

280217-2026 - Mise en concurrence

Norvège – Services de nettoyage et d'hygiène – 111-BYM-2025 - Procurement of an agreement for the operation and maintenance of public toilets.

OJ S 79/2026 23/04/2026

Avis de marché ou de concession – régime ordinaire - Avis de changement Services

1. Acheteur

1.1. Acheteur

Nom officiel: Oslo kommune v/ Bymiljøetaten

Adresse électronique: postmottak@bym.oslo.kommune.no

Forme juridique de l'acheteur: Organisme de droit public, contrôlé par une autorité locale

Activité du pouvoir adjudicateur: Services d'administration générale

2. Procédure

2.1. Procédure

Titre: 111-BYM-2025 - Procurement of an agreement for the operation and maintenance of public toilets.

Description: The Agency for Urban Environment's current operational contract for public toilets expires in April 2026. As of December 2025, the operational agreement comprises 14 toilets and two summer open pissoirs (see annex 1.1). The tenderer must take into account that the number can increase during the contract period, but also that it can be reduced. We anticipate that the likelihood is greater that the number will be increased than that it decreases. The 14 public toilets included in this agreement are distributed over large parts of the city and are of different models. Seven Heyerdahl toilets are located at the following places: Myraløkka, St. Hanshaugen, Sofienbergparken, Slottsparken, Youngstorget, Stortorvet and Rådhusbrygga. Three Liberté toilets are located at Eidsvoll's plass/Spikersuppa. This is an art installation where normal toiletry is included as a part of the work, whilst the actual art installations are administered by a third party. The Agency for Urban Environment has established toilets at the following places: Christian Klosters plass (Momek), Klosterenga (Danfo), Jordal (Raw Concrete), Vekta Nedre Foss (in existing buildings that were previously grain weight). Two summer open pissoirs on the Fjell: one at Kampen park and one at Kampen Church. See annex 1.1 - overview of toilets and annex 1.2 - map of toilets. See Annex 2 - Assignment Description for further information and details on the extent of the operation and maintenance.

Identifiant de la procédure: 70f4ae1f-0bae-4226-a914-37d21a6506ca

Identifiant interne: 4550

Type de procédure: Ouverte

La procédure est accélérée: non

2.1.1. Objet

Nature principale du marché: Services

Nomenclature principale (cpv): 90900000 Services de nettoyage et d'hygiène

Nomenclature complémentaire (cpv): 90000000 Services d'évacuation des eaux usées et d'élimination des déchets, services d'hygiénisation et services relatifs à l'environnement, 39000000 Meubles (y compris les meubles de bureau), aménagements, appareils électroménagers (à l'exclusion de l'éclairage) et produits de nettoyage, 98000000 Autres

2.1.2. Lieu d'exécution

Subdivision pays (NUTS): Oslo (NO081)

Pays: Norvège

2.1.4. Informations générales

Base juridique:

Directive 2014/24/UE

2.1.6. Motifs d'exclusion

Sources des motifs d'exclusion: Avis

Situation analogue à la faillite prévue dans la législation nationale: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Faillite: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Corruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Concordat: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Participation à une organisation criminelle: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on combating organised crime (EUT L 300 of 11.11.2008, p. 42).

Accords avec d'autres opérateurs économiques en vue de fausser la concurrence: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Manquement aux obligations dans le domaine du droit environnemental: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Blanchiment de capitaux ou financement du terrorisme: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Fraude: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Travail des enfants et autres formes de traite des êtres humains: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvabilité: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Manquement aux obligations dans le domaine du droit du travail: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Biens administrés par un liquidateur: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Faussees déclarations, dissimulation d'informations, incapacité de présenter les documents requis ou obtention d'informations confidentielles sur cette procédure: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting

authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflit d'intérêt créé par sa participation à la procédure de passation de marché: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Association directe ou indirecte à la préparation de cette procédure de passation de marché: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Faute professionnelle grave: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Résiliation, dommages et intérêts ou autres sanctions comparables: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Manquement aux obligations dans le domaine du droit social: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Manquement à l'obligation relative au paiement de cotisations de sécurité sociale: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

État de cessation d'activités: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Manquement à l'obligation relative au paiement d'impôts et taxes: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Infractions terroristes ou infractions liées aux activités terroristes: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Délit affectant la moralité professionnelle dans le domaine de la passation des marchés de défense: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Défaut de la fiabilité nécessaire pour éviter des atteintes à la sécurité du pays: Is the tenderer assessed to lack reliability that is necessary to exclude the risk of national security?

