

465827-2026 - Iomaíocht

An Iorua – IT services: consulting, software development, Internet and support – Procurement of IT operations and security.

OJ S 128/2026 07/07/2026

**Fógra maidir le conradh nó lamháltas — an gnáthchóras
Seirbhísí**

1. Ceannaitheoir

1.1. Ceannaitheoir

Ainm oifigiúil: Direktoratet for mineralforvaltning med Bergmesteren for Svalbard

R-phost: bjorn.hellandsjo@dirmin.no

Cineál dlíthiúil an cheannaitheora: Údarás de chuid an rialtais láir

Gníomhaíocht an údaráis chonarthaigh: Seirbhísí poiblí ginearálta

2. Nós imeachta

2.1. Nós imeachta

Teideal: Procurement of IT operations and security.

Cur síos: The Norwegian Mineral Management Agency with the Bergmesteren for Svalbard shall procure a comprehensive, secure and future-specific IT operation delivery. The delivery includes i.a. user support, service desk, identity and access management, clients, mobile devices, networks, server and cloud services, application operation, backup, recovery, security monitoring, event management, documentation, reporting, establishment, transition, interaction with third-party suppliers and exit assistance.

Aitheantóir an nós imeachta: ee31b0b4-8f88-4972-a579-e2babf96ff1b

Aitheantóir inmheánach: DMF-IT-drift-2026

An cineál nós imeachta: Oscailte

Tá an nós imeachta á bhrostú: níl

Príomhghnéithe an nós imeachta: The procurement will be carried out as an open tender contest in accordance with the public procurement regulations, parts I and part III. The competition will be held without prequalification and without negotiations. All interested tenderers can submit tender offers by the tender deadline.

2.1.1. Cuspóir

Cineál an chonartha: Seirbhísí

Príomhaicmiú (cpv): 72000000 IT services: consulting, software development, Internet and support

Aicmiú breise (cpv): 72500000 Computer-related services, 72700000 Computer network services

2.1.2. An áit feidhmíochta

Baile: Trondheim

Foroinn tíre (NUTS): Trøndelag/Tröndelage (NO060)

Tír: An Iorua

Eolas breise: The delivery shall be delivered as an overall IT operations and security service for the Contracting Authority. The services are mainly provided as a remote delivery, with follow-up to the Contracting Authority's locations as needed. The main place for the execution is Trondheim, Norway.

2.1.2. An áit feidhmíochta

Foíonn tíre (NUTS): Trøndelag/Tröndelage (NO060)

Tír: An Iorua

2.1.3. Luach

Luach measta gan CBL a áireamh: 55 000 000,00 NOK

2.1.4. Eolas ginearálta

Eolas breise: See the tender documentation and annexes for further information on the competition, requirements, contract terms, qualification requirements, award criteria and submission.

Bunús dlí:

Treoir 2014/24/AE

2.1.6. Forais eisiaimh

Foinse na gcúiseanna eisiúna: Doiciméad Aonair Eorpach maidir le Soláthar (ESPD), Doiciméad Soláthair

5. Luchtóg

5.1. Luchtóg: LOT-0000

Teideal: Procurement of IT operations and security.

Cur síos: The Norwegian Mineral Management Agency with the Bergmesteren for Svalbard shall procure a comprehensive, secure and future-specific IT operation delivery. The delivery includes i.a. user support, service desk, identity and access management, clients, mobile devices, networks, server and cloud services, application operation, backup, recovery, security monitoring, event management, documentation, reporting, establishment, transition, interaction with third-party suppliers and exit assistance.

Aitheantóir inmheánach: DMF-IT-drift-2026

5.1.1. Cuspóir

Cineál an chonartha: Seirbhísí

Príomhaicmiú (cpv): 72000000 IT services: consulting, software development, Internet and support

Aicmiú breise (cpv): 72500000 Computer-related services, 72700000 Computer network services

Roghanna:

Cur síos ar na roghanna: The contracting authority can trigger priced options in the tender documentation Annex 7 and the price form, including the operation and administration of off-site backup servers/managed colocation in Norway, managed infrastructure in public sovereign cloud in Norway and KI and automation services.

