

388498-2026 - Mise en concurrence

Finlande – Services de technologies de l'information, conseil, développement de logiciels, internet et appui – VR-Group/ Web- & backend-development expert services, framework agreement

OJ S 108/2026 08/06/2026

Avis de marché ou de concession – régime ordinaire - Avis de changement Services

1. Acheteur

1.1. Acheteur

Nom officiel: VR-Yhtymä Oyj

Adresse électronique: info.procurement@vr.fi

Forme juridique de l'acheteur: Entreprise publique

Activité de l'entité adjudicatrice: Services de chemin de fer

2. Procédure

2.1. Procédure

Titre: VR-Group/ Web- & backend-development expert services, framework agreement

Description: The objective of this procurement is to establish a multi-supplier framework agreement for the provision of software development expertise for the entire VR Group. The framework covers development needs arising across VR Group companies, including but not limited to passenger services, logistics operations, infrastructure-related systems, commercial platforms, customer-facing digital services, and internal operational systems. The procurement is divided into two (2) lots: Lot 1: Web Development (e.g. web based technologies such as modern frontend frameworks and standards) Lot 2: Backend Development (e.g. backend systems, databases, cloud native development, and software development within commonly used backend technology ecosystems) Experts are assigned to VR's agile development teams, who operate according to VR's technology choices and established models where VR acts as the Product Owner and oversees overall project and development management. Work is carried out in a hybrid model, both on-site at VR's premises in Helsinki and remotely in accordance with VR's working guidelines. The service also includes a Supplier-appointed Service Manager (for reporting, invoicing etc.). In accordance with Section 45(2) of the Act on Procurement in the Utilities Sectors, the maximum total value of contracts awarded under this Framework Agreement during the entire contract period shall be EUR 30 000 000 (VAT 0%). Tenderers are requested to note that the value stated above does not constitute the estimated value of the procurement, but the statutory maximum value as referred to in the Act. The maximum value also includes possible option periods of the procurement. VR Group does not commit to any minimum purchase volumes. Actual resource needs may increase or decrease during the contract period based on business requirements, technological development, and the lifecycle of projects and systems. The initial contract period is two (2) years, after which the Customer may extend the Agreement with four (4) optional periods of one (1) year each. This procurement will be carried out using an open procedure. The Finnish Act on Procurements and Concession Contracts of Entities Operating in the Water and Energy Supply, Transport and Postal Services Sector (Act 1398/2016, "Act on Public Contracts in the Utilities Sector") applies to this procurement. Tenders must meet all suitability requirements set out in this notice and its appendices. The subject of the procurement is described in more detail in

Appendix 2 (Procurement Description) to the Invitation to Tender. The suitability requirements for Tenderers are set out in the ESPD form.

Identifiant de la procédure: 6b5d5d17-78b8-48b2-944d-feb7f1592cc7

Identifiant interne: 613810

Type de procédure: Ouverte

La procédure est accélérée: non

Principales caractéristiques de la procédure et informations sur l'endroit où obtenir les règles complètes applicables à la procédure: The procurement procedure applied is an open procedure. If none of the tenders received complies with the Invitation to Tender, or if the circumstances during the tendering procedure change in such a way that VR cannot make use of the results of the tendering procedure, VR may suspend the procurement procedure in part or in its entirety. No compensation shall be paid to Tenderers for submitting a tender, presenting a tender, or otherwise participating in the procurement procedure. The contract notice and the tender documents are available in English. The stages of the procedure are as follows: A. Opening of tenders B. Verification of the suitability of Tenderers C. Verification of compliance of tenders with the Invitation to Tender D. Evaluation of tenders: Stage 1 E. Evaluation of tenders: Stage 2 – Interviews F. Final evaluation of tenders G. Contract award: the contract award shall be notified electronically to all Tenderers. H. Conclusion of the procurement agreement. The procurement agreement shall enter into force only upon signature of a written agreement. The tender must comply with the Invitation to Tender and its appendices and shall include all information requested for the assessment of Tenderers and tenders and for the comparison of tenders, in accordance with the instructions provided. Submission of alternative or variant tenders is not permitted. The Tenderer's own contract terms shall not be attached to the tender and may lead to rejection of the tender.

