

## 213930-2026 - Iomaíocht

### Éire – Driving-test services – ET2604 - Provision of Driver Theory Test and National Driver Licence Services

OJ S 61/2026 27/03/2026

Fógra maidir le conradh nó lamháltas — an gnáthchóras  
Seirbhísí

## 1. Ceannaitheoir

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### 1.1. Ceannaitheoir

Ainm oifigiúil: Road Safety Authority (RSA)

R-phost: [kcoyne@rsa.ie](mailto:kcoyne@rsa.ie)

Cineál dlíthiúil an cheannaitheora: Comhlacht dlí phoiblí

Is eintiteas conarthach é an ceannaitheoir

Gníomhaíocht an údaráis chonarthaigh: Seirbhísí poiblí ginearálta

## 2. Nós imeachta

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### 2.1. Nós imeachta

Teideal: ET2604 - Provision of Driver Theory Test and National Driver Licence Services

Cur síos: The Road Safety Authority (Authority) is responsible for providing the Driver Theory Test Services (DTTS) in Ireland through which the Authority ensures that all potential drivers demonstrate essential knowledge of road rules, risk perception, hazard awareness and safe driving practices as part of the driver licensing process. The Authority is also responsible for providing the National Driver Licence Service (NDLS) in Ireland. NDLS is responsible for the provision of learner permits and driving licences in Ireland including issuance, renewals, category changes, replacement and exchange application for foreign licences. The Authority intends to procure a supplier to provide the DTTS and NDLS services under a new fully integrated contract with this integrated service transformation underpinned by a technology solution that aims to integrate, streamline and improve access to online services with an improved customer registration and application experience. The supplier will be responsible for providing services for the delivery of all types of driver theory tests and driving licences and learner permits in Ireland. Under this integrated DTTS and NDLS service contract there will also be a requirement for a consolidated real estate network of Authority centres. Each centre will integrate both DTTS and NDLS service delivery, allowing them to operate from within a single, combined facility. Interested parties should note that driving license and learner permit card production (also including the provision of tachograph cards and may also include certificate of professional competency or approved driving instructor cards), will remain a separate contract and be procured under a separate procurement process. A requirement of the services under the integrated DTT and NDLS contract will be the subsequent integration with this separate card production contract The process will be conducted under the Award of Concession Contracts Regulations and will be akin to a competitive dialogue procedure with a pre-qualification questionnaire stage, followed by an invitation to participate in competitive dialogue to shortlisted candidates as further detailed below.

Aitheantóir an nós imeachta: 3fd2657d-9574-4a5c-b83c-5cf395091c59

Aitheantóir inmheánach: ET2604

An cineál nós imeachta: Idirbheartaíocht lena mbaineann foilsiú roimh ré glao ar iomaíocht / iomaíocht lena mbaineann idirbheartaíocht

### 2.1.1. Cuspóir

Cineál an chonartha: Seirbhísí

Príomhaicmiú (cpv): 80411100 Driving-test services

Aicmiú breise (cpv): 22454000 Driving licences, 48218000 License management software package, 72212218 License management software development services, 60000000 Transport services (excl. Waste transport), 60100000 Road transport services, 71311200 Transport systems consultancy services, 71600000 Technical testing, analysis and consultancy services, 72212000 Programming services of application software, 72416000 Application service providers, 70332000 Non-residential property services, 79342300 Customer services

### 2.1.2. An áit feidhmíochta

Tír: Éire

Aon áit sa tír áirithe

### 2.1.3. Luach

Luach measta gan CBL a áireamh: 607 000 000,00 EUR

### 2.1.4. Eolas ginearálta

Bunús dlí:

Treoir 2014/23/AE

### 2.1.6. Forais eisiaimh

Foinse na gcúiseanna eisiúna: Doiciméad Soláthair

## 5. Luchtóg

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### 5.1. Luchtóg: LOT-0001

Teideal: ET2604 - Provision of Driver Theory Test and National Driver Licence Services

Cur síos: The Road Safety Authority (Authority) is responsible for providing the Driver Theory Test Services (DTTS) in Ireland through which the Authority ensures that all potential drivers demonstrate essential knowledge of road rules, risk perception, hazard awareness and safe driving practices as part of the licensing process. The Authority is also responsible for providing the National Driver Licence Service (NDLS) in Ireland. NDLS is responsible for the provision of learner permits and driving licences in Ireland including issuance, renewals, category changes, replacement and exchange application for foreign licences. The Authority intends to procure a supplier to provide the DTTS and NDLS services under a new fully integrated contract with this integrated service transformation underpinned by a technology solution that aims to integrate, streamline and improve access to online services with an improved customer registration and application experience. The supplier will be responsible for providing services for the delivery of all types of driver theory tests, driving licences and learner permits in Ireland. This new contract will also include integrated customer support services. Under this integrated DTTS and NDLS service contract there will be a requirement for a consolidated real estate network of Authority centres. Each centre will integrate both DTTS and NDLS service delivery, allowing them to operate from within a single, combined facility. The consolidation aims to create efficiencies, optimise resource utilisation, and enhance customer experience and convenience while ensuring that high standards of customer service quality are maintained. There is a requirement to have at least one centre in each county. These centres should be strategically located to ensure that 95% of the population resides within 50 km of an Authority centre. Furthermore, each centre must be within 0.5 km of a public transport link, facilitating accessibility for all customers. The real

