

Ríocht Aontaithe, an-Cwmbran: Call centre  
OJ S 152/2018 09/08/2018  
Fógra faisnéise roimh ré  
Seirbhísí

**Bunús dlí:**

Treoir 2014/24/AE

**Alt I: Údarás conarthachta**

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**I.1. Ainm agus seoltaí**

Ainm oifigiúil: Bron Afon Community Housing Ltd  
Seoladh poist: Ty Bron Afon, William Brown Close, Llantarnam Industrial Park  
Baile: Cwmbran  
Cód NUTS: UKL16 Gwent Valleys  
Cód poist: NP44 3AB  
Tír: An Ríocht Aontaithe  
Ríomhphost: [procurement@bronafor.org.uk](mailto:procurement@bronafor.org.uk)  
Guthán: +44 1633620111  
**Seoladh/seoltaí idirlín:**  
Príomhsheoladh: <http://www.bronafor.org.uk>  
Seoladh phróifíl an cheannaitheora: [https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0811](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0811)

**I.1. Ainm agus seoltaí**

Ainm oifigiúil: Tai Calon Community Housing Ltd  
Seoladh poist: Solis One, The Rising Sun Industrial Estate  
Baile: Blaina  
Cód NUTS: UKL16 Gwent Valleys  
Cód poist: NP13 3JW  
Tír: An Ríocht Aontaithe  
Ríomhphost: [info@taicalon.org](mailto:info@taicalon.org)  
Guthán: +44 3003031717  
**Seoladh/seoltaí idirlín:**  
Príomhsheoladh: [www.taicalon.org](http://www.taicalon.org)  
Seoladh phróifíl an cheannaitheora: [https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA1000](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA1000)

**I.1. Ainm agus seoltaí**

Ainm oifigiúil: Tai Tarian Ltd  
Seoladh poist: Ty Gwyn, Brunel Way' Baglan Energy Park  
Baile: Neath  
Cód NUTS: UK United Kingdom  
Cód poist: SA11 2FP  
Tír: An Ríocht Aontaithe  
Ríomhphost: [procurement@taitarian.co.uk](mailto:procurement@taitarian.co.uk)  
Guthán: +44 1639505890  
**Seoladh/seoltaí idirlín:**  
Príomhsheoladh: <http://www.taitarian.co.uk>

Seoladh phróifíl an cheannaitheora: [https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA1087](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA1087)

#### I.1. Ainm agus seoltaí

Ainm oifigiúil: Newport City Homes

Seoladh poist: Nexus House, Mission Court, Lower Dock Street

Baile: Newport

Cód NUTS: UKL21 Monmouthshire and Newport

Cód poist: NP20 2DW

Tír: An Ríocht Aontaithe

Ríomhphost: [procurement@newportcityhomes.com](mailto:procurement@newportcityhomes.com)

Guthán: +44 1633381111

**Seoladh/seoltaí idirlín:**

Príomhsheoladh: [www.newportcityhomes.com](http://www.newportcityhomes.com)

Seoladh phróifíl an cheannaitheora: [https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0869](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0869)

#### I.1. Ainm agus seoltaí

Ainm oifigiúil: Valleys to Coast Housing Limited

Seoladh poist: Tremains Business Park, Tremains Road

Baile: Bridgend

Cód NUTS: UKL17 Bridgend and Neath Port Talbot

Cód poist: CF31 1TZ

Tír: An Ríocht Aontaithe

Ríomhphost: [procurement@v2c.org.uk](mailto:procurement@v2c.org.uk)

Guthán: +44 3001232100

**Seoladh/seoltaí idirlín:**

Príomhsheoladh: <http://www.v2c.org.uk>

Seoladh phróifíl an cheannaitheora: [https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA23627](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA23627)

#### I.1. Ainm agus seoltaí

Ainm oifigiúil: Merthyr Valleys Homes

Seoladh poist: Ty Brychan, 22 Lansbury Road, Gellideg

Baile: Merthyr Tydfil

Cód NUTS: UKL15 Central Valleys

Cód poist: CF48 1HA

Tír: An Ríocht Aontaithe

Ríomhphost: [info@mvhomes.org.uk](mailto:info@mvhomes.org.uk)

Guthán: +44 1685727772

**Seoladh/seoltaí idirlín:**

Príomhsheoladh: <http://www.mvhomes.org.uk>

Seoladh phróifíl an cheannaitheora: [https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0873](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0873)

