

331601-2026 - Iomaíocht

An Ghearmáin – Telephone and data transmission services – PRO-2749036948 - Mobile Communication Services 3

OJ S 93/2026 15/05/2026

Fógra maidir le conradh nó lamháltas — an gnáthchóras
Seirbhísí

1. Ceannaitheoir

1.1. Ceannaitheoir

Ainm oifigiúil: European Central Bank

R-phost: procurement@ecb.europa.eu

Cineál dlíthiúil an cheannaitheora: Institiúid, comhlact nó gníomhaireacht de chuid an AE

Gníomhaíocht an údaráis chonarthaigh: Gnóthaí eacnamaíocha

2. Nós imeachta

2.1. Nós imeachta

Teideal: PRO-2749036948 - Mobile Communication Services 3

Cur síos: The European Central Bank (ECB) is seeking through this open procedure for a supplier for the provision of mobile communication services (SIM cards and related services).

The procedure is split in two lots, the first covering the needs of the Leading Contracting authority (ECB) and the second covering the needs of the two Participating Contracting Authorities (EIOPA and AMLA). The envisaged number of Framework agreements to be awarded is one for each Institution.

Aitheantóir an nós imeachta: ca5de69a-f997-4b24-a960-3c69338263b8

Aitheantóir inmheánach: PRO-2749036948

An cineál nós imeachta: Oscailte

Tá an nós imeachta á bhrostú: níl

Príomhghnéithe an nós imeachta: The tender procedure shall be open on equal terms to all natural or legal persons resident or located in the European Union and to all natural and legal persons resident or located in a country which has ratified the World Trade Organisation Agreement on Government Procurement or has concluded with the European Union a bilateral agreement on procurement under the conditions laid down in the said agreements. The tender procedure is conducted in accordance with Decision ECB/2016/2 laying down the rules on procurement (as amended), available at <https://www.ecb.europa.eu/ecb/legal/1001/procurement/html/index.en.html> And in EUR-Lex: <https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:02016D0002-20200501>. The detailed features and terms and conditions of the procedure can be found in the procurement documents.

2.1.1. Cuspóir

Cineál an chonartha: Seirbhísí

Príomhaicmiú (cpv): 64210000 Telephone and data transmission services

Aicmiú breise (cpv): 31712112 SIM cards

2.1.2. An áit feidhmíochta

Seoladh poist: Sonnemannstrasse 22

Baile: Frankfurt am Main

Cód poist: 60314

2.1.3. Luach

Luach measta gan CBL a áireamh: 4 872 596,00 EUR
Uasluach an chreat-chomhaontaithe: 5 767 392,00 EUR

2.1.4. Eolas ginearálta

Eolas breise: This tender procedure is conducted via the ECB's electronic tendering system (SAP Ariba) which can be accessed via the following internet address: <http://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html> If you have not used the ECB's electronic tendering system before, you need to register via the above link. Under the above link you also find user guides for detailed information on how to use the system and contact details for technical support. Should you require technical help when using the system, please raise a contact support request on the following website: <https://eu.service.cloud.ariba.com/Sourcing.aw>. Any other queries relating to this procurement procedure and the content of the procurement documentation shall be submitted as laid down in the procurement documentation itself.

Bunús dlí:

Eile

<http://data.europa.eu/eli/dec/2016/245/2020-05-01> - Consolidated text: Decision (EU) 2016 /245 of the European Central Bank of 9 February 2016 laying down the rules on procurement (ECB/2016/2) (recast)

2.1.5. Téarmaí soláthair

Téarmaí na haighneachta:

Líon uasta na luchtóg ar féidir le tairgeoir amháin tairiscintí a chur isteach ina leith: 2

Téarmaí an chonartha:

Líon uasta na luchtóg ar féidir conarthaí a dhámhachtain ina leith ar aon tairgeoir amháin: 2

2.1.6. Forais eisiaimh

Foinse na gcúiseanna eisiúna: Doiciméad Soláthair

5. Luchtóg

5.1. Luchtóg: LOT-0001

Teideal: PRO-2749036948 - Lot 1 - ECB

Cur síos: Provision of Communication Services (SIM Cards) Lot 1 ECB. In order to provide ECB staff with a seamless, secure and resilient mobile communication environment, this tender brings together the full suite of services required for a modern mobility environment. It covers the provisioning and management of physical and digital SIM cards for all ECB devices, priority network access as mandated under German telecommunications legislation, and excellent in house mobile coverage across ECB premises. The scope further includes global mobile voice, SMS and data services, Wi Fi calling, along with the smooth replacement and migration of existing SIM cards. Continuous 24/7 support, comprehensive reporting, telecommunication expense management, invoicing services, and the ability to block premium rate numbers ensure a robust and transparent service landscape. In addition, there shall be an option to restrict voice and data usage on ships and planes for specific SIM cards, while allowing such usage for designated ECB key users as required and requested. The services to be procured therefore include: I. Provision of Mobile Voice and Data Communication Services: A. Access to cellular voice and data services with global coverage, with particular emphasis on

