

## 450617-2026 - Mise en concurrence

Norvège – Logiciels et systèmes d'information – OAS - Education administrative system

Lillehammer Øyer and Gausdal

OJ S 124/2026 01/07/2026

Avis de marché ou de concession – régime ordinaire

Fournitures

### 1. Acheteur

---

#### 1.1. Acheteur

Nom officiel: IKOMM AS

Adresse électronique: [post@ikomm.no](mailto:post@ikomm.no)

Forme juridique de l'acheteur: Organisme de droit public, contrôlé par une autorité locale

Activité du pouvoir adjudicateur: Services d'administration générale

### 2. Procédure

---

#### 2.1. Procédure

Titre: OAS - Education administrative system Lillehammer Øyer and Gausdal

Description: Lillehammer, Øyer and Gausdal municipalities are carrying out a joint procurement of education administrative systems for the municipalities' services in nurseries, primary and lower secondary schools with before-and-after-school care, educational-psychological services (PPT) and adult education. The procurement will be carried out in cooperation with the municipalities' joint ICT supplier IKOMM AS, who can assist with mercantile execution and project management. The education area in the three municipalities combined constitutes a comprehensive and socially critical service area with considerable complexity and large requirements for efficient interaction, information security and long-term development of the systems. The municipalities have a total of approx. 41,000 inhabitants and an education area consisting of municipal and private nurseries, primary and secondary schools, before-and-after-school care, PPT services and adult education. The procurement will be carried out as a negotiated procedure in accordance with part III of the regulations (EEA notice) and based on SSA-L with the accompanying annexes. The municipalities have chosen a modular procurement strategy to facilitate the best possible combination of functionality, quality, user friendliness and further development within the different disciplines. The procurement is therefore divided into the following sub-contracts: \* Sub-contract 1 - Nursery administration \* Sub-contract 2 - Primary and secondary schools and before-and-after-school care \* Sub-contract 3 – PPT \* Sub-contract 4 - Adult education Tenderers can submit tenders for one, several or all sub-contracts. Each sub-contract will be evaluated, assessed and awarded individually. The contracting authority reserves the right to enter into a contract with one or several tenderers. At the same time, the municipalities would like to ensure uniform and future orientated system architecture across the sub-contracts. Integrations, interface and interaction between the systems will therefore be a central theme in the competition. Tenderers shall describe how the systems support interaction between the sub-contracts, as well as integration with other municipal system portfolios and relevant national joint components. Separate requirement documents (Annex 1) have been prepared for each of the 4 sub-contracts in addition to the common requirement areas. The requirements will describe the functional, technical and integration needs within each discipline. The municipalities attach great importance to information security, privacy and the suppliers' ability to long-term further

development of the systems. The systems shall support the processing of sensitive personal data for children, pupils and users of the services, and at the same time facilitate efficient and user friendly work processes for employees, guardians and administration. The procurement shall contribute to modernising and further development of the municipalities' digital education services, with the aim of increasing quality, better interaction and more efficient administrative processes over time.

Identifiant de la procédure: 9bb92f12-89a8-4c99-8c44-a54a0b0a26a5

Identifiant interne: 5030

Type de procédure: Négociée avec publication préalable d'un appel à la concurrence / concurrentielle avec négociation

La procédure est accélérée: non

#### **2.1.1. Objet**

Nature principale du marché: Fournitures

Nomenclature principale (cpv): 48000000 Logiciels et systèmes d'information

Nomenclature complémentaire (cpv): 75100000 Services de l'administration publique, 72222000 Services d'analyse stratégique et de planification de systèmes ou de technologies de l'information, 72000000 Services de technologies de l'information, conseil, développement de logiciels, internet et appui

#### **2.1.2. Lieu d'exécution**

Subdivision pays (NUTS): Innlandet (NO020)

Pays: Norvège

#### **2.1.4. Informations générales**

**Base juridique:**

Directive 2014/24/UE

#### **2.1.5. Conditions du marché public**

**Conditions de soumission:**

Nombre maximal de lots pour lesquels un soumissionnaire peut présenter une offre: 4

**Conditions du marché:**

Nombre maximal de lots pouvant être attribués à un soumissionnaire: 4

#### **2.1.6. Motifs d'exclusion**

Sources des motifs d'exclusion: Avis

Situation analogue à la faillite prévue dans la législation nationale: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Faillite: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Corruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the

Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Concordat: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Participation à une organisation criminelle: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42).

Accords avec d'autres opérateurs économiques en vue de fausser la concurrence: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Manquement aux obligations dans le domaine du droit environnemental: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Blanchiment de capitaux ou financement du terrorisme: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Fraude: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Travail des enfants et autres formes de traite des êtres humains: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the

prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvabilité: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Manquement aux obligations dans le domaine du droit du travail: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Biens administrés par un liquidateur: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Fausse déclarations, dissimulation d'informations, incapacité de présenter les documents requis ou obtention d'informations confidentielles sur cette procédure: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflit d'intérêt créé par sa participation à la procédure de passation de marché: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Association directe ou indirecte à la préparation de cette procédure de passation de marché: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Faute professionnelle grave: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Résiliation, dommages et intérêts ou autres sanctions comparables: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Manquement aux obligations dans le domaine du droit social: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Manquement à l'obligation relative au paiement de cotisations de sécurité sociale: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

État de cessation d'activités: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing

the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Manquement à l'obligation relative au paiement d'impôts et taxes: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Infractions terroristes ou infractions liées aux activités terroristes: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Délit affectant la moralité professionnelle dans le domaine de la passation des marchés de défense: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Défaut de la fiabilité nécessaire pour éviter des atteintes à la sécurité du pays: Is the tenderer assessed to lack the reliability necessary to exclude the risk of national security?

