

661524-2026 - Mise en concurrence

Norvège – Ordinateurs portables – Student PCs

OJ S 186/2026 25/09/2026

Avis de marché ou de concession – régime ordinaire

Fournitures

1. Acheteur

1.1. Acheteur

Nom officiel: Innlandet fylkeskommune

Adresse électronique: post@innlandetfylke.no

Forme juridique de l'acheteur: Organisme de droit public, contrôlé par une autorité régionale

Activité du pouvoir adjudicateur: Services d'administration générale

2. Procédure

2.1. Procédure

Titre: Student PCs

Description: Background and purpose The current contract expires in October 2026 and a new contract is needed. The objective of the framework agreement is to ensure Innlandet County a comprehensive and cost efficient system for the procurement, delivery and management of pupil PCs for sixth form education. The system shall support the curriculum and digital learning processes in a way that gives students stable, functional and educational relevant work tools throughout the entire school run. The pupils keep the PCs after schooling. It is planned to enter into parallel framework agreements with three tenderers (provided that there are at least 3 tenders that can be accepted). The three tenderers who have the best relationship between price and quality, cf. the award criteria, will be chosen as suppliers. The winner of the competition for the framework agreement will be awarded a contract for delivery 2027. Thereafter, mini-competitions will be held every year. If there is only one tender that is accepted, the duration of the framework agreement will be limited to one year, i.e. delivery 2027. The framework agreement shall provide predictability in both price and quality, at the same time as facilitating flexibility with technological changes and adaptations to educational needs. Good logistics, high delivery precision and easy handling for schools are central, so that the pupils have access to the equipment on time and with minimal administrative work for the county. The agreement shall ensure a uniform, efficient and traceable process for registering, processing and completing all cases related to pupil PCs (claims, insurance, guarantee, repair/replacement) so that schools and ICT personnel have predictable response times, repair times and clear status in the entire course of the case. The machines shall be delivered for 2027 with operating system MS Windows 11 Pro Education or newer, as this is necessary to ensure compatibility with the contracting authority's existing system portfolio and management. A need may arise during the contract period for clients based on other operating systems, including Apple Mac. Tenderers shall be able to offer relevant products in accordance with this if the need arises.

Identifiant de la procédure: 672954ff-7b42-4840-93e1-7d3d9c235929

Identifiant interne: cmtznpkxh000004l03md1c22i

Type de procédure: Ouverte

La procédure est accélérée: non

Principales caractéristiques de la procédure et informations sur l'endroit où obtenir les règles complètes applicables à la procédure: The procurement will be made in accordance with the Public Procurement Act dated 17 June 2016 no. 73 (LOA), and the public procurement regulations dated 12 August 2016 no. 974 (FOA), parts I and III. This procurement follows the procedure open tender contest, cf. the Public Procurement Regulations § 13-1 (1). Negotiations are not allowed in this competition, and therefore the tenders cannot be amended after the tender deadline. Tenderers are therefore strongly encouraged to follow the instructions given in this document. An open tender contest is a procurement procedure that allows all interested tenderers to submit a tender. It is planned to enter into parallel framework agreements with three tenderers (provided that there are at least 3 tenders that can be accepted). The three tenderers who have the best relationship between price and quality, cf. the award criteria, will be chosen as tenderers under the framework agreement. The winner of the competition for the framework agreement will be awarded a contract for delivery 2027. Thereafter, mini-competitions will be held every year. If there is only one tender that is accepted, the duration of the framework agreement will be limited to one year, i.e. delivery 2027.

