

594355-2026 - Mise en concurrence

Norvège – Services de santé et services sociaux – EL-26-07 Framework agreement for temporary staff for Elverum municipality.

OJ S 166/2026 28/08/2026

Avis de marché – régime assoupli

Services

1. Acheteur

1.1. Acheteur

Nom officiel: Elverum kommune

Adresse électronique: postmottak@elverum.kommune.no

Forme juridique de l'acheteur: Organisme de droit public, contrôlé par une autorité locale

Activité du pouvoir adjudicateur: Services d'administration générale

2. Procédure

2.1. Procédure

Titre: EL-26-07 Framework agreement for temporary staff for Elverum municipality.

Description: Purpose and scope Elverum municipality intends to enter into a framework agreement for temporary staff services within municipal health and care services. The contract includes, among other things: Doctors for use in institutions/nursing homes, health centres, family doctor's offices and emergency doctor surgeries. Nurse emergency doctor surgery Nurses and health care workers for use in institutions/nursing homes, home based services and the emergency doctor surgery. The objective of the procurement is to ensure reliable operation of the municipality's statutory health and care services by covering the need for qualified personnel in connection with absence and capacity challenges. The contract shall contribute to the municipality always having access to available and competent temporary staff who can carry out the assignments in accordance with applicable requirements for quality, patient safety and professional prudence. The framework agreement shall be able to be used by all relevant entities within the health and welfare sector in the municipality that have a need for external temporary staff. The need for temporary staff services will vary and can occur both in connection with planned leave, such as holidays and leave and for unforeseen events or increased activity. The assignments can be both shorter and longer and the need will typically be greatest during holiday periods, public holidays and weekends. The tenderer is required to have sufficient capacity and access to qualified personnel to be able to cover the contracting authority's needs when this occurs. The delivery shall be of high quality and it shall fulfil the current requirements in legislation and agreements, including working environment legislation and relevant tariff provisions. Tenderers shall actively use their competence and experience to ensure good execution of the delivery and contribute to achieving the objective of the framework agreement. Call-off mechanism The following call-off mechanisms will be used when ordering the framework agreement: If there is a need for temporary staff(s) contacted first supplier A. If tenderer A cannot deliver within the deadline stated in the order, the request goes to supplier B on the same terms. If supplier B is unable to deliver, the enquiry will go to supplier C. It is a prerequisite that supplier A has the capacity to deliver in most cases, especially when it comes to planned call-offs. If a tenderer is not able to deliver, it is obligated to state this, without undue delay. The assignment will then proceed to the next tenderer in prioritised order.

Identifiant de la procédure: 7c523aa0-e765-44b6-b75b-56fe812c87d6

Identifiant interne: cmr1rwl6y000004k0smf2k45a

Type de procédure: Ouverte

Principales caractéristiques de la procédure et informations sur l'endroit où obtenir les règles complètes applicables à la procédure: All interested suppliers can submit tender offers through Hyyr. The competition does not have a prequalification phase. The tenders will be evaluated directly, and dialogues or negotiations will not be allowed beyond minor clarifications and corrections of the tenders. Tenderers are strongly encouraged to follow the instructions given in this tender documentation with annexes and possibly ask questions about uncertainties in the communication module in Hyyr.

2.1.1. Objet

Nature principale du marché: Services

Nomenclature principale (cpv): 85000000 Services de santé et services sociaux

Nomenclature complémentaire (cpv): 79625000 Services de mise à disposition de personnel médical, 85323000 Services médico-sociaux, 79624000 Services de mise à disposition de personnel infirmier, 85141000 Services prestés par le personnel médical, 85100000 Services de santé, 85300000 Services d'action sociale et services connexes, 79620000 Services de mise à disposition de personnel, y compris de personnel temporaire, 79600000 Services de recrutement, 85120000 Services de pratique médicale et services connexes

2.1.2. Lieu d'exécution

Ville: Elverum

Code postal: 2408

Subdivision pays (NUTS): Innlandet (NO020)

Pays: Norvège

Informations complémentaires: Norway

2.1.3. Valeur

Valeur estimée hors TVA: 44 000 000,00 NOK

2.1.4. Informations générales

Base juridique:

Directive 2014/24/UE

Anskaffelsesforskriften -

2.1.6. Motifs d'exclusion

Sources des motifs d'exclusion: Document de marché

5. Lot

5.1. Lot: LOT-0001

Titre: EL-26-07 Framework agreement for temporary staff for Elverum municipality.

