

489972-2026 - Iomaíocht

An Iorua – Business and management consultancy and related services – Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

OJ S 134/2026 15/07/2026

Fógra maidir le conradh nó lamháltas — an gnáthchóras - Fógra maidir le hathrú Seirbhísí

1. Ceannaitheoir

1.1. Ceannaitheoir

Ainm oifigiúil: Ålesund kommune

R-phost: jonette.valaas.skare@alesund.kommune.no

Cineál dlíthiúil an cheannaitheora: Comhlacht dlí phoiblí atá faoi rialú údaráis áitiúil

Gníomhaíocht an údaráis chonarthaigh: Seirbhísí poiblí ginearálta

2. Nós imeachta

2.1. Nós imeachta

Teideal: Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

Cur síos: The contracting authority would like to use this procurement to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). The objective of the agreement is to cover the contracting authority's need for process support and the use of system tools for the prevention and reduced sick leave.

Aitheantóir an nós imeachta: 91690aa5-8bbb-456e-94ab-a403904a9d12

Aitheantóir inmheánach: 26/490

An cineál nós imeachta: Oscailte

Tá an nós imeachta á bhrostú: níl

2.1.1. Cuspóir

Cineál an chonartha: Seirbhísí

Príomhaicmiú (cpv): 79400000 Business and management consultancy and related services

Aicmiú breise (cpv): 48000000 Software package and information systems, 72000000 IT services: consulting, software development, Internet and support, 72260000 Software-related services, 79000000 Business services: law, marketing, consulting, recruitment, printing and security, 79410000 Business and management consultancy services, 79414000 Human resources management consultancy services, 79420000 Management-related services

2.1.2. An áit feidhmíochta

Foroinn tíre (NUTS): Møre og Romsdal (NO0A3)

Tír: An Iorua

Eolas breise: Ålesund municipality.

2.1.4. Eolas ginearálta

Eolas breise: Regarding contract form and scope: The contracting authority would like to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). Process support is regulated as a service framework agreement, and for this part the

estimated frame as well as the upper roof are to be stated. The system will be regulated as an ongoing contract through SSA-L, and for this part only a rough estimate is given. This does not apply to any frame or upper roof. For process support, the contracting authority estimates the value per annum to approx. NOK 500,000 - 2,000,000 excluding VAT. I.e. NOK 2-8 million excluding VAT over 4 years. The scope of this framework agreement part of the contract will vary from year to year and it is dependent on various factors. The contracting authority has therefore set an upper limit on this part, in order to ensure continuity of the deliveries and increased predictability for the customer and the chosen tenderer. The upper ceiling for the framework agreement part is set at NOK 10 million excluding VAT, including options. The contracting authority reserves the right to end this part of the contract if the procurement exceeds the stated upper ceiling before the contract period expires and this is considered a significant change. The contracting authority estimates that the total value over 4 years for the system part is approx. NOK 2- 4 million over four years.

Bunús dlí:

Treoir 2014/24/AE

2.1.6. Forais eisiaimh

Foinse na gcúiseanna eisiúna: Fógra

Éilliú: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Calaois: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies?

Sciúradh airgid nó maoiniú na sceimhlitheoireachta: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Rannpháirtíocht in eagraíocht choiriúil: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Cionta sceimhlitheoireachta nó cionta a bhaineann le gníomhaíochtaí sceimhlitheoireachta: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or

criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Fostú páistí agus cineálacha eile gáinneála ar dhaoine: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Sárú oibleagáidí i réimsí an dlí comhshaoil: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Sárú oibleagáidí i réimsí an dlí saothair: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Sárú oibleagáidí i réimsí an dlí shóisialta: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Comhaontuithe le hoibreoirí eacnamaíocha eile arb é is aidhm dóibh an iomaíocht a shaobhadh: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Mí#iompar gairmiúil tromchúiseach: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Mífhaisnéis, faisnéis a coinníodh siar, gan bheith in ann doiciméid riachtanacha a sholáthar nó faisnéis rúnda a fuarthas maidir leis an nós imeachta seo: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Coinbhleacht leasa mar gheall ar a rannpháirtíocht sa nós imeachta soláthair: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Rannpháirtíocht dhíreach nó indíreach in ullmhú an nós imeachta soláthair seo: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Foirceannadh luath, damáistí nó smachtbhannaí inchomparáide eile: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public

contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Sárú oibleagáide a bhaineann le ranníocaíochtaí slándála sóisialta a íoc: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Sárú oibleagáide a bhaineann le cánacha a íoc: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Cuirtear ar fionraí gníomhaíochtaí gnó: Has the tenderer's business conduct been stopped?

