

594686-2026 - Mise en concurrence

Norvège – Services des agences de recouvrement – Receivable services

OJ S 166/2026 28/08/2026

Avis de marché ou de concession – régime ordinaire

Services

1. Acheteur

1.1. Acheteur

Nom officiel: Horten kommune

Adresse électronique: postmottak@horten.kommune.no

Forme juridique de l'acheteur: Organisme de droit public, contrôlé par une autorité locale

Activité du pouvoir adjudicateur: Services d'administration générale

2. Procédure

2.1. Procédure

Titre: Receivable services

Description: Background and purpose The contract shall cover the collection of all outstanding requirements that the municipality has in the areas listed below, after we have sent an invoice and not received payment by the original determined due date. The collection shall be carried out in a professional and professionally good manner, in accordance with the existing rules and good debt collection practice. We expect an effective collection that shall, to the greatest possible degree, be pre-lawful. We currently have a contract for collection services with Fair Collection. This means that in the event of a change of supplier, the contract will only include new cases after the contract has come into force. The following municipal service areas are included in the collection assignment: The municipality's collection of rent Municipal duties (including property taxes) Payment for places in nurseries and before-and-after-school care. Health and care services Parking The library Other requirements (other fixed and variable invoicing) Procurement Briefly Horten municipality would like to enter into a multi-year contract for receivable services. A contract shall be signed with a tenderer who receives the outstanding requirements and undertakes to collect the outstanding requirements on behalf of Horten municipality. Horten municipality sent approx. 3,000 cases in 2025 to debt collection, with a main chair of approx. See the requirement specification in Annex 2 under the tab "Scope" for the distribution between the different types of requirements. The stated estimates are not guaranteed. The extent can be changed during the contract period. Horten emergency doctor surgery currently has a contract for receivables with its own system supplier. These or other entities may be added/expired in this agreement during the agreement period. The municipality currently purifies own requirements, but has a desire to postpone this to the tenderer together with collection collection. In 2025 the municipality issued approx. 5,500 reminders. Tenderers shall offer an option for reminder services and list a price on this in the price form.

Identifiant de la procédure: 3076e790-ec45-4a09-9357-9976b8640c6d

Identifiant interne: cmt8d16qx000204l1zlqxcccqy

Type de procédure: Ouverte

La procédure est accélérée: non

Principales caractéristiques de la procédure et informations sur l'endroit où obtenir les règles complètes applicables à la procédure: All interested suppliers can submit tender offers through

Hyyr. The competition does not have a prequalification phase. The tenders will be evaluated directly, and dialogues or negotiations will not be allowed beyond minor clarifications and corrections of the tenders. Tenderers are strongly encouraged to follow the instructions given in this tender documentation with annexes and possibly ask questions about uncertainties in the communication module in Hyyr.

2.1.1. Objet

Nature principale du marché: Services

Nomenclature principale (cpv): 79940000 Services des agences de recouvrement

Nomenclature complémentaire (cpv): 79941000 Services de péage, 66000000 Services financiers et d'assurance, 79999000 Services de scanning et services de facturation, 79999200 Services de facturation, 66600000 Services de trésorerie, 79000000 Services aux entreprises: droit, marketing, conseil, recrutement, impression et sécurité

2.1.2. Lieu d'exécution

Adresse postale: Teatergata 11

Ville: Horten

Code postal: 3191

Subdivision pays (NUTS): Vestfold (NO093)

Pays: Norvège

Informations complémentaires: Norway

2.1.4. Informations générales

Base juridique:

Directive 2014/24/UE

Anskaffelsesforskriften -

2.1.6. Motifs d'exclusion

Sources des motifs d'exclusion: Document de marché, Document de marché

5. Lot

5.1. Lot: LOT-0001

Titre: Receivable services

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are not guaranteed. The extent can be changed during the contract period. Horten emergency doctor surgery currently has a contract for receivables with its own system supplier. These or other entities may be added/expired in this agreement during the agreement period. The municipality currently purifies own requirements, but has a desire to postpone this to the tenderer together with collection collection. In 2025 the municipality issued approx. 5,500 reminders. Tenderers shall offer an option for reminder services and list a price on this in the price form.

Identifiant interne: cmt8d16sg000504l1hwzzlk7u

5.1.1. Objet

Nature principale du marché: Services

Nomenclature principale (cpv): 79940000 Services des agences de recouvrement

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Adresse postale: Teatergata 11

Ville: Horten

Code postal: 3191

Subdivision pays (NUTS): Vestfold (NO093)

Pays: Norvège

Informations complémentaires: Norway

5.1.3. Durée estimée

Date de début: 01/12/2026

Date de fin de durée: 30/11/2028

5.1.4. Reconduction

Nombre maximum de reconductions: 2

Autres informations sur le renouvellement: The contract can be extended for 2 years at a time, up to 2 times.

