

476935-2026 - Iomaíocht

An Bheilg – IT services: consulting, software development, Internet and support – Efficient, experience-driven, proactive and resilient solutions and support services

OJ S 131/2026 10/07/2026

Fógra maidir le conradh nó lamháltas — an gnáthchóras

Seirbhísí

1. Ceannaitheoir

1.1. Ceannaitheoir

Ainm oifigiúil: European Commission, DG DIGIT - Digital Services

R-phost: DIGIT-PROCUREMENT-PROSERV@ec.europa.eu

Cineál dlíthiúil an cheannaitheora: Institiúid, comhlact nó gníomhaireacht de chuid an AE

Gníomhaíocht an údaráis chonarthaigh: Seirbhísí poiblí ginearálta

2. Nós imeachta

2.1. Nós imeachta

Teideal: Efficient, experience-driven, proactive and resilient solutions and support services

Cur síos: The subject of this call for tenders is the service portfolio related to the European Commission's Digital Workplace (DWP) and its customers and users, ensuring the provision of efficient, end-user experience driven, proactive and resilient solutions and support services. The procedure aims to ensure the operational continuity while driving progress through the adoption of latest technologies aligning to the evolving business objectives of the European Commission, targeting the services falling within the scope of the current framework contract DI-07810, awarded under Lot 1 of the open call for tenders DIGIT/A3/PO/2018/015 EUSS-SM and expiring in June 2027. The service portfolio covers Digital Workplace support services, device lifecycle management, endpoint management and technical (backend) services ranging from support activities and operations to related engineering activities. The procedure will contain one lot to ensure full end-to-end delivery and maximized quality of service in a modern managed services approach.

Aitheantóir an nós imeachta: 41ca3c4f-8cc1-4510-8209-8b8059fdae6c

Aitheantóir inmheánach: EC-DIGIT/2025/OP/0071

An cineál nós imeachta: Oscailte

Tá an nós imeachta á bhrostú: níl

2.1.1. Cuspóir

Cineál an chonartha: Seirbhísí

Príomhaicmiú (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. An áit feidhmíochta

Aon áit sa Limistéar Eorpach Eacnamaíoch

Eolas breise: Please consult the procurement documents.

2.1.4. Eolas ginearálta

Eolas breise: FOREIGN SUBSIDIES REGULATION applicability: Any economic operator participating in this public procurement procedure shall notify the contracting authority of all foreign financial contributions of at least EUR 4 million per third country received in the last

three years prior to the notification pursuant to Article 28(1) of Regulation (EU) 2022/2560. In all other cases they shall submit a declaration pursuant to Article 29(1) of Regulation (EU) 2022/2560, listing all foreign financial contributions received in the last three years prior to the declaration confirming that such contributions are not notifiable. When no foreign financial contributions were received in the last three years prior to the declaration, a declaration is still necessary to confirm that no FFCs were received. Notifications or declarations shall be submitted by using the Form FS-PP available at https://single-market-economy.ec.europa.eu/single-market/public-procurement/foreign-subsidies-regulation_en. In case of unavailability or disruptions in the functioning of the electronic means of communication provided in Section 5.1.11 in the last 5 calendar days before the time limit for receipt indicated in Section 5.1.12, the contracting authority reserves the right to extend this time limit and publish the extension at the Internet address provided in Section 5.1.11, without a preceding publication of a corrigendum to this notice. Economic operators interested in this procurement are invited to subscribe to the call for tenders at the address in Section 5.1.11 in order to get notified when new information or documents are published.

Bunús dlí:

Rialachán (AE, Euratom) 2024/2509

2.1.6. Forais eisiaimh

Foinse na gcúiseanna eisiúna: Doiciméad Soláthair

5. Luchtóg

5.1. Luchtóg: LOT-0001

Teideal: Efficient, experience-driven, proactive and resilient solutions and support services

Cur síos: The subject of this call for tenders is the service portfolio related to the European Commission's Digital Workplace (DWP) and its customers and users, ensuring the provision of efficient, end-user experience driven, proactive and resilient solutions and support services. The procedure aims to ensure the operational continuity while driving progress through the adoption of latest technologies aligning to the evolving business objectives of the European Commission, targeting the services falling within the scope of the current framework contract DI-07810, awarded under Lot 1 of the open call for tenders DIGIT/A3/PO/2018/015 EUSS-SM and expiring in June 2027. The service portfolio covers Digital Workplace support services, device lifecycle management, endpoint management and technical (backend) services ranging from support activities and operations to related engineering activities. The procedure will contain one lot to ensure full end-to-end delivery and maximized quality of service in a modern managed services approach.