Féimheacht: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Socrú le creidiúnaithe: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Dócmhainneacht: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Sócmhainní atá á riaradh ag leachtaitheoir: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Cás cosúil le féimheacht faoin dlí náisiúnta: Is the tenderer in a similar situation in accordance with an equivalent procedure set in the national law? See the national law, the relevant notice or procurement documents.

5. Luchtóg

5.1. Luchtóg: LOT-0000

Teideal: Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

Cur síos: The contracting authority would like to use this procurement to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). The objective of the agreement is to cover the contracting authority's need for process support and the use of system tools for the prevention and reduced sick leave.

Aitheantóir inmheánach: 26/490

5.1.1. Cuspóir

Cineál an chonartha: Seirbhísí

Príomhaicmiú (cpv): 79400000 Business and management consultancy and related services

Aicmiú breise (cpv): 48000000 Software package and information systems, 72000000 IT services: consulting, software development, Internet and support, 72260000 Software-related services, 79000000 Business services: law, marketing, consulting, recruitment, printing and security, 79410000 Business and management consultancy services, 79414000 Human resources management consultancy services, 79420000 Management-related services

Roghanna:

Cur síos ar na roghanna: NOTE: Regarding options for duration: different rules for different parts of the contract - see the tender documentation.

5.1.2. An áit feidhmíochta

Foroinn tíre (NUTS): Møre og Romsdal (NO0A3)

Tír: An Iorua

Eolas breise: Ålesund municipality.

5.1.3. Fad measta

Fad ama: 2 Bliana

5.1.4. Athnuachan

Athnuachaintí uasta: 2

Tuilleadh eolais faoi athnuachain: Renewal length is 12 months

5.1.6. Eolas ginearálta

Rannpháirtíocht fhorchoimeáda:

Ní fhorchoimeádtar an rannpháirtíocht.

Tionscadal soláthair nach maoinítear le cistí an Aontais

Tá an soláthar cumhdaithe ag an gComhaontú maidir le Soláthar Rialtais (GPA): tá

Tá an soláthar sin oiriúnach freisin d'fhiontair bheaga agus mheánmhéide (FBManna): tá

Eolas breise: Regarding contract form and scope: The contracting authority would like to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). Process support is regulated as a service framework agreement, and for this part the estimated frame as well as the upper roof are to be stated. The system will be regulated as an ongoing contract through SSA-L, and for this part only a rough estimate is given. This does not apply to any frame or upper roof. For process support, the contracting authority estimates the value per annum to approx. NOK 500,000 - 2,000,000 excluding VAT. I.e. NOK 2-8 million excluding VAT over 4 years. The scope of this framework agreement part of the contract will vary from year to year and it is dependent on various factors. The contracting authority has therefore set an upper limit on this part, in order to ensure continuity of the deliveries and increased predictability for the customer and the chosen tenderer. The upper ceiling for the framework agreement part is set at NOK 10 million excluding VAT, including options. The contracting authority reserves the right to end this part of the contract if the procurement exceeds the stated upper ceiling before the contract period expires and this is considered a significant change. The contracting authority estimates that the total value over 4 years for the system part is approx. NOK 2- 4 million over four years.

5.1.9. Critéir roghnúcháin

Foinse na gcritéir roghnaithe: Fógra

Critéar: Clárú i gclár gairmiúil ábhartha

Cur síos ar an gcritéar roghnúcháin: Tenderers are registered in a professional register in the member state in which the tenderer is established. As described in annex XI of directive 2014 /24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Critéar: Clárú i gclár trádála

Cur síos ar an gcritéar roghnúcháin: The tenderer is registered in a company register or a trade register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Critéar: Údarás nó ballraíocht de eagraíocht áirithe de dhíth do chonarthaí seirbhíse

Cur síos ar an gcritéar roghnúcháin: Is it necessary to have specific authorisation from a particular organisation in order to provide the service in the tenderer's home country?

