

613172-2026 - Mise en concurrence

Norvège – Services de fourniture de logiciels – Platform for the administration and distribution of digital teaching aids and learning tools.

OJ S 172/2026 07/09/2026

Avis de marché ou de concession – régime ordinaire

Services

1. Acheteur

1.1. Acheteur

Nom officiel: Arendal kommune

Adresse électronique: ak.anskaffelser@arendal.kommune.no

Forme juridique de l'acheteur: Organisme de droit public, contrôlé par une autorité locale

Activité du pouvoir adjudicateur: Services d'administration générale

2. Procédure

2.1. Procédure

Titre: Platform for the administration and distribution of digital teaching aids and learning tools.

Description: Background and purpose Arendal is located in the central part of Sørlandet. The municipality has approx. 46,000 inhabitants. Arendal municipality has a decentralised school structure with 16 municipal primary and secondary schools, organised as independent entities with separate rectors and management groups. The schools include both combined 1st - 10th schools and pure primary schools (1st - 7th years), as well as a resource centre with tenders across the stages. The municipality has a total of approx. 5,000 pupils in the primary and lower secondary schools. Arendal municipality is in an ongoing change of the school structure. Two primary schools (1st – 7th years) and the secondary school for one school have been decided to be folded. The changes are planned to be implemented from 01.01.2027. The overall responsibility for the school area is at the school office, which follows up on joint priorities, quality work and regulations, and acts as a link between the political level and the schools. The cooperation between the school office and the schools will take place, among other things, through fixed meeting points and joint development work, at the same time that each school adapts the work to local needs. The adult education is organised as a part of the municipality's training and is also a user of relevant digital services. Arendal municipality needs a joint system for the administration, distribution and access management of digital teaching aids in primary and secondary schools. The municipality has used a system for this purpose over time and has developed good experience with procurement, licence management and access management in this area. The procurement will be carried out as a result of the expiry of the existing agreement and shall ensure the continuation and further development of this work. Information on the procurement and process is in the document Konkurransesgrunnlag_Digital Platform for schools. Scope The estimated annual scope is challenging to estimate. This is connected with the complexity, changes in the school structure and a market with different actors. We estimate that the annual turnover will be NOK 3.0 million excluding VAT, which over 8 years will be NOK 24 million excluding VAT. The contract will have a valid amount of NOK 30 million excluding VAT during the contract period. The estimated scope is based on experiences with the current supplier, market dialogue and indicative prices in the market. The estimated scope is not binding for the contracting authority. The following is not included in this procurement: - Learning platform (LMS) and educational

follow-up. - functionality connected to artificial intelligence (KI) - other school administrative systems. The procurement is for the administration and distribution of digital teaching aids and a learning tool. Handling printed teaching aids is not included. The procurement does not include discipline specific teaching aids or individual applications. Reservations All conditions that the tenderer has for the tender shall be stated in the point conditions in the requirement specification document. Alternative tenders Alternative tenders cannot be submitted. Documents Please see the attached documents. Note that the tenderer shall fill in information in the attached documents.

Identifiant de la procédure: c0e133dd-327a-4193-9a13-d4fb09b3e98d

Identifiant interne: cmtbihwzn000r04k03ifkaj1f

Type de procédure: Négociée avec publication préalable d'un appel à la concurrence / concurrentielle avec négociation

La procédure est accélérée: non

Principales caractéristiques de la procédure et informations sur l'endroit où obtenir les règles complètes applicables à la procédure: All interested tenderers can apply for participation, but only a selection of qualified tenderers will be invited to submit a tender. The contracting authority will then conduct negotiations with the tenderers on the content of the tenders before the final award. Tenderers are strongly encouraged to follow the instructions given in this tender documentation with annexes and possibly ask questions about uncertainties in the communication module in Hyrr.

2.1.1. Objet

Nature principale du marché: Services

Nomenclature principale (cpv): 72268000 Services de fourniture de logiciels

Nomenclature complémentaire (cpv): 72222300 Services de technologies de l'information, 72212100 Services de développement de logiciels spécifiques à l'industrie, 72260000 Services relatifs aux logiciels

2.1.2. Lieu d'exécution

Adresse postale: Sam Eydes Plass 2

Ville: Arendal

Code postal: 4836

Subdivision pays (NUTS): Agder (NO092)

Pays: Norvège

Informations complémentaires: Norway

2.1.3. Valeur

Valeur estimée hors TVA: 12 000 000,00 NOK

2.1.4. Informations générales

Base juridique:

Directive 2014/24/UE

Anskaffelsesforskriften -

2.1.6. Motifs d'exclusion

Sources des motifs d'exclusion: Document de marché, Document de marché

5. Lot

5.1. Lot: LOT-0001

Titre: Platform for the administration and distribution of digital teaching aids and learning tools.