Aitheantóir inmheánach: EC-DIGIT/2025/OP/0071

5.1.1. Cuspóir

Cineál an chonartha: Seirbhísí

Príomhaicmiú (cpv): 72000000 IT services: consulting, software development, Internet and support

Roghanna:

Cur síos ar na roghanna: provided they are in conformity with the basic project, new services or works consisting in the repetition of similar services or works, may be entrusted up to 50 % of the initial contract to the initial contractor by negotiated procedure without prior publication of a contract notice.

5.1.2. An áit feidhmíochta

Aon áit sa Limistéar Eorpach Eacnamaíoch

Eolas breise: Please consult the procurement documents.

5.1.3. Fad measta

Fad ama: 84 Míonna

5.1.4. Athnuachan

Athnuachaintí uasta: 3

Tuilleadh eolais faoi athnuachain: The framework contract is concluded for an initial period of 48 (forty-eight) months, renewable 3 (three) time(s). Please consult the draft framework contract in the procurement documents.

5.1.6. Eolas ginearálta

Rannpháirtíocht fhorchoimeádta:

Ní fhorchoimeádtar an rannpháirtíocht.

Tionscadal soláthair a mhaoinítear go hiomlán nó i bpáirt le cistí an Aontais

Tá an soláthar cumhdaithe ag an gComhaontú maidir le Soláthar Rialtais (GPA): tá

Eolas faoi fhógraí a bhí ann roimhe seo:

Aitheantóir an fhógra a bhí ann roimhe seo: 304838-2026

5.1.9. Critéir roghnúcháin

Foinse na gcritéir roghnaithe: Doiciméad Soláthair

5.1.10. Critéir dhámhachtana

Critéar:

Cineál: Cáilíocht

Cur síos: Please consult the procurement documents.

Catagóir an critéir dhámhachtana meáchain: Ualú (céatadán, beacht)

Uimhir an chritéir dhámhachtana: 70

Critéar:

Cineál: Praghas

Cur síos: Please consult the procurement documents.

Catagóir an critéir dhámhachtana meáchain: Ualú (céatadán, beacht)

Uimhir an chritéir dhámhachtana: 30

5.1.11. Doiciméid soláthair

Sprioc-am chun eolas breise a iarraidh: 22/10/2026 23:59:59 (UTC+02:00) Am Oirthear na hEorpa, Am Samhraidh Lár na hEorpa

Seoladh na ndoiciméad soláthair: <https://ec.europa.eu/info/funding-tenders/opportunities/portal/screen/opportunities/tender-details/41ca3c4f-8cc1-4510-8209-8b8059fdaeabc-CN?#anchorDocuments>

Cainéal cumarsáide ad hoc:

Ainm: Funding and Tenders Portal

URL: <https://ec.europa.eu/info/funding-tenders/opportunities/portal/screen/opportunities/tender-details/41ca3c4f-8cc1-4510-8209-8b8059fdaeabc-CN?#anchorDocuments>

5.1.12. Téarmaí soláthair

Téarmaí na haighneachta:

Cur isteach leictreonach: Éigeanach

Seoladh an chur isteach: <https://webgate.ec.europa.eu/digit/opsys/esubmission?cftUuid=41ca3c4f-8cc1-4510-8209-8b8059fdaeabc>

Na teangacha inar féidir tairiscintí nó iarrataí ar rannpháirtíocht a chur isteach: Bulgáiris, Seicis, Danmhairgis, Gearmáinis, Gréigis, Béarla, Spáinnis, Eastóinis, Fionlainnis, Fraincis, Gaeilge,

Cróitis, Ungáiris, Iodáilis, Liotuáinis, Laitvis, Máltais, Ollainnis, Polainnis, Portaingéilis, Rómáinis, Slóvaicis, Slóivéinis, Sualainnis

Catalóg leictreonach: Ní ceadmhach

Spriocdháta chun tairiscintí a fháil: 30/10/2026 17:00:59 (UTC+01:00) Am Lár na hEorpa, Am Samhraidh Iarthar na hEorpa

An tréimhse le linn a gcaithfidh an tairiscint a bheith bailí: 9 Míonna

Eolas faoi oscailt phoiblí:

Dáta oscailte: 03/11/2026 10:00:00 (UTC+01:00) Am Lár na hEorpa, Am Samhraidh Iarthar na hEorpa

Téarmaí an chonartha:

Ní mór an conradh a chur i gcrích faoi chuimsiú clár fostaíochta dídeanaí: Ní hea

Tá an nós imeachta seo faoi Rialachán na Scaireanna Coigríche (FSR)

Sonrascú leictreonach: Ceadmhach

Úsáidfear ordú leictreonach: tá

Úsáidfear íocaíocht leictreonach: tá

5.1.15. Teicnící

Creat-chomhaontú:

Creat-chomhaontú, gan an iomaíocht a athoscailt

An t-uaslíon rannpháirtithe: 1

An bonn cirt atá le fad an chreat-chomhaontaithe: The extended FwC duration is necessary for the following reasons: • Experience in predecessor contracts has shown that the volume of activities and the related workforces necessary to be supplied by the contractor need to be planned over a longer contractual period to ensure a longer return on investment period from both sides. • Phase-in/phase-over activities at the start of the contract are followed by a long ramp-up period (1-2 years) to come to the expected quality of delivery. This period covers not only the contractual phase in but also the ramp up to the level of quality expected. • To bring its service delivery to the expected quality, the contractor will have to make investments not only in human resources (recruitment, training, getting knowledgeable about the EC setting), but equally in technological integrations. Those investments will have a higher output for the EC, if the contractor is investing in more sustainable integrations as the period of usage will be longer. • Transformational activities in the DWP domain, expected to be performed and taken on during the duration of the contract have a timeline for several years and a disruption in the contractual setup during the transformation would be disruptive. • Ramp-down activities from the contractor and the end of transformational activities will start at least one year prior to the contract end-date to ensure a stable situation at the contract transition at the end of the contract. Taking these constraints into account (3 years for a full phase-in, phase-out, ramp-up and ramp-down), the period of stable service delivery has to be maximized as much as possible and this would not be possible with a standard 4 years contractual period. In making the reconduction of the contract dependent of the contractual performance and the evolution of the underlying DWP solutions and flexible with a minimum and maximum period, the contract will cater for the necessary robustness for solid service delivery.

Eolas faoin gcóras ceannaigh dinimiciúil:

Níl feidhm ag córas ceannaigh dinimiciúil

5.1.16. Tuilleadh eolais, idirghabháil agus athbhreithniú

Eagraíocht athbhreithniúcháin: Court of Justice of the European Union

Eagraíocht a sholáthraíonn tuilleadh faisnéise faoi na nósanna imeachta athbhreithnithe: European Commission, DG DIGIT - Digital Services

8. Eagraíochtaí

8.1. ORG-0001

Ainm oifigiúil: European Commission, DG DIGIT - Digital Services

Uimhir chlárúcháin: COM

Roinn: DIGIT.R - Change Management and Resources

Seoladh poist: Rue de la Loi 107

Baile: Brussels

Cód poist: B-1000

Foroinn tíre (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Tír: An Bheilg

R-phost: DIGIT-PROCUREMENT-PROSERV@ec.europa.eu

Teil.: +32 2 299 11 11

Seoladh idirlín: https://ec.europa.eu/info/departments/informatics_en

Róil na heagraíochta seo:

Ceannaitheoir

Eagraíocht a sholáthraíonn tuilleadh faisnéise faoi na nósanna imeachta athbhreithnithe

8.1. ORG-0002

Ainm oifigiúil: Court of Justice of the European Union

Uimhir chlárúcháin: CURIA

Seoladh poist: Rue du Fort Niedergrünwald

Baile: Luxembourg

Cód poist: L-2925

Foroinn tíre (NUTS): Luxembourg (LU000)

Tír: Lucsamburg

R-phost: GC.Registry@curia.europa.eu

Teil.: +352 4303-1

Seoladh idirlín: <http://curia.europa.eu>

Róil na heagraíochta seo:

Eagraíocht athbhreithniúcháin

8.1. ORG-0003

Ainm oifigiúil: European Commission

Uimhir chlárúcháin: EUCOM

Seoladh poist: Mondrian (CDMA), Rue du Champ de Mars 21

Baile: Brussels

Cód poist: B-1050

Foroinn tíre (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Tír: An Bheilg

R-phost: DIGIT-PROCUREMENT-PROSERV@ec.europa.eu

Teil.: +32 2 299 11 11

Seoladh idirlín: <https://commission.europa.eu/>

Róil na heagraíochta seo:

TED eSender

Eolas faoin bhfógra

Aitheantóir/leagan an fhógra: 83ac2016-de50-4c4f-9c25-c7a02f88005f - 01

Cineál na foirme: lomaíocht

Cineál an fhógra: Fógra maidir le Conradh nó lamháltas — an gnáthchóras

Fochineál an fhógra: 16

Dáta seolta an fhógra: 09/07/2026 05:05:38 (UTC+02:00) Am Oirthear na hEorpa, Am Samhraidh Lár na hEorpa

Na teangacha ina bhfuil an fógra seo ar fáil go hoifigiúil: Béarla

Uimhir foilseacháin an fhógra: 476935-2026

Uimhir eagráin IO S: 131/2026

Dáta foilsithe: 10/07/2026