

219814-2026 - Mise en concurrence

Norvège – Services de technologies de l'information, conseil, développement de logiciels, internet et appui – Procurement of a joint agreement for digital HR hand books.

OJ S 63/2026 31/03/2026

Avis de marché ou de concession – régime ordinaire

Services

1. Acheteur

1.1. Acheteur

Nom officiel: Departementenes sikkerhets- og serviceorganisasjon

Adresse électronique: vinushiha.garithas@dss.dep.no

Forme juridique de l'acheteur: Organisme de droit public, contrôlé par une autorité publique centrale

Activité du pouvoir adjudicateur: Services d'administration générale

2. Procédure

2.1. Procédure

Titre: Procurement of a joint agreement for digital HR hand books.

Description: The Norwegian Government Security and Service Organisation (DSS) shall procure a digital HR handbook ("Software as a service") for the joint ministries. The solution is required to include a handbook that separates information that is directed at each employee (personnel handbook) in a part and a separate part that is directed at managers (management handbook). The contract shall include an option for a HSE handbook as well as an empty handbook that can be completely filled by the contracting authority if needed. In addition tenderers shall be able to offer consultancy services connected to the system in cases where the contracting authority needs it.

Identifiant de la procédure: cc69f21a-b77c-4a7a-8740-93008fa9d089

Identifiant interne: 25/974

Type de procédure: Ouverte

La procédure est accélérée: non

2.1.1. Objet

Nature principale du marché: Services

Nomenclature principale (cpv): 72000000 Services de technologies de l'information, conseil, développement de logiciels, internet et appui

Nomenclature complémentaire (cpv): 48200000 Logiciels de réseau d'internet et d'intranet, 48220000 Logiciels pour internet et intranet, 72212200 Services de développement de logiciels de gestion de réseau, d'internet et d'intranet, 72400000 Services internet, 75111200 Services du législatif, 75130000 Services d'appui aux pouvoirs publics, 75131100 Services généraux de personnel pour les pouvoirs publics, 75240000 Services de sécurité et d'ordre public, 75242000 Services d'ordre et de droit publics, 79000000 Services aux entreprises: droit, marketing, conseil, recrutement, impression et sécurité

2.1.2. Lieu d'exécution

Pays: Norvège

N'importe où dans le pays donné

2.1.3. Valeur

Valeur estimée hors TVA: 8 000 000,00 NOK

Valeur maximale de l'accord-cadre: 8 000 000,00 NOK

2.1.4. Informations générales

Base juridique:

Directive 2014/24/UE

2.1.6. Motifs d'exclusion

Sources des motifs d'exclusion: Document unique de marché européen (DUME), Avis

Corruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Fraude: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Blanchiment de capitaux ou financement du terrorisme: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Participation à une organisation criminelle: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Infractions terroristes ou infractions liées aux activités terroristes: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out

directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Travail des enfants et autres formes de traite des êtres humains: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Manquement aux obligations dans le domaine du droit environnemental: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Manquement aux obligations dans le domaine du droit du travail: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Manquement aux obligations dans le domaine du droit social: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Accords avec d'autres opérateurs économiques en vue de fausser la concurrence: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Faute professionnelle grave: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Fausse déclarations, dissimulation d'informations, incapacité de présenter les documents requis ou obtention d'informations confidentielles sur cette procédure: Have the tenderer:a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met,b) failed to provide such information,c) subject to immediately submitting the supporting documents requested by the Contracting Authority, ord) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflit d'intérêt créé par sa participation à la procédure de passation de marché: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Association directe ou indirecte à la préparation de cette procédure de passation de marché: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Résiliation, dommages et intérêts ou autres sanctions comparables: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Défaut de la fiabilité nécessaire pour éviter des atteintes à la sécurité du pays: in accordance with the law.

Manquement à des obligations liées à des motifs d'exclusion purement nationaux: in accordance with the law.

Manquement à l'obligation relative au paiement de cotisations de sécurité sociale: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Manquement à l'obligation relative au paiement d'impôts et taxes: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

État de cessation d'activités: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Faillite: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Concordat: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Insolvabilité: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Biens administrés par un liquidateur: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Situation analogue à la faillite prévue dans la législation nationale: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Lot

5.1. Lot: LOT-0000

Titre: Procurement of a joint agreement for digital HR hand books.

Description: The Norwegian Government Security and Service Organisation (DSS) shall procure a digital HR handbook ("Software as a service") for the joint ministries. The solution is required to include a handbook that separates information that is directed at each employee

(personnel handbook) in a part and a separate part that is directed at managers (management handbook). The contract shall include an option for a HSE handbook as well as an empty handbook that can be completely filled by the contracting authority if needed. In addition tenderers shall be able to offer consultancy services connected to the system in cases where the contracting authority needs it.