2.1.1. Objet

Nature principale du marché: Services

Nomenclature principale (cpv): 72000000 Services de technologies de l'information, conseil, développement de logiciels, internet et appui

2.1.2. Lieu d'exécution

Pays: Finlande

N'importe où dans le pays donné

2.1.3. Valeur

Valeur maximale de l'accord-cadre: 30 000 000,00 EUR

2.1.4. Informations générales

Informations complémentaires: This procurement is made for all legal entities under VR Group, i.e. VR-Group Plc and all its group companies. Any future group entities established or acquired during the term of the framework agreement may also be covered under this procurement. For the sake of clarity, the specific entities to be covered by the procured services shall be specified in each purchase order or mini-competition and/or in the corresponding purchase agreement. The primary Contracting Entities include the following companies: VR Kunnossapito Oy (2945253-7), AVECRA Oy (0110858-2), Oy Pohjolan Liikenne Ab (0678125-8), VR Sverige AB (556351-9437) and VR Snabbtåg Sverige AB (556923-4304). VR Group will also sign the Agreement on behalf of all legal entities under VR Group. This procurement is a joint procurement of VR-Group Plc and VR Snabbtåg Sverige AB as referred to in Article 57 point 4 of the Utilities Directive (25/2014/EU), section 32 subsection 3 of the Finnish Act on Procurement Contracts in the Utilities Sectors (1398/2016) and chapter 7, sections 9, 12, 13 and 14 of the Swedish Act on Procurement in the Utilities Sectors (2016:

1146). VR Group Plc will conduct the procurement procedure on behalf of both VR-Group Plc and VR Snabbtåg Sverige AB. VR-Group Plc will be responsible for the entire procurement procedure including all stages of the procurement procedure and possible appeal and rectification procedures. All of these processes will be entirely conducted according to Finnish law according to applicable legislation. The Finnish Act on Procurement Contracts in the Utilities Sectors (1398/2016) is applied to the procurement. For the avoidance of doubt, the procurement is made for all legal entities under VR Group, i.e. VR-Group Plc and all its group companies. VR-Group Plc and VR Snabbtåg Sverige AB have been mentioned specifically here due to procurement law reasons, but the procurement as such covers all legal entities under VR Group as described also elsewhere in the procurement notice documents.

Base juridique:

Directive 2014/25/UE

2.1.5. Conditions du marché public

Conditions de soumission:

Nombre maximal de lots pour lesquels un soumissionnaire peut présenter une offre: 2

2.1.6. Motifs d'exclusion

Sources des motifs d'exclusion: Avis

Corruption: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for corruption, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Fraude: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for fraud, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Blanchiment de capitaux ou financement du terrorisme: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for money laundering or terrorist financing, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Participation à une organisation criminelle: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for participation in a criminal organisation, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Infractions terroristes ou infractions liées aux activités terroristes: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for terrorist offences or offences linked to terrorist activities, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Travail des enfants et autres formes de traite des êtres humains: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by

final judgment for child labour and other forms of trafficking in human beings, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Manquement aux obligations dans le domaine du droit environnemental: The economic operator has breached its obligations in the field of environmental law.

Manquement aux obligations dans le domaine du droit du travail: The economic operator has breached its obligations in the field of labour law.

Manquement aux obligations dans le domaine du droit social: The economic operator has breached its obligations in the field of social law.

Accords avec d'autres opérateurs économiques en vue de fausser la concurrence: The economic operator has entered into agreements with other economic operators aimed at distorting competition.

Faute professionnelle grave: The economic operator is guilty of grave professional misconduct.

Fausse déclaration, dissimulation d'informations, incapacité de présenter les documents requis ou obtention d'informations confidentielles sur cette procédure: The economic operator can confirm that: a) It has been guilty of serious misrepresentation in supplying the information required for the verification of the absence of grounds for exclusion or the fulfilment of the selection criteria, b) It has withheld such information, c) It has not been able, without delay, to submit the supporting documents required by a contracting authority or contracting entity, and d) It has undertaken to unduly influence the decision making process of the contracting authority or contracting entity, to obtain confidential information that may confer upon it undue advantages in the procurement procedure or to negligently provide misleading information that may have a material influence on decisions concerning exclusion, selection or award.

