

417096-2026 - Mise en concurrence

Norvège – Logiciels et systèmes d'information – Procurement of a serious follow-up system.

OJ S 115/2026 17/06/2026

Avis de marché ou de concession – régime ordinaire

Fournitures

1. Acheteur

1.1. Acheteur

Nom officiel: Oslo Kommune v/ Økonomi- Og Forvaltningsetaten

Adresse électronique: postmottak@okf.oslo.kommune.no

Forme juridique de l'acheteur: Organisme de droit public, contrôlé par une autorité locale

Activité du pouvoir adjudicateur: Services d'administration générale

2. Procédure

2.1. Procédure

Titre: Procurement of a serious follow-up system.

Description: The aim is to procure a cloud based (SaaS) system that can as far as possible contribute to the Customer being able to comply with legal and regulation requirements connected to the Norwegian model, including the requirements for an electronic crew list in the builder regulations § 15, the control obligations connected to, among other things, wages and working conditions, as well as following up the Oslo model's seriousness requirements. The contracting authority shall revise the seriousness requirements in 2026, which can lead to changes in the municipality's follow-up need. The system shall therefore be flexible and scaleable for the municipality. This implies, among other things, that the Customer: * Can apply the solution to contract areas that are particularly vulnerable in relation to working life crime and social dumping, both now and in the future. * May cooperate with other public authorities in following-up work crime and social dumping. * Can see to other needs closely related to this type of follow-up. The system shall be built for high accessibility, safeguarding privacy as well as supporting automated data processing in real time where possible, so that the Customer can safeguard their responsibility in an efficient and secure manner. At the same time, the system should be user friendly with a low response time, simple navigation and work flow, limited risk for error registrations, as well as flexible for comparing and visualising relevant data. See SSA-L, annex 1 for further information on the Contracting Authority as well as its purpose and extent.

Identifiant de la procédure: 2f50bb51-d28f-41a8-aef9-608dd3cbd4b3

Identifiant interne: 5717

Type de procédure: Négociée avec publication préalable d'un appel à la concurrence / concurrentielle avec négociation

La procédure est accélérée: non

2.1.1. Objet

Nature principale du marché: Fournitures

Nomenclature principale (cpv): 48000000 Logiciels et systèmes d'information

Nomenclature complémentaire (cpv): 48100000 Logiciels pour l'industrie, 72260000 Services relatifs aux logiciels, 48700000 Logiciels utilitaires, 48170000 Logiciels de vérification de conformité

2.1.2. Lieu d'exécution

Subdivision pays (NUTS): Oslo (NO081)

Pays: Norvège

2.1.3. Valeur

Valeur estimée hors TVA: 23 000 000,00 NOK

2.1.4. Informations générales

Base juridique:

Directive 2014/24/UE

2.1.6. Motifs d'exclusion

Sources des motifs d'exclusion: Avis

Situation analogue à la faillite prévue dans la législation nationale: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Faillite: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Corruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Concordat: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Participation à une organisation criminelle: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42).

Accords avec d'autres opérateurs économiques en vue de fausser la concurrence: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Manquement aux obligations dans le domaine du droit environnemental: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Blanchiment de capitaux ou financement du terrorisme: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Fraude: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Travail des enfants et autres formes de traite des êtres humains: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvabilité: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Manquement aux obligations dans le domaine du droit du travail: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Biens administrés par un liquidateur: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Faussees déclarations, dissimulation d'informations, incapacité de présenter les documents requis ou obtention d'informations confidentielles sur cette procédure: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting

documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflit d'intérêt créé par sa participation à la procédure de passation de marché: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Association directe ou indirecte à la préparation de cette procédure de passation de marché: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Faute professionnelle grave: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Résiliation, dommages et intérêts ou autres sanctions comparables: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Manquement aux obligations dans le domaine du droit social: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Manquement à l'obligation relative au paiement de cotisations de sécurité sociale: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

État de cessation d'activités: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Manquement à l'obligation relative au paiement d'impôts et taxes: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Infractions terroristes ou infractions liées aux activités terroristes: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Délit affectant la moralité professionnelle dans le domaine de la passation des marchés de défense: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Défaut de la fiabilité nécessaire pour éviter des atteintes à la sécurité du pays: Is the tenderer assessed to lack the reliability necessary to exclude the risk of national security?