#### I.1. Ainm agus seoltaí

Ainm oifigiúil: Monmouthshire Housing Group

Seoladh poist: Nant Y Pia House, Mamhilad Technology Park, Mamhilad

Baile: Monmouthshire

Cód NUTS: UKL21 Monmouthshire and Newport

Cód poist: NP4 OJJ

Tír: An Ríocht Aontaithe

Ríomhphost: [CustomerServices@monmouthshirehousing.co.uk](mailto:CustomerServices@monmouthshirehousing.co.uk)

Guthán: +44 1495761017

**Seoladh/seoltaí idirlín:**

Príomhsheoladh: [www.monmouthshirehousing.co.uk](http://www.monmouthshirehousing.co.uk)

Seoladh phróifíl an cheannaitheora: [https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0882](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0882)

## **I.2. Faisnéis faoi chomhsholáthar**

Baineann an Conradh le comhsholáthar

## **I.3. Cumarsáid**

Is féidir tuilleadh faisnéise a fháil ó an seoladh thuasluaite

Is gá uirlisí agus gléasanna nach bhfuil fáil orthu i gcoitinne a úsáid mar gheall ar chumarsáid leictreonach. Tá rochtain lán dhíreach neamhshrianta ar na huirlisí agus ar na gléasanna sin indéanta, saor in aisce, ag: <https://etenderwales.bravosolution.co.uk>

## **I.4. An cineál údaráis chonarhachta**

Comhlacht faoi rialú an dlí phoiblí

## **I.5. Príomhghníomhaíocht**

Tithíocht agus taitneamhachtaí pobail

## **Alt II: Cuspóir**

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### **II.1. Raon feidhme an tsoláthair**

#### **II.1.1. Teideal**

Out of Hours Call Handling and Alarm Monitoring

Uimhir thagartha: 2018/BA1105/NA

#### **II.1.2. Príomhchód CPV**

79512000 Call centre

#### **II.1.3. An cineál conartha**

Seirbhísí

#### **II.1.4. Cur síos achomair**

Bron Afon Community Housing Ltd («Bron Afon») and the other participating Contracting Authorities have requirements for an Out of Hours Call Handling and Alarm Monitoring Service. Bron Afon is interested to hear from suitably qualified, skilled and experienced providers who could deliver Bron Afon and the other participating Contracting Authorities with an Out of Hours Call Handling and Alarm Monitoring Service.

Bron Afon and the other participating Contracting Authorities are interested to find out more about the solutions providers are able to offer in respect of Out of Hours Call Handling and Alarm Monitoring Services in order to inform our development of a detailed specification for their requirements.

Interested Organisations should contact [procurement@bronafon.org.uk](mailto:procurement@bronafon.org.uk) to register their interest in this potential procurement and obtain further information.

#### **II.1.5. Luach iomlán measta**

Luach gan CBL san áireamh: 180 000,00 GBP

### **II.1.6. Faisnéis faoi bhearta**

Tá an conradh seo roinnte ina bhearta: níl

## **II.2. Cur síos**

### **II.2.2. Cód(Cóid) CPV breise**

79512000 Call centre, 79711000 Alarm-monitoring services

### **II.2.3. Láthair feidhmíochta**

Cód NUTS: UKL16 Gwent Valleys

Cód NUTS: UKL17 Bridgend and Neath Port Talbot

Cód NUTS: UKL15 Central Valleys

Príomhshuíomh nó príomhláthair na feidhmíochta: It is anticipated that services will be provided across multiple county borough area's as per the above mentioned NUTS codes.

### **II.2.4. Cur síos ar an soláthar**

The Contracting Authorities are seeking to appoint a suitably qualified, skilled and experienced organisation for the provision of out of hours call handling and alarm monitoring service. The successful tendering organisation will provide the services to all Contracting Authorities for the entire duration of the contract.

## **II.2.14. Faisnéis bhreise**

### **II.3. Dáta measta fhoilsiú an fhógra conartha**

02/11/2018

## **Alt IV: Nós imeachta**

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### **IV.1. Cur síos**

#### **IV.1.8. Faisnéis faoi Chomhaontú Soláthair Rialtais (GPA)**

Tá an soláthar cumhdaithe ag an gComhaontas Soláthair Rialtais: tá

## **Alt VI: Faisnéis chomhlántach**

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### **VI.3. Faisnéis bhreise**

Please note that this is a Prior Information Notice only and it is intended that a Contract Notice will be issued in due course. Therefore at this stage no Invitation to Tender documentation is available.

Note: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at [https://www.sell2wales.gov.wales/Search/Search\\_Switch.aspx?ID=82549](https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=82549)

(WA Ref:82549)

### **VI.5. Dáta seolta an fhógra seo**

06/08/2018