Germany and Europe. B. Delivery and support of SIM Cards (physical SIM and digital SIM “eSIM”) . C. Provision of comprehensive usage reporting. D. Replacement and migration of existing ECB SIM Cards, including all associated services required for both voice and data. E. Provision of cellular in-house network coverage, including the installation, operation and maintenance of the necessary mobile transmission equipment (“base stations”) within ECB premises. II. Provision of Managed SIM Card Services (optional for ECB/ mandatory to offer by Tenderer) III. Provision of Migration and Transition Services
Aitheantóir inmheánach: 1

5.1.1. Cuspóir

Cineál an chonartha: Seirbhísí
Príomhaicmiú (cpv): 64210000 Telephone and data transmission services
Aicmiú breise (cpv): 31712112 SIM cards
Roghanna:

Cur síos ar na roghanna: The contract is not subject to renewal.

5.1.2. An áit feidhmíochta

Seoladh poist: Sonnemannstrasse 22
Baile: Frankfurt am Main
Cód poist: 60314
Foroinn tíre (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)
Tír: An Ghearmáin

5.1.3. Fad measta

Fad ama: 48 Míonna

5.1.5. Luach

Luach measta gan CBL a áireamh: 3 940 000,00 EUR
Uasluach an chreat-chomhaontaithe: 4 728 000,00 EUR

5.1.6. Eolas ginearálta

Rannpháirtíocht fhorchoimeáda:

Ní fhorchoimeádtar an rannpháirtíocht.
Tionscadal soláthair nach maoinítear le cistí an Aontais
Tá an soláthar cumhdaithe ag an gComhaontú maidir le Soláthar Rialtais (GPA): níl

5.1.9. Critéir roghnúcháin

Foinse na gcritéir roghnaithe: Doiciméad Soláthair

5.1.10. Critéir dhámhachtana

Critéar:

Cineál: Cáilíocht
Cur síos: As specified in the procurement documents.
Catagóir an critéir dhámhachtana meáchain: Ualú (céatadán, beacht)
Uimhir an chritéir dhámhachtana: 40

Critéar:

Cineál: Praghas
Cur síos: As specified in the procurement documents.
Catagóir an critéir dhámhachtana meáchain: Ualú (céatadán, beacht)
Uimhir an chritéir dhámhachtana: 60

5.1.11. Doiciméid soláthair

Seoladh na ndoiciméad soláthair: <https://eu.mu.riba.com/uav/project/?token=597a7230-f95c-4f97-90a0-965d7f79505a>

Cainéal cumarsáide ad hoc:

Ainm: ECB e-tendering platform

URL: <https://eu.mu.riba.com/uav/project/?token=597a7230-f95c-4f97-90a0-965d7f79505a>

5.1.12. Téarmaí soláthair

Téarmaí na haighneachta:

Cur isteach leictreonach: Éigeantach

Seoladh an chur isteach: <https://eu.mu.riba.com/uav/project/?token=597a7230-f95c-4f97-90a0-965d7f79505a>

Na teangacha inar féidir tairiscintí nó iarrataí ar rannpháirtíocht a chur isteach: Béarla

Catalóg leictreonach: Ní ceadmhach

Spríodhata chun tairiscintí a fháil: 15/06/2026 10:00:00 (UTC+00:00) Am Iarthar na hEorpa, GMT

An tréimhse le linn a gcaithfidh an tairiscint a bheith bailí: 6 Míonna

Téarmaí an chonartha:

Ní mór an conradh a chur i gcrích faoi chuimsiú clár fostaíochta dídeanaí: Ní hea

Sonrascú leictreonach: Éigeantach

Úsáidfear ordú leictreonach: tá

Úsáidfear íocaíocht leictreonach: tá

5.1.15. Teicnící

Creat-chomhaontú:

Creat-chomhaontú, gan an iomaíocht a athoscailt

An t-uaslíon rannpháirtithe: 1

Clúdach breise ceannaitheora: The framework agreement will be open to ECB for lot 1, and to AMLA and EIOPA for lot 2.