Manquement à des obligations liées à des motifs d'exclusion purement nationaux: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Lot

5.1. Lot: LOT-0001

Titre: Procurement of a serious follow-up system.

Description: The aim is to procure a cloud based (SaaS) system that can as far as possible contribute to the Customer being able to comply with legal and regulation requirements connected to the Norwegian model, including the requirements for an electronic crew list in the builder regulations § 15, the control obligations connected to, among other things, wages and working conditions, as well as following up the Oslo model's seriousness requirements. The contracting authority shall revise the seriousness requirements in 2026, which can lead to changes in the municipality's follow-up need. The system shall therefore be flexible and scaleable for the municipality. This implies, among other things, that the Customer: * Can apply the solution to contract areas that are particularly vulnerable in relation to working life crime and social dumping, both now and in the future. * May cooperate with other public authorities in following-up work crime and social dumping. * Can see to other needs closely related to this type of follow-up. The system shall be built for high accessibility, safeguarding privacy as well as supporting automated data processing in real time where possible, so that the Customer can safeguard their responsibility in an efficient and secure manner. At the same time, the system should be user friendly with a low response time, simple navigation and work flow, limited risk for error registrations, as well as flexible for comparing and visualising relevant data. See SSA-L, annex 1 for further information on the Contracting Authority as well as its purpose and extent.

Identifiant interne: 7432

5.1.1. Objet

Nature principale du marché: Fournitures

Nomenclature principale (cpv): 48000000 Logiciels et systèmes d'information

Nomenclature complémentaire (cpv): 48100000 Logiciels pour l'industrie, 72260000 Services relatifs aux logiciels, 48700000 Logiciels utilitaires, 48170000 Logiciels de vérification de conformité

5.1.2. Lieu d'exécution

Subdivision pays (NUTS): Oslo (NO081)

Pays: Norvège

5.1.3. Durée estimée

Durée: 120 Mois

5.1.4. Reconduction

Nombre maximum de reconductions: 4

Autres informations sur le renouvellement: 2 + 2 + 1 + 1 years. The contract period is 4 years from Delivery Day. The contracting authority has the option to extend the contract for up to a further 2+2+1+1 years on unchanged terms. The options will be taken up after notification from the Contracting Authority.

5.1.6. Informations générales

Participation réservée:

La participation n'est pas réservée.

Projet de passation de marché non financé par des fonds de l'UE

Le marché relève de l'accord sur les marchés publics (AMP): oui

5.1.9. Critères de sélection

Sources des critères de sélection: Avis

Critère: Inscription à un registre du commerce

Description du critère de sélection: The tenderer shall be a legally established company.

Documentation requirements: Norwegian companies: Company Registration Certificate.

Foreign companies: Proof that the company is registered in a trade or business register as prescribed by the law of the country where the company is established.

Critère: Autres exigences économiques ou financières

Description du critère de sélection: Tenderers must have sufficient economic and financial capacity to be able to fulfil the contract. Documentation requirements: The contracting authority will obtain a credit rating from Experian on its own initiative. The Contracting Authority reserves the right to obtain the company's last Annual Financial Statements including notes, the Board's Annual Reports and Audit Reports, as well as new information of relevance to the company's fiscal figures.

Critère: Sécurité de l'information

Description du critère de sélection: Tenderers shall have a management system for information security that fulfils the requirements in ISO 27001 or equivalent. The management system shall include all activities that contribute to the Contracting Authority's delivery.

Documentation requirements: Certificate for the company's information security system issued by independent bodies which certify that the tenderer fulfils certain quality assurance standards, for example ISO 27001:2022. If a tenderer is not certified: The table of contents for the information security system as well as an indication of what standards or regulations form the basis for and how often the information security system is revised.

Critère: Références sur des livraisons spécifiées

Description du critère de sélection: Tenderers shall have sufficient relevant experience. When assessing the tenderer's experience, emphasis will be put on the delivery, implementation and operation of a system that has an equivalent purpose and that has a sufficient transferable value as regards complexity. * Equivalent purposes means the seriousness follow-up of tenderers in public customers who are subject to equivalent regulations * Complexity means i. a. collecting and comparing information from different systems Documentation requirements: Short description of the most important deliveries in the last three years, including information on the contract's value, date of delivery as well as the name of the contracting authority and a description of the assignment's content.

