

443747-2026 - Mise en concurrence

Belgique – Services de technologies de l'information, conseil, développement de logiciels, internet et appui – Cybersecurity Operations Centre (SOC) services and a Cyber incident response retainer for Fluxys

OJ S 122/2026 29/06/2026

**Avis de marché ou de concession – régime ordinaire
Services**

1. Acheteur

1.1. Acheteur

Nom officiel: Fluxys Belgium n.v.

Adresse électronique: procurement@fluxys.com

Forme juridique de l'acheteur: Autorité publique centrale

Activité du pouvoir adjudicateur: Services d'administration générale

Activité de l'entité adjudicatrice: Production, transport ou distribution de gaz ou de chaleur

2. Procédure

2.1. Procédure

Titre: Cybersecurity Operations Centre (SOC) services and a Cyber incident response retainer for Fluxys

Description: Fluxys is seeking a qualified vendor to provide comprehensive managed SOC services, including but not limited to the following: Proactively monitor and defend our organization's assets 24/7, ensuring real-time threat detection, rapid incident response, and comprehensive security oversight. 3-year framework agreement (plus 1-year option; plus 1-year option = Max 60 months) with one operator for Cybersecurity Operations Centre (SOC) services and a Cyber incident response retainer for Fluxys Belgium

Identifiant de la procédure: b8a89e10-8840-4c75-9735-43e4ebd27dc2

Identifiant interne: CEAPN2608

Type de procédure: Négociée avec publication préalable d'un appel à la concurrence / concurrentielle avec négociation

La procédure est accélérée: non

2.1.1. Objet

Nature principale du marché: Services

Nomenclature principale (cpv): 72000000 Services de technologies de l'information, conseil, développement de logiciels, internet et appui

Nomenclature complémentaire (cpv): 72700000 Services de réseaux informatiques, 72250000 Services de maintenance des systèmes et services d'assistance, 72220000 Services de conseil en systèmes informatiques et conseils techniques, 79710000 Services de sécurité

2.1.2. Lieu d'exécution

Subdivision pays (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Pays: Belgique

2.1.4. Informations générales

Base juridique:

Directive 2014/25/UE

2.1.6. Motifs d'exclusion

Sources des motifs d'exclusion: Document de marché

5. Lot

5.1. Lot: LOT-0001

Titre: Cybersecurity Operations Centre (SOC) services for Fluxys

Description: 3-year framework agreement (plus 1-year option; plus 1-year option = Max 60 months) with one operator for Cybersecurity Operations Centre (SOC) services and a Cyber incident response retainer for Fluxys Belgium

Identifiant interne: 1

5.1.1. Objet

Nature principale du marché: Services

Nomenclature principale (cpv): 72000000 Services de technologies de l'information, conseil, développement de logiciels, internet et appui

Nomenclature complémentaire (cpv): 72700000 Services de réseaux informatiques, 72250000 Services de maintenance des systèmes et services d'assistance, 72220000 Services de conseil en systèmes informatiques et conseils techniques, 79710000 Services de sécurité

5.1.2. Lieu d'exécution

Subdivision pays (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Pays: Belgique

5.1.3. Durée estimée

Durée: 5 Ans

5.1.4. Reconduction

Nombre maximum de reconductions: 0

5.1.6. Informations générales

Participation réservée:

La participation n'est pas réservée.

Le marché relève de l'accord sur les marchés publics (AMP): non

Informations complémentaires: Please consult the document 'User Manual – process Upload Request – Qualification Phase' for more information. A PDF of the request to participate and all requested annexes shall be uploaded on the Coupa Supplier Portal. Each candidate will have to request via procurement@fluxys.com access to the appropriate protected folder on this platform. The requests to participate shall clearly mention the candidate's full name, including the company number, VAT number, full address and legal form. Requests to participate must be structured as follows: 1. Name of Bidder 2. Legal form of company 3. Date of registration 4. Country of registration 5. Registration number 6. VAT number 7. Registered address of company 8. Person(s) authorized to sign contracts (together or alone) on behalf of the company [Surname, forename, title (e.g. Dr, Mr, Ms), function (e.g. Manager...)] 9. Contact person: [Surname, forename, title (e.g. Dr, Mr, Ms), function (e.g. Manager...), phone number, address, e-mail] 10. Requested information about each above-mentioned selection criterion. 11. [...] Legal form to be taken by the group of economic operators to whom the contract is to be awarded. 1. Tenders or requests to participate may be submitted by a group of economic operators who will not be required to adopt a particular legal form prior to the award of the contract. A letter of consent between the members of the group should be included in the request to participate and all the information required under the contract notice