Critéar: Údarás nó ballraíocht de eagraíocht áirithe de dhíth do chonarthaí seirbhíse

Cur síos ar an gcritéar roghnúcháin: Is it necessary to have a particular membership in a particular organisation in order to provide the service in the tenderer's home country?

Critéar: Bearta a chinntíonn cáilíocht

Cur síos ar an gcritéar roghnúcháin: For goods or services that are complicated or that in exceptional cases shall be used for a particular purpose: Will the tenderer allow checks of the tenderer's production capacity or technical capacity and, where necessary, of the survey and research facilities that the tenderer has at its disposal and of quality control measures? The inspections shall be undertaken by the contracting authority or the contracting authority can leave it to a competent public body in the country where the tenderer is established.

Critéar: Samplaí, cur síos, nó grianghraif gan dearbhú aitheantais

Cur síos ar an gcritéar roghnúcháin: Procurement of goods: The tenderer presents supplies that shall be delivered, requested samples, descriptions or photographs, which do not need to be accompanied by certificates that they are genuine.

Critéar: Samplaí, cur síos, nó grianghraif le dearbhú aitheantais do chonarthaí soláthair

Cur síos ar an gcritéar roghnúcháin: When procurement of goods: If requested, the tenderer further declares that they will deliver the requested certificates that they are genuine.

Critéar: Teastais ó institiúidí rialaithe cáilíochta

Cur síos ar an gcritéar roghnúcháin: Can tenderers submit the requested certificates issued by official bodies for quality control, and who can confirm that the goods, which are clearly identified by reference to technical specifications or standards, as determined in the notice or in the procurement documents, are in accordance with these?

Critéar: Teastais ó ghníomhaireachtaí neamhspleácha faoi chaighdeán dearbhú cáilíochta

Cur síos ar an gcritéar roghnúcháin: Can tenderers submit certificates issued by independent bodies that document that the tenderer fulfils the stated quality assurance standards, including universal design requirements?

Critéar: Teastais ó ghníomhaireachtaí neamhspleácha faoi chórais nó caighdeán bhainistíochta comhshaoil

Cur síos ar an gcritéar roghnúcháin: Is the tenderer able to submit certificates issued by independent bodies as documentation that the tenderer fulfils the stated environmental management systems or standards?

Critéar: Riachtanais eacnamaíochta nó airgeadais eile

Cur síos ar an gcritéar roghnúcháin: Requirement: Tenderers must have the financial capacity to fulfil the contract. Tenderers are required to be credit worthy, minimum A, in accordance with Dun & Bradstreet's service. RiskGuardian Suite, or have the financial capacity to execute the contract based on the contracting authority's judgement. Documentation requirement: The Contracting Authority will carry out an assessment of the tenderer's finances through the RiskGuardian Suite (RGS).

Critéar: Riachtanais eacnamaíochta nó airgeadais eile

Cur síos ar an gcritéar roghnúcháin: This requirement only applies to Norwegian tenderers. Requirement: Tenderers must have their tax, payroll tax and VAT in accordance with the legal provisions and the tenderer shall not have significant arrears. Any arrears or other irregularities must be justified. Documentation requirement: Documented by presenting the certificate "Information on taxes and duties". The certificate shall be of the type "RF-1507" and not "RF-1316". Tenderers can order such a certificate from the Norwegian Tax Administration on behalf of their activities. The tax certificate must not be older than six months calculated from the deadline for receipt of tenders.

Critéar: Tagairtí ar sheirbhísí sonraithe

Cur síos ar an gcritéar roghnúcháin: Requirement: Tenderers, or employees at the tenderer are required to have experience from at least two assignments in the last three years, with a transferable value to this contract. This means the delivery of process support and system tools for the prevention and reduction of sick leave. Documentation requirement: Completed annex "The Tenderer's experience" or other document with equivalent information. If another document is used, the response shall be on maximum 1 A4 page. The response shall not include a cover page or table of contents. Any pages after page 1 will not be considered. Any links etc. in the reply will not be considered.

5.1.10. Critéir dhámhachtana

Critéar:

Cineál: Praghas

Ainm: Price

Cur síos: Tenderers shall fill in the attached price form in their cost calculations and submit it as an annex to the tender in Excel format. All fields in the attached price form marked with yellow shall be completed. Missing the price fields can cause difficulties in assessing the tender and the tender can then be rejected. See further information in the tender documentation.