Eolas faoin gcóras ceannaigh dinimiciúil:

Níl feidhm ag córas ceannaigh dinimiciúil

5.1.16. Tuilleadh eolais, idirghabháil agus athbhreithniú

Eagraíocht idirghabhála: The European Ombudsman

Eagraíocht athbhreithniúcháin: European Central Bank - Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Eolas faoi spríodhataí athbhreithnithe: Within 10 days of receipt of the notification in accordance with Article 34(1) or the first sentence of Article 34(3) of Decision ECB/2016/2 laying down the rules on public procurement. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

Eagraíocht a sholáthraíonn faisnéis bhreise faoin nós imeachta soláthair: European Central Bank

Eagraíocht a sholáthraíonn rochtain as líne ar na doiciméid soláthair: European Central Bank

Eagraíocht a sholáthraíonn tuilleadh faisnéise faoi na nósanna imeachta athbhreithnithe:

European Central Bank

Eagraíocht a fhaigheann iarratais ar rannpháirtíocht: European Central Bank

Eagraíocht a phróiseálann tairiscintí: European Central Bank

5.1. Luchtóg: LOT-0002

Teideal: PRO-2749036948 - Lot 2 - EIOPA and AMLA

Cur síos: Provision of Communication Services SIM Cards Lot 2 AMLA and EIOPA. In order to provide AMLA and EIOPA staff with a seamless, secure and resilient mobile communication environment, this tender brings together the full suite of services required for a modern mobility environment. It covers the provisioning and management of physical and digital SIM cards for AMLA and EIOPA devices, priority network access as mandated under German telecommunications legislation, and excellent in-house mobile coverage across premises. The scope further includes global mobile voice, SMS and data services, Wi Fi calling, along with the smooth replacement and migration of existing SIM cards (where applicable). Continuous 24 /7 support, comprehensive reporting, telecommunication expense management, invoicing services, and the ability to block premium rate numbers ensure a robust and transparent service landscape. In addition, there shall be an option to restrict voice and data usage on ships and planes for specific SIM cards, while allowing such usage for designated AMLA and EIOPA key users as required and requested. The services to be procured therefore include: I. Provision of Mobile Voice and Data Communication Services: A. Access to cellular voice and data services with global coverage, with particular emphasis on Germany and Europe. B. Delivery and support of SIM Cards (physical SIM and digital SIM “eSIM”) . C. Provision of comprehensive usage reporting. D. Replacement and migration of existing AMLA and EIOPA SIM Cards, including all associated services required for both voice and data. II. Provision of Managed SIM Card Services (optional for AMLA and EIOPA/ mandatory to offer by Tenderer) III. Provision of Migration and Transition Services

Aitheantóir inmheánach: 2

5.1.1. Cuspóir

Cineál an chonartha: Seirbhísí

Príomhaicmiú (cpv): 64210000 Telephone and data transmission services

Aicmiú breise (cpv): 31712112 SIM cards

Roghanna:

Cur síos ar na roghanna: The contract is not subject to renewal.

5.1.2. An áit feidhmíochta

Seoladh poist: Sonnemannstrasse 22

Baile: Frankfurt am Main

Cód poist: 60314

Foíonn tíre (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Tír: An Ghearmáin

5.1.3. Fad measta

Fad ama: 48 Míonna

5.1.5. Luach

Luach measta gan CBL a áireamh: 932 596,00 EUR

Uasluach an chreat-chomhaontaithe: 1 039 392,00 EUR

5.1.6. Eolas ginearálta

Rannpháirtíocht fhorchoimeáda:

Ní fhorchoimeádtar an rannpháirtíocht.

Tionscadal soláthair nach maoinítear le cistí an Aontais

Tá an soláthar cumhdaithe ag an gComhaontú maidir le Soláthar Rialtais (GPA): níl

5.1.9. Critéir roghnúcháin

Foinse na gcritéir roghnaithe: Doiciméad Soláthair

5.1.10. Critéir dhámhachtana

Critéar:

Cineál: Cáilíocht

Cur síos: As specified in the procurement documents.

Catagóir an critéir dhámhachtana meáchain: Ualú (céatadán, beacht)

Uimhir an chritéir dhámhachtana: 40

Critéar:

Cineál: Praghas

Cur síos: As specified in the procurement documents.

Catagóir an critéir dhámhachtana meáchain: Ualú (céatadán, beacht)

Uimhir an chritéir dhámhachtana: 60

5.1.11. Doiciméid soláthair

Seoladh na ndoiciméad soláthair: <https://eu.mu.ariba.com/uav/project/?token=597a7230-f95c-4f97-90a0-965d7f79505a>

Cainéal cumarsáide ad hoc:

Ainm: ECB e-tendering platform

URL: <https://eu.mu.ariba.com/uav/project/?token=597a7230-f95c-4f97-90a0-965d7f79505a>

5.1.12. Téarmaí soláthair

Téarmaí na haighneachta:

Cur isteach leictreonach: Éigeantach

Seoladh an chur isteach: <https://eu.mu.ariba.com/uav/project/?token=597a7230-f95c-4f97-90a0-965d7f79505a>

Na teangacha inar féidir tairiscintí nó iarrataí ar rannpháirtíocht a chur isteach: Béarla

Catalóg leictreonach: Ní ceadmhach

Spriocdháta chun tairiscintí a fháil: 15/06/2026 10:00:00 (UTC+00:00) Am Iarthar na hEorpa, GMT