5.1.10. Critères d'attribution

Critère:

Type: Prix

Description: Total price for the duration of the agreement

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 30

Critère:

Type: Qualité

Description: Fulfilment of functional requirements

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 50

Critère:

Type: Qualité

Description: Fulfilment of non-functional requirements

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 6,6

Critère:

Type: Qualité

Description: Fulfilment of establishment and training requirements

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 6,7

Critère:

Type: Qualité

Description: Fulfilment of service level requirements

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 6,7

5.1.11. Documents de marché

L'accès à certains documents de marché est restreint

Des informations sur les documents restreints sont disponibles à l'adresse suivante:

<https://app.artifik.no/procurements/5717>

Canal de communication ad hoc:

Nom: e-Tendering

5.1.12. Conditions du marché public

Conditions de soumission:

Soumission par voie électronique: Requise

Adresse de soumission: <https://app.artifik.no/procurements/5717>

Langues dans lesquelles les offres ou demandes de participation/candidatures peuvent être présentées: norvégien

Catalogue électronique: Non autorisée

Date limite de réception des demandes de participation/candidatures: 03/08/2026 10:00:00 (UTC+00:00) Heure de l'Europe occidentale, GMT

Conditions du marché:

Le contrat doit être exécuté dans le cadre de programmes d'emplois protégés: Non

Conditions relatives à l'exécution du contrat: N/A

Facturation électronique: Requise

La commande en ligne sera utilisée: oui

Le paiement électronique sera utilisé: oui

Arrangement financier: N/A

5.1.15. Techniques

Accord-cadre:

Pas d'accord-cadre

Informations sur le système d'acquisition dynamique:

Pas de système d'acquisition dynamique

5.1.16. Informations complémentaires, médiation et recours

Organisation chargée des procédures de recours: Oslo tingrett
Organisation qui fournit des informations complémentaires sur la procédure de passation de marché: Oslo Kommune v/ Økonomi- Og Forvaltningsetaten
Organisation qui fournit des précisions concernant l'introduction des recours: Oslo Kommune v/ Økonomi- Og Forvaltningsetaten
Organisation qui reçoit les demandes de participation/candidatures: Artifikk AS

8. Organisations

8.1. ORG-0001

Nom officiel: Oslo Kommune v/ Økonomi- Og Forvaltningsetaten

Numéro d'enregistrement: 935346282

Adresse postale: Grensesvingen 6

Ville: Oslo

Code postal: 0663

Subdivision pays (NUTS): Oslo (NO081)

Pays: Norvège

Point de contact: Ebbe Hoel Sørensen

Adresse électronique: postmottak@okf.oslo.kommune.no

Téléphone: +47 21802180

Adresse internet: <https://www.oslo.kommune.no>

Profil de l'acheteur: <https://www.oslo.kommune.no>

Rôles de cette organisation:

Acheteur

Organisation qui fournit des informations complémentaires sur la procédure de passation de marché

Organisation qui fournit des précisions concernant l'introduction des recours

8.1. ORG-0002

Nom officiel: Oslo tingrett

Numéro d'enregistrement: 926725939

Adresse postale: Postboks 2106 Vika

Ville: Oslo

Code postal: 0125

Subdivision pays (NUTS): Oslo (NO081)

Pays: Norvège

Adresse électronique: oslo.tingrett@domstol.no

Téléphone: +47 22035200

Adresse internet: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Rôles de cette organisation:

Organisation chargée des procédures de recours

8.1. ORG-0003

Nom officiel: Artifikk AS

Numéro d'enregistrement: 925364967

Adresse postale: Stortingsgata 12

Ville: Oslo

Code postal: 0161

Subdivision pays (NUTS): Oslo (NO081)

Pays: Norvège

Adresse électronique: support@artifik.no

Adresse internet: <https://artifik.no>

Rôles de cette organisation:

Prestataire de services de passation de marché

Organisation qui reçoit les demandes de participation/candidatures

Informations relatives à l'avis

Identifiant/version de l'avis: 68aedecb-8b73-4d36-a49e-d14e7947afbf - 01

Type de formulaire: Mise en concurrence

Type d'avis: Avis de marché ou de concession – régime ordinaire

Sous-type d'avis: 16

Date d'envoi de l'avis: 16/06/2026 10:01:33 (UTC+00:00) Heure de l'Europe occidentale, GMT

Langues dans lesquelles l'avis en question est officiellement disponible: anglais

Numéro de publication de l'avis: 417096-2026

Numéro de publication au JO S: 115/2026

Date de publication: 17/06/2026