Conflit d'intérêt créé par sa participation à la procédure de passation de marché: The economic operator is aware of any conflict of interest, as indicated in national law, the relevant notice or the procurement documents due to its participation in the procurement procedure.

Association directe ou indirecte à la préparation de cette procédure de passation de marché: The economic operator or an undertaking related to it has advised the contracting authority or contracting entity or otherwise been involved in the preparation of the procurement procedure.

Résiliation, dommages et intérêts ou autres sanctions comparables: The economic operator has experienced that a prior public contract, a prior contract with a contracting entity or a prior concession contract was terminated early, or that damages or other comparable sanctions were imposed in connection with that prior contract.

Manquement à des obligations liées à des motifs d'exclusion purement nationaux: Any person who is a member of the economic operator's administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for work safety offence, working hours offence, work discrimination, extortionate work discrimination, violation of the right to organise or unauthorised use of foreign labour.

Manquement à l'obligation relative au paiement de cotisations de sécurité sociale: The economic operator has breached its obligations relating to the payment social security contributions, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

Manquement à l'obligation relative au paiement d'impôts et taxes: The economic operator has breached its obligations relating to the payment of taxes, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

État de cessation d'activités: The business activities of the economic operator are suspended.

Faillite: The economic operator is bankrupt.

Concordat: The economic operator is in arrangement with creditors.

Insolvabilité: The economic operator is the subject of insolvency or winding-up.

Biens administrés par un liquidateur: The assets of the economic operator are being administered by a liquidator or by the court.

Situation analogue à la faillite prévue dans la législation nationale: The economic operator is in any analogous situation like bankruptcy arising from a similar procedure under national laws and regulations.

5. Lot

5.1. Lot: LOT-0001

Titre: Web

Description: Web Development expert services

Identifiant interne: 1-0

5.1.1. Objet

Nature principale du marché: Services

Nomenclature principale (cpv): 72000000 Services de technologies de l'information, conseil, développement de logiciels, internet et appui

5.1.2. Lieu d'exécution

Pays: Finlande

N'importe où dans le pays donné

5.1.3. Durée estimée

Date de début: 15/08/2026

Date de fin de durée: 14/08/2032

5.1.4. Reconduction

Nombre maximum de reconductions: 4

Autres informations sur le renouvellement: After the initial fixed term of two (2) years the Customer may extend the Agreement with four (4) optional periods of one (1) year each.

5.1.6. Informations générales

Participation réservée:

La participation n'est pas réservée.

Le marché relève de l'accord sur les marchés publics (AMP): oui

Le marché en question convient aussi aux petites et moyennes entreprises (PME): oui

5.1.7. Marché public stratégique

Objectif social promu: Devoir de diligence en matière de droits de l'homme dans les chaînes d'approvisionnement mondiales, Conditions de travail équitables

5.1.9. Critères de sélection

Sources des critères de sélection: Document de marché, Document unique de marché européen (DUME)

5.1.10. Critères d'attribution

Critère:

Type: Prix

Description: Comparison price is calculated based on expert hourly prices.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 30

Critère:

Type: Qualité

Description: Professional quality

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 70

5.1.11. Documents de marché

Date limite de demande d'informations complémentaires: 27/05/2026 12:00:00 (UTC+00:00)

Heure de l'Europe occidentale, GMT

Adresse des documents de marché: <https://tarjouspalvelu.fi/vryhtymaoy?id=613810&tpk=a7e25ab1-d3c9-4059-8522-209a87df1611>

5.1.12. Conditions du marché public

Conditions de soumission:

Soumission par voie électronique: Requise

Adresse de soumission: <https://tarjouspalvelu.fi/vryhtymaoy?id=613810&tpk=a7e25ab1-d3c9-4059-8522-209a87df1611>

Langues dans lesquelles les offres ou demandes de participation/candidatures peuvent être présentées: anglais