Manquement à des obligations liées à des motifs d'exclusion purement nationaux: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

## 5. Lot

---

### 5.1. Lot: LOT-0001

Titre: Nursery school system

Description: Lillehammer, Øyer and Gausdal municipalities are carrying out a joint procurement of education administrative systems for the municipalities' services in nurseries, primary and lower secondary schools with before-and-after-school care, educational-psychological services (PPT) and adult education. The procurement will be carried out in cooperation with the municipalities' joint ICT supplier IKOMM AS, who can assist with mercantile execution and project management. The education area in the three municipalities combined constitutes a comprehensive and socially critical service area with considerable complexity and large requirements for efficient interaction, information security and long-term development of the systems. The municipalities have a total of approx. 41,000 inhabitants and an education area consisting of municipal and private nurseries, primary and secondary schools, before-and-after-school care, PPT services and adult education. The procurement will be carried out as a negotiated procedure in accordance with part III of the regulations (EEA notice) and based on SSA-L with the accompanying annexes. The municipalities have chosen a modular procurement strategy to facilitate the best possible combination of functionality, quality, user friendliness and further development within the different disciplines. The procurement is therefore divided into the following sub-contracts: \* Sub-contract 1 - Nursery administration \* Sub-contract 2 - Primary and secondary schools and before-and-after-school

care \* Sub-contract 3 – PPT \* Sub-contract 4 - Adult education Tenderers can submit tenders for one, several or all sub-contracts. Each sub-contract will be evaluated, assessed and awarded individually. The contracting authority reserves the right to enter into a contract with one or several tenderers. At the same time, the municipalities would like to ensure uniform and future orientated system architecture across the sub-contracts. Integrations, interface and interaction between the systems will therefore be a central theme in the competition. Tenderers shall describe how the systems support interaction between the sub-contracts, as well as integration with other municipal system portfolios and relevant national joint components. Separate requirement documents (Annex 1) have been prepared for each of the 4 sub-contracts in addition to the common requirement areas. The requirements will describe the functional, technical and integration needs within each discipline. The municipalities attach great importance to information security, privacy and the suppliers' ability to long-term further development of the systems. The systems shall support the processing of sensitive personal data for children, pupils and users of the services, and at the same time facilitate efficient and user friendly work processes for employees, guardians and administration. The procurement shall contribute to modernising and further development of the municipalities' digital education services, with the aim of increasing quality, better interaction and more efficient administrative processes over time.

Identifiant interne: 6562

#### **5.1.1. Objet**

Nature principale du marché: Fournitures

Nomenclature principale (cpv): 48000000 Logiciels et systèmes d'information

Nomenclature complémentaire (cpv): 75100000 Services de l'administration publique, 72222000 Services d'analyse stratégique et de planification de systèmes ou de technologies de l'information, 72000000 Services de technologies de l'information, conseil, développement de logiciels, internet et appui

#### **5.1.2. Lieu d'exécution**

Subdivision pays (NUTS): Innlandet (NO020)

Pays: Norvège

#### **5.1.3. Durée estimée**

Date de début: 01/01/2027

Autre durée: Illimité

#### **5.1.6. Informations générales**

##### **Participation réservée:**

La participation n'est pas réservée.

Projet de passation de marché non financé par des fonds de l'UE

Le marché relève de l'accord sur les marchés publics (AMP): non

#### **5.1.7. Marché public stratégique**

Objectif du marché public stratégique: Réduction des incidences sur l'environnement

Description: Reduction of environmental impact

#### **5.1.9. Critères de sélection**

Sources des critères de sélection: Avis

Critère: Inscription à un registre professionnel pertinent

Description du critère de sélection: Tenderers shall be a legally established company and registered in a company register, professional register or trade register in the country where the tenderer is established. Documentation requirements: Norwegian tenderers shall enclose a

company registration certificate from the Brønnøysund Register Centre. Foreign tenderers shall submit equivalent documentation from the public company register in the country where the business is established.

Critère: Autres exigences économiques ou financières

Description du critère de sélection: Tenderers must have sufficient economic and financial capacity to fulfil the contract for the sub-contracts that the tenderer is seeking qualification for. Tenderers shall be credit worthy without a requirement for provision of security.

Documentation requirements: Tenderers shall provide a credit rating or credit rating from an approved credit information company based on the last available accounting figures. The Contracting Authority can, in addition, obtain or request Annual Financial Statements, notes, the auditor's report and other relevant financial documentation. For recently established companies or suppliers where a credit rating does not provide sufficient basis, the tenderer can document financial capacity in another suitable manner, for example, by a parent company guarantee, bank guarantee or other binding documentation. The company that the tenderer will use must document that it meets the requirement.

Critère: Références sur des services spécifiés

Description du critère de sélection: Tenderers shall have relevant experience from deliveries of education administrative systems or equivalent trade systems of comparable complexity.

Experience from Norwegian municipalities or other public sector will be emphasised.

Documentation requirements: Tenderers shall state a minimum of three and a maximum of five relevant reference projects from the last five years. The references shall, as a minimum, state: \* customer/contracting authority \* gender neutral preferred at the reference customer \* contract period \* scope and value, if stated \* which sub-areas/modules were delivered. \* number of users/municipalities or equivalent extent. \* the tenderer's role in the delivery \* establishment/migration \* integrations \* operation, support and further development The contracting authority reserves the right to contact the references and to obtain their own experience from relevant deliveries.

Critère: Techniciens ou organismes techniques pour effectuer le travail

Description du critère de sélection: Tenderers shall have sufficient technical and professional capacity to establish, operate, support, maintain and further develop the systems throughout the contract period. Documentation requirements: Tenderers shall describe: \* Organisation and Manpower \* relevant professional environments \* Implementation Team \* support and management organisation \* development environment/product team \* key competence \* Capacity for the sub-contracts that the tenderer is applying for qualification for

Critère: Techniciens ou organismes techniques pour effectuer le travail

Description du critère de sélection: Tenderers shall document active and systematic further development of the systems, as well as the capacity for long-term product development in the contract period. Documentation requirements: Tenderers shall describe: \* overall product strategy \* roadmap for the next 3-5 years \* development methodology \* release model \* how legislative and regulatory changes are handled \* how customers are involved in prioritising further development \* development capacity and organisation of product development

Critère: Sécurité de l'information

Description du critère de sélection: Tenderers shall have an established management system, routines and technical/organisational measures for information security that is suitable for the processing of sensitive personal information in the municipal education sector. Documentation

requirements: Tenderers shall present a valid ISO/IEC 27001 certificate or equivalent documentation. If there is no certification, the tenderer shall document their management system and routines for information security, including: \* risk management \* Access management \* logging \* Event Handler \* handling vulnerability \* Secure Development \* stand-by and continuity

Critère: Sécurité de l'information

Description du critère de sélection: Tenderers shall have routines and documented maturity for compliance with the data protection regulations, including handling data processing responsibility, built-in privacy and the processing of information about children and pupils.