2.1.1. Objet

Nature principale du marché: Fournitures

Nomenclature principale (cpv): 30213100 Ordinateurs portables

Nomenclature complémentaire (cpv): 30213000 Ordinateurs personnels, 30237300

Fournitures informatiques, 30230000 Matériel informatique, 30237200 Accessoires informatiques, 30200000 Matériel et fournitures informatiques

2.1.2. Lieu d'exécution

Adresse postale: Parkgata 64

Ville: Hamar

Code postal: 2317

Subdivision pays (NUTS): Innlandet (NO020)

Pays: Norvège

Informations complémentaires: Norway

2.1.3. Valeur

Valeur estimée hors TVA: 125 000 000,00 NOK

2.1.4. Informations générales

Base juridique:

Directive 2014/24/UE

Anskaffelsesforskriften -

2.1.6. Motifs d'exclusion

Sources des motifs d'exclusion: Document de marché, Document de marché

5. Lot

5.1. Lot: LOT-0001

Titre: Student PCs

Description: Background and purpose The current contract expires in October 2026 and a new contract is needed. The objective of the framework agreement is to ensure Innlandet County a comprehensive and cost efficient system for the procurement, delivery and management of pupil PCs for sixth form education. The system shall support the curriculum and digital learning processes in a way that gives students stable, functional and educational relevant work tools

throughout the entire school run. The pupils keep the PCs after schooling. It is planned to enter into parallel framework agreements with three tenderers (provided that there are at least 3 tenders that can be accepted). The three tenderers who have the best relationship between price and quality, cf. the award criteria, will be chosen as suppliers. The winner of the competition for the framework agreement will be awarded a contract for delivery 2027. Thereafter, mini-competitions will be held every year. If there is only one tender that is accepted, the duration of the framework agreement will be limited to one year, i.e. delivery 2027. The framework agreement shall provide predictability in both price and quality, at the same time as facilitating flexibility with technological changes and adaptations to educational needs. Good logistics, high delivery precision and easy handling for schools are central, so that the pupils have access to the equipment on time and with minimal administrative work for the county. The agreement shall ensure a uniform, efficient and traceable process for registering, processing and completing all cases related to pupil PCs (claims, insurance, guarantee, repair/replacement) so that schools and ICT personnel have predictable response times, repair times and clear status in the entire course of the case. The machines shall be delivered for 2027 with operating system MS Windows 11 Pro Education or newer, as this is necessary to ensure compatibility with the contracting authority's existing system portfolio and management. A need may arise during the contract period for clients based on other operating systems, including Apple Mac. Tenderers shall be able to offer relevant products in accordance with this if the need arises.

Identifiant interne: cmtznpkjb000304l0e5zqckwa

5.1.1. Objet

Nature principale du marché: Fournitures

Nomenclature principale (cpv): 30213100 Ordinateurs portables

Nomenclature complémentaire (cpv): 30213000 Ordinateurs personnels, 30237300

Fournitures informatiques, 30230000 Matériel informatique, 30237200 Accessoires informatiques, 30200000 Matériel et fournitures informatiques

Options:

Description des options: The contract can be extended for 1 year at a time, up to 2 times (2+1+1).

5.1.2. Lieu d'exécution

Adresse postale: Parkgata 64

Ville: Hamar

Code postal: 2317

Subdivision pays (NUTS): Innlandet (NO020)

Pays: Norvège

Informations complémentaires: Norway

5.1.3. Durée estimée

Durée: 47 Mois

5.1.4. Reconduction

Nombre maximum de reconductions: 2

Autres informations sur le renouvellement: The contract can be extended for 1 year at a time, up to 2 times (2+1+1).

5.1.5. Valeur

Valeur estimée hors TVA: 125 000 000,00 NOK

5.1.6. Informations générales

Participation réservée:

La participation n'est pas réservée.

Projet de passation de marché non financé par des fonds de l'UE

Le marché relève de l'accord sur les marchés publics (AMP): oui

5.1.7. Marché public stratégique

Objectif du marché public stratégique: Réduction des incidences sur l'environnement

Description: The aim of the procurement is to reduce environmental impact.

Objectif du marché public stratégique: Réalisation d'objectifs sociaux

Description: The objective of the procurement is to promote social aims.