Catalogue électronique: Non autorisée

Variantes: Non autorisée

Les soumissionnaires peuvent présenter plusieurs offres: Non autorisée

Date limite de réception des offres: 14/06/2026 20:00:00 (UTC+00:00) Heure de l'Europe occidentale, GMT

Durée de validité des offres: 6 Mois

Informations relatives à l'ouverture publique:

Date d'ouverture: 15/06/2026 05:00:00 (UTC+00:00) Heure de l'Europe occidentale, GMT

Conditions du marché:

Le contrat doit être exécuté dans le cadre de programmes d'emplois protégés: Non

Conditions relatives à l'exécution du contrat: The conditions for performance of the contract are set out in the draft contract attached to the procurement documents.

Arrangement financier: The contract is financed from the contracting entity's own budget.

Payments will be made against approved invoices in accordance with the contract terms.

5.1.15. Techniques

Accord-cadre:

Accord-cadre, en partie sans remise en concurrence et en partie avec remise en concurrence

Informations sur le système d'acquisition dynamique:

Pas de système d'acquisition dynamique

5.1.16. Informations complémentaires, médiation et recours

Organisation chargée des procédures de recours: Markkinaoikeus

Description des délais d'introduction des procédures de recours: Within 14 days of receiving notice of the decision.

Organisation qui fournit des informations complémentaires sur la procédure de passation de marché: VR-Yhtymä Oyj

Organisation qui fournit des précisions concernant l'introduction des recours: Markkinaoikeus

5.1. Lot: LOT-0002

Titre: Back end

Description: Backend Development expert services

Identifiant interne: 2-1

5.1.1. Objet

Nature principale du marché: Services

Nomenclature principale (cpv): 72000000 Services de technologies de l'information, conseil, développement de logiciels, internet et appui

5.1.2. Lieu d'exécution

Pays: Finlande

N'importe où dans le pays donné

5.1.3. Durée estimée

Date de début: 15/08/2026

Date de fin de durée: 14/08/2032

5.1.4. Reconduction

Nombre maximum de reconductions: 4

Autres informations sur le renouvellement: After the initial fixed term of two (2) years the Customer may extend the Agreement with four (4) optional periods of one (1) year each.

5.1.6. Informations générales

Participation réservée:

La participation n'est pas réservée.

Le marché relève de l'accord sur les marchés publics (AMP): oui

Le marché en question convient aussi aux petites et moyennes entreprises (PME): oui

5.1.7. Marché public stratégique

Objectif social promu: Devoir de diligence en matière de droits de l'homme dans les chaînes d'approvisionnement mondiales, Conditions de travail équitables

5.1.9. Critères de sélection

Sources des critères de sélection: Document unique de marché européen (DUME), Document de marché

5.1.10. Critères d'attribution

Critère:

Type: Prix

Description: Comparison Price is calculated based on expert hourly prices.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 30

Critère:

Type: Qualité

Description: Professional quality

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 70

5.1.11. Documents de marché

Date limite de demande d'informations complémentaires: 27/05/2026 12:00:00 (UTC+00:00)

Heure de l'Europe occidentale, GMT

Adresse des documents de marché: <https://tarjouspalvelu.fi/vryhtymaoy?id=613810&tpk=a7e25ab1-d3c9-4059-8522-209a87df1611>

5.1.12. Conditions du marché public

Conditions de soumission:

Soumission par voie électronique: Requisite

Adresse de soumission: <https://tarjouspalvelu.fi/vryhtymaoy?id=613810&tpk=a7e25ab1-d3c9-4059-8522-209a87df1611>

Langues dans lesquelles les offres ou demandes de participation/candidatures peuvent être présentées: anglais

Catalogue électronique: Non autorisée

Variantes: Non autorisée

Les soumissionnaires peuvent présenter plusieurs offres: Non autorisée

Date limite de réception des offres: 14/06/2026 20:00:00 (UTC+00:00) Heure de l'Europe occidentale, GMT

Durée de validité des offres: 6 Mois

Informations relatives à l'ouverture publique:

Date d'ouverture: 15/06/2026 05:00:00 (UTC+00:00) Heure de l'Europe occidentale, GMT

Conditions du marché:

Le contrat doit être exécuté dans le cadre de programmes d'emplois protégés: Non

Conditions relatives à l'exécution du contrat: The conditions for performance of the contract are set out in the draft contract attached to the procurement documents.

