

400902-2026 - Mise en concurrence

Norvège – Services médico-sociaux – IK - EEA 094-2025 Stage 1 Qualification phase Localisation technology (Bergen municipality, Askøy municipality, Tromsø municipality, Voss herad and Kvam herad)

OJ S 111/2026 11/06/2026

Avis de marché ou de concession – régime ordinaire - Avis de changement
Services

1. Acheteur

1.1. Acheteur

Nom officiel: Bergen kommune - Byrådsavdeling for eldre, helse og omsorg

Adresse électronique: christian.sundelin@bergen.kommune.no

Forme juridique de l'acheteur: Organisme de droit public, contrôlé par une autorité locale

Activité du pouvoir adjudicateur: Services d'administration générale

2. Procédure

2.1. Procédure

Titre: IK - EEA 094-2025 Stage 1 Qualification phase Localisation technology (Bergen municipality, Askøy municipality, Tromsø municipality, Voss herad and Kvam herad)

Description: The aim of the procurement is to establish new contracts for localisation technology that fulfils the municipalities' requirements for quality, including functionality, user friendliness, operation and management. In addition new contracts shall fulfil statutory requirements for privacy and information security. The technology should also support the overall goal of increased safety, mastering and activity based on the needs of the individual, including facilitating that the individual can master as much as possible themselves, including with assistance from relatives. This means that the technology shall be able to function both as an option for active triggering of alarm for anyone who needs it regardless of their function level and passive way for triggering the alarm for those who need it. There are a great many different user groups and it is only imagination that sets limits for who it is. The procurement includes: Simple GPS and mobile safety alarms and colleague support.

Identifiant de la procédure: bb259a53-04cb-4056-b5fb-167d5c27e30e

Identifiant interne: 2025/281569

Type de procédure: Négociée avec publication préalable d'un appel à la concurrence / concurrentielle avec négociation

La procédure est accélérée: non

Principales caractéristiques de la procédure et informations sur l'endroit où obtenir les règles complètes applicables à la procédure: The aim of the procurement is to establish new contracts for localisation technology that fulfils the municipalities' requirements for quality, including functionality, user friendliness, operation and management. In addition new contracts shall fulfil statutory requirements for privacy and information security. The technology should also support the overall goal of increased safety, mastering and activity based on the needs of the individual, including facilitating that the individual can master as much as possible themselves, including with assistance from relatives. This means that the technology shall be able to function both as an option for active triggering of alarm for anyone who needs it regardless of their function level and passive way for triggering the alarm for those who need it. There are a great many different user groups and it is only imagination that sets limits for

who it is. The procurement includes: Simple GPS and mobile safety alarms and colleague support The contract period is three (3) years from when the contract is signed, with the following options for the Contracting Authority to extend on the same terms and terms: First option: Extension with two (2) years Other options: Extension with two (2) years Contract options: Extension with two (2) years Options will be triggered automatically, as long as the Customer does not give up the contract in writing within two (2) months before the contract expires. The maximum contract period is 9 years. This competition is initiated with a qualification phase (stage 1). Only tenderers who fulfil the qualification requirements and who have been invited will be able to submit a tender (stage 2).

2.1.1. Objet

Nature principale du marché: Services

Nomenclature principale (cpv): 85323000 Services médico-sociaux

Nomenclature complémentaire (cpv): 33100000 Équipements médicaux, 33195000 Système de surveillance des patients, 35121700 Systèmes d'alarme, 38112100 Systèmes de positionnement à capacité globale (GPS ou équivalent), 85000000 Services de santé et services sociaux

2.1.2. Lieu d'exécution

Subdivision pays (NUTS): Troms/Romsa/Tromssa (NO072)

Pays: Norvège

2.1.2. Lieu d'exécution

Subdivision pays (NUTS): Vestland (NO0A2)

Pays: Norvège

2.1.4. Informations générales

Base juridique:

Directive 2014/24/UE

Anskaffelsesforskriften - Public Procurement Law and Regulations

2.1.6. Motifs d'exclusion

Sources des motifs d'exclusion: Document de marché, Avis

Corruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Fraude: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Blanchiment de capitaux ou financement du terrorisme: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the

competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Participation à une organisation criminelle: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Infractions terroristes ou infractions liées aux activités terroristes: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Travail des enfants et autres formes de traite des êtres humains: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Manquement aux obligations dans le domaine du droit environnemental: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Manquement aux obligations dans le domaine du droit du travail: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Manquement aux obligations dans le domaine du droit social: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Accords avec d'autres opérateurs économiques en vue de fausser la concurrence: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Faute professionnelle grave: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Faussees déclarations, dissimulation d'informations, incapacité de présenter les documents requis ou obtention d'informations confidentielles sur cette procédure: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflit d'intérêt créé par sa participation à la procédure de passation de marché: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Association directe ou indirecte à la préparation de cette procédure de passation de marché: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Résiliation, dommages et intérêts ou autres sanctions comparables: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Manquement à des obligations liées à des motifs d'exclusion purement nationaux: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Manquement à l'obligation relative au paiement de cotisations de sécurité sociale: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Manquement à l'obligation relative au paiement d'impôts et taxes: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

État de cessation d'activités: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Faillite: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Concordat: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Insolvabilité: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions

and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Biens administrés par un liquidateur: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Situation analogue à la faillite prévue dans la législation nationale: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Lot

5.1. Lot: LOT-0000

Titre: IK - EEA 094-2025 Stage 1 Qualification phase Localisation technology (Bergen municipality, Askøy municipality, Tromsø municipality, Voss herad and Kvam herad)

Description: The aim of the procurement is to establish new contracts for localisation technology that fulfils the municipalities' requirements for quality, including functionality, user friendliness, operation and management. In addition new contracts shall fulfil statutory requirements for privacy and information security. The technology should also support the overall goal of increased safety, mastering and activity based on the needs of the individual, including facilitating that the individual can master as much as possible themselves, including with assistance from relatives. This means that the technology shall be able to function both as an option for active triggering of alarm for anyone who needs it regardless of their function level and passive way for triggering the alarm for those who need it. There are a great many different user groups and it is only imagination that sets limits for who it is. The procurement includes: Simple GPS and mobile safety alarms and colleague support.

Identifiant interne: 2025/281569

5.1.1. Objet

Nature principale du marché: Services

Nomenclature principale (cpv): 85323000 Services médico-sociaux

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5.1.2. Lieu d'exécution

Subdivision pays (NUTS): Troms/Romsa/Tromssa (NO072)

Pays: Norvège

5.1.2. Lieu d'exécution

Subdivision pays (NUTS): Vestland (NO0A2)

Pays: Norvège

5.1.3. Durée estimée

Date de début: 04/10/2026

5.1.6. Informations générales

Participation réservée:

La participation n'est pas réservée.

Projet de passation de marché non financé par des fonds de l'UE

Le marché relève de l'accord sur les marchés publics (AMP): non

Le marché en question convient aussi aux petites et moyennes entreprises (PME): oui

5.1.7. Marché public stratégique

Critères marchés publics écologiques: Autres critères applicables aux marchés publics écologiques

5.1.9. Critères de sélection

Sources des critères de sélection: Document de marché, Avis

Critère: Inscription à un registre professionnel pertinent

Description du critère de sélection: Tenderers are registered in a professional register in the member state in which the tenderer is established. As described in annex XI of directive 2014 /24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex. Minimum qualification requirements Point 6.2 The tenderer's organisational and legal position Qualification Requirement: Tenderers shall be a legally registered company. Documentation requirement: Company Registration Certificate, or equivalent from the country where the company is registered. Documentation must not be enclosed for tenderers registered in the Norwegian Register of Units. The contracting authority will check the registration by using the organisation number stated in the tenderer's Merzell profile. Tenderers who are not registered in the above register must present a certificate or confirmation (equivalent company registration certificate) for registration in a trade or business register as prescribed by the law of the country where the tenderer is established. Such a certificate shall not be issued more than six months before the tender deadline.

Les critères seront appliqués pour sélectionner les candidats à inviter pour la seconde étape de la procédure

Critère: Autres exigences économiques ou financières

Description du critère de sélection: Regarding any other economic and financial requirements that have been stated in the notice or in the procurement documents, the tenderer declares that: Minimum qualification requirements Point 6.3 Economic and financial capacity.