Identifiant interne: 25/974

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Options:

Description des options: Options for a total of 2 years, one year at a time. The total contract period is 4 years.

5.1.2. Lieu d'exécution

Pays: Norvège

N'importe où dans le pays donné

5.1.3. Durée estimée

Durée: 4 Ans

5.1.5. Valeur

Valeur estimée hors TVA: 8 000 000,00 NOK

Valeur maximale de l'accord-cadre: 8 000 000,00 NOK

5.1.6. Informations générales

Participation réservée:

La participation n'est pas réservée.

Projet de passation de marché non financé par des fonds de l'UE

Le marché relève de l'accord sur les marchés publics (AMP): oui

Le marché en question convient aussi aux petites et moyennes entreprises (PME): oui

5.1.9. Critères de sélection

Sources des critères de sélection: Document unique de marché européen (DUME), Avis

Critère: Ratio financier

Description du critère de sélection: 1) Payment of taxes and duties 2) Sufficient economic and financial capacity to be able to fulfil the contract. See the tender documentation for more information.

Critère: Inscription à un registre du commerce

Description du critère de sélection: 1) The tenderer must be a legally established company. See the tender documentation for more information.

Critère: Techniciens ou organismes techniques pour le contrôle de la qualité

Description du critère de sélection: 1) Tenderers shall have sufficient ability, capacity and experience to fulfil the contract. 2) Tenderers shall have a relevant quality assurance system for the execution of the delivery. See the tender documentation for more information.

5.1.10. Critères d'attribution

Critère:

Type: Prix

Nom: Price

Description: Prices for different categories

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 40

Critère:

Type: Qualité

Nom: Quality

Description: User friendliness, KI functionality and search indexing.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 60

5.1.11. Documents de marché

Adresse des documents de marché: https://eu.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=452964&TID=200413810&B=

5.1.12. Conditions du marché public

Conditions de soumission:

Soumission par voie électronique: Requise

Adresse de soumission: https://eu.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=452964&TID=200413810&B=

Langues dans lesquelles les offres ou demandes de participation/candidatures peuvent être présentées: norvégien

Catalogue électronique: Non autorisée

Variantes: Non autorisée

Les soumissionnaires peuvent présenter plusieurs offres: Non autorisée

Date limite de réception des offres: 04/05/2026 10:00:00 (UTC+00:00) Heure de l'Europe occidentale, GMT

Durée de validité des offres: 3 Mois

Conditions du marché:

Le contrat doit être exécuté dans le cadre de programmes d'emplois protégés: Non

Facturation électronique: Requise

La commande en ligne sera utilisée: oui

Le paiement électronique sera utilisé: oui

5.1.15. Techniques

Accord-cadre:

Accord-cadre, sans remise en concurrence

Nombre maximal de candidats: 100

Informations sur le système d'acquisition dynamique:

Pas de système d'acquisition dynamique

5.1.16. Informations complémentaires, médiation et recours

Organisation chargée des procédures de recours: Oslo Tingrett

Description des délais d'introduction des procédures de recours: In accordance with the national rules

8. Organisations

8.1. ORG-0001

Nom officiel: Departementenes sikkerhets- og serviceorganisasjon

Numéro d'enregistrement: 974 761 424

Adresse postale: Postboks 8129 Dep

Ville: Oslo

Code postal: 0032

Subdivision pays (NUTS): Oslo (NO081)

Pays: Norvège

Point de contact: Vinushiha Garithas

Adresse électronique: vinushiha.garithas@dss.dep.no

Téléphone: +47 22249090

Adresse internet: <https://www.dss.dep.no>

Profil de l'acheteur: <https://eu.eu-supply.com/ctm/company/companyinformation/index/275688>

Rôles de cette organisation:

Acheteur

Centrale d'achat qui passe des marchés publics ou conclut des accords-cadres de travaux, de fournitures ou de services destinés à d'autres acheteurs

8.1. ORG-0002

Nom officiel: Oslo Tingrett

Numéro d'enregistrement: 926 725 939

Adresse postale: Postboks 2106 Vika

Ville: Oslo

Code postal: 0125

Subdivision pays (NUTS): Oslo (NO081)

Pays: Norvège

Adresse électronique: oslo.tingrett@domstol.no

Téléphone: +47 22035200

Adresse internet: <http://www.domstol.no/otir>

Rôles de cette organisation:

Organisation chargée des procédures de recours

Informations relatives à l'avis

Identifiant/version de l'avis: c141c3e1-0dcb-4ede-8920-576e72ba1ad6 - 01

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Sous-type d'avis: 16

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Langues dans lesquelles l'avis en question est officiellement disponible: anglais

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