Méthode utilisée pour réduire l'incidence environnementale: Autre

Objectif social promu: Devoir de diligence en matière de droits de l'homme dans les chaînes d'approvisionnement mondiales, Conditions de travail équitables

5.1.9. Critères de sélection

Sources des critères de sélection: Document de marché

5.1.10. Critères d'attribution**Critère:**

Type: Qualité

Nom: Portal system

Description: Portal system: The contracting authority will emphasise to what degree the tenderer's portal facilitates for a good effective, transparent and user friendly management of cases connected to pupil PCs. Particular emphasis will be put on: • Clear and structured communication in the cases, with clear responsibility and follow-up. • The entrage receives confirmation and ongoing status updates • Good and updated overview of the status of own cases. • Appropriate filtering and search (at least on status and case type) • User friendliness, including intuitive build-up and adaptation for non-technical users. • Accessibility, including support for use on different devices (mobile adaptation) • Option for an overview, reporting and extraction of relevant data.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 10

Critère:

Type: Qualité

Nom: Quality of service

Description: Handling quality deviations: Based on responses to case 1, the contracting authority will assess the tenderer's ability to handle major quality deviations in deliveries, including systematic errors that affect multiple units. The contracting authority will evaluate capacity and implementation ability connected to the identification, handling, improvement /replacement, communication and prevention of deviations. Insurance: Based on responses to case 2, the contracting authority will assess: • To what degree the offered system ensures quick and predictable handling of cases • How insurance cases are handled in order to minimise administrative work at the contracting authority. • Degree of traceability, documentation and verifiability in the case handling. Repair: Based on responses to case 3, the contracting authority will assess the tenderer's ability to ensure quick and effective handling of repair cases so that students maintain continual access to functioning equipment. Support: The contracting authority will assess to what degree the tenderer's user support apparatus ensures competent, available and effective handling of enquiries connected to the delivery. Particular emphasis will be put on: • Competence and experience of contact persons (documented by CVs). • Availability and organisation of permanent contact persons on the contract. • Appropriate and user friendly support channels • Clear distribution of responsibility

in support and delivery processes • Clear and efficient escalation routines • Ability to deliver a predictable response time for enquiries.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 20

Critère:

Type: Prix

Nom: Price

Description: Prices are to be filled in in annexes. All yellow fields must be filled in. The prices shall include all costs for deliveries in accordance with the requirement specifications and the tender, including additional services such as the portal system, freight, customs, invoice fees, fees and duties.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 70

Critère:

Type: Qualité

Nom: Climate and environment

Description: The contracting authority's assessment in this procurement is that it is clear that the climate and environmental requirements in the requirement specifications will have a better climate and environmental effect than the award criteria. The climate and environmental impact of the procurement is assessed to come from: 1. Production and use of PCs 2. Transport 3. Waste Lifetime of the battery, repair possibilities, guarantee on products, robustness, environmental labelling and compliance of Norwegian and European rules on climate and environmentally friendly products are required. By setting these requirements, the need for production of PCs, as well as reducing the climate and environmental impact of production and use of the delivered PCs. Euro standards are required for heavy vehicles and zero emissions for light vehicles. By setting these requirements, climate gas emissions are reduced by transport. There are requirements that ensure that materials in the products and packaging can be recycled. By setting these requirements, the climate and environmental impact is reduced from waste. The pupils keep their PCs at the end of their schooling. This ensures that the PCs are used out their lifetime that reduces the need for pupils to procure a new PC and the background is that disposals cannot be set, etc. This is also the background for the contracting authority not having a need to set further lifetime requirements. The requirements are on a high level as regards what the market can deliver. Having the award criteria on the same conditions risks that a tenderer who has poorer attainment wins the competition on the basis of the other award criteria. The Contracting Authority uses, on this basis, the Public Procurements Act § 5b second paragraph, the third period.