5.1.2. An áit feidhmíochta

Baile: Trondheim

Foíonn tíre (NUTS): Trøndelag/Tröndelage (NO060)

Tír: An Iorua

Eolas breise: The delivery shall be delivered as an overall IT operations and security service for the Contracting Authority. The services are mainly provided as a remote delivery, with follow-up to the Contracting Authority's locations as needed. The main place for the execution is Trondheim, Norway.

5.1.2. An áit feidhmíochta

Foerinn tíre (NUTS): Trøndelag/Tröndelage (NO060)

Tír: An Iorua

5.1.3. Fad measta

Fad ama: 48 Míonna

5.1.4. Athnuachan

Athnuachaintí uasta: 2

Tuilleadh eolais faoi athnuachain: The contracting authority has an option to extend the contract for 2+ 2 years after the ordinary contract period. The total maximum length is 8 years.

5.1.5. Luach

Luach measta gan CBL a áireamh: 55 000 000,00 NOK

5.1.6. Eolas ginearálta

Rannpháirtíocht fhorchoimeáda:

Ní fhorchoimeádtar an rannpháirtíocht.

Ní mór ainmneacha agus cáilíochtaí gairmiúla na mball foirne a thabhairt a shanntar chun an conradh a chomhlíonadh: Ní theastaítear

Tionscadal soláthair nach maoinítear le cistí an Aontais

Tá an soláthar cumhdaithe ag an gComhaontú maidir le Soláthar Rialtais (GPA): tá

Tá an soláthar sin oiriúnach freisin d'fhiontair bheaga agus mheánmhéide (FBManna): tá

Eolas breise: See the tender documentation and annexes for further information on the competition, requirements, contract terms, qualification requirements, award criteria and submission.

5.1.7. Soláthar straitéiseach

Aidhm an tsoláthair straitéisigh: Comhlíonadh na gcuaspóirí sóisialta

Cur síos: The procurement includes social considerations through requirements concerning wage and working conditions, responsible supplier chains, due diligence assessments, sub-supplier follow-up and accessibility/universal design of digital interfaces.

Aidhm an tsoláthair straitéisigh: Laghdú na dtionchar ar an gcomhshaol

Cur síos: The procurement includes social considerations through wage and working conditions requirements, responsible supplier chain, due diligence assessments, sub-supplier follow-up and accessibility/universal design of digital interface.

An cur chuige maidir leis an tionchar ar an gcomhshaol a laghdú: Maolú ar an athrú aeráide, An t-aistriú chuig geilleagar ciorclach

Critéir maidir le soláthar glas: Critéir eile maidir le Soláthar Poiblí Glas

An cuspóir sóisialta atá á chur chun cinn: Dícheall cuí maidir le cearta an duine i slabhraí soláthair domhanda, Coinníollacha córa oibre, Inrochtaineacht do chách

5.1.8. Critéir inrochtaineachta

Tá critéir inrochtaineachta do dhaoine faoi mhíchumas ar áireamh

5.1.9. Critéir roghnúcháin

Foinse na gcritéir roghnaithe: Doiciméad Soláthair, Doiciméad Aonair Eorpach maidir le Soláthar (ESPD)

5.1.10. Critéir dhámhachtana

Critéar:

Cineál: Cáilíocht

Ainm: Quality, operational model and future reliability.

Cur síos: Assessed on the basis of the tenderer's response in Annex 1.1, Annex 2, Annex 4 and Annex 6. An understanding of the assignment and the entirety of the delivery, operation model, interaction, documentation, establishment, transition, implementation ability, service quality, maturity in support and operation processes, future robustness, standardisation, life cycle management, automation, cost management, resource optimisation and managed use of KI will be assessed.

