibility for all customers. The real estate network should be designed and established to be flexible that can adjust to changes in future NDLS and DTTS service demand over the contract period. Currently, approximately 60% of applications are processed online, and this number is anticipated to grow as users switch to the online channel, reducing the volume of applications handled at physical locations over time. On the other hand, for DTTS, the possibility of the introduction of hazard prediction and other driver education technology testing could increase footfall, while the possibility of the introduction of remote proctoring could lead to a decrease in footfall at Authority centres for DTTS customers. Hence the real estate network needs to be able to flex for these and any other future changes while ensuring it continues to meet required service levels. Through this notice, the Authority wishes to inform the market that it is commencing the procurement of a contract to provide the combined DTTS and NDLS service. The process will be held under the Award of Concession Contracts Regulations and will be akin to a competitive dialogue procedure with a pre-qualification questionnaire stage, followed by an invitation to participate in competitive dialogue to shortlisted candidates. The Authority intends to shortlist three candidates at the pre-qualification stage, however the Authority reserves the right to shortlist additional candidates. As part of the evaluation, among other requirements, interested candidates will be required to submit financial statements for each of the last two to three financial years for entities that are proposed as shareholders and if separate entities, the entities proposed to provide the DTTS services and the NDLS services. Interested candidates will be required to demonstrate how their experience can support the following or similar areas through the submission of case studies: • Design, development, implementation and operation of the following: o NDLS o DTTS o Customer Support Services • Transition of Services • Management of real estate network Interested candidates will be required to submit case studies of where it has provided the above listed services in the seven years preceding the date of publication of the Contract Notice. Interested parties should note that card production of driving license and learner permits (also including the provision of tachograph cards and may also include certificate of professional competency or approved driving instructor cards) will be a procured by way of a separate procurement process.

Identifiant interne: ET2604

#### **5.1.1. Objet**

Nature principale du marché: Services

Nomenclature principale (cpv): 80411100 Services d'épreuves de conduite automobile

Nomenclature complémentaire (cpv): 22454000 Permis de conduire, 48218000 Logiciels de gestion des licences, 72212218 Services de développement de logiciels de gestion des licences, 60000000 Services de transport (à l'exclusion du transport des déchets), 60100000 Services de transport routier, 71311200 Services de conseil en matière de systèmes de transport, 71600000 Services d'essais techniques, services d'analyses et services de conseil, 72212000 Services de programmation de logiciels d'application, 72416000 Fournisseurs de services applicatifs, 70332000 Services d'immobilier non résidentiel, 79342300 Services à la clientèle

#### **5.1.2. Lieu d'exécution**

Pays: Irlande

N'importe où dans le pays donné

#### **5.1.3. Durée estimée**

Durée: 156 Mois

#### **5.1.5. Valeur**

Valeur estimée hors TVA: 607 000 000,00 EUR

#### **5.1.6. Informations générales**

##### **Participation réservée:**

La participation n'est pas réservée.

Projet de passation de marché non financé par des fonds de l'UE

Le marché relève de l'accord sur les marchés publics (AMP): non

Informations complémentaires: After the first 120 month contract duration the contract may be extended three times with each extension being for an additional 12 months. The €607m end user revenue referenced in this notice is a genuine estimate (ex VAT) of the total extended contract value in terms of revenue potential generated from the end users of the service, with actual revenue being dependent on the actual demand during the contract term. On a gross user charge basis, the end user revenue is estimated at €747m, which depending on VAT remuneration arrangements would equate to the Ex VAT €607m stated above This estimated revenue from the contract over the contract period will primarily comprise revenue derived from the driver theory test and national driving license services from end users, including income from study materials and other ancillary income. Out of this estimated end user revenue, the contractor will need to discharge the following: (i) The contractor's retained portion, i.e. revenue, to cover the costs associated with the provision of services including contractor profits (estimated at Ex VAT €358m) (ii) Levies and royalties to be paid to the Authority (being the difference between the end user revenue and the contractor revenue) Total revenue will be dependent on the demand for services under the agreement and will be confirmed in the Contract Notice.

