

483349-2026 - Iomaíocht

An Iorua – Telecommunications services – Telephony services for FKN

OJ S 132/2026 13/07/2026

Fógra maidir le conradh nó lamháltas — an gnáthchóras

Seirbhísí

1. Ceannaitheoir

1.1. Ceannaitheoir

Ainm oifigiúil: Troms Fylkeskommune

R-phost: postmottak@tromsfylke.no

Cineál dlíthiúil an cheannaitheora: Comhlacht dlí phoiblí atá faoi rialú údaráis réigiúnaigh

Gníomhaíocht an údaráis chonarthaigh: Seirbhísí poiblí ginearálta

2. Nós imeachta

2.1. Nós imeachta

Teideal: Telephony services for FKN

Cur síos: Background and purpose The contracting authority for this procurement is County North (FKN), consisting of the county municipalities Møre og Romsdal, Trøndelag, Nordland, Troms and Finnmark. The procurement also includes municipalities and external entities belonging to the participating counties, cf. SSA-R annex 1 Annex 3 - Business Overview. Cooperating municipalities and other affiliated entities are included under each county that is the contract party. Separate contracts can also be established for participating public entities. Legal responsibility and contractual follow-up in the individual organisation rests on each county or entity as the contract party. The procurement is for the establishment of a framework agreement for the purchase of telephony services to contracting authorities covered by the contract. The framework agreement will include the delivery of telephony services to counties, municipalities and other public institutions, total 98 entities. The delivery includes IP telephony and mobile telephony with associated functionalities, as well as administrative and commercial systems. The services concern subscriptions and traffic for landline and mobile telephony, as well as the accompanying services for the telephony area. As a starting point, this includes all parts of the entities' activities. The contracting authorities' main areas for service production are public administration, primary and secondary schools, vocational college, public transport, as well as health and care services. The services are to be carried out partly from fixed service locations, but also to a significant degree through mobile services, for example within public transport and municipal care services. A general objective of the agreement is to ensure the contracting authorities access to cost efficient communication systems for the service production throughout the entire contract period. The delivery shall be able to be developed in line with technological developments and at the same time support other technologies that will be used to cover concrete needs in the service production. Examples of such associated needs are welfare technology in the health sector as well as monitoring and remote follow-up connected to buildings, ferry quays, ticket machines, weather stations and other technical installations. It is therefore important that the requested services can be delivered in the geographical areas where the technology shall be used. The delivery must also contribute to establishing a foundation for further development after the contract expires, independent of the supplier. The framework agreement shall ensure the contracting authorities: Access to cost efficient, reliable and integrated telephony services in accordance with the contracting

authorities' total needs. Access to telephony services that function independently of the contracting authorities' technical infrastructure. Access to capacity in developed fixed and mobile communication networks. Access to new communication technology and new delivery systems in line with market development. See the requirement specifications for a complete description of the delivery.

Aitheantóir an nós imeachta: 409b88dd-5c90-4804-b12e-c05424437293

Aitheantóir inmheánach: cmrdhjwzl000304ifjfna44od

An cineál nós imeachta: Idirbheartaíocht lena mbaineann foilsiú roimh ré glao ar iomaíocht / iomaíocht lena mbaineann idirbheartaíocht

Tá an nós imeachta á bhrostú: níl

Príomhghnéithe an nós imeachta: See the attached tender documentation.

2.1.1. Cuspóir

Cineál an chonartha: Seirbhísí

Príomhaicmiú (cpv): 64200000 Telecommunications services

Aicmiú breise (cpv): 64212300 Multimedia Message Service (MMS) services, 64227000

Integrated telecommunications services, 64211000 Public-telephone services, 64212000

Mobile-telephone services, 64215000 IP telephone services, 64000000 Postal and

telecommunications services, 64211200 Long distance telephone services, 64213000 Shared-

business telephone network services, 64210000 Telephone and data transmission services,

64211100 Local telephone services, 64220000 Telecommunication services except telephone

and data transmission services, 64212100 Short Message Service (SMS) services

2.1.2. An áit feidhmíochta

Seoladh poist: Postboks 6600

Baile: Tromsø

Cód poist: 9296

Foroinn tíre (NUTS): Troms/Romsa/Tromssa (NO072)

Tír: An Iorua

Eolas breise: Norway

2.1.3. Luach

Luach measta gan CBL a áireamh: 750 000 000,00 NOK

2.1.4. Eolas ginearálta

Bunús dlí:

Treoir 2014/24/AE

Anskaffelsesforskriften -

2.1.6. Forais eisiaimh

Foinse na gcúiseanna eisiúna: Doiciméad Soláthair, Doiciméad Soláthair

5. Luchtóg

5.1. Luchtóg: LOT-0001

Teideal: Telephony services for FKN

Cur síos: Background and purpose The contracting authority for this procurement is County North (FKN), consisting of the county municipalities Møre og Romsdal, Trøndelag, Nordland, Troms and Finnmark. The procurement also includes municipalities and external entities belonging to the participating counties, cf. SSA-R annex 1 Annex 3 - Business Overview.