Documentation requirements: Tenderers shall describe: \* Privacy Management \* data processing role \* routines for processing protocols \* assistance with DPIA/data protection consequences assessment. \* handling deviations \* deletion and access \* logging \* use of sub-suppliers \* transfer of personal data, including any processing outside the Norway/EEA ISO /IEC 27701 or equivalent documentation can be enclosed if the tenderer has this.

Critère: Mesures pour garantir la qualité

Description du critère de sélection: Tenderers shall have an established quality system that ensures systematic work with delivery quality, deviations, change management, customer satisfaction and continual improvement. Documentation requirements: The tenderer shall present an ISO 9001 certificate or equivalent documentation. If there is no certification, the tenderer can document a quality system through a quality hand book, process descriptions, deviation routines, change routines or other relevant documentation.

Critère: Mesures de gestion environnementale

Description du critère de sélection: Tenderers shall have routines or a system for environmental management that is relevant for the delivery. Documentation requirements: Tenderers shall present ISO 14001, Miljøfyrtårn, EMAS or equivalent documentation. If there is no certification, the tenderer can document internal environmental goals, routines and measures.

Critère: Qualifications éducatives et professionnelles pertinentes

Description du critère de sélection: Tenderers shall be able to deliver project implementation, support, training, customer dialogue and contract follow-up in Norwegian. Tenderers shall have established capacity in Norway or be able to document equivalent binding delivery apparatus for Norwegian customer dialogue and support. Documentation requirements: Tenderers shall describe: \* Norwegian customer team \* support function \* learning resources \* language competence \* availability for project implementation and customer meetings \* any use of a Norwegian partner or sub-supplier If the tenderer relies on other companies to fulfil the requirement, this shall be documented by a commitment statement.

Critère: Techniciens ou organismes techniques pour effectuer le travail

Description du critère de sélection: Tenderers shall have the capacity and methodology to implement the establishment, migration, training and transition to operation in a municipal context. Documentation requirements: Tenderers shall describe: \* Implementation Methodology \* typical project organisation \* key roles \* capacity in the establishment phase \* experience with migration from existing systems \* training system \* transition to operation and management

#### **5.1.10. Critères d'attribution**

**Critère:**

Type: Qualité

Description: Fulfilment of functional and technical requirements.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 40

**Critère:**

Type: Qualité

Description: The system's suitability for user and process

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 25

**Critère:**

Type: Qualité

Description: Services for establishment, operation and maintenance.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 15

**Critère:**

Type: Prix

Description: Price

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 20

**Critère:**

Type: Qualité

Description: An assessment has been made of environmental requirements and environmental weighting in the procurement in accordance with the procurement regulations and the Public Procurement Regulations § 5. The procurement concerns a standardised software service /SaaS system where the environmental impact is mainly indirectly and to a limited degree affected by the actual competition or the evaluation of the tenders. Environmental requirements in this procurement are considered not to have sufficient real management effect or be suitable for separating the tenders in an objective and competitive relevant manner. The procurement is, therefore, instead aimed at conditions that are considered to be of greatest importance for goal achievement and social benefit, including functionality, security, integrations, service quality, lifecycle costs and sustainable operation through cloud based standard systems. Based on this, it is assessed as proportional and professionally justified not to use the environment as a separate award criteria in this competition.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 0

**5.1.11. Documents de marché**

L'accès à certains documents de marché est restreint

Des informations sur les documents restreints sont disponibles à l'adresse suivante:

<https://app.artifik.no/procurements/5030>

**Canal de communication ad hoc:**

Nom: e-Tendering

**5.1.12. Conditions du marché public****Conditions de soumission:**

Soumission par voie électronique: Requête

Adresse de soumission: <https://app.artifik.no/procurements/5030>

Langues dans lesquelles les offres ou demandes de participation/candidatures peuvent être présentées: norvégien bokmål

Catalogue électronique: Non autorisée

Date limite de réception des demandes de participation/candidatures: 10/08/2026 07:00:00  
(UTC+00:00) Heure de l'Europe occidentale, GMT

**Conditions du marché:**

Le contrat doit être exécuté dans le cadre de programmes d'emplois protégés: Non

Conditions relatives à l'exécution du contrat: N/A

Facturation électronique: Requise

La commande en ligne sera utilisée: oui

Le paiement électronique sera utilisé: oui

Arrangement financier: N/A

**5.1.15. Techniques**

**Accord-cadre:**

Pas d'accord-cadre

**Informations sur le système d'acquisition dynamique:**

Pas de système d'acquisition dynamique

**5.1.16. Informations complémentaires, médiation et recours**

Organisation chargée des procédures de recours: Gudbrandsdal tingrett

Organisation qui fournit des informations complémentaires sur la procédure de passation de marché: IKOMM AS

Organisation qui fournit des précisions concernant l'introduction des recours: IKOMM AS

Organisation qui reçoit les demandes de participation/candidatures: Artifik AS

**5.1. Lot: LOT-0002**

Titre: Primary and secondary school system

Description: The sub-agreement includes systems for student administration and school administrative processes within primary and secondary schools and before-and-after-school care services (SFO). The system shall support central work processes connected to student management, school administration, absence, communication, school-home collaboration, reporting and administration of before-and-after-school care. The municipalities would like systems that support uniform and user friendly work processes for administration, school management, employees, pupils and guardians. Emphasis will be put on flexibility, integration ability and support for further digitalisation of the education area.

Identifiant interne: 6563

**5.1.1. Objet**

Nature principale du marché: Fournitures

Nomenclature principale (cpv): 48000000 Logiciels et systèmes d'information

Nomenclature complémentaire (cpv): 75100000 Services de l'administration publique, 72222000 Services d'analyse stratégique et de planification de systèmes ou de technologies de l'information, 72000000 Services de technologies de l'information, conseil, développement de logiciels, internet et appui

**5.1.2. Lieu d'exécution**

Subdivision pays (NUTS): Innlandet (NO020)

Pays: Norvège

**5.1.3. Durée estimée**

Date de début: 01/01/2027

Autre durée: Illimité

#### **5.1.6. Informations générales**

##### **Participation réservée:**

La participation n'est pas réservée.