Description: Background and purpose Arendal is located in the central part of Sørlandet. The municipality has approx. 46,000 inhabitants. Arendal municipality has a decentralised school structure with 16 municipal primary and secondary schools, organised as independent entities with separate rectors and management groups. The schools include both combined 1st - 10th schools and pure primary schools (1st - 7th years), as well as a resource centre with tenders across the stages. The municipality has a total of approx. 5,000 pupils in the primary and lower secondary schools. Arendal municipality is in an ongoing change of the school structure. Two primary schools (1st – 7th years) and the secondary school for one school have been decided to be folded. The changes are planned to be implemented from 01.01.2027. The overall responsibility for the school area is at the school office, which follows up on joint priorities, quality work and regulations, and acts as a link between the political level and the schools. The cooperation between the school office and the schools will take place, among other things, through fixed meeting points and joint development work, at the same time that each school adapts the work to local needs. The adult education is organised as a part of the municipality's training and is also a user of relevant digital services. Arendal municipality needs a joint system for the administration, distribution and access management of digital teaching aids in primary and secondary schools. The municipality has used a system for this purpose over time and has developed good experience with procurement, licence management and access management in this area. The procurement will be carried out as a result of the expiry of the existing agreement and shall ensure the continuation and further development of this work. Information on the procurement and process is in the document Konkurransesgrunnlag_Digital Platform for schools. Scope The estimated annual scope is challenging to estimate. This is connected with the complexity, changes in the school structure and a market with different actors. We estimate that the annual turnover will be NOK 3.0 million excluding VAT, which over 8 years will be NOK 24 million excluding VAT. The contract will have a valid amount of NOK 30 million excluding VAT during the contract period. The estimated scope is based on experiences with the current supplier, market dialogue and indicative prices in the market. The estimated scope is not binding for the contracting authority. The following is not included in this procurement: - Learning platform (LMS) and educational follow-up. - functionality connected to artificial intelligence (KI) - other school administrative systems. The procurement is for the administration and distribution of digital teaching aids and a learning tool. Handling printed teaching aids is not included. The procurement does not include discipline specific teaching aids or individual applications. Reservations All conditions that the tenderer has for the tender shall be stated in the point conditions in the requirement specification document. Alternative tenders Alternative tenders cannot be submitted. Documents Please see the attached documents. Note that the tenderer shall fill in information in the attached documents.

Identifiant interne: cmtbihx1w000u04k0rvar1izl

5.1.1. Objet

Nature principale du marché: Services

Nomenclature principale (cpv): 72268000 Services de fourniture de logiciels

Nomenclature complémentaire (cpv): 72222300 Services de technologies de l'information, 72212100 Services de développement de logiciels spécifiques à l'industrie, 72260000 Services relatifs aux logiciels

5.1.2. Lieu d'exécution

Adresse postale: Sam Eydes Plass 2

Ville: Arendal

Code postal: 4836

Subdivision pays (NUTS): Agder (NO092)

Pays: Norvège

Informations complémentaires: Norway

5.1.3. **Durée estimée**

Date de début: 01/04/2027

Date de fin de durée: 01/04/2030

5.1.4. **Reconduction**

Nombre maximum de reconductions: 5

Autres informations sur le renouvellement: The contract can be extended for 1 year at a time, up to five times.

5.1.5. **Valeur**

Valeur estimée hors TVA: 12 000 000,00 NOK

5.1.6. **Informations générales**

Participation réservée:

La participation n'est pas réservée.

Projet de passation de marché non financé par des fonds de l'UE

Le marché relève de l'accord sur les marchés publics (AMP): oui

5.1.9. **Critères de sélection**

Sources des critères de sélection: Document de marché

Informations sur la seconde étape d'une procédure en deux étapes:

L'acheteur se réserve le droit d'attribuer le marché sur la base des offres initiales sans mener de négociations

5.1.10. **Critères d'attribution**

Critère:

Type: Qualité

Nom: Functionality and user friendliness

Description: See the description of the award criteria in the document

Konkurransesgrunnlag_Digital platform for schools.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 40

Critère:

Type: Prix

Nom: Price

Description: The price form will be assessed under this criteria.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 50

Critère:

Type: Qualité

Nom: Standard criteria

Description: See the description of the award criteria in the document

Konkurransesgrunnlag_Digital platform for schools.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 10

Critère:

Type: Qualité

Nom: Climate and environment

Description: Our assessment is that the obligation to set requirements or weight award criteria related to climate and environment is not applicable cf. the Public Procurement Regulations §5b(3). The procurement is for cloud services and we have looked at possible award criteria in order to fulfil the main rule in loa §5 b with a minimum of 30% weighting. One possibility could have been to assess the degree of emission-free electricity supply (excluding hydropower) to the tenderers' computer park, but it is considered both challenging to control, but and disproportionately as regards how big a result a completely marginal positive climate measure will give a set against the great economic willingness to gain weighting. Neither were there any recommendations for either requirements or award criteria from the tenderers in the mark dialogue. In the selection criteria and in the award criteria we have chosen to premiere businesses and systems that are efficient and easy to use. Such an efficiency and intuitive system will again generate a saving of time and therefore less resource use of the server fleet. Our criteria will therefore save electricity in the server park and have a lower impact on the climate by reducing CO2 emissions. The procurement has a climate footprint and an environmental impact that is immaterial

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 0

5.1.11. Documents de marché

Adresse des documents de marché: <https://hyyr.no/procurement/cmtbihwzn000r04k03ifkaj1f>

5.1.12. Conditions du marché public

Conditions de soumission:

Soumission par voie électronique: Requise

Adresse de soumission: <https://hyyr.no/procurement/cmtbihwzn000r04k03ifkaj1f>

Langues dans lesquelles les offres ou demandes de participation/candidatures peuvent être présentées: norvégien, anglais

Catalogue électronique: Non autorisée

Les soumissionnaires peuvent présenter plusieurs offres: Non autorisée

Date limite de réception des demandes de participation/candidatures: 07/10/2026 12:00:00 (UTC+02:00) Heure de l'Europe orientale, heure d'été de l'Europe centrale

Conditions du marché:

Le contrat doit être exécuté dans le cadre de programmes d'emplois protégés: Non

Conditions relatives à l'exécution du contrat: See Tender Documents

Facturation électronique: Requise

La commande en ligne sera utilisée: non

Le paiement électronique sera utilisé: non

Arrangement financier: See tender documents

5.1.15. Techniques

Accord-cadre:

Pas d'accord-cadre

Informations sur le système d'acquisition dynamique:

Pas de système d'acquisition dynamique

5.1.16. Informations complémentaires, médiation et recours

Organisation chargée des procédures de recours: AGDER TINGRETT

Organisation qui fournit des informations complémentaires sur la procédure de passation de marché: Arendal kommune

Organisation qui fournit des précisions concernant l'introduction des recours: AGDER TINGRETT

8. Organisations

8.1. ORG-0001

Nom officiel: AGDER TINGRETT

Numéro d'enregistrement: 926723480

Adresse postale: Tollbodgata 45

Ville: KRISTIANSAND S

Code postal: 4614

Subdivision pays (NUTS): Agder (NO092)

Pays: Norvège

Point de contact: AGDER TINGRETT

Rôles de cette organisation:

Organisation chargée des procédures de recours

Organisation qui fournit des précisions concernant l'introduction des recours

8.1. ORG-0002

Nom officiel: Hyyr AS

Numéro d'enregistrement: 924998687

Adresse postale: Gaustadalléen 21

Ville: Oslo

Code postal: 0349

Subdivision pays (NUTS): Oslo (NO081)

Pays: Norvège

Point de contact: Hyyr Support

Adresse électronique: admin@hyyr.no

Téléphone: +47 90 63 65 38

Rôles de cette organisation:

Organisation qui reçoit les demandes de participation/candidatures

8.1. ORG-0003

Nom officiel: Arendal kommune

Numéro d'enregistrement: 940493021

Adresse postale: Sam Eydes Plass 2

Ville: Arendal

Code postal: 4836

Subdivision pays (NUTS): Agder (NO092)

Pays: Norvège

Point de contact: Arendal kommune

Adresse électronique: ak.anskaffelser@arendal.kommune.no

Téléphone: +47 37013000

Rôles de cette organisation:

Acheteur

Organisation qui fournit des informations complémentaires sur la procédure de passation de marché

Informations relatives à l'avis

Identifiant/version de l'avis: bd29fea7-4713-4fd2-a07b-9ced8ad9e3b0 - 01

Type de formulaire: Mise en concurrence

Type d'avis: Avis de marché ou de concession – régime ordinaire

Sous-type d'avis: 16

Date d'envoi de l'avis: 04/09/2026 14:28:37 (UTC+02:00) Heure de l'Europe orientale, heure d'été de l'Europe centrale

Langues dans lesquelles l'avis en question est officiellement disponible: anglais

Numéro de publication de l'avis: 613172-2026

Numéro de publication au JO S: 172/2026

Date de publication: 07/09/2026