#### **5.1.9. Critères de sélection**

Sources des critères de sélection: Document de marché

#### **5.1.11. Documents de marché**

Langues dans lesquelles les documents de marché sont officiellement disponibles: anglais

Langues dans lesquelles les documents de marché (ou des parties de ceux-ci) sont officieusement disponibles: anglais

Date limite de demande d'informations complémentaires: 23/04/2026 12:00:00 (UTC+00:00)

Heure de l'Europe occidentale, GMT

Adresse des documents de marché: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=7782950>

#### **5.1.12. Conditions du marché public**

##### **Conditions de la procédure:**

Date d'envoi estimée des invitations à soumissionner: 01/07/2026

##### **Conditions de soumission:**

Soumission par voie électronique: Requête

Adresse de soumission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7782950>

Langues dans lesquelles les offres ou demandes de participation/candidatures peuvent être présentées: anglais

Les soumissionnaires peuvent présenter plusieurs offres: Non autorisée

Date limite de réception des demandes de participation/candidatures: 30/04/2026 12:00:00 (UTC+00:00) Heure de l'Europe occidentale, GMT

##### **Conditions du marché:**

Le contrat doit être exécuté dans le cadre de programmes d'emplois protégés: Non

#### **5.1.16. Informations complémentaires, médiation et recours**

Organisation chargée des procédures de recours: The High Court of Ireland  
Organisation qui fournit des informations complémentaires sur la procédure de passation de marché: Road Safety Authority (RSA)  
Organisation qui fournit un accès hors ligne aux documents de marché: Road Safety Authority (RSA)  
Organisation qui fournit des précisions concernant l'introduction des recours: The High Court of Ireland  
Organisation qui reçoit les demandes de participation/candidatures: Road Safety Authority (RSA)  
Organisation qui traite les offres: Road Safety Authority (RSA)

## 8. Organisations

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### 8.1. ORG-0001

Nom officiel: Road Safety Authority (RSA)  
Numéro d'enregistrement: Road Safety Authority (RSA)  
Adresse postale: Moy Valley Business Park, Primrose Hill  
Ville: Ballina  
Code postal: F26 V6E4  
Subdivision pays (NUTS): Dublin (IE061)  
Pays: Irlande  
Point de contact: Katharina Coyne  
Adresse électronique: [kcoyne@rsa.ie](mailto:kcoyne@rsa.ie)  
Téléphone: +353 96 25000  
Adresse internet: <http://www.rsa.ie>  
Profil de l'acheteur: <http://www.rsa.ie>

#### **Rôles de cette organisation:**

Acheteur  
Organisation qui fournit des informations complémentaires sur la procédure de passation de marché  
Organisation qui fournit un accès hors ligne aux documents de marché  
Organisation qui reçoit les demandes de participation/candidatures  
Organisation qui traite les offres

### 8.1. ORG-0002

Nom officiel: The High Court of Ireland  
Numéro d'enregistrement: The High Court of Ireland  
Département: The High Court of Ireland  
Adresse postale: Four Courts, Inns Quay, Dublin 7  
Ville: Dublin  
Code postal: D07 WDX8  
Subdivision pays (NUTS): Dublin (IE061)  
Pays: Irlande  
Adresse électronique: [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)  
Téléphone: +353 1 8886000

#### **Rôles de cette organisation:**

Organisation chargée des procédures de recours  
Organisation qui fournit des précisions concernant l'introduction des recours

### 8.1. ORG-0003

Nom officiel: European Dynamics S.A.  
Numéro d'enregistrement: 002024901000  
Département: European Dynamics S.A.  
Ville: Athens  
Code postal: 15125  
Subdivision pays (NUTS): Βόρειος Τομέας Αθηνών (EL301)  
Pays: Grèce  
Adresse électronique: [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)  
Téléphone: +30 2108094500  
**Rôles de cette organisation:**  
TED eSender

## Informations relatives à l'avis

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Identifiant/version de l'avis: ae7c10d9-f312-4bd3-9ce3-46bf6f600fed - 01  
Type de formulaire: Mise en concurrence  
Type d'avis: Avis de marché ou de concession – régime ordinaire  
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Langues dans lesquelles l'avis en question est officiellement disponible: anglais  
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