Catégorie du critère d'attribution poids: Pondération (pourcentage, valeur exacte)

Nombre critère d'attribution: 0

5.1.11. Documents de marché

Adresse des documents de marché: <https://hyyr.no/procurement/cmtznphx000004i03md1c22i>

5.1.12. Conditions du marché public

Conditions de soumission:

Soumission par voie électronique: Requise

Adresse de soumission: <https://hyyr.no/procurement/cmtznphx000004i03md1c22i>

Langues dans lesquelles les offres ou demandes de participation/candidatures peuvent être présentées: norvégien, anglais

Catalogue électronique: Non autorisée

Les soumissionnaires peuvent présenter plusieurs offres: Non autorisée

Date limite de réception des offres: 28/10/2026 12:00:00 (UTC+01:00) Heure de l'Europe centrale, heure d'été de l'Europe occidentale

Durée de validité des offres: 45 Jours

Conditions du marché:

Le contrat doit être exécuté dans le cadre de programmes d'emplois protégés: Non

Conditions relatives à l'exécution du contrat: See Tender Documents

Facturation électronique: Requise

La commande en ligne sera utilisée: non

Le paiement électronique sera utilisé: non

Arrangement financier: See tender documents

5.1.15. Techniques

Accord-cadre:

Accord-cadre, avec remise en concurrence

Nombre maximal de candidats: 3

Informations sur le système d'acquisition dynamique:

Pas de système d'acquisition dynamique

5.1.16. Informations complémentaires, médiation et recours

Organisation chargée des procédures de recours: HEDMARKEN OG ØSTERDAL TINGRETT

Organisation qui fournit des informations complémentaires sur la procédure de passation de marché: Innlandet fylkeskommune

Organisation qui fournit des précisions concernant l'introduction des recours: HEDMARKEN OG ØSTERDAL TINGRETT

Organisation qui reçoit les demandes de participation/candidatures: Hyyr AS

8. Organisations

8.1. ORG-0001

Nom officiel: HEDMARKEN OG ØSTERDAL TINGRETT

Numéro d'enregistrement: 935364892

Adresse postale: Østregate 41

Ville: HAMAR

Code postal: 2317

Subdivision pays (NUTS): Innlandet (NO020)

Pays: Norvège

Point de contact: HEDMARKEN OG ØSTERDAL TINGRETT

Rôles de cette organisation:

Organisation chargée des procédures de recours

Organisation qui fournit des précisions concernant l'introduction des recours

8.1. ORG-0002

Nom officiel: Hyyr AS

Numéro d'enregistrement: 924998687

Adresse postale: Gaustadalléen 21

Ville: Oslo

Code postal: 0349

Subdivision pays (NUTS): Oslo (NO081)

Pays: Norvège

Point de contact: Hyyr Support

Adresse électronique: admin@hyyr.no

Téléphone: +47 90 63 65 38

Rôles de cette organisation:

Organisation qui reçoit les demandes de participation/candidatures

8.1. ORG-0003

Nom officiel: Innlandet fylkeskommune

Numéro d'enregistrement: 920717152

Adresse postale: Parkgata 64

Ville: Hamar

Code postal: 2317

Subdivision pays (NUTS): Innlandet (NO020)

Pays: Norvège

Point de contact: Innlandet fylkeskommune

Adresse électronique: post@innlandetfylke.no

Téléphone: +47 62 00 08 80

Rôles de cette organisation:

Acheteur

Organisation qui fournit des informations complémentaires sur la procédure de passation de marché

Informations relatives à l'avis

Identifiant/version de l'avis: dc5f5623-c203-4f5d-9a8e-13a66faf8c74 - 01

Type de formulaire: Mise en concurrence

Type d'avis: Avis de marché ou de concession – régime ordinaire

Sous-type d'avis: 16

Date d'envoi de l'avis: 23/09/2026 18:12:07 (UTC+02:00) Heure de l'Europe orientale, heure d'été de l'Europe centrale

Langues dans lesquelles l'avis en question est officiellement disponible: anglais

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Numéro de publication au JO S: 186/2026

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