

221285-2026 - Mise en concurrence

Norvège – Services de santé et services sociaux – Cooperation agreement on the purchase of support measures and supervision during access.

OJ S 63/2026 31/03/2026

Avis de marché – régime assoupli

Services

1. Acheteur

1.1. Acheteur

Nom officiel: Oslo kommune v/ Barne- og familieetaten

Adresse électronique: postmottak@bfe.oslo.kommune.no

Forme juridique de l'acheteur: Organisme de droit public, contrôlé par une autorité locale

Activité du pouvoir adjudicateur: Protection sociale

2. Procédure

2.1. Procédure

Titre: Cooperation agreement on the purchase of support measures and supervision during access.

Description: Oslo municipality, c/o the Agency for Children and Family Affairs, invites tenderers to an open competition for the procurement of joint procurement speech on aid measures and supervision during access. The objective of the joint procurement agreement is to regulate Oslo municipality's procurement of relief measures and supervision during access in accordance with the Law of 1 January 2023 on Child Protection (the Child Protection Act) §§ 3-1, 3-4, 3-6 and 7-2. The cooperative purchasing agreement shall function as a supplement to the municipality's own initiatives and it shall contribute to meet the need for relief measures and supervision during access for children, youths and families.

Identifiant de la procédure: 0a38c7e8-f050-434e-9f8c-6c6fe8272c8c

Identifiant interne: 4744

Type de procédure: Ouverte

Principales caractéristiques de la procédure et informations sur l'endroit où obtenir les règles complètes applicables à la procédure: Oslo municipality, c/o the Agency for Children and Family Affairs, invites tenderers to an open competition for the procurement of joint procurement speech on aid measures and supervision during access. The objective of the joint procurement agreement is to regulate Oslo municipality's procurement of relief measures and supervision during access in accordance with the Law of 1 January 2023 on Child Protection (the Child Protection Act) §§ 3-1, 3-4, 3-6 and 7-2. The cooperative purchasing agreement shall function as a supplement to the municipality's own initiatives and it shall contribute to meet the need for relief measures and supervision during access for children, youths and families.

2.1.1. Objet

Nature principale du marché: Services

Nomenclature principale (cpv): 85000000 Services de santé et services sociaux

Nomenclature complémentaire (cpv): 85311300 Services sociaux pour les enfants et les adolescents, 85300000 Services d'action sociale et services connexes, 85310000 Services d'action sociale, 85311000 Services d'action sociale avec hébergement

2.1.2. Lieu d'exécution

Subdivision pays (NUTS): Oslo (NO081)

Pays: Norvège

2.1.3. Valeur

Valeur estimée hors TVA: 100 000 000,00 NOK

Valeur maximale de l'accord-cadre: 120 000 000,00 NOK

2.1.4. Informations générales

Base juridique:

Directive 2014/24/UE

2.1.6. Motifs d'exclusion

Sources des motifs d'exclusion: Avis

Situation analogue à la faillite prévue dans la législation nationale: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Faillite: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Corruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Concordat: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Participation à une organisation criminelle: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on combating organised crime (EUT L 300 of 11.11.2008, p. 42).

Accords avec d'autres opérateurs économiques en vue de fausser la concurrence: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Manquement aux obligations dans le domaine du droit environnemental: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Blanchiment de capitaux ou financement du terrorisme: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Fraude: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Travail des enfants et autres formes de traite des êtres humains: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvabilité: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Manquement aux obligations dans le domaine du droit du travail: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Biens administrés par un liquidateur: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Faussees déclarations, dissimulation d'informations, incapacité de présenter les documents requis ou obtention d'informations confidentielles sur cette procédure: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting

documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflit d'intérêt créé par sa participation à la procédure de passation de marché: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Association directe ou indirecte à la préparation de cette procédure de passation de marché: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Faute professionnelle grave: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Résiliation, dommages et intérêts ou autres sanctions comparables: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Manquement aux obligations dans le domaine du droit social: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Manquement à l'obligation relative au paiement de cotisations de sécurité sociale: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

État de cessation d'activités: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Manquement à l'obligation relative au paiement d'impôts et taxes: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Infractions terroristes ou infractions liées aux activités terroristes: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Délit affectant la moralité professionnelle dans le domaine de la passation des marchés de défense: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Défaut de la fiabilité nécessaire pour éviter des atteintes à la sécurité du pays: Is the tenderer assessed to lack reliability that is necessary to exclude the risk of national security?
Manquement à des obligations liées à des motifs d'exclusion purement nationaux: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Lot

5.1. Lot: LOT-0001

Titre: Cooperation agreement on the purchase of support measures and supervision during access.