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Aitheantóir inmheánach: cmrdh11000604ifx9arkzqt

5.1.1. Cuspóir

Cineál an chonartha: Seirbhísí

Príomhaicmiú (cpv): 64200000 Telecommunications services

Aicmiú breise (cpv): 64212300 Multimedia Message Service (MMS) services, 64227000

Integrated telecommunications services, 64211000 Public-telephone services, 64212000

Mobile-telephone services, 64215000 IP telephone services, 64000000 Postal and

telecommunications services, 64211200 Long distance telephone services, 64213000 Shared-

business telephone network services, 64210000 Telephone and data transmission services,

64211100 Local telephone services, 64220000 Telecommunication services except telephone

and data transmission services, 64212100 Short Message Service (SMS) services

5.1.2. An áit feidhmíochta

Seoladh poist: Postboks 6600

Baile: Tromsø

Cód poist: 9296

Forinnn tíre (NUTS): Troms/Romsa/Tromssa (NO072)

Tír: An Iorua

Eolas breise: Norway

5.1.3. Fad measta

5.1.5. Luach

Luach measta gan CBL a áireamh: 750 000 000,00 NOK

5.1.6. Eolas ginearálta

Rannpháirtíocht fhorchoimeáda:

Ní fhorchoimeádtar an rannpháirtíocht.

Tionscadal soláthair nach maoinítear le cistí an Aontais

Tá an soláthar cumhdaithe ag an gComhaontú maidir le Soláthar Rialtais (GPA): tá

5.1.9. Critéir roghnúcháin

Foinse na gcritéir roghnaithe: Doiciméad Soláthair

Eolas faoin dara céim de nós imeachta dhá chéim:

Fhorchoimeádaí an ceannaitheoir an ceart an conradh a dhámhachtain ar bhonn na dtairiscintí tosaigh gan aon chaibidlíocht eile

5.1.10. Critéir dhámhachtana

Critéar:

Cineál: Cáilíocht

Ainm: Coverage and development measures

Cur síos: Under this criteria, associated requirements will be assessed.

Catagóir an critéir dhámhachtana meáchain: Ualú (céatadán, beacht)

Uimhir an chritéir dhámhachtana: 25

Critéar:

Cineál: Cáilíocht

Ainm: Administration system and cost control

Cur síos: Under this criteria, associated requirements will be assessed.

Catagóir an critéir dhámhachtana meáchain: Ualú (céatadán, beacht)

Uimhir an chritéir dhámhachtana: 15

Critéar:

Cineál: Cáilíocht

Ainm: Customer Service

Cur síos: Under this criteria, associated requirements will be assessed.

Catagóir an critéir dhámhachtana meáchain: Ualú (céatadán, beacht)

Uimhir an chritéir dhámhachtana: 5

Critéar:

Cineál: Cáilíocht

Ainm: Technical quality and implementation

Cur síos: Under this criteria, associated requirements will be assessed.

Catagóir an critéir dhámhachtana meáchain: Ualú (céatadán, beacht)

Uimhir an chritéir dhámhachtana: 20

Critéar:

Cineál: Praghas

Ainm: Price

Cur síos: The price form will be assessed under this criteria.

Catagóir an critéir dhámhachtana meáchain: Ualú (céatadán, beacht)

Uimhir an chritéir dhámhachtana: 35

Critéar:

Cineál: Cáilíocht

Ainm: Climate and environment

Cur síos: It is considered for this part of the procurement that concerns telephony and associated services that the nature of the procurement carries an immaterial climate footprint and environmental impact. The services mainly consist of using the existing network infrastructure, administration of subscriptions and customer follow-up. Any climate footprint and environmental impacts from the above are estimated to be outside that which can be connected to procurement art. DFØ's climate and environmental risk assessments classify telephony services as a procurement with low climate intensity, and assess telephony services and mobile telephony to be a procurement that, in its nature, has climate footprint and environmental impact that is immaterial. The market dialogue demonstrated that there are no suitable climate and environmental elements that can be used as award criteria in a way that provides real competition. Based on this, it has been considered that telephony has an immaterial climate footprint and environmental impact, and the exclusionary provision in the Public Procurement Regulations § 7-9 fifth paragraph will apply for telephony, so that requirements or criteria related to climate and the environment are not deemed required. For an option for the procurement of mobile telephones, moderate climate and environmental risks have been identified, mainly related to extraction of raw materials and the production phase, which makes up most of the product's total climate footprint. Both DFØ, the European Commission's Joint Research Centre and relevant guidelines point out that the most efficient way the contracting authority can reduce climate and environmental impact is by setting requirements that promote long lifetime, repairability and reduced replacement. The market dialogue also showed limited maturity for the use of environmentally labelled products and lifetime data as the award criteria. There are, therefore, concrete requirements in the requirement specification for i.a. guarantees, repairs, robustness and handling in line with the waste hierarchy. These requirements are assessed to give better climate and environmental effect than the use of award criteria, and the alternative provision in the FOA § 7-9 fourth paragraph is, thus, a basis for this part of the procurement. For a more comprehensive description refer to Annex - Assessment and justification climate and environment consideration PPR §7-9

