

304653-2026 - Iomaíocht

An Iorua – Software-related services – Welfare technology system for institutions and service recipients in residences with the accompanying response centre service and products.

OJ S 86/2026 05/05/2026

Fógra maidir le conradh nó lamháltas — an gnáthchóras

Seirbhísí

1. Ceannaitheoir

1.1. Ceannaitheoir

Ainm oifigiúil: Ringsaker kommune

R-phost: anho@ringsaker.kommune.no

Cineál dlíthiúil an cheannaitheora: Comhlacht dlí phoiblí atá faoi rialú údaráis áitiúil

Gníomhaíocht an údaráis chonarthaigh: Seirbhísí poiblí ginearálta

2. Nós imeachta

2.1. Nós imeachta

Teideal: Welfare technology system for institutions and service recipients in residences with the accompanying response centre service and products.

Cur síos: The procurement includes: A joint SaaS platform for administration, operation and alarm reception Welfare technological units and sensors for service recipients in residences (approx. 1,000 private residences and 16 shared housing)Welfare technological units and sensors for 5 out of 7 nursing homes, with an option for the last two if the existing system cannot be transferred to the offered platform as well as a respite care centre. Response centre service for safety alarms (the home service) Training and supportOption on the replacement of welfare technological units and sensors for service recipients in private housingOption on door control on kms tømmerli Agreement applies to Ringsaker municipality's health and care services, including home services, 16 shared housing with approx. 100 users and institutions (7 pcs). Site inspection KMS Tømmerli: Tuesday 12.5.2026, 09.00 - 11.00. Meet at 09:00 at the main entrance. No registrations. Site inspections cannot be executed outside this point in time. Presentation days for tenders: Tuesday and Wednesday 9 - 10.6.2026. Tenderers must set aside both days. Invitations will be sent out after the tender deadline.

Aitheantóir an nós imeachta: 402d6324-f251-4132-8d40-ed8ed4ea9510

Aitheantóir inmheánach: 2026/7944

An cineál nós imeachta: Oscailte

Tá an nós imeachta á bhrostú: níl

Príomhghnéithe an nós imeachta: Contract formNS 8407 for installations at nursing homes and housing communitySSA-L 2026 for a platform solution, Contract for replacing welfare technological units and sensors for service recipients in private residences Contract for the response centre service Framework agreement for the hire and purchase of productsAbsoluted value of the procurement is NOK 100,000 excluding VAT. 50.000.000

2.1.1. Cuspóir

Cineál an chonartha: Seirbhísí

Príomhaicmiú (cpv): 72260000 Software-related services

Aicmiú breise (cpv): 33195000 Patient-monitoring system, 33196000 Medical aids, 33196100 Devices for the elderly, 33196200 Devices for the disabled, 35125100 Sensors, 45314000

Installation of telecommunications equipment, 48814000 Medical information systems, 80511000 Staff training services, 85312000 Social work services without accommodation

2.1.2. An áit feidhmíochta

Foroinn tíre (NUTS): Innlandet (NO020)

Tír: An Iorua

2.1.3. Luach

Luach measta gan CBL a áireamh: 30 000 000,00 NOK

2.1.4. Eolas ginearálta

Bunús dlí:

Treoir 2014/24/AE

Anskaffelsesforskriften - Above the EEA threshold

2.1.6. Forais eisiaimh

Foinse na gcúiseanna eisiúna: Doiciméad Aonair Eorpach maidir le Soláthar (ESPD)

5. Luchtóg

5.1. Luchtóg: LOT-0000

Teideal: Welfare technology system for institutions and service recipients in residences with the accompanying response centre service and products.

Cur síos: The procurement includes: A joint SaaS platform for administration, operation and alarm reception Welfare technological units and sensors for service recipients in residences (approx. 1,000 private residences and 16 shared housing) Welfare technological units and sensors for 5 out of 7 nursing homes, with an option for the last two if the existing system cannot be transferred to the offered platform as well as a respite care centre. Response centre service for safety alarms (the home service) Training and support Option on the replacement of welfare technological units and sensors for service recipients in private housing Option on door control on kms tømmerli Agreement applies to Ringsaker municipality's health and care services, including home services, 16 shared housing with approx. 100 users and institutions (7 pcs). Site inspection KMS Tømmerli: Tuesday 12.5.2026, 09.00 - 11.00. Meet at 09:00 at the main entrance. No registrations. Site inspections cannot be executed outside this point in time. Presentation days for tenders: Tuesday and Wednesday 9 - 10.6.2026. Tenderers must set aside both days. Invitations will be sent out after the tender deadline.