estate network should be designed and established to be flexible that can adjust to changes in future NDLS and DTTS service demand over the contract period. Currently, approximately 60% of applications are processed online, and this number is anticipated to grow as users switch to the online channel, reducing the volume of applications handled at physical locations over time. On the other hand, for DTTS, the possibility of the introduction of hazard prediction and other driver education technology testing could increase footfall, while the possibility of the introduction of remote proctoring could lead to a decrease in footfall at Authority centres for DTTS customers. Hence the real estate network needs to be able to flex for these and any other future changes while ensuring it continues to meet required service levels. Through this notice, the Authority wishes to inform the market that it is commencing the procurement of a contract to provide the combined DTTS and NDLS service. The process will be held under the Award of Concession Contracts Regulations and will be akin to a competitive dialogue procedure with a pre-qualification questionnaire stage, followed by an invitation to participate in competitive dialogue to shortlisted candidates. The Authority intends to shortlist three candidates at the pre-qualification stage, however the Authority reserves the right to shortlist additional candidates. As part of the evaluation, among other requirements, interested candidates will be required to submit financial statements for each of the last two to three financial years for entities that are proposed as shareholders and if separate entities, the entities proposed to provide the DTTS services and the NDLS services. Interested candidates will be required to demonstrate how their experience can support the following or similar areas through the submission of case studies: • Design, development, implementation and operation of the following: o NDLS o DTTS o Customer Support Services • Transition of Services • Management of real estate network Interested candidates will be required to submit case studies of where it has provided the above listed services in the seven years preceding the date of publication of the Contract Notice. Interested parties should note that card production of driving license and learner permits (also including the provision of tachograph cards and may also include certificate of professional competency or approved driving instructor cards) will be a procured by way of a separate procurement process.

Aitheantóir inmheánach: ET2604

#### **5.1.1. Cuspóir**

Cineál an chonartha: Seirbhísí

Príomhaicmiú (cpv): 80411100 Driving-test services

Aicmiú breise (cpv): 22454000 Driving licences, 48218000 License management software package, 72212218 License management software development services, 60000000 Transport services (excl. Waste transport), 60100000 Road transport services, 71311200 Transport systems consultancy services, 71600000 Technical testing, analysis and consultancy services, 72212000 Programming services of application software, 72416000 Application service providers, 70332000 Non-residential property services, 79342300 Customer services

#### **5.1.2. An áit feidhmíochta**

Tír: Éire

Aon áit sa tír áirithe

#### **5.1.3. Fad measta**

Fad ama: 156 Míonna

#### **5.1.5. Luach**

Luach measta gan CBL a áireamh: 607 000 000,00 EUR

#### **5.1.6. Eolas ginearálta**

**Rannpháirtíocht fhorchoimeádta:**

Ní fhorchoimeádtar an rannpháirtíocht.

Tionscadal soláthair nach maoinítear le cistí an Aontais

Tá an soláthar cumhdaithe ag an gComhaontú maidir le Soláthar Rialtais (GPA): níl

Eolas breise: After the first 120 month contract duration the contract may be extended three times with each extension being for an additional 12 months. The €607m end user revenue referenced in this notice is a genuine estimate (ex VAT) of the total extended contract value in terms of revenue potential generated from the end users of the service, with actual revenue being dependent on the actual demand during the contract term. On a gross user charge basis, the end user revenue is estimated at €747m, which depending on VAT remuneration arrangements would equate to the Ex VAT €607m stated above. This estimated revenue from the contract over the contract period will primarily comprise revenue derived from the driver theory test and national driving license services from end users, including income from study materials and other ancillary income. Out of this estimated end user revenue, the contractor will need to discharge the following: (i) The contractor's retained portion, i.e. revenue, to cover the costs associated with the provision of services including contractor profits (estimated at Ex VAT €358m) (ii) Levies and royalties to be paid to the Authority (being the difference between the end user revenue and the contractor revenue) Total revenue will be dependent on the demand for services under the agreement and will be confirmed in the Contract Notice.