Projet de passation de marché non financé par des fonds de l'UE

Le marché relève de l'accord sur les marchés publics (AMP): non

#### **5.1.7. Marché public stratégique**

Objectif du marché public stratégique: Réduction des incidences sur l'environnement

Description: Reduction of environmental impact

#### **5.1.9. Critères de sélection**

Sources des critères de sélection: Avis

Critère: Inscription à un registre professionnel pertinent

Description du critère de sélection: Tenderers shall be a legally established company and registered in a company register, professional register or trade register in the country where the tenderer is established. Documentation requirements: Norwegian tenderers shall enclose a company registration certificate from the Brønnøysund Register Centre. Foreign tenderers shall submit equivalent documentation from the public company register in the country where the business is established.

Critère: Autres exigences économiques ou financières

Description du critère de sélection: Tenderers must have sufficient economic and financial capacity to fulfil the contract for the sub-contracts that the tenderer is seeking qualification for. Tenderers shall be credit worthy without a requirement for provision of security.

Documentation requirements: Tenderers shall provide a credit rating or credit rating from an approved credit information company based on the last available accounting figures. The Contracting Authority can, in addition, obtain or request Annual Financial Statements, notes, the auditor's report and other relevant financial documentation. For recently established companies or suppliers where a credit rating does not provide sufficient basis, the tenderer can document financial capacity in another suitable manner, for example, by a parent company guarantee, bank guarantee or other binding documentation. The company that the tenderer will use must document that it meets the requirement.

Critère: Références sur des services spécifiés

Description du critère de sélection: Tenderers shall have relevant experience from deliveries of education administrative systems or equivalent trade systems of comparable complexity.

Experience from Norwegian municipalities or other public sector will be emphasised.

Documentation requirements: Tenderers shall state a minimum of three and a maximum of five relevant reference projects from the last five years. The references shall, as a minimum, state: \* customer/contracting authority \* gender neutral preferred at the reference customer \* contract period \* scope and value, if stated \* which sub-areas/modules were delivered. \* number of users/municipalities or equivalent extent. \* the tenderer's role in the delivery \* establishment/migration \* integrations \* operation, support and further development The contracting authority reserves the right to contact the references and to obtain their own experience from relevant deliveries.

Critère: Techniciens ou organismes techniques pour effectuer le travail

Description du critère de sélection: Tenderers shall have sufficient technical and professional capacity to establish, operate, support, maintain and further develop the systems throughout the contract period. Documentation requirements: Tenderers shall describe: \* Organisation

and Manpower \* relevant professional environments \* Implementation Team \* support and management organisation \* development environment/product team \* key competence \* Capacity for the sub-contracts that the tenderer is applying for qualification for

Critère: Techniciens ou organismes techniques pour effectuer le travail

Description du critère de sélection: Tenderers shall document active and systematic further development of the systems, as well as the capacity for long-term product development in the contract period. Documentation requirements: Tenderers shall describe: \* overall product strategy \* roadmap for the next 3-5 years \* development methodology \* release model \* how legislative and regulatory changes are handled \* how customers are involved in prioritising further development \* development capacity and organisation of product development

Critère: Sécurité de l'information

Description du critère de sélection: Tenderers shall have an established management system, routines and technical/organisational measures for information security that is suitable for the processing of sensitive personal information in the municipal education sector. Documentation requirements: Tenderers shall present a valid ISO/IEC 27001 certificate or equivalent documentation. If there is no certification, the tenderer shall document their management system and routines for information security, including: \* risk management \* Access management \* logging \* Event Handler \* handling vulnerability \* Secure Development \* stand-by and continuity

Critère: Sécurité de l'information

Description du critère de sélection: Tenderers shall have routines and documented maturity for compliance with the data protection regulations, including handling data processing responsibility, built-in privacy and the processing of information about children and pupils. Documentation requirements: Tenderers shall describe: \* Privacy Management \* data processing role \* routines for processing protocols \* assistance with DPIA/data protection consequences assessment. \* handling deviations \* deletion and access \* logging \* use of sub-suppliers \* transfer of personal data, including any processing outside the Norway/EEA ISO /IEC 27701 or equivalent documentation can be enclosed if the tenderer has this.

Critère: Mesures pour garantir la qualité

Description du critère de sélection: Tenderers shall have an established quality system that ensures systematic work with delivery quality, deviations, change management, customer satisfaction and continual improvement. Documentation requirements: The tenderer shall present an ISO 9001 certificate or equivalent documentation. If there is no certification, the tenderer can document a quality system through a quality hand book, process descriptions, deviation routines, change routines or other relevant documentation.

Critère: Mesures de gestion environnementale

Description du critère de sélection: Tenderers shall have routines or a system for environmental management that is relevant for the delivery. Documentation requirements: Tenderers shall present ISO 14001, Miljøfyrtårn, EMAS or equivalent documentation. If there is no certification, the tenderer can document internal environmental goals, routines and measures.

Critère: Qualifications éducatives et professionnelles pertinentes

Description du critère de sélection: Tenderers shall be able to deliver project implementation, support, training, customer dialogue and contract follow-up in Norwegian. Tenderers shall

have established capacity in Norway or be able to document equivalent binding delivery apparatus for Norwegian customer dialogue and support. Documentation requirements: Tenderers shall describe: \* Norwegian customer team \* support function \* learning resources \* language competence \* availability for project implementation and customer meetings \* any use of a Norwegian partner or sub-supplier If the tenderer relies on other companies to fulfil the requirement, this shall be documented by a commitment statement.