Catagóir an critéir dhámhachtana meáchain: Ualú (céatadán, beacht)

Uimhir an chritéir dhámhachtana: 35

Critéar:

Cineál: Cáilíocht

Ainm: Security, privacy and compliance

Cur síos: Assessed on the basis of the tenderer's response in Annex 1.1, Annex 2, Annex 5, Annex 6, Annex 10 and Annex 11. Identity and access management, logging, monitoring, event management, vulnerability management, backup, recovery, stand-by, data processing, sub-provider management, privacy, audit support, documentation and compliance mechanisms are being assessed.

Catagóir an critéir dhámhachtana meáchain: Ualú (céatadán, beacht)

Uimhir an chritéir dhámhachtana: 30

Critéar:

Cineál: Praghas

Ainm: Price

Cur síos: Assessed on the basis of the total evaluation price in the completed Annex 7/price form. The total evaluation price is calculated as an establishment cost + compulsory monthly basis × 48 months + the evaluation sum of hourly rates + the evaluation sum options. The evaluation volumes for hourly rates and options are fixed to make the tenders comparable and do not involve any purchasing obligation for the Contracting Authority.

Catagóir an critéir dhámhachtana meáchain: Ualú (céatadán, beacht)

Uimhir an chritéir dhámhachtana: 35

5.1.11. Doiciméid soláthair

Na teangacha ina bhfuil na doiciméid soláthair ar fáil go hoifigiúil: Ioruais

Spríoc-am chun eolas breise a iarraidh: 19/08/2026 10:00:00 (UTC+00:00) Am Iarthar na hEorpa, GMT

Seoladh na ndoiciméad soláthair: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=458491&TID=200419019&B=

Cainéal cumarsáide ad hoc:

Ainm: All kommunikasjon og tilbudsinnlevering skal skje gjennom EU-Supply.

5.1.12. Téarmaí soláthair

Téarmaí na haighneachta:

Cur isteach leictreonach: Éigeantach

Seoladh an chur isteach: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=458491&TID=200419019&B=

Na teangacha inar féidir tairiscintí nó iarrataí ar rannpháirtíocht a chur isteach: Ioruais

Catalóg leictreonach: Ní ceadmhach

Leaganacha malartacha: Ní ceadmhach

Féadfaidh tairgeoirí níos mó ná tairiscint amháin a chur isteach: Ní ceadmhach

Spríocdháta chun tairiscintí a fháil: 27/08/2026 10:00:00 (UTC+00:00) Am Iarthar na hEorpa, GMT

An tréimhse le linn a gcaithfidh an tairiscint a bheith bailí: 3 Míonna

Eolas is féidir a fhorlíonadh tar éis an spriocdháta chun iarratas a dhéanamh:

Faoi rogha an cheannaitheora, féadfar roinnt doiciméad ar iarraidh a bhaineann leis an tairgeoir a chur isteach níos déanaí.

Eolas breise: the contracting authority can ask tenderers to submit a supplement, clarify or supplement the already received information and documentation, as long as the tender offer is not improved or changed.

Téarmaí an chonartha:

Ní mór an conradh a chur i gcrích faoi chuimsiú clár fostaíochta dídeanaí: Ní hea Coinníollacha a bhaineann le comhlíonadh an chonartha: The contract will be carried out on the terms in SSA-D with the accompanying annexes. The tenderer shall meet the requirements for information security, privacy, data processing, wages and working conditions, environment, documentation, reporting, service level, contingency, KI, sub-supplier management and other contract requirements in the tender documentation and contract documents.

Tá gá le comhaontú neamhnochtá: níl

Sonrascú leictreonach: Éigeantach

Úsáidfear ordú leictreonach: níl

Úsáidfear íocaíocht leictreonach: tá

Socrú airgeadais: Remuneration, invoicing, price regulation and other payment terms follow SSA-D with annexes, in particular Annex 7 Total Price and Price Terms and the price form.