Manquement à des obligations liées à des motifs d'exclusion purement nationaux: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Lot

5.1. Lot: LOT-0001

Titre: 111-BYM-2025 - Procurement of an agreement for the operation and maintenance of public toilets.

Description: The Agency for Urban Environment's current operational contract for public toilets expires in April 2026. As of December 2025, the operational agreement comprises 14 toilets and two summer open pissoirs (see annex 1.1). The tenderer must take into account that the number can increase during the contract period, but also that it can be reduced. We anticipate that the likelihood is greater that the number will be increased than that it decreases. The 14 public toilets included in this agreement are distributed over large parts of the city and are of different models. Seven Heyerdahl toilets are located at the following places: Myraløkka, St. Hanshaugen, Sofienbergparken, Slottsparken, Youngstorget, Stortorvet and Rådhusbrygga. Three Liberté toilets are located at Eidsvoll's plass/Spikersuppa. This is an art installation where normal toiletry is included as a part of the work, whilst the actual art installations are administered by a third party. The Agency for Urban Environment has established toilets at the following places: Christian Klosters plass (Momek), Klosterenga (Danfo), Jordal (Raw Concrete), Vekta Nedre Foss (in existing buildings that were previously grain weight). Two summer open pissoirs on the Fjell: one at Kampen park and one at Kampen Church. See annex 1.1 - overview of toilets and annex 1.2 - map of toilets. See Annex 2 - Assignment Description for further information and details on the extent of the operation and maintenance. Identifiant interne: 6674

5.1.1. Objet

Nature principale du marché: Services

Nomenclature principale (cpv): 90900000 Services de nettoyage et d'hygiène

Nomenclature complémentaire (cpv): 90000000 Services d'évacuation des eaux usées et d'élimination des déchets, services d'hygiénisation et services relatifs à l'environnement, 39000000 Meubles (y compris les meubles de bureau), aménagements, appareils

électroménagers (à l'exclusion de l'éclairage) et produits de nettoyage, 98000000 Autres services communautaires, sociaux et personnels, 90910000 Services de nettoyage, 90911000 Services de nettoyage de logements, de bâtiments et de vitres

5.1.2. Lieu d'exécution

Subdivision pays (NUTS): Oslo (NO081)

Pays: Norvège

5.1.3. Durée estimée

Durée: 48 Mois

5.1.4. Reconduction

Nombre maximum de reconductions: 2

Autres informations sur le renouvellement: 1 + 1 year. The contract will run for 2 years, with an option for an extension for 1 year + 1 year. The contract will continue unless BYM reports that the contract will not continue to run.

5.1.6. Informations générales

Participation réservée:

La participation n'est pas réservée.

Projet de passation de marché non financé par des fonds de l'UE

Le marché relève de l'accord sur les marchés publics (AMP): oui

5.1.7. Marché public stratégique

Objectif du marché public stratégique: Réduction des incidences sur l'environnement

Description: Reduction of environmental impact

5.1.9. Critères de sélection

Sources des critères de sélection: Document de marché

5.1.10. Critères d'attribution**Critère:**

Type: Qualité

Description: Assignment comprehension and CVs for key personnel.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 60

Critère:

Type: Prix

Description: Extendedprice

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 40

Critère:

Type: Qualité

Description: The contracting authority has a duty in accordance with the Public Procurement Act § 5 to adapt its procurement practice so that it contributes to reducing harmful environmental impact and to promote climate-friendly systems when relevant. It follows from the Public Procurement Regulations §7-9 that the contracting authority as a starting point should weight climate and environment considerations with a minimum of 30 percent where the criteria are given with relative weighting. In this contract the Contracting Authority has instead set climate and environmental requirements that, according to the contracting authority's assessment, give a significantly better climate and environmental effect, and have therefore failed to weight climate or environmental considerations by thirty percent.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 0

5.1.11. Documents de marché

L'accès à certains documents de marché est restreint

Des informations sur les documents restreints sont disponibles à l'adresse suivante:

<https://app.artifik.no/procurements/4550>

Canal de communication ad hoc:

Nom: e-Tendering

5.1.12. Conditions du marché public**Conditions de soumission:**

Soumission par voie électronique: Requisite

Adresse de soumission: <https://app.artifik.no/procurements/4550>

Langues dans lesquelles les offres ou demandes de participation/candidatures peuvent être présentées: anglais, norvégien

Catalogue électronique: Non autorisée

Date limite de réception des offres: 27/04/2026 10:00:00 (UTC+00:00) Heure de l'Europe occidentale, GMT

Durée de validité des offres: 83 Jours

Conditions du marché:

Le contrat doit être exécuté dans le cadre de programmes d'emplois protégés: Non

Conditions relatives à l'exécution du contrat: N/A

Facturation électronique: Requise

La commande en ligne sera utilisée: oui

Le paiement électronique sera utilisé: oui

Arrangement financier: N/A

5.1.15. Techniques

Accord-cadre:

Pas d'accord-cadre

Informations sur le système d'acquisition dynamique:

Pas de système d'acquisition dynamique

5.1.16. Informations complémentaires, médiation et recours

Organisation chargée des procédures de recours: Oslo tingrett

Organisation qui fournit des informations complémentaires sur la procédure de passation de marché: Oslo kommune v/ Bymiljøetaten

Organisation qui fournit des précisions concernant l'introduction des recours: Oslo kommune v/ Bymiljøetaten

Organisation qui reçoit les demandes de participation/candidatures: Artifik AS

8. Organisations

8.1. ORG-0001

Nom officiel: Oslo kommune v/ Bymiljøetaten

Numéro d'enregistrement: 996922766

Adresse postale: Karvesvingen 3

Ville: Oslo

Code postal: 0579

Subdivision pays (NUTS): Oslo (NO081)

Pays: Norvège

Point de contact: Magnus Sander

Adresse électronique: postmottak@bym.oslo.kommune.no

Téléphone: +47 21802180

Adresse internet: <https://www.oslo.kommune.no/etater-foretak-og-ombud/bymiljoetaten/>

Profil de l'acheteur: <https://www.oslo.kommune.no/etater-foretak-og-ombud/bymiljoetaten/>

Rôles de cette organisation:

Acheteur

Organisation qui fournit des informations complémentaires sur la procédure de passation de marché

Organisation qui fournit des précisions concernant l'introduction des recours

8.1. ORG-0002

Nom officiel: Oslo tingrett

Numéro d'enregistrement: 926725939

Adresse postale: Postboks 2106 Vika

Ville: Oslo

Code postal: 0125
Subdivision pays (NUTS): Oslo (NO081)
Pays: Norvège
Adresse électronique: oslo.tingrett@domstol.no
Téléphone: +47 22035200
Adresse internet: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Rôles de cette organisation:

Organisation chargée des procédures de recours

8.1. ORG-0003

Nom officiel: Artifik AS
Numéro d'enregistrement: 925364967
Adresse postale: Stortingsgata 12
Ville: Oslo
Code postal: 0161
Subdivision pays (NUTS): Oslo (NO081)
Pays: Norvège
Adresse électronique: support@artifik.no
Adresse internet: <https://artifik.no>

Rôles de cette organisation:

Prestataire de services de passation de marché
Organisation qui reçoit les demandes de participation/candidatures

10. Changement

Version de l'avis antérieur à modifier

:

2c9f48f5-6f55-4fd4-993e-9ff0e0a58433-01

Principale raison du changement

:

Mise à jour d'informations

Description

:

The tender deadline is postponed until Monday 27 April, 12:00, so that we can answer questions that have come in.

10.1. Changement

Identifiant de la section: LOT-0001

Informations relatives à l'avis

Identifiant/version de l'avis: 9ffb9c62-f529-4b0d-926b-bfa967c7f6a3 - 01

Type de formulaire: Mise en concurrence

Type d'avis: Avis de marché ou de concession – régime ordinaire

Sous-type d'avis: 16

Date d'envoi de l'avis: 21/04/2026 21:03:59 (UTC+00:00) Heure de l'Europe occidentale, GMT

Langues dans lesquelles l'avis en question est officiellement disponible: anglais

Numéro de publication de l'avis: 280217-2026

Numéro de publication au JO S: 79/2026

Date de publication: 23/04/2026