**Critère:** Techniciens ou organismes techniques pour effectuer le travail  
**Description du critère de sélection:** Tenderers shall have the capacity and methodology to implement the establishment, migration, training and transition to operation in a municipal context. Documentation requirements: Tenderers shall describe: \* Implementation Methodology \* typical project organisation \* key roles \* capacity in the establishment phase \* experience with migration from existing systems \* training system \* transition to operation and management

#### **5.1.10. Critères d'attribution**

**Critère:**

Type: Qualité

Description: Fulfilment of functional and technical requirements.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 40

**Critère:**

Type: Qualité

Description: The system's suitability for user and process

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 25

**Critère:**

Type: Qualité

Description: Services for establishment, operation and maintenance.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 15

**Critère:**

Type: Prix

Description: Price

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 20

**Critère:**

Type: Qualité

Description: An assessment has been made of environmental requirements and environmental weighting in the procurement in accordance with the procurement regulations and the Public Procurement Regulations § 5. The procurement concerns a standardised software service /SaaS system where the environmental impact is mainly indirectly and to a limited degree affected by the actual competition or the evaluation of the tenders. Environmental requirements in this procurement are considered not to have sufficient real management effect or be suitable for separating the tenders in an objective and competitive relevant manner. The procurement is, therefore, instead aimed at conditions that are considered to be of greatest importance for goal achievement and social benefit, including functionality, security, integrations, service quality, lifecycle costs and sustainable operation through cloud based standard systems. Based on this, it is assessed as proportional and professionally justified not to use the environment as a separate award criteria in this competition.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 0

#### **5.1.11. Documents de marché**

L'accès à certains documents de marché est restreint

Des informations sur les documents restreints sont disponibles à l'adresse suivante:

<https://app.artifik.no/procurements/5030>

**Canal de communication ad hoc:**

Nom: e-Tendering

#### **5.1.12. Conditions du marché public**

**Conditions de soumission:**

Soumission par voie électronique: Requise

Adresse de soumission: <https://app.artifik.no/procurements/5030>

Langues dans lesquelles les offres ou demandes de participation/candidatures peuvent être présentées: norvégien bokmål

Catalogue électronique: Non autorisée

Date limite de réception des demandes de participation/candidatures: 10/08/2026 07:00:00 (UTC+00:00) Heure de l'Europe occidentale, GMT

**Conditions du marché:**

Le contrat doit être exécuté dans le cadre de programmes d'emplois protégés: Non

Conditions relatives à l'exécution du contrat: N/A

Facturation électronique: Requise

La commande en ligne sera utilisée: oui

Le paiement électronique sera utilisé: oui

Arrangement financier: N/A

#### **5.1.15. Techniques**

**Accord-cadre:**

Pas d'accord-cadre

**Informations sur le système d'acquisition dynamique:**

Pas de système d'acquisition dynamique

#### **5.1.16. Informations complémentaires, médiation et recours**

Organisation chargée des procédures de recours: Gudbrandsdal tingrett

Organisation qui fournit des informations complémentaires sur la procédure de passation de marché: IKOMM AS

Organisation qui fournit des précisions concernant l'introduction des recours: IKOMM AS

Organisation qui reçoit les demandes de participation/candidatures: Artifik AS

#### **5.1. Lot: LOT-0003**

Titre: PPT solution

Description: The sub-agreement includes systems for educational-psychological services (PPT) for Lillehammer, Øyer and Gausdal municipalities. The PPT services handle a broad spectrum of work processes and types of cases connected to follow-up, assessment and documentation for children and youths. The system shall support case handling, documentation, follow-up, interaction and reporting within the service area. The municipalities particularly focus on information security, privacy and support for efficient and flexible work processes. The system shall be able to interact with other education administrative systems and relevant municipal trade systems.

Identifiant interne: 6564

#### **5.1.1. Objet**

Nature principale du marché: Fournitures

Nomenclature principale (cpv): 48000000 Logiciels et systèmes d'information

Nomenclature complémentaire (cpv): 75100000 Services de l'administration publique, 72222000 Services d'analyse stratégique et de planification de systèmes ou de technologies de l'information, 72000000 Services de technologies de l'information, conseil, développement de logiciels, internet et appui

#### **5.1.2. Lieu d'exécution**

Subdivision pays (NUTS): Innlandet (NO020)

Pays: Norvège

#### **5.1.3. Durée estimée**

Date de début: 01/01/2027

Autre durée: Illimité

#### **5.1.6. Informations générales**

##### **Participation réservée:**

La participation n'est pas réservée.

Projet de passation de marché non financé par des fonds de l'UE

Le marché relève de l'accord sur les marchés publics (AMP): non

#### **5.1.7. Marché public stratégique**

Objectif du marché public stratégique: Réduction des incidences sur l'environnement

Description: Reduction of environmental impact

#### **5.1.9. Critères de sélection**

Sources des critères de sélection: Avis

Critère: Inscription à un registre professionnel pertinent

Description du critère de sélection: Tenderers shall be a legally established company and registered in a company register, professional register or trade register in the country where the tenderer is established. Documentation requirements: Norwegian tenderers shall enclose a company registration certificate from the Brønnøysund Register Centre. Foreign tenderers shall submit equivalent documentation from the public company register in the country where the business is established.

Critère: Autres exigences économiques ou financières

Description du critère de sélection: Tenderers must have sufficient economic and financial capacity to fulfil the contract for the sub-contracts that the tenderer is seeking qualification for. Tenderers shall be credit worthy without a requirement for provision of security.

Documentation requirements: Tenderers shall provide a credit rating or credit rating from an approved credit information company based on the last available accounting figures. The Contracting Authority can, in addition, obtain or request Annual Financial Statements, notes, the auditor's report and other relevant financial documentation. For recently established companies or suppliers where a credit rating does not provide sufficient basis, the tenderer can document financial capacity in another suitable manner, for example, by a parent company guarantee, bank guarantee or other binding documentation. The company that the tenderer will use must document that it meets the requirement.

Critère: Références sur des services spécifiés

Description du critère de sélection: Tenderers shall have relevant experience from deliveries of education administrative systems or equivalent trade systems of comparable complexity.

Experience from Norwegian municipalities or other public sector will be emphasised. Documentation requirements: Tenderers shall state a minimum of three and a maximum of five relevant reference projects from the last five years. The references shall, as a minimum, state: \* customer/contracting authority \* gender neutral preferred at the reference customer \* contract period \* scope and value, if stated \* which sub-areas/modules were delivered. \* number of users/municipalities or equivalent extent. \* the tenderer's role in the delivery \* establishment/migration \* integrations \* operation, support and further development The contracting authority reserves the right to contact the references and to obtain their own experience from relevant deliveries.