should be provided for each member of the group. In the case of a joint tender, all members of the group assume joint and several liability towards the Contracting Party for the performance of the contract as a whole, i.e. both financial and operational liability. The operators forming a group must designate one of them as a single point of contact (SPOC) towards the Contracting Party for the administrative, financial and operational management of the contract. Furthermore, the operators forming a group should provide information on the role of each member of the group. After the award, the Contracting Party will sign the contract either with all members of the group, or with the SPOC on behalf of all members of the group, authorised by the other members via powers of attorney. 2. In order to prove its economic, financial, technical or professional capacity, an economic operator may rely on the capacity of other entities, whatever the legal nature of the link between itself and those entities. The economic operator must prove to the Contracting Party that the necessary resources will be available to it, by delivering a written undertaking by the other entity to that effect.

5.1.9. Critères de sélection

Sources des critères de sélection: Avis

Critère: Autres exigences économiques ou financières

Description du critère de sélection: The candidate must have the necessary economic and financial standing to perform the contract. 1) Proof of the candidate's economic and financial standing may be furnished by one or more of the following references: - the presentation of financial statements or extracts from the financial statements, where publication of financial statements is required under the law of the country in which the economic operator is established. - a statement of the economic operator's overall turnover of the last three financial years available, depending on the date on which the undertaking was set up or the economic operator started trading.

Critère: Chiffre d'affaires annuel moyen

Description du critère de sélection: The candidate must have an average yearly turnover of at least EUR 4.000.000. This criterion applies to the candidate as a whole, i.e. through the combined capacity of all members of the group in case of a group of economic operators.

Critère: Ratio financier

Description du critère de sélection: The following financial ratio's shall be met: • Current ratio (i.e. current assets divided by current liabilities) must be above 1,00; • Solvency ratio (i.e. equity divided by total assets) must be above 10%. In the event the economic operator does not meet the aforementioned ratio's and the economic operator is not able to provide a parent company guarantee pursuant to section III.1.8 , it shall provide an unconditional, irrevocable and first demand bank guarantee in the amount of 5% of the total value of the contract (increased at sole discretion of contracting entity if economical situation is requesting for it), guaranteeing the performance by the economic operator of its obligations arising out of and in accordance with the contract (if the contract were to be awarded to the economic operator).

Critère: Assurance responsabilité professionnelle pour les risques

Description du critère de sélection: The relevant professional risk indemnity insurance must have a minimum coverage of EUR 1.250.000 Please note that If the candidate is awarded the contract, his professional risk indemnity insurance should be increased to a minimum coverage of EUR 1.250.000.

Critère: Certificats délivrés par des instituts de contrôle de la qualité

Description du critère de sélection: Proof or certificate (or equivalent) of his compliancy with ISO 27001 or equivalent certification of candidate. Such certificate must not be older than 3 years

Critère: Sécurité de l'information

Description du critère de sélection: Proof of his compliancy regarding data residency stored within EU

Critère: Inscription à un registre du commerce

Description du critère de sélection: The candidate must be constituted under and governed by the civil, commercial or public laws of the EU countries and having their statutory office, central administration or principle place of business there. Articles of association or similar documents demonstrating that the candidate is established in the European Union in accordance with selection criterion. Documentary evidence confirming that it is duly established in an EU Member State and governed by the applicable civil, commercial, or public laws. Such evidence should typically include a certificate of incorporation or registration issued by the competent national authority (e.g. a Chamber of Commerce or Companies Register), together with an extract from the relevant commercial or official register indicating the entity's legal form, registration number, and statutory office. In addition, the candidate should provide its articles of association or statutes, showing its legal constitution, as well as, where applicable, proof of its central administration or principal place of business if this differs from the registered office.

Critère: Références sur des services spécifiés

Description du critère de sélection: The candidate shall list 3 or more reference projects similar to the scope of the contract to be awarded. Each project must meet the following requirements: - projects executed during the last 3 years, - projects executed in the European Union.