Qualification requirement: Tenderers shall be credit worthy and have sufficient economic and financial capacity to fulfil the contract. Documentation requirement: Credit evaluation/rating, assessment made in CreditPro, D&B, Bisnode AS or an equivalently certified credit information agency, not older than 3 months, based on the last known accounting figures. The income ratio, degree of liquidity, solidity, debt ratio and turnover shall be in the rating. For companies that cannot be credit rated, approved accounting figures shall show satisfactory good credit worthiness and sufficient financial implementation ability/capacity. This will be assessed based on an overall assessment based on the following parameters: result degree, degree of liquidity, solidity, debt ratio and turnover. If a tenderer cannot present the above mentioned documentation, or would like to document that it gives a misleading picture of his financial situation, he shall prove his economic and financial position, using another document of relevance to the company's fiscal figures/finances. Tenderers shall in particular justify why the requested documentation possibly cannot be delivered or gives a misleading picture. Any guarantees and insurances given by a third party must cover all the financial losses that may arise due to non fulfilment of the contract. Any guarantors must document that they

independently fulfil the qualification requirement for finances. The contracting authority reserves the right, nevertheless, to obtain financial information from other sources (e.g. own credit rating) if there is uncertainty as to whether the requirement is fulfilled or not. Such a decision must not be justified. All the obtained and any submitted information will form the basis for an overall assessment of whether the qualification requirement is fulfilled.

Les critères seront appliqués pour sélectionner les candidats à inviter pour la seconde étape de la procédure

Critère: Références sur des services spécifiés

Description du critère de sélection: Only for services: In the reference period, the tenderer has carried out the following important goods deliveries of the requested type, or the following important services of the requested type. The contracting authority can require up to three years experience and allow experience from the previous three years to be taken into consideration. Minimum qualification requirements Point 6.4 Technical and professional qualifications. 6.4.1 Qualification Requirements: Tenderers shall have carried out relevant deliveries in the last three (3) years. Relevant means experience from contracting authorities with equivalent service requirements, volume and/or complexity. Documentation requirement: A description shall be given of the most relevant deliveries with equivalent complexity and need in the last three (3) years. Three (3) references are requested. It must be clearly stated that assignments have been carried out with clear relevance regarding service level, volume and/or complexity. Use Annex 5 to the Competition Rules. Template for the reference form in the reply. References shall as a minimum be described with the following information:

Customer Name Contact information at the contracting authority; name, position, email and telephone number. Brief description of the contract and previous work Time period and duration Size and number of users References can be contacted and controlled. This contact information must be provided. If a tenderer will use capacity from a parent company or other binding statement, see "Annex 2 Commitment Statement".

Les critères seront appliqués pour sélectionner les candidats à inviter pour la seconde étape de la procédure

Critère: Techniciens ou organismes techniques pour le contrôle de la qualité

Description du critère de sélection: Tenderers can use the following technical personnel or technical units, particularly those who are responsible for quality control: For technical personnel or technical units that do not directly belong to the tenderer's business, but if the capacity the tenderer will use, cf. part II, section C, separate ESPD forms shall be supplemented. Minimum qualification requirements Point 6.4 Technical and professional qualifications. 6.4.2 Qualification requirement: Tenderers shall have sufficient implementation ability. Documentation requirement: Tenderers shall give a general description of the company's available resources for the requested delivery. If collaborating partners or sub-suppliers must enclose a Commitment Statement (Annex 2 to the Instructions to the tenderer's "Commitment Statement"). It is important that it is clearly stated in which area the collaboration partners or sub-suppliers contribute, cf. the above description.