Critère: Techniciens ou organismes techniques pour effectuer le travail

Description du critère de sélection: Tenderers shall have sufficient technical and professional capacity to establish, operate, support, maintain and further develop the systems throughout the contract period. Documentation requirements: Tenderers shall describe: \* Organisation and Manpower \* relevant professional environments \* Implementation Team \* support and management organisation \* development environment/product team \* key competence \* Capacity for the sub-contracts that the tenderer is applying for qualification for

Critère: Techniciens ou organismes techniques pour effectuer le travail

Description du critère de sélection: Tenderers shall document active and systematic further development of the systems, as well as the capacity for long-term product development in the contract period. Documentation requirements: Tenderers shall describe: \* overall product strategy \* roadmap for the next 3-5 years \* development methodology \* release model \* how legislative and regulatory changes are handled \* how customers are involved in prioritising further development \* development capacity and organisation of product development

Critère: Sécurité de l'information

Description du critère de sélection: Tenderers shall have an established management system, routines and technical/organisational measures for information security that is suitable for the processing of sensitive personal information in the municipal education sector. Documentation requirements: Tenderers shall present a valid ISO/IEC 27001 certificate or equivalent documentation. If there is no certification, the tenderer shall document their management system and routines for information security, including: \* risk management \* Access management \* logging \* Event Handler \* handling vulnerability \* Secure Development \* stand-by and continuity

Critère: Sécurité de l'information

Description du critère de sélection: Tenderers shall have routines and documented maturity for compliance with the data protection regulations, including handling data processing responsibility, built-in privacy and the processing of information about children and pupils. Documentation requirements: Tenderers shall describe: \* Privacy Management \* data processing role \* routines for processing protocols \* assistance with DPIA/data protection consequences assessment. \* handling deviations \* deletion and access \* logging \* use of sub-suppliers \* transfer of personal data, including any processing outside the Norway/EEA ISO /IEC 27701 or equivalent documentation can be enclosed if the tenderer has this.

Critère: Mesures pour garantir la qualité

Description du critère de sélection: Tenderers shall have an established quality system that ensures systematic work with delivery quality, deviations, change management, customer satisfaction and continual improvement. Documentation requirements: The tenderer shall

present an ISO 9001 certificate or equivalent documentation. If there is no certification, the tenderer can document a quality system through a quality hand book, process descriptions, deviation routines, change routines or other relevant documentation.

**Critère: Mesures de gestion environnementale**

Description du critère de sélection: Tenderers shall have routines or a system for environmental management that is relevant for the delivery. Documentation requirements: Tenderers shall present ISO 14001, Miljøfyrtårn, EMAS or equivalent documentation. If there is no certification, the tenderer can document internal environmental goals, routines and measures.

**Critère: Qualifications éducatives et professionnelles pertinentes**

Description du critère de sélection: Tenderers shall be able to deliver project implementation, support, training, customer dialogue and contract follow-up in Norwegian. Tenderers shall have established capacity in Norway or be able to document equivalent binding delivery apparatus for Norwegian customer dialogue and support. Documentation requirements: Tenderers shall describe: \* Norwegian customer team \* support function \* learning resources \* language competence \* availability for project implementation and customer meetings \* any use of a Norwegian partner or sub-supplier If the tenderer relies on other companies to fulfil the requirement, this shall be documented by a commitment statement.

**Critère: Techniciens ou organismes techniques pour effectuer le travail**

Description du critère de sélection: Tenderers shall have the capacity and methodology to implement the establishment, migration, training and transition to operation in a municipal context. Documentation requirements: Tenderers shall describe: \* Implementation Methodology \* typical project organisation \* key roles \* capacity in the establishment phase \* experience with migration from existing systems \* training system \* transition to operation and management

#### **5.1.10. Critères d'attribution**

**Critère:**

Type: Qualité

Description: Fulfilment of functional and technical requirements.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 40

**Critère:**

Type: Qualité

Description: The system's suitability for user and process

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 25

**Critère:**

Type: Qualité

Description: Services for establishment, operation and maintenance.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 15

**Critère:**

Type: Prix

Description: Price

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 20

**Critère:**

Type: Qualité

Description: An assessment has been made of environmental requirements and environmental weighting in the procurement in accordance with the procurement regulations and the Public Procurement Regulations § 5. The procurement concerns a standardised software service /SaaS system where the environmental impact is mainly indirectly and to a limited degree affected by the actual competition or the evaluation of the tenders. Environmental requirements in this procurement are considered not to have sufficient real management effect or be suitable for separating the tenders in an objective and competitive relevant manner. The procurement is, therefore, instead aimed at conditions that are considered to be of greatest importance for goal achievement and social benefit, including functionality, security, integrations, service quality, lifecycle costs and sustainable operation through cloud based standard systems. Based on this, it is assessed as proportional and professionally justified not to use the environment as a separate award criteria in this competition.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 0

**5.1.11. Documents de marché**

L'accès à certains documents de marché est restreint

Des informations sur les documents restreints sont disponibles à l'adresse suivante:

<https://app.artifik.no/procurements/5030>

**Canal de communication ad hoc:**

Nom: e-Tendering

**5.1.12. Conditions du marché public****Conditions de soumission:**

Soumission par voie électronique: Requise

Adresse de soumission: <https://app.artifik.no/procurements/5030>

Langues dans lesquelles les offres ou demandes de participation/candidatures peuvent être présentées: norvégien bokmål

Catalogue électronique: Non autorisée

Date limite de réception des demandes de participation/candidatures: 10/08/2026 07:00:00 (UTC+00:00) Heure de l'Europe occidentale, GMT

**Conditions du marché:**

Le contrat doit être exécuté dans le cadre de programmes d'emplois protégés: Non

Conditions relatives à l'exécution du contrat: N/A

Facturation électronique: Requise

La commande en ligne sera utilisée: oui

Le paiement électronique sera utilisé: oui

Arrangement financier: N/A

**5.1.15. Techniques****Accord-cadre:**

Pas d'accord-cadre

**Informations sur le système d'acquisition dynamique:**

Pas de système d'acquisition dynamique

**5.1.16. Informations complémentaires, médiation et recours**

Organisation chargée des procédures de recours: Gudbrandsdal tingrett

Organisation qui fournit des informations complémentaires sur la procédure de passation de marché: IKOMM AS

Organisation qui fournit des précisions concernant l'introduction des recours: IKOMM AS  
Organisation qui reçoit les demandes de participation/candidatures: Artifik AS

## **5.1. Lot: LOT-0004**

Titre: Adult Education System

Description: The sub-agreement comprises systems for administration and follow-up within adult education and will be carried out as an option. The system shall support central administrative processes connected to pupil administration, course and teaching follow-up, reporting and communication. The municipalities want flexible systems that can be adapted to changes in organisation, rules and service needs over time. Interaction with other education administrative systems and integration with municipal support systems will be important.