Aitheantóir inmheánach: 2026/7944

5.1.1. Cuspóir

Cineál an chonartha: Seirbhísí

Príomhaicmiú (cpv): 72260000 Software-related services

Aicmiú breise (cpv): 33195000 Patient-monitoring system, 33196000 Medical aids, 33196100

Devices for the elderly, 33196200 Devices for the disabled, 35125100 Sensors, 45314000

Installation of telecommunications equipment, 48814000 Medical information systems,

80511000 Staff training services, 85312000 Social work services without accommodation

5.1.2. An áit feidhmíochta

Foroinn tíre (NUTS): Innlandet (NO020)

Tír: An Iorua

5.1.3. Fad measta

Fad ama: 36 Míonna

5.1.5. Luach

Luach measta gan CBL a áireamh: 30 000 000,00 NOK

5.1.6. Eolas ginearálta

Rannpháirtíocht fhorchoimeáda:

Ní fhorchoimeádtar an rannpháirtíocht.

Tionscadal soláthair nach maoinítear le cistí an Aontais

Tá an soláthar cumhdaithe ag an gComhaontú maidir le Soláthar Rialtais (GPA): níl

5.1.9. Critéir roghnúcháin

Foinse na gcritéir roghnaithe: Doiciméad Aonair Eorpach maidir le Soláthar (ESPD)

5.1.10. Critéir dhámhachtana

Critéar:

Cineál: Cáilíocht

Ainm: Quality - Solution proposal for KMS Tømmerli 30.0%

Cur síos: The Municipal Medisian Centre (KMS) Tømmerli is considered by the Contracting Authority to be the nursing home, where a new welfare technological system shall first be installed. The solution proposal for this nursing home is therefore included in the evaluation and the stated implementation plan under the quality criteria "Plan for establishment /implementation of the Agreement" will be binding for the tenderer. The tenderer will be completely responsible for planning, coordinating and implementing the delivery at KMS Tømmerli, including ICT installation, cabling and commissioning of welfare technological equipment and infrastructure. The delivery is entirely regulated by NS 8407 and the accompanying annexes. The tenderer is obliged to indemnify Ringsaker municipality for requirements from sub-suppliers, installers and third parties in connection with the execution of the delivery at KMS Tømmerli. The Customer will, under this criteria, judgementally assess the tenderer's solution proposal for KMS Tømmerli, against the needs description for the unit /property. The customer will, under the assessment, particularly emphasise how the offered system supports employee work flow and the patients' needs. The tenderer shall also present the offered system per team. The presentation shall be uploaded with the tender. The maximum presentation time is 60 minutes. The presentation will be taken up and transcribed by the Contracting Authority. If the tenderer in the presentation informs about information that has not been written in the tender, this information will not be emphasised when evaluating the tenders, as this will result in improvements to the already submitted tender. Documentation Solution proposal for KMS Tømmerli Presentation of the offered system that shall be used during the presentation meeting.

Critéar:

Cineál: Praghas

Ainm: Price

Cur síos: The tenderer's tender price, the total sum under the tab "Products", forms the basis for any price mark-up when the tenderer does not achieve the highest score on the quality criteria, cf. the Annex General regarding the procurement point 4.2 Evaluation Method.

Documentation Tenderers shall upload in point 10.1 under the tab "Requirements": Completed price form Detailed price offers for the implementation plan Detailed price offer for the solution proposal at KMS Tømmerli, including an option for door control. Detailed price offer for an option on replacing safety technology at service recipients in private residences. Detailed price offer for an option on preparing safety foil for service recipients in private residences. Detailed

price offer for the offered platform system. Detailed price offers for SLA Detailed price offers for training The detailed tender must include all elements included in the offered system/price line in the annex Price Form Welfare Technology.

Critéar:

Cineál: Cáilíocht

Ainm: Quality - Plan for the establishment/implementation of the Agreement 20 %

Cur síos: Under this criteria, the tenderer's plan for the implementation will be judgementally assessed. The contracting authority considers that it is very important that the establishment /implementation of the Contract is carried out in a professional and structured manner with clear role distribution and good progress in an operation situation with continual service provision. The tenderer shall prepare a plan for the implementation of the Agreement, c.f. The contract's point 4.1. The plan shall as a minimum contain: Generic detailed progress plan for Implementation of a platform system Implementation of the response centre service. KMS Tømmerli Overview of key personnel, including roles, responsibilities and authority for the different progress plans. Information on any sub-suppliers/third-party suppliers, as well as an account of the role, responsibility and authority. The contracting authority's role and responsibility in the different progress plans. Five milestones that ensure that the Customer intends, cf. the tab "Requirement" point 1.1 - these milestones, day fines will be attached to Other elements that the tenderer believes are important in the implementation of the agreement Documentation The plan for the establishment/implementation with the accompanying annexes shall be uploaded under the tab 'Requirements' point 10.3

Critéar:

Cineál: Cáilíocht

Ainm: Quality - offered system 20 %

Cur síos: Under this criteria, the Customer will judge on the offered platform system's user friendliness and the offered products' possible additional fulfilment of minimum requirements (required functions and any other relevant functions beyond the minimum requirements). The tenderer's response to the Contracting Authority's needs/requirement specifications will form the basis for the evaluation. The contracting authority reserves the right to request a demo user for the offered platform system if needed. The demo user will, in such cases, only be used to check the service provider's provided information. The following robustness properties will be assessed separately during the evaluation of the products: Assortment breadth and depth Generally for all products Degree of water tightness of units exposed to humidity Battery capacity of the elements in the system (sensors, wireless switches etc.) Robustness against breakage Expected lifetime and operational reliability over time Documentation The tenderer's response under the tab "Requirements" will form the basis

Cur síos ar an modh atá le húsáid mura féidir an t-ualú a léiriú le critéir: See below

5.1.11. Doiciméid soláthair

Na teagacha ina bhfuil na doiciméid soláthair ar fáil go hoifigiúil: Ioruais

Spríoc-am chun eolas breise a iarraidh: 27/05/2026 10:00:00 (UTC+00:00) Am Iarthar na hEorpa, GMT

Seoladh na ndoiciméad soláthair: <https://permalink.mercell.com/281349455.aspx>

5.1.12. Téarmaí soláthair

Téarmaí na haighneachta:

Cur isteach leictreonach: Éigeantach

Seoladh an chur isteach: <https://permalink.mercell.com/281349455.aspx>

Na teagacha inar féidir tairiscintí nó iarrataí ar rannpháirtíocht a chur isteach: Ioruais

Catalóg leictreonach: Ní ceadmhach

Tá gá le ríomhshíniú nó ríomhshéala ardleibhéil nó cáilithe (mar a shainmhínítear i Rialachán (AE) Uimh. 910/2014)

Leaganacha malartacha: Ní ceadmhach

Spríodhata chun tairiscintí a fháil: 03/06/2026 10:00:00 (UTC+00:00) Am Iarthar na hEorpa, GMT

An tréimhse le linn a gcaithfidh an tairiscint a bheith bailí: 4 Míonna

Eolas faoi oscailt phoiblí:

Dáta oscailte: 03/06/2026 10:00:00 (UTC+00:00) Am Iarthar na hEorpa, GMT

Téarmaí an chonartha:

Ní mór an conradh a chur i gcrích faoi chuimsiú clár fostaíochta dídeanaí: Ní hea

Sonrascú leictreonach: Éigeantach

Úsáidfear ordú leictreonach: tá

Úsáidfear íocaíocht leictreonach: tá

5.1.15. Teicnící

Creat-chomhaontú:

Níl feidhm ag creat-chomhaontú

Eolas faoin gcóras ceannaigh dinimiciúil:

Níl feidhm ag córas ceannaigh dinimiciúil

5.1.16. Tuilleadh eolais, idirghabháil agus athbhreithniú

Eagraíocht athbhreithniúcháin: Hedmarken og Østerdal tingrett

Eolas faoi spríodhataí athbhreithnithe: In the award letter

Eagraíocht a sholáthraíonn tuilleadh faisnéise faoi na nósanna imeachta athbhreithnithe:

Hedmarken og Østerdal tingrett

8. Eagraíochtaí

8.1. ORG-0001

Ainm oifigiúil: Ringsaker kommune

Uimhir chlárúcháin: 864950582

Seoladh poist: Postboks 13

Baile: BRUMUNDDAL

Cód poist: 2381

Foroinn tíre (NUTS): Innlandet (NO020)

Tír: An Iorua

Pointe teagmhála: Ann Marit Holumsnes

R-phost: anho@ringsaker.kommune.no

Teil.: +47 62335000

Seoladh idirlín: <http://www.ringsaker.kommune.no>

Róil na heagraíochta seo:

Ceannaitheoir

8.1. ORG-0002

Ainm oifigiúil: Hedmarken og Østerdal tingrett

Uimhir chlárúcháin: 935364892

Baile: Hamar

Cód poist: 2326

Foroinn tíre (NUTS): Innlandet (NO020)

Tír: An Iorua

Róil na heagraíochta seo:

Eolas faoin bhfógra

Aitheantóir/leagan an fhógra: 38de16de-db50-4807-bdc3-00306bf9c5e3 - 01

Cineál na foirme: lomaíocht

Cineál an fhógra: Fógra maidir le Conradh nó lamháltas — an gnáthchóras

Fochineál an fhógra: 16

Dáta seolta an fhógra: 30/04/2026 16:12:22 (UTC+00:00) Am Iarthar na hEorpa, GMT

Dáta seolta an fhógra (eSender): 30/04/2026 16:24:13 (UTC+00:00) Am Iarthar na hEorpa, GMT

Na teangacha ina bhfuil an fógra seo ar fáil go hoifigiúil: Béarla

Uimhir foilseacháin an fhógra: 304653-2026

Uimhir eagráin IO S: 86/2026

Dáta foilsithe: 05/05/2026