Description: Oslo municipality, c/o the Agency for Children and Family Affairs, invites tenderers to an open competition for the procurement of joint procurement speech on aid measures and supervision during access. The objective of the joint procurement agreement is to regulate Oslo municipality's procurement of relief measures and supervision during access in accordance with the Law of 1 January 2023 on Child Protection (the Child Protection Act) §§ 3-1, 3-4, 3-6 and 7-2. The cooperative purchasing agreement shall function as a supplement to the municipality's own initiatives and it shall contribute to meet the need for relief measures and supervision during access for children, youths and families.

Identifiant interne: 6168

5.1.1. Objet

Nature principale du marché: Services

Nomenclature principale (cpv): 85000000 Services de santé et services sociaux

Nomenclature complémentaire (cpv): 85311300 Services sociaux pour les enfants et les adolescents, 85300000 Services d'action sociale et services connexes, 85310000 Services d'action sociale, 85311000 Services d'action sociale avec hébergement

Options:

Description des options: Option for additional services - Needs category 4 Tenderers can offer the hire of inspection flats for assignments under requirement category 4 - Supervision during access. If tenderers offer suitable inspection flats, the price shall be stated in Annex 2 - Price form under requirement category 4. The additional service can be relevant in cases where there is a need for suitable premises for supervision during access, provided that the tenderer can offer this. There is no obligation for the District to use the additional service or procure a specific volume. The stated price for the hire of a inspection flat is not included in the evaluation of the tender offers. The additional service can possibly be used during the contract period if the District needs suitable premises for assignments under requirement category 4 - inspection during access. See Annex 1 - Requirement Specifications point 3.1.

5.1.2. Lieu d'exécution

Subdivision pays (NUTS): Oslo (NO081)

Pays: Norvège

5.1.3. Durée estimée

Date de début: 15/07/2026

Date de fin de durée: 14/07/2030

5.1.4. Reconduction

Nombre maximum de reconductions: 2

Autres informations sur le renouvellement: 1 + 1 year. 1 + 1 year.

5.1.6. Informations générales

Participation réservée:

La participation n'est pas réservée.

Projet de passation de marché non financé par des fonds de l'UE

5.1.9. Critères de sélection

Sources des critères de sélection: Avis

Critère: Autres exigences économiques ou financières

Description du critère de sélection: The tenderer shall be a legally established company.

Documentation requirements: Norwegian companies: Company Registration Certificate

Foreign companies: Proof that the company is registered in a trade or business register as prescribed by the law of the country where the tenderer is established.

Critère: Autres exigences économiques ou financières

Description du critère de sélection: The tenderer shall have sufficient economic and financial capacity to be able to fulfil the contract. Documentation requirements: The company's last Annual Financial Statements including notes, the Board's Annual Report and Audit Report, as well as new information of relevance to the company's fiscal numbers. The contracting authority reserves the right to obtain credit appraisal on its own initiative. If the Tenderer has a justifiable reason (e.g. a recently started company) for not submitting the documentation that the Contracting Authority has required, he can document its economic and financial capacity with any other document that the Contracting Authority deems suitable.

Critère: Références sur des services spécifiés

Description du critère de sélection: Tenderers shall have relevant experience from equivalent assignments. Documentation requirements: Short description of the most important deliveries in the last three years, including information on the contract's value, date of delivery as well as the name of the Contracting Authority and a description of the assignment's content. Newly established companies must document the employees' experience in the same way.

Critère: Effectif moyen annuel

Description du critère de sélection: The tenderer shall have sufficient capacity to fulfil the contract. Documentation requirements: An overview of the organisational power and the number of employees in the different areas. Description of how the tenderer will ensure access to qualified personnel and possibly shall build the organisation in order to carry out the service.

Critère: Certificats délivrés par des organismes indépendants concernant les normes d'assurance qualité

Description du critère de sélection: Tenderers shall have a relevant quality assurance system for the content of the contract. Documentation requirements: A description of the tenderer's quality assurance methods. Alternatively: Certificate for the company's quality assurance system issued by independent bodies that confirms the tenderer fulfils certain quality assurance standards, for example ISO 9001:2015.

Critère: Mesures pour garantir la qualité

Description du critère de sélection: The tenderer must have good conduct. Documentation requirements: Tenderers shall confirm in a self-declaration that the requirements in Annex 8 - Self-declaration on conduct have been met.