Identifiant interne: 6565

### **5.1.1. Objet**

Nature principale du marché: Fournitures

Nomenclature principale (cpv): 48000000 Logiciels et systèmes d'information

Nomenclature complémentaire (cpv): 75100000 Services de l'administration publique, 72222000 Services d'analyse stratégique et de planification de systèmes ou de technologies de l'information, 72000000 Services de technologies de l'information, conseil, développement de logiciels, internet et appui

### **5.1.2. Lieu d'exécution**

Subdivision pays (NUTS): Innlandet (NO020)

Pays: Norvège

### **5.1.3. Durée estimée**

Date de début: 01/01/2027

Autre durée: Illimité

### **5.1.6. Informations générales**

#### **Participation réservée:**

La participation n'est pas réservée.

Projet de passation de marché non financé par des fonds de l'UE

Le marché relève de l'accord sur les marchés publics (AMP): non

### **5.1.7. Marché public stratégique**

Objectif du marché public stratégique: Réduction des incidences sur l'environnement

Description: Reduction of environmental impact

### **5.1.9. Critères de sélection**

Sources des critères de sélection: Avis

Critère: Inscription à un registre professionnel pertinent

Description du critère de sélection: Tenderers shall be a legally established company and registered in a company register, professional register or trade register in the country where the tenderer is established. Documentation requirements: Norwegian tenderers shall enclose a company registration certificate from the Brønnøysund Register Centre. Foreign tenderers shall submit equivalent documentation from the public company register in the country where the business is established.

Critère: Autres exigences économiques ou financières

Description du critère de sélection: Tenderers must have sufficient economic and financial capacity to fulfil the contract for the sub-contracts that the tenderer is seeking qualification for.

Tenderers shall be credit worthy without a requirement for provision of security.

Documentation requirements: Tenderers shall provide a credit rating or credit rating from an approved credit information company based on the last available accounting figures. The Contracting Authority can, in addition, obtain or request Annual Financial Statements, notes, the auditor's report and other relevant financial documentation. For recently established companies or suppliers where a credit rating does not provide sufficient basis, the tenderer can document financial capacity in another suitable manner, for example, by a parent company guarantee, bank guarantee or other binding documentation. The company that the tenderer will use must document that it meets the requirement.

Critère: Références sur des services spécifiés

Description du critère de sélection: Tenderers shall have relevant experience from deliveries of education administrative systems or equivalent trade systems of comparable complexity. Experience from Norwegian municipalities or other public sector will be emphasised.

Documentation requirements: Tenderers shall state a minimum of three and a maximum of five relevant reference projects from the last five years. The references shall, as a minimum, state: \* customer/contracting authority \* gender neutral preferred at the reference customer \* contract period \* scope and value, if stated \* which sub-areas/modules were delivered. \* number of users/municipalities or equivalent extent. \* the tenderer's role in the delivery \* establishment/migration \* integrations \* operation, support and further development The contracting authority reserves the right to contact the references and to obtain their own experience from relevant deliveries.

Critère: Techniciens ou organismes techniques pour effectuer le travail

Description du critère de sélection: Tenderers shall have sufficient technical and professional capacity to establish, operate, support, maintain and further develop the systems throughout the contract period. Documentation requirements: Tenderers shall describe: \* Organisation and Manpower \* relevant professional environments \* Implementation Team \* support and management organisation \* development environment/product team \* key competence \* Capacity for the sub-contracts that the tenderer is applying for qualification for

Critère: Techniciens ou organismes techniques pour effectuer le travail

Description du critère de sélection: Tenderers shall document active and systematic further development of the systems, as well as the capacity for long-term product development in the contract period. Documentation requirements: Tenderers shall describe: \* overall product strategy \* roadmap for the next 3-5 years \* development methodology \* release model \* how legislative and regulatory changes are handled \* how customers are involved in prioritising further development \* development capacity and organisation of product development

Critère: Sécurité de l'information

Description du critère de sélection: Tenderers shall have an established management system, routines and technical/organisational measures for information security that is suitable for the processing of sensitive personal information in the municipal education sector. Documentation requirements: Tenderers shall present a valid ISO/IEC 27001 certificate or equivalent documentation. If there is no certification, the tenderer shall document their management system and routines for information security, including: \* risk management \* Access management \* logging \* Event Handler \* handling vulnerability \* Secure Development \* stand-by and continuity

Critère: Sécurité de l'information

Description du critère de sélection: Tenderers shall have routines and documented maturity for compliance with the data protection regulations, including handling data processing responsibility, built-in privacy and the processing of information about children and pupils. Documentation requirements: Tenderers shall describe: \* Privacy Management \* data processing role \* routines for processing protocols \* assistance with DPIA/data protection consequences assessment. \* handling deviations \* deletion and access \* logging \* use of sub-suppliers \* transfer of personal data, including any processing outside the Norway/EEA ISO /IEC 27701 or equivalent documentation can be enclosed if the tenderer has this.

Critère: Mesures pour garantir la qualité

Description du critère de sélection: Tenderers shall have an established quality system that ensures systematic work with delivery quality, deviations, change management, customer satisfaction and continual improvement. Documentation requirements: The tenderer shall present an ISO 9001 certificate or equivalent documentation. If there is no certification, the tenderer can document a quality system through a quality hand book, process descriptions, deviation routines, change routines or other relevant documentation.

Critère: Mesures de gestion environnementale

Description du critère de sélection: Tenderers shall have routines or a system for environmental management that is relevant for the delivery. Documentation requirements: Tenderers shall present ISO 14001, Miljøfyrtårn, EMAS or equivalent documentation. If there is no certification, the tenderer can document internal environmental goals, routines and measures.