Catagóir an critéir dhámhachtana meáchain: Ualú (céatadán, beacht)

Uimhir an chritéir dhámhachtana: 0

5.1.11. Doiciméid soláthair

Seoladh na ndoiciméad soláthair: <https://hyr.no/procurement/cmdrhjwzl000304ifjfa44od>

5.1.12. Téarmaí soláthair

Téarmaí na haighneachta:

Cur isteach leictreonach: Éigeanach

Seoladh an chur isteach: <https://hyr.no/procurement/cmdrhjwzl000304ifjfa44od>

Na teangacha inar féidir tairiscintí nó iarrataí ar rannpháirtíocht a chur isteach: Ioruais, Béarla

Catalóg leictreonach: Ní ceadmhach

Spriocdháta chun iarrataí ar rannpháirtíocht a fháil: 02/09/2026 12:00:00 (UTC+02:00) Am

Oirthear na hEorpa, Am Samhraidh Lár na hEorpa

Téarmaí an chonartha:

Ní mór an conradh a chur i gcrích faoi chuimsiú clár fostaíochta dídeanaí: Ní hea

Coinníollacha a bhaineann le comhlíonadh an chonartha: See Tender Documents

Sonrascú leictreonach: Éigeanach

Úsáidfear ordú leictreonach: níl

Úsáidfear íocaíocht leictreonach: níl

Socrú airgeadais: See tender documents

5.1.15. Teicnící

Creat-chomhaontú:

Creat-chomhaontú, gan an iomaíocht a athoscailt

An t-uaslíon rannpháirtithe: 1

Eolas faoin gcóras ceannaigh dinimiciúil:

Níl feidhm ag córas ceannaigh dinimiciúil

5.1.16. Tuilleadh eolais, idirghabháil agus athbhreithniú

Eagraíocht athbhreithniúcháin: NORD-TROMS OG SENJA TINGRETT

Eagraíocht a sholáthraíonn faisnéis bhreise faoin nós imeachta soláthair: Troms

Fylkeskommune

Eagraíocht a sholáthraíonn tuilleadh faisnéise faoi na nósanna imeachta athbhreithnithe:

NORD-TROMS OG SENJA TINGRETT

Eagraíocht a fhaigheann iarratais ar rannpháirtíocht: Hyyr AS

8. Eagraíochtaí

8.1. ORG-0001

Ainm oifigiúil: NORD-TROMS OG SENJA TINGRETT

Uimhir chlárúcháin: 926723022

Seoladh poist: Fr Nansens plass 17

Baile: TROMSØ

Cód poist: 9008

Foroinn tíre (NUTS): Troms/Romsa/Tromssa (NO072)

Tír: An Iorua

Pointe teagmhála: NORD-TROMS OG SENJA TINGRETT

Róil na heagraíochta seo:

Eagraíocht athbhreithniúcháin

Eagraíocht a sholáthraíonn tuilleadh faisnéise faoi na nósanna imeachta athbhreithnithe

8.1. ORG-0002

Ainm oifigiúil: Hyyr AS

Uimhir chlárúcháin: 924998687

Seoladh poist: Gaustadalléen 21

Baile: Oslo

Cód poist: 0349

Foroinn tíre (NUTS): Oslo (NO081)

Tír: An Iorua

Pointe teagmhála: Hyyr Support

R-phost: admin@hyyr.no

Teil.: +47 90 63 65 38

Róil na heagraíochta seo:

Eagraíocht a fhaigheann iarratais ar rannpháirtíocht

8.1. ORG-0003

Ainm oifigiúil: Troms Fylkeskommune

Uimhir chlárúcháin: 930068128

Seoladh poist: Postboks 6600

Baile: Tromsø

Cód poist: 9296

Foroinn tíre (NUTS): Troms/Romsa/Tromssa (NO072)

Tír: An Iorua

Pointe teagmhála: Troms Fylkeskommune

R-phost: postmottak@tromsfylke.no

Teil.: +47 77788000

Róil na heagraíochta seo:

Ceannaitheoir

Eagraíocht a sholáthraíonn faisnéis bhreise faoin nós imeachta soláthair

Eolas faoin bhfógra

Aitheantóir/leagan an fhógra: 42f6b4b4-560c-4071-8b29-c6bee8974e7f - 01

Cineál na foirme: lomaíocht

Cineál an fhógra: Fógra maidir le Conradh nó lamháltas — an gnáthchóras

Fochineál an fhógra: 16

Dáta seolta an fhógra: 10/07/2026 14:51:07 (UTC+02:00) Am Oirthear na hEorpa, Am

Samhraidh Lár na hEorpa

Na teangacha ina bhfuil an fógra seo ar fáil go hoifigiúil: Béarla

Uimhir foilseacháin an fhógra: 483349-2026

Uimhir eagráin IO S: 132/2026

Dáta foilsithe: 13/07/2026