5.1.10. Critères d'attribution

Critère:

Type: Prix

Description: Price

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 30

Critère:

Type: Qualité

Description: Quality

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 70

Critère:

Type: Qualité

Description: The contracting authority estimates that the procurement of relief measures and inspections during access will have an immaterial climate footprint and environmental impact. The procurement is for the provision of services in the form of work input from human resources who shall carry out the assignment, and the nature of the procurement is, thus, a service procurement. Any climate footprint and environmental impact connected to the execution of the assignment are considered to be outside of what is naturally covered by the nature of the procurement. The contracting authority will, based on the above, use the exclusion provisions in the procurement regulations § 7-9 fifth paragraph and award criteria will not be set in this area.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 0

5.1.11. Documents de marché

L'accès à certains documents de marché est restreint

Des informations sur les documents restreints sont disponibles à l'adresse suivante:

<https://app.artifik.no/procurements/4744>

Canal de communication ad hoc:

Nom: e-Tendering

5.1.12. Conditions du marché public**Conditions de soumission:**

Soumission par voie électronique: Requise

Adresse de soumission: <https://app.artifik.no/procurements/4744>

Langues dans lesquelles les offres ou demandes de participation/candidatures peuvent être présentées: anglais, norvégien

Catalogue électronique: Non autorisée

Date limite de réception des offres: 07/05/2026 10:00:00 (UTC+00:00) Heure de l'Europe occidentale, GMT

Durée de validité des offres: 69 Jours

Conditions du marché:

Le contrat doit être exécuté dans le cadre de programmes d'emplois protégés: Non

Conditions relatives à l'exécution du contrat: N/A

Facturation électronique: Requise

La commande en ligne sera utilisée: oui

Le paiement électronique sera utilisé: oui

Arrangement financier: N/A

5.1.15. Techniques**Accord-cadre:**

Accord-cadre, sans remise en concurrence

Nombre maximal de candidats: 1

Informations sur le système d'acquisition dynamique:

Pas de système d'acquisition dynamique

5.1.16. Informations complémentaires, médiation et recours

Organisation chargée des procédures de recours: Oslo tingrett

Organisation qui fournit des informations complémentaires sur la procédure de passation de marché: Oslo kommune v/ Barne- og familieetaten

Organisation qui fournit des précisions concernant l'introduction des recours: Oslo kommune v/ Barne- og familieetaten

Organisation qui reçoit les demandes de participation/candidatures: Artifik AS

8. Organisations

8.1. ORG-0001

Nom officiel: Oslo kommune v/ Barne- og familieetaten

Numéro d'enregistrement: 976819896

Adresse postale: C. J. Hambros plass 2

Ville: Oslo

Code postal: 0164

Subdivision pays (NUTS): Oslo (NO081)

Pays: Norvège

Point de contact: Julia Hansen

Adresse électronique: postmottak@bfe.oslo.kommune.no

Téléphone: +47 21802180

Adresse internet: <https://www.oslo.kommune.no/etater-foretak-og-ombud/barne-og-familieetaten/>

Profil de l'acheteur: <https://www.oslo.kommune.no/etater-foretak-og-ombud/barne-og-familieetaten/>

Rôles de cette organisation:

Acheteur

Organisation qui fournit des informations complémentaires sur la procédure de passation de marché

Organisation qui fournit des précisions concernant l'introduction des recours

8.1. ORG-0002

Nom officiel: Oslo tingrett

Numéro d'enregistrement: 926725939

Adresse postale: Postboks 2106 Vika

Ville: Oslo

Code postal: 0125

Subdivision pays (NUTS): Oslo (NO081)

Pays: Norvège

Adresse électronique: oslo.tingrett@domstol.no

Téléphone: +47 22035200

Adresse internet: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Rôles de cette organisation:

Organisation chargée des procédures de recours

8.1. ORG-0003

Nom officiel: Artifik AS
Numéro d'enregistrement: 925364967
Adresse postale: Stortingsgata 12
Ville: Oslo
Code postal: 0161
Subdivision pays (NUTS): Oslo (NO081)
Pays: Norvège
Adresse électronique: support@artifik.no
Adresse internet: <https://artifik.no>

Rôles de cette organisation:

Prestataire de services de passation de marché
Organisation qui reçoit les demandes de participation/candidatures

Informations relatives à l'avis

Identifiant/version de l'avis: 3ee5d26c-298d-45ea-be89-18ee496d7b78 - 01
Type de formulaire: Mise en concurrence
Type d'avis: Avis de marché – régime assoupli
Sous-type d'avis: 20
Date d'envoi de l'avis: 27/03/2026 15:24:59 (UTC+00:00) Heure de l'Europe occidentale, GMT
Langues dans lesquelles l'avis en question est officiellement disponible: anglais
Numéro de publication de l'avis: 221285-2026
Numéro de publication au JO S: 63/2026
Date de publication: 31/03/2026