5.1.11. Documents de marché

Adresse des documents de marché: <https://www.publicprocurement.be/publication-workspaces/71f5b8a3-8dd0-4b63-989c-c2bc26f2af94/documents>

5.1.12. Conditions du marché public

Conditions de soumission:

Soumission par voie électronique: Requise

Adresse de soumission: <https://fluxys.coupahost.com/>

Langues dans lesquelles les offres ou demandes de participation/candidatures peuvent être présentées: anglais, français, néerlandais

Catalogue électronique: Non autorisée

La signature ou le cachet électronique avancé(e) ou qualifié(e) [au sens du règlement (UE) N° 910/2014] est requis(e)

Description de la garantie financière: See Invitation to Tender

Date limite de réception des demandes de participation/candidatures: 31/07/2026 14:00:00 (UTC+02:00) Heure de l'Europe orientale, heure d'été de l'Europe centrale

Conditions du marché:

Le contrat doit être exécuté dans le cadre de programmes d'emplois protégés: Non

Conditions relatives à l'exécution du contrat: See Invitation to Tender

Facturation électronique: Requise

La commande en ligne sera utilisée: oui

Le paiement électronique sera utilisé: oui

Arrangement financier: See Invitation to Tender

5.1.15. Techniques

Accord-cadre:

Pas d'accord-cadre

Informations sur le système d'acquisition dynamique:

Pas de système d'acquisition dynamique

5.1.16. Informations complémentaires, médiation et recours

Organisation chargée des procédures de recours: President of the Court of First Instance of Brussels

Description des délais d'introduction des procédures de recours: 15 days

Organisation qui fournit des informations complémentaires sur la procédure de passation de marché: Fluxys Belgium n.v.

Organisation qui fournit un accès hors ligne aux documents de marché: Fluxys Belgium n.v.

Organisation qui reçoit les demandes de participation/candidatures: Fluxys Belgium n.v.

Organisation qui traite les offres: Fluxys Belgium n.v.

8. Organisations

8.1. ORG-0001

Nom officiel: Fluxys Belgium n.v.

Numéro d'enregistrement: 0402954628_2997

Adresse postale: Avenue des Arts 31

Ville: Etterbeek

Code postal: 1040

Subdivision pays (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Pays: Belgique

Adresse électronique: procurement@fluxys.com

Téléphone: +32 22827211

Adresse internet: <http://www.fluxys.com>

Profil de l'acheteur: <https://www.publicprocurement.be/bda?organisationIds=2997&includeOrganisationChildren=true>

Rôles de cette organisation:

Acheteur

Organisation qui fournit des informations complémentaires sur la procédure de passation de marché

Organisation qui fournit un accès hors ligne aux documents de marché

Organisation qui reçoit les demandes de participation/candidatures

Organisation qui traite les offres

8.1. ORG-0002

Nom officiel: FPS Policy and Support

Numéro d'enregistrement: BE001

Adresse postale: Boulevard Simon Bolivar 30 Bte1

Ville: Bruxelles

Code postal: 1000

Subdivision pays (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Pays: Belgique

Adresse électronique: revise@publicprocurement.be

Téléphone: +32 2 740 80 00

Adresse internet: <https://bosa.belgium.be>

Rôles de cette organisation:

TED eSender

8.1. ORG-0003

Nom officiel: President of the Court of First Instance of Brussels

Numéro d'enregistrement: 0308357753

Ville: Brussels

Code postal: 1000

Subdivision pays (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Pays: Belgique

Adresse électronique: brussel.rea.secr.hoofdgriffier@just.fgov.be

Téléphone: 025087111

Rôles de cette organisation:

Organisation chargée des procédures de recours

Informations relatives à l'avis

Identifiant/version de l'avis: fd612452-5670-4217-941b-13067a0d1748 - 01

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Type d'avis: Avis de marché ou de concession – régime ordinaire

Sous-type d'avis: 17

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Date et heure de transmission de l'avis (eSender): 25/06/2026 00:00:00 (UTC+02:00) Heure de l'Europe orientale, heure d'été de l'Europe centrale

Langues dans lesquelles l'avis en question est officiellement disponible: anglais

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