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who can carry out the assignments in accordance with applicable requirements for quality, patient safety and professional prudence. The framework agreement shall be able to be used by all relevant entities within the health and welfare sector in the municipality that have a need for external temporary staff. The need for temporary staff services will vary and can occur both in connection with planned leave, such as holidays and leave and for unforeseen events or increased activity. The assignments can be both shorter and longer and the need will typically be greatest during holiday periods, public holidays and weekends. The tenderer is required to have sufficient capacity and access to qualified personnel to be able to cover the contracting authority's needs when this occurs. The delivery shall be of high quality and it shall fulfil the current requirements in legislation and agreements, including working environment legislation and relevant tariff provisions. Tenderers shall actively use their competence and experience to ensure good execution of the delivery and contribute to achieving the objective of the framework agreement. Call-off mechanism The following call-off mechanisms will be used when ordering the framework agreement: If there is a need for temporary staff(s) contacted first supplier A. If tenderer A cannot deliver within the deadline stated in the order, the request goes to supplier B on the same terms. If supplier B is unable to deliver, the enquiry will go to supplier C. It is a prerequisite that supplier A has the capacity to deliver in most cases, especially when it comes to planned call-offs. If a tenderer is not able to deliver, it is obligated to state this, without undue delay. The assignment will then proceed to the next tenderer in prioritised order.

Identifiant interne: cmr1rwl95000304k01xp2io8a

5.1.1. Objet

Nature principale du marché: Services

Nomenclature principale (cpv): 85000000 Services de santé et services sociaux

Nomenclature complémentaire (cpv): 79625000 Services de mise à disposition de personnel médical, 85323000 Services médico-sociaux, 79624000 Services de mise à disposition de personnel infirmier, 85141000 Services prestés par le personnel médical, 85100000 Services de santé, 85300000 Services d'action sociale et services connexes, 79620000 Services de mise à disposition de personnel, y compris de personnel temporaire, 79600000 Services de recrutement, 85120000 Services de pratique médicale et services connexes

5.1.2. Lieu d'exécution

Ville: Elverum

Code postal: 2408

Subdivision pays (NUTS): Innlandet (NO020)

Pays: Norvège

Informations complémentaires: Norway

5.1.3. Durée estimée

Durée: 48 Mois

5.1.4. Reconduction

Nombre maximum de reconductions: 2

Autres informations sur le renouvellement: The contract can be extended for 1 year at a time, up to 2 times (2+1+1).

5.1.5. Valeur

Valeur estimée hors TVA: 44 000 000,00 NOK

5.1.6. Informations générales

Participation réservée:

La participation n'est pas réservée.

Projet de passation de marché non financé par des fonds de l'UE

5.1.9. Critères de sélection

Sources des critères de sélection: Document de marché

5.1.10. Critères d'attribution

Critère:

Type: Qualité

Nom: Follow-up of the contracting authority and temporary staff.

Description: Tenderers shall describe their system for following-up both their temporary staff who are hired and the contracting authority, in order to ensure that all requirements for the delivery in the requirement specifications are safeguarded, including, in particular, the requirements in the Working Environment Act. Special emphasis will be put on the tenderer's system and work to ensure that the temporary staff's working conditions are in accordance with the Working Environment Act and the tenderer's handling of deviations with offered temporary staff. The contracting authority will emphasise systems and routines at the tenderer in order to ensure that the terms in the contract, and particularly the requirement specifications, are taken care of.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 40

Critère:

Type: Prix

Nom: Price

Description: The tender prices shall be stated in the attached price form. All the fields shall be completed. The form cannot be changed with new item lines or columns. It is the tenderer's responsibility that the price form is completed completely and correctly. Tenderers shall state the mark-up percentage of the stated paid hourly wage. This mark-up percentage shall cover all of the service provider's administrative and other costs incurred when performing the service. For hourly wages that are higher than the tariff stated in the price form, the actual basic salary will form the basis for the percentage mark-up. Any addition to the temporary staff's wages will not be calculated as a basis for percentage mark-up. If there is contradiction between the information in the price form and the tender letter, the information in the tender letter will take precedence. The prices shall be stated excluding VAT, and they shall include all relevant costs and duties for executing the service. All costs not stated or specified will be seen as included. Changes to the mark-up percentage will not be possible in the contract period. The increases in the temporary staff's tariff wage lead to proportional increases in income for the framework agreement suppliers.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 60

Critère:

Type: Qualité

Nom: Climate and environment

Description: Cf. the Public Procurement Regulations § 7-9 Climate and environmental considerations in public procurements, the requirements and criteria shall aim at reducing the procurement's total climate footprint or environmental impact. The obligation to set requirements or criteria on climate and environmental considerations that are immaterial. The contracting authority estimates that the procurement of doctors, where the core of the delivery is labour, will only have a marginal climate footprint and environmental impact. Other elements, such as the type of vehicles that the temporary staff are driving, are considered to

be outside the nature of the procurement and are therefore not further assessed. The contracting authority will, on the basis of its justification, use the exclusion provisions in the procurement regulations § 7-9, fifth paragraph, as the procurement is considered to have a climate footprint and an environmental impact that is immaterial.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 0

5.1.11. Documents de marché

Adresse des documents de marché: <https://hyyr.no/procurement/cmr1rwl6y000004k0smf2k45a>

5.1.12. Conditions du marché public

Conditions de soumission:

Soumission par voie électronique: Requise

Adresse de soumission: <https://hyyr.no/procurement/cmr1rwl6y000004k0smf2k45a>

Langues dans lesquelles les offres ou demandes de participation/candidatures peuvent être présentées: norvégien, anglais

Catalogue électronique: Non autorisée

Les soumissionnaires peuvent présenter plusieurs offres: Non autorisée

Date limite de réception des offres: 01/10/2026 12:00:00 (UTC+02:00) Heure de l'Europe orientale, heure d'été de l'Europe centrale

Durée de validité des offres: 90 Jours

Conditions du marché:

Le contrat doit être exécuté dans le cadre de programmes d'emplois protégés: Non

Conditions relatives à l'exécution du contrat: See Tender Documents

Facturation électronique: Requise

La commande en ligne sera utilisée: non

Le paiement électronique sera utilisé: non

Arrangement financier: See tender documents

5.1.15. Techniques

Accord-cadre:

Accord-cadre, sans remise en concurrence

Nombre maximal de candidats: 3

Informations sur le système d'acquisition dynamique:

Pas de système d'acquisition dynamique

5.1.16. Informations complémentaires, médiation et recours

Organisation chargée des procédures de recours: HEDMARKEN OG ØSTERDAL TINGRETT

Organisation qui fournit des informations complémentaires sur la procédure de passation de marché: Elverum kommune

Organisation qui fournit des précisions concernant l'introduction des recours: HEDMARKEN OG ØSTERDAL TINGRETT

Organisation qui reçoit les demandes de participation/candidatures: Hyyr AS

8. Organisations

8.1. ORG-0001

Nom officiel: HEDMARKEN OG ØSTERDAL TINGRETT

Numéro d'enregistrement: 935364892

Adresse postale: Østregate 41

Ville: HAMAR

Code postal: 2317
Subdivision pays (NUTS): Innlandet (NO020)
Pays: Norvège
Point de contact: HEDMARKEN OG ØSTERDAL TINGRETT

Rôles de cette organisation:

Organisation chargée des procédures de recours
Organisation qui fournit des précisions concernant l'introduction des recours

8.1. ORG-0002

Nom officiel: Hyrr AS
Numéro d'enregistrement: 924998687
Adresse postale: Gaustadalléen 21
Ville: Oslo
Code postal: 0349
Subdivision pays (NUTS): Oslo (NO081)
Pays: Norvège
Point de contact: Hyrr Support
Adresse électronique: admin@hyrr.no
Téléphone: +47 90 63 65 38

Rôles de cette organisation:

Organisation qui reçoit les demandes de participation/candidatures

8.1. ORG-0003

Nom officiel: Elverum kommune
Numéro d'enregistrement: 952857991
Adresse postale: Lærerskolealléen 1
Ville: Elverum
Code postal: 2408
Subdivision pays (NUTS): Innlandet (NO020)
Pays: Norvège
Point de contact: Elverum kommune
Adresse électronique: postmottak@elverum.kommune.no
Téléphone: 62 43 30 00

Rôles de cette organisation:

Acheteur
Organisation qui fournit des informations complémentaires sur la procédure de passation de marché

Informations relatives à l'avis

Identifiant/version de l'avis: 2d0eb02c-f3bc-4433-97b7-c09ca589adee - 01
Type de formulaire: Mise en concurrence
Type d'avis: Avis de marché – régime assoupli
Sous-type d'avis: 20
Date d'envoi de l'avis: 27/08/2026 11:59:00 (UTC+02:00) Heure de l'Europe orientale, heure d'été de l'Europe centrale
Langues dans lesquelles l'avis en question est officiellement disponible: anglais
Numéro de publication de l'avis: 594355-2026
Numéro de publication au JO S: 166/2026
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