5.1.6. Informations générales

Participation réservée:

La participation n'est pas réservée.

Projet de passation de marché non financé par des fonds de l'UE

Le marché relève de l'accord sur les marchés publics (AMP): oui

5.1.9. Critères de sélection

Sources des critères de sélection: Document de marché

5.1.10. Critères d'attribution

Critère:

Type: Qualité

Nom: Quality

Description: Under this criteria, associated requirements will be assessed.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 80

Critère:

Type: Prix

Nom: Price

Description: The price form will be assessed under this criteria.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 20

Critère:

Type: Qualité

Nom: Climate and environment

Description: This procurement is considered to have an immaterial impact on climate and environment, cf. the Public Procurement Regulations §7-9, 5th paragraph. The justification for this is that the procurement concerns the procurement of services where the contracting authority has been cut off from affecting climate and environmental impact, as the requirements and criteria targeting these elements will not have sufficient connection to the delivery of DFØ's environment supervisor.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 0

5.1.11. Documents de marché

Adresse des documents de marché: <https://hyyr.no/procurement/cmt8d16qx000204l1zlqxccqy>

5.1.12. Conditions du marché public

Conditions de soumission:

Soumission par voie électronique: Requise

Adresse de soumission: <https://hyyr.no/procurement/cmt8d16qx000204l1zlqxccqy>

Langues dans lesquelles les offres ou demandes de participation/candidatures peuvent être présentées: norvégien, anglais

Catalogue électronique: Non autorisée

Les soumissionnaires peuvent présenter plusieurs offres: Non autorisée

Date limite de réception des offres: 01/10/2026 12:00:00 (UTC+02:00) Heure de l'Europe orientale, heure d'été de l'Europe centrale

Durée de validité des offres: 60 Jours

Conditions du marché:

Le contrat doit être exécuté dans le cadre de programmes d'emplois protégés: Non

Conditions relatives à l'exécution du contrat: See Tender Documents

Facturation électronique: Requise

La commande en ligne sera utilisée: non

Le paiement électronique sera utilisé: non

Arrangement financier: See tender documents

5.1.15. Techniques

Accord-cadre:

Pas d'accord-cadre

Informations sur le système d'acquisition dynamique:

Pas de système d'acquisition dynamique

5.1.16. Informations complémentaires, médiation et recours

Organisation chargée des procédures de recours: VESTFOLD TINGRETT

Organisation qui fournit des informations complémentaires sur la procédure de passation de marché: Horten kommune

Organisation qui fournit des précisions concernant l'introduction des recours: VESTFOLD TINGRETT

Organisation qui reçoit les demandes de participation/candidatures: Hyyr AS

8. Organisations

8.1. ORG-0001

Nom officiel: VESTFOLD TINGRETT

Numéro d'enregistrement: 926723618

Adresse postale: Stenmalveien 2A

Ville: TØNSBERG

Code postal: 3116

Subdivision pays (NUTS): Vestfold (NO093)

Pays: Norvège

Point de contact: VESTFOLD TINGRETT

Rôles de cette organisation:

Organisation chargée des procédures de recours

Organisation qui fournit des précisions concernant l'introduction des recours

8.1. ORG-0002

Nom officiel: Hyyr AS

Numéro d'enregistrement: 924998687

Adresse postale: Gaustadalléen 21

Ville: Oslo

Code postal: 0349

Subdivision pays (NUTS): Oslo (NO081)

Pays: Norvège

Point de contact: Hyyr Support

Adresse électronique: admin@hyyr.no

Téléphone: +47 90 63 65 38

Rôles de cette organisation:

Organisation qui reçoit les demandes de participation/candidatures

8.1. ORG-0003

Nom officiel: Horten kommune

Numéro d'enregistrement: 964951284

Adresse postale: Teatergata 11

Ville: Horten

Code postal: 3191

Subdivision pays (NUTS): Vestfold (NO093)

Pays: Norvège

Point de contact: Horten kommune

Adresse électronique: postmottak@horten.kommune.no

Téléphone: +4733085000

Rôles de cette organisation:

Acheteur

Organisation qui fournit des informations complémentaires sur la procédure de passation de marché

Informations relatives à l'avis

Identifiant/version de l'avis: 8fd93754-3c58-4e0f-a01b-8fc4e448ce7a - 01

Type de formulaire: Mise en concurrence

Type d'avis: Avis de marché ou de concession – régime ordinaire

Sous-type d'avis: 16

Date d'envoi de l'avis: 27/08/2026 14:17:12 (UTC+02:00) Heure de l'Europe orientale, heure d'été de l'Europe centrale

Langues dans lesquelles l'avis en question est officiellement disponible: anglais

Numéro de publication de l'avis: 594686-2026

Numéro de publication au JO S: 166/2026

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