**5.1.9. Critéir roghnúcháin**

Foinse na gcritéir roghnaithe: Doiciméad Soláthair

**5.1.11. Doiciméid soláthair**

Na teangacha ina bhfuil na doiciméid soláthair ar fáil go hoifigiúil: Béarla

Na teangacha ina bhfuil na doiciméid soláthair (nó codanna díobh) ar fáil go neamhoifigiúil: Béarla

Spríoc-am chun eolas breise a iarraidh: 23/04/2026 12:00:00 (UTC+00:00) Am Iarthar na hEorpa, GMT

Seoladh na ndoiciméad soláthair: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=7782950>

**5.1.12. Téarmaí soláthair****Téarmaí an nóis imeachta:**

An dáta a mheastar a sheolfar na cuirí chun tairiscintí a chur isteach: 01/07/2026

**Téarmaí na haighneachta:**

Cur isteach leictreonach: Éigeantach

Seoladh an chur isteach: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7782950>

Na teangacha inar féidir tairiscintí nó iarrataí ar rannpháirtíocht a chur isteach: Béarla

Féadfaidh tairgeoirí níos mó ná tairiscint amháin a chur isteach: Ní ceadmhach

Spríocdháta chun iarrataí ar rannpháirtíocht a fháil: 30/04/2026 12:00:00 (UTC+00:00) Am Iarthar na hEorpa, GMT

**Téarmaí an chonartha:**

Ní mór an Conradh a chur i gcrích faoi chuimsiú clár fostaíochta dídeanaí: Ní hea

**5.1.16. Tuilleadh eolais, idirghabháil agus athbhreithniú**

Eagraíocht athbhreithniúcháin: The High Court of Ireland

Eagraíocht a sholáthraíonn faisnéis bhreise faoin nós imeachta soláthair: Road Safety Authority (RSA)

Eagraíocht a sholáthraíonn rochtain as líne ar na doiciméid soláthair: Road Safety Authority (RSA)  
Eagraíocht a sholáthraíonn tuilleadh faisnéise faoi na nósanna imeachta athbhreithnithe: The High Court of Ireland  
Eagraíocht a fhaigheann iarratais ar rannpháirtíocht: Road Safety Authority (RSA)  
Eagraíocht a phróiseálann tairiscintí: Road Safety Authority (RSA)

## 8. Eagraíochtaí

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### 8.1. ORG-0001

Ainm oifigiúil: Road Safety Authority (RSA)  
Uimhir chlárúcháin: Road Safety Authority (RSA)  
Seoladh poist: Moy Valley Business Park, Primrose Hill  
Baile: Ballina  
Cód poist: F26 V6E4  
Foroinn tíre (NUTS): Dublin (IE061)  
Tír: Éire  
Pointe teagmhála: Katharina Coyne  
R-phost: [kcoyne@rsa.ie](mailto:kcoyne@rsa.ie)  
Teil.: +353 96 25000  
Seoladh idirlín: <http://www.rsa.ie>  
Próifíl an cheannaitheora: <http://www.rsa.ie>

#### **Róil na heagraíochta seo:**

Ceannaitheoir  
Eagraíocht a sholáthraíonn faisnéis bhreise faoin nós imeachta soláthair  
Eagraíocht a sholáthraíonn rochtain as líne ar na doiciméid soláthair  
Eagraíocht a fhaigheann iarratais ar rannpháirtíocht  
Eagraíocht a phróiseálann tairiscintí

### 8.1. ORG-0002

Ainm oifigiúil: The High Court of Ireland  
Uimhir chlárúcháin: The High Court of Ireland  
Roinn: The High Court of Ireland  
Seoladh poist: Four Courts, Inns Quay, Dublin 7  
Baile: Dublin  
Cód poist: D07 WDX8  
Foroinn tíre (NUTS): Dublin (IE061)  
Tír: Éire  
R-phost: [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)  
Teil.: +353 1 8886000

#### **Róil na heagraíochta seo:**

Eagraíocht athbhreithniúcháin  
Eagraíocht a sholáthraíonn tuilleadh faisnéise faoi na nósanna imeachta athbhreithnithe

### 8.1. ORG-0003

Ainm oifigiúil: European Dynamics S.A.  
Uimhir chlárúcháin: 002024901000  
Roinn: European Dynamics S.A.  
Baile: Athens  
Cód poist: 15125

Foroinn tíre (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Tír: An Ghréig

R-phost: [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)

Teil.: +30 2108094500

**Róil na heagraíochta seo:**

TED eSender

## Eolas faoin bhfógra

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Aitheantóir/leagan an fhógra: ae7c10d9-f312-4bd3-9ce3-46bf6f600fed - 01

Cineál na foirme: lomaíocht

Cineál an fhógra: Fógra maidir le conradh nó lamháltas — an gnáthchóras

Fochineál an fhógra: 19

Dáta seolta an fhógra: 25/03/2026 15:13:48 (UTC+00:00) Am Iarthar na hEorpa, GMT

Na teangacha ina bhfuil an fógra seo ar fáil go hoifigiúil: Béarla

Uimhir foilseacháin an fhógra: 213930-2026

Uimhir eagráin IO S: 61/2026

Dáta foilsithe: 27/03/2026