Arrangement financier: The contract is financed from the contracting entity's own budget.

Payments will be made against approved invoices in accordance with the contract terms.

5.1.15. Techniques

Accord-cadre:

Accord-cadre, en partie sans remise en concurrence et en partie avec remise en concurrence

Informations sur le système d'acquisition dynamique:

Pas de système d'acquisition dynamique

5.1.16. Informations complémentaires, médiation et recours

Organisation chargée des procédures de recours: Markkinaoikeus

Description des délais d'introduction des procédures de recours: Within 14 days of receiving notice of the decision.

Organisation qui fournit des informations complémentaires sur la procédure de passation de marché: VR-Yhtymä Oyj

Organisation qui fournit des précisions concernant l'introduction des recours: Markkinaoikeus

8. Organisations

8.1. ORG-0001

Nom officiel: VR-Yhtymä Oyj

Numéro d'enregistrement: 1003521-5

Adresse postale: PL 488 (Radiokatu 3)

Ville: VR

Code postal: 00096

Subdivision pays (NUTS): Helsinki-Uusimaa (FI1B1)

Pays: Finlande

Point de contact: Procurement unit

Adresse électronique: info.procurement@vr.fi

Téléphone: +358 294343

Adresse internet: <http://www.vrgroup.fi>

Rôles de cette organisation:

Acheteur

Organisation qui fournit des informations complémentaires sur la procédure de passation de marché

8.1. **ORG-0002**

Nom officiel: Markkinaoikeus

Numéro d'enregistrement: 3006157-6

Adresse postale: Radanrakentajantie 5

Ville: Helsinki

Code postal: 00520

Subdivision pays (NUTS): Helsinki-Uusimaa (FI1B1)

Pays: Finlande

Adresse électronique: markkinaoikeus@oikeus.fi

Téléphone: +358 295643300

Adresse internet: <https://www.markkinaoikeus.fi>

Rôles de cette organisation:

Organisation chargée des procédures de recours

Organisation qui fournit des précisions concernant l'introduction des recours

8.1. **ORG-0003**

Nom officiel: Hansel Oy (Hilma)

Numéro d'enregistrement: FI09880841

Adresse postale: Mannerheiminaukio 1a

Ville: Helsinki

Code postal: 00100

Subdivision pays (NUTS): Helsinki-Uusimaa (FI1B1)

Pays: Finlande

Point de contact: eSender

Adresse électronique: tekninen@hankintailmoitukset.fi

Téléphone: 029 55 636 30

Adresse internet: <http://hankintailmoitukset.fi>

Rôles de cette organisation:

TED eSender

10. Changement

Version de l'avis antérieur à modifier

:

79f664dc-4195-42e0-8ba7-1ab88f3515b2-01

Principale raison du changement

:

Correction par l'éditeur

Description

:

Minor correction has been made to the scoring criteria in Lot: Backend in the Appendix 2b Expert Requirements, Tab Backend, Criterium no 16. An updated table has been provided.

10.1. **Changement**

Identifiant de la section: LOT-0001

10.1. **Changement**

Identifiant de la section: LOT-0002

Informations relatives à l'avis

Identifiant/version de l'avis: cd21cd4d-6d2b-423e-ac49-7f24a43d9e1d - 01

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Sous-type d'avis: 17

Date d'envoi de l'avis: 05/06/2026 07:48:14 (UTC+00:00) Heure de l'Europe occidentale, GMT

Date et heure de transmission de l'avis (eSender): 05/06/2026 07:48:15 (UTC+00:00) Heure de l'Europe occidentale, GMT

Langues dans lesquelles l'avis en question est officiellement disponible: anglais

Numéro de publication de l'avis: 388498-2026

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Date de publication: 08/06/2026