An tréimhse le linn a gcaithfidh an tairiscint a bheith bailí: 6 Míonna

Téarmaí an chonartha:

Ní mór an conradh a chur i gcrích faoi chuimsiú clár fostaíochta dídeanaí: Ní hea

Sonrascú leictreonach: Éigeantach

Úsáidfear ordú leictreonach: tá

Úsáidfear íocaíocht leictreonach: tá

5.1.15. Teicnící

Creat-chomhaontú:

Creat-chomhaontú, gan an iomaíocht a athoscailt

An t-uaslíon rannpháirtithe: 1

Clúdach breise ceannaitheora: The framework agreement will be open to ECB for lot 1, and to AMLA and EIOPA for lot 2. The awarded company for this lot will sign two separate contract, one with AMLA and one with EIOPA. The duration of the contract with EIOPA will be of approximately of 36 months, while the contract with AMLA will have a duration of approximately 48 months.

Eolas faoin gcóras ceannaigh dinimiciúil:

Níl feidhm ag córas ceannaigh dinimiciúil

5.1.16. Tuilleadh eolais, idirghabháil agus athbhreithniú

Eagraíocht idirghabhála: The European Ombudsman

Eagraíocht athbhreithniúcháin: European Central Bank - Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Eolas faoi spriocdhátaí athbhreithnithe: Within 10 days of receipt of the notification in accordance with Article 34(1) or the first sentence of Article 34(3) of Decision ECB/2016/2 laying down the rules on public procurement. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals. Review organisation

Eagraíocht a sholáthraíonn tuilleadh faisnéise faoi na nósanna imeachta athbhreithnithe: European Central Bank

Eagraíocht a fhaigheann iarratais ar rannpháirtíocht: European Central Bank

Eagraíocht a phróiseálann tairiscintí: European Central Bank

8. Eagraíochtaí

8.1. ORG-0001

Ainm oifigiúil: European Central Bank

Uimhir chlárúcháin: 0001

Seoladh poist: Sonnemannstrasse 22

Baile: Frankfurt am Main

Cód poist: 60314

Foroinn tíre (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Tír: An Ghearmáin

Pointe teagmhála: Central Procurement Office

R-phost: procurement@ecb.europa.eu

Teil.: +49 6913440

Seoladh idirlín: <https://www.ecb.europa.eu>

Críochphointe malartaithe faisnéise (URL): <https://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html>

Pointí teagmhála eile:

Ainm oifigiúil: Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Seoladh poist: Sonnemannstrasse 22

Baile: Frankfurt am Main

Cód poist: 60314

Foroinn tíre (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Tír: An Ghearmáin

Pointe teagmhála: Legal Advice Team

R-phost: LegalServices@ecb.europa.eu

Teil.: +49 6913440

Facs: +49 6913446886

Seoladh idirlín: <http://www.ecb.europa.eu>

Róil na heagraíochta seo:

Ceannaitheoir

Eagraíocht a sholáthraíonn faisnéis bhreise faoin nós imeachta soláthair

Eagraíocht a sholáthraíonn rochtain as líne ar na doiciméid soláthair

Eagraíocht a fhaigheann iarratais ar rannpháirtíocht

Eagraíocht a phróiseálann tairiscintí

Eagraíocht athbhreithniúcháin

Eagraíocht a sholáthraíonn tuilleadh faisnéise faoi na nósanna imeachta athbhreithnithe

8.1. ORG-0002

Ainm oifigiúil: The European Ombudsman

Uimhir chlárúcháin: 0002

Seoladh poist: 1 avenue du Président Robert Schuman, CS 30403

Baile: Strasbourg

Cód poist: 67001

Foroinn tíre (NUTS): Bas-Rhin (FRF11)

Tír: An Fhrainc

Pointe teagmhála: The European Ombudsman

R-phost: eo@ombudsman.europa.eu

Teil.: +33 388172313

Seoladh idirlín: <https://www.ombudsman.europa.eu/en/home>

Róil na heagraíochta seo:

Eagraíocht idirghabhála

Eolas faoin bhfógra

Aitheantóir/leagan an fhógra: d9d14f3c-787c-4179-9523-036d577ff121 - 01

Cineál na foirme: lomaíocht

Cineál an fhógra: Fógra maidir le conradh nó lamháltas — an gnáthchóras

Fochineál an fhógra: 16

Dáta seolta an fhógra: 12/05/2026 18:00:46 (UTC+00:00) Am Iarthar na hEorpa, GMT

Na teangacha ina bhfuil an fógra seo ar fáil go hoifigiúil: Béarla

Uimhir foilseacháin an fhógra: 331601-2026

Uimhir eagráin IO S: 93/2026

Dáta foilsithe: 15/05/2026