Critère: Qualifications éducatives et professionnelles pertinentes

Description du critère de sélection: Tenderers shall be able to deliver project implementation, support, training, customer dialogue and contract follow-up in Norwegian. Tenderers shall have established capacity in Norway or be able to document equivalent binding delivery apparatus for Norwegian customer dialogue and support. Documentation requirements: Tenderers shall describe: \* Norwegian customer team \* support function \* learning resources \* language competence \* availability for project implementation and customer meetings \* any use of a Norwegian partner or sub-supplier If the tenderer relies on other companies to fulfil the requirement, this shall be documented by a commitment statement.

Critère: Techniciens ou organismes techniques pour effectuer le travail

Description du critère de sélection: Tenderers shall have the capacity and methodology to implement the establishment, migration, training and transition to operation in a municipal context. Documentation requirements: Tenderers shall describe: \* Implementation Methodology \* typical project organisation \* key roles \* capacity in the establishment phase \* experience with migration from existing systems \* training system \* transition to operation and management

#### **5.1.10. Critères d'attribution**

**Critère:**

Type: Qualité

Description: Fulfilment of functional and technical requirements.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 40

**Critère:**

Type: Qualité

Description: The system's suitability for user and process

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 25

**Critère:**

Type: Qualité

Description: Services for establishment, operation and maintenance.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 15

**Critère:**

Type: Prix

Description: Price

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 20

**Critère:**

Type: Qualité

Description: An assessment has been made of environmental requirements and environmental weighting in the procurement in accordance with the procurement regulations and the Public Procurement Regulations § 5. The procurement concerns a standardised software service /SaaS system where the environmental impact is mainly indirectly and to a limited degree affected by the actual competition or the evaluation of the tenders. Environmental requirements in this procurement are considered not to have sufficient real management effect or be suitable for separating the tenders in an objective and competitive relevant manner. The procurement is, therefore, instead aimed at conditions that are considered to be of greatest importance for goal achievement and social benefit, including functionality, security, integrations, service quality, lifecycle costs and sustainable operation through cloud based standard systems. Based on this, it is assessed as proportional and professionally justified not to use the environment as a separate award criteria in this competition.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 0

**5.1.11. Documents de marché**

L'accès à certains documents de marché est restreint

Des informations sur les documents restreints sont disponibles à l'adresse suivante:

<https://app.artifik.no/procurements/5030>

**Canal de communication ad hoc:**

Nom: e-Tendering

**5.1.12. Conditions du marché public**

**Conditions de soumission:**

Soumission par voie électronique: Requise

Adresse de soumission: <https://app.artifik.no/procurements/5030>

Langues dans lesquelles les offres ou demandes de participation/candidatures peuvent être présentées: norvégien bokmål

Catalogue électronique: Non autorisée

Date limite de réception des demandes de participation/candidatures: 10/08/2026 07:00:00 (UTC+00:00) Heure de l'Europe occidentale, GMT

**Conditions du marché:**

Le contrat doit être exécuté dans le cadre de programmes d'emplois protégés: Non

Conditions relatives à l'exécution du contrat: N/A

Facturation électronique: Requise

La commande en ligne sera utilisée: oui  
Le paiement électronique sera utilisé: oui  
Arrangement financier: N/A

#### 5.1.15. Techniques

**Accord-cadre:**

Pas d'accord-cadre

**Informations sur le système d'acquisition dynamique:**

Pas de système d'acquisition dynamique

#### 5.1.16. Informations complémentaires, médiation et recours

Organisation chargée des procédures de recours: Gudbrandsdal tingrett

Organisation qui fournit des informations complémentaires sur la procédure de passation de marché: IKOMM AS

Organisation qui fournit des précisions concernant l'introduction des recours: IKOMM AS

Organisation qui reçoit les demandes de participation/candidatures: Artifik AS

## 8. Organisations

---

### 8.1. ORG-0001

Nom officiel: IKOMM AS

Numéro d'enregistrement: 991335846

Adresse postale: Fakkeltgården, Vormstuguvegen 40

Ville: LILLEHAMMER

Code postal: 2624

Subdivision pays (NUTS): Innlandet (NO020)

Pays: Norvège

Point de contact: Bernt Refsahl

Adresse électronique: [post@ikomm.no](mailto:post@ikomm.no)

Téléphone: +47 61050605

Adresse internet: <https://www.ikomm.no/>

Profil de l'acheteur: <https://www.ikomm.no/>

**Rôles de cette organisation:**

Acheteur

Organisation qui fournit des informations complémentaires sur la procédure de passation de marché

Organisation qui fournit des précisions concernant l'introduction des recours

### 8.1. ORG-0002

Nom officiel: Gudbrandsdal tingrett

Numéro d'enregistrement: 935364833

Adresse postale: Jul Pettersens gate 2

Ville: Lillehammer

Code postal: 2615

Subdivision pays (NUTS): Innlandet (NO020)

Pays: Norvège

Adresse électronique: [gudbrandsdal.tingrett@domstol.no](mailto:gudbrandsdal.tingrett@domstol.no)

Téléphone: +47 61022900

Adresse internet: <https://www.domstol.no/no/domstoler/tingrett/gudbrandsdal-tingrett/>

**Rôles de cette organisation:**

Organisation chargée des procédures de recours

### 8.1. ORG-0003

Nom officiel: Artifik AS

Numéro d'enregistrement: 925364967

Adresse postale: Stortingsgata 12

Ville: Oslo

Code postal: 0161

Subdivision pays (NUTS): Oslo (NO081)

Pays: Norvège

Adresse électronique: [support@artifik.no](mailto:support@artifik.no)

Adresse internet: <https://artifik.no>

#### **Rôles de cette organisation:**

Prestataire de services de passation de marché

Organisation qui reçoit les demandes de participation/candidatures

## **Informations relatives à l'avis**

---

Identifiant/version de l'avis: 926def3f-33ef-40fc-83fa-5fbf5fc2e686 - 01

Type de formulaire: Mise en concurrence

Type d'avis: Avis de marché ou de concession – régime ordinaire

Sous-type d'avis: 16

Date d'envoi de l'avis: 29/06/2026 13:42:30 (UTC+00:00) Heure de l'Europe occidentale, GMT

Langues dans lesquelles l'avis en question est officiellement disponible: anglais

Numéro de publication de l'avis: 450617-2026

Numéro de publication au JO S: 124/2026

Date de publication: 01/07/2026