Les critères seront appliqués pour sélectionner les candidats à inviter pour la seconde étape de la procédure

Informations sur la seconde étape d'une procédure en deux étapes:

Nombre minimal de candidats à inviter pour la seconde étape de la procédure: 3

La procédure se déroulera en plusieurs étapes. À chaque étape, certains candidats peuvent être éliminés

5.1.11. Documents de marché

Langues dans lesquelles les documents de marché sont officiellement disponibles: norvégien

Adresse des documents de marché: <https://permalink.mercell.com/285396720.aspx>

5.1.12. Conditions du marché public

Conditions de soumission:

Soumission par voie électronique: Requise

Adresse de soumission: <https://permalink.mercell.com/285396720.aspx>

Langues dans lesquelles les offres ou demandes de participation/candidatures peuvent être présentées: norvégien

Catalogue électronique: Non autorisée

La signature ou le cachet électronique avancé(e) ou qualifié(e) [au sens du règlement (UE) N° 910/2014] est requis(e)

Variantes: Non autorisée

Les soumissionnaires peuvent présenter plusieurs offres: Non autorisée

Date limite de réception des demandes de participation/candidatures: 09/07/2026 10:00:00 (UTC+00:00) Heure de l'Europe occidentale, GMT

Conditions du marché:

Le contrat doit être exécuté dans le cadre de programmes d'emplois protégés: Non

Un accord de confidentialité est requis: oui

Facturation électronique: Requise

La commande en ligne sera utilisée: oui

Le paiement électronique sera utilisé: oui

5.1.15. Techniques

Accord-cadre:

Pas d'accord-cadre

Informations sur le système d'acquisition dynamique:

Pas de système d'acquisition dynamique

5.1.16. Informations complémentaires, médiation et recours

Organisation chargée des procédures de recours: Hordaland Tingrett

Description des délais d'introduction des procédures de recours: In accordance with the Public Procurement Regulations. Appeals shall be submitted without delay. The Contracting Authority continually processes appeals. The deadline for requesting a provisional injunction, cf. § 20-7 has been set to 15 days after the contracting authority's decision to reject a request to participate in the competition, cf. § 24-1 and § 24-2, or not select a tenderer, cf. § 16-12.

Organisation qui fournit des précisions concernant l'introduction des recours: Hordaland Tingrett

8. Organisations

8.1. ORG-0001

Nom officiel: Bergen kommune - Byrådsavdeling for eldre, helse og omsorg

Numéro d'enregistrement: 964338531

Département: Byrådsavdeling for eldre, helse og omsorg

Adresse postale: Postboks 7700

Ville: BERGEN

Code postal: 5020

Subdivision pays (NUTS): Vestland (NO0A2)

Pays: Norvège

Point de contact: Christian Rikheim Sundelin

Adresse électronique: christian.sundelin@bergen.kommune.no

Téléphone: +47 93832104

Télécopieur: +47 48400203

Adresse internet: <https://www.hrpas.no>

Rôles de cette organisation:

Acheteur

8.1. ORG-0002

Nom officiel: Hordaland Tingrett

Numéro d'enregistrement: 984 195 796

Ville: Bergen

Code postal: 5020

Subdivision pays (NUTS): Vestland (NO0A2)

Pays: Norvège

Rôles de cette organisation:

Organisation chargée des procédures de recours

Organisation qui fournit des précisions concernant l'introduction des recours

10. Changement

Version de l'avis antérieur à modifier

:

de7de3e2-1922-42d7-b44a-401f44716623-01

Principale raison du changement

:

Mise à jour d'informations

Description

:

Contact person changed. Parallel tenders marked 'not allowed', c.f. the competition rules.

10.1. Changement

Identifiant de la section: ORG-0001

10.1. Changement

Identifiant de la section: LOT-0000

Informations relatives à l'avis

Identifiant/version de l'avis: 015c5829-89cb-4a50-8d1d-893d65c39f5d - 01

Type de formulaire: Mise en concurrence

Type d'avis: Avis de marché ou de concession – régime ordinaire

Sous-type d'avis: 16

Date d'envoi de l'avis: 10/06/2026 11:18:30 (UTC+00:00) Heure de l'Europe occidentale, GMT

Date et heure de transmission de l'avis (eSender): 10/06/2026 11:29:50 (UTC+00:00) Heure de l'Europe occidentale, GMT

Langues dans lesquelles l'avis en question est officiellement disponible: anglais

Numéro de publication de l'avis: 400902-2026

Numéro de publication au JO S: 111/2026

Date de publication: 11/06/2026