5.1.15. Teicnící**Creat-chomhaontú:**

Níl feidhm ag creat-chomhaontú

Eolas faoin gcóras ceannaigh dinimiciúil:

Níl feidhm ag córas ceannaigh dinimiciúil

5.1.16. Tuilleadh eolais, idirghabháil agus athbhreithniú

Eagraíocht athbhreithniúcháin: Klagenemda for offentlige anskaffelser

Eolas faoi spriocdhátaí athbhreithnithe: Notification on the choice of tenderer will be sent in writing to the participants. The contracting authority will not enter into a contract before the waiting period expires. The waiting period is 10 days calculated from the day after notification of chosen tenderer has been sent electronically. Any objections must be filed before the waiting period expires.

Eagraíocht a sholáthraíonn faisnéis bhreise faoin nós imeachta soláthair: Direktoratet for mineralforvaltning med Bergmesteren for Svalbard

Eagraíocht a sholáthraíonn rochtain as líne ar na doiciméid soláthair: Direktoratet for mineralforvaltning med Bergmesteren for Svalbard

Eagraíocht a sholáthraíonn tuilleadh faisnéise faoi na nósanna imeachta athbhreithnithe: Klagenemda for offentlige anskaffelser

Eagraíocht a fhaigheann iarratais ar rannpháirtíocht: Direktoratet for mineralforvaltning med Bergmesteren for Svalbard

Eagraíocht a phróiseálann tairiscintí: Direktoratet for mineralforvaltning med Bergmesteren for Svalbard

8. Eagraíochtaí**8.1. ORG-0001**

Ainm oifigiúil: Direktoratet for mineralforvaltning med Bergmesteren for Svalbard

Uimhir chlárúcháin: 974760282

Roinn: Landsdekkende
Seoladh poist: Ladebekken 50
Baile: TRONDHEIM
Cód poist: 7066
Foroinn tíre (NUTS): Trøndelag/Tröndelage (NO060)
Tír: An Iorua
Pointe teagmhála: Bjørn Henrik Hellandsjø
R-phost: bjorn.hellandsjo@dirmin.no
Teil.: +47 97771287
Seoladh idirlín: <https://dirmin.no/>
Próifíl an cheannaitheora: <https://eu.eu-supply.com/ctm/company/companyinformation/index/364048>

Róil na heagraíochta seo:

Ceannaitheoir

Eagraíocht a sholáthraíonn faisnéis bhreise faoin nós imeachta soláthair

Eagraíocht a sholáthraíonn rochtain as líne ar na doiciméid soláthair

Eagraíocht a fhaigheann iarratais ar rannpháirtíocht

Eagraíocht a phróiseálann tairiscintí

8.1. ORG-0002

Ainm oifigiúil: Klagenemda for offentlige anskaffelser

Uimhir chlárúcháin: 918195548

Baile: Bergen

Cód poist: 5805

Foroinn tíre (NUTS): Trøndelag/Tröndelage (NO060)

Tír: An Iorua

Róil na heagraíochta seo:

Eagraíocht athbhreithniúcháin

Eagraíocht a sholáthraíonn tuilleadh faisnéise faoi na nósanna imeachta athbhreithnithe

Eolas faoin bhfógra

Aitheantóir/leagan an fhógra: f95892ca-2968-48af-b317-203a8f715cec - 01

Cineál na foirme: Iomaíocht

Cineál an fhógra: Fógra maidir le conradh nó lamháltas — an gnáthchóras

Fochineál an fhógra: 16

Dáta seolta an fhógra: 04/07/2026 10:32:24 (UTC+00:00) Am Iarthar na hEorpa, GMT

Dáta seolta an fhógra (eSender): 04/07/2026 11:01:53 (UTC+00:00) Am Iarthar na hEorpa, GMT

Na teangacha ina bhfuil an fógra seo ar fáil go hoifigiúil: Béarla

Uimhir foilseacháin an fhógra: 465827-2026

Uimhir eagráin IO S: 128/2026

Dáta foilsithe: 07/07/2026