Catagóir an critéir dhámhachtana meáchain: Ualú (céatadán, beacht)

Uimhir an chritéir dhámhachtana: 40

Critéar:

Cineál: Cáilíocht

Ainm: Quality

Cur síos: Tenderers are asked to describe the offered process and system in order to achieve the municipality's objective of the procurement, for the prevention and reduction of sick leave. See further information in the tender documentation.

Catagóir an critéir dhámhachtana meáchain: Ualú (céatadán, beacht)

Uimhir an chritéir dhámhachtana: 60

5.1.11. Doiciméid soláthair

Sprioc-am chun eolas breise a iarraidh: 02/08/2026 22:00:00 (UTC+00:00) Am Iarthar na hEorpa, GMT

5.1.12. Téarmaí soláthair

Téarmaí na haighneachta:

Cur isteach leictreonach: Éigeantach

Seoladh an chur isteach: <https://tendsign.com/doc.aspx?MeFormsNoticeld=94784&GoTo=Tender>

Na teagacha inar féidir tairiscintí nó iarrataí ar rannpháirtíocht a chur isteach: Ioruais

Catalóg leictreonach: Ceadmhach

Leaganacha malartacha: Ní ceadmhach

Féadfaidh tairgeoirí níos mó ná tairiscint amháin a chur isteach: Ceadmhach

Spríodhata chun tairiscintí a fháil: 11/08/2026 10:00:58 (UTC+00:00) Am Iarthar na hEorpa, GMT

An tréimhse le linn a gcaithfidh an tairiscint a bheith bailí: 89 Laethanta

Eolas faoi oscailt phoiblí:

Dáta oscailte: 11/08/2026 10:05:00 (UTC+00:00) Am Iarthar na hEorpa, GMT

Téarmaí an chonartha:

Ní mór an Conradh a chur i gcrích faoi chuimsiú clár fostaíochta dídeanaí: Ní hea

Sonrascú leictreonach: Éigeantach

Úsáidfear ordú leictreonach: tá

Úsáidfear íocaíocht leictreonach: tá

5.1.15. Teicnící

Creat-chomhaontú:

Creat-chomhaontú, gan an iomaíocht a athoscailt

An t-uaslíon rannpháirtithe: 1

Eolas faoin gcóras ceannaigh dinimiciúil:

Níl feidhm ag córas ceannaigh dinimiciúil

5.1.16. Tuilleadh eolais, idirghabháil agus athbhreithniú

Eagraíocht athbhreithniúcháin: Sunnmøre tingrett

Eolas faoi spríodhataí athbhreithnithe: In accordance with the current regulations.

8. Eagraíochtaí

8.1. ORG-0001

Ainm oifigiúil: Ålesund kommune

Uimhir chlárúcháin: 929911709

Roinn: Innkjøp

Seoladh poist: Keiser Wilhelms gate 11

Baile: Ålesund

Cód poist: 6003

Foroinn tíre (NUTS): Møre og Romsdal (NO0A3)

Tír: An Iorua

Pointe teagmhála: Jonette Valaas Skare

R-phost: jonette.valaas.skare@alesund.kommune.no

Teil.: +4770162000

Róil na heagraíochta seo:

Ceannaitheoir

8.1. ORG-0002

Ainm oifigiúil: Sunnmøre tingrett
Uimhir chlárúcháin: 935365201
Seoladh poist: Postboks 1354 Sentrum
Baile: Ålesund
Cód poist: 6001
Foroinn tíre (NUTS): Møre og Romsdal (NO0A3)
Tír: An Iorua
R-phost: sunnmore.tingrett@domstol.no
Teil.: 70 33 47 00
Seoladh idirlín: <https://www.domstol.no/no/domstoler/tingrett/sunnmore-tingrett/>
Róil na heagraíochta seo:
Eagraíocht athbhreithniúcháin

10. Athraigh

Leagan den fhógra roimhe seo atá le hathrú
:
45a4b43e-7a06-401f-9a40-89d0fc3750ef-01
An phríomhchúis leis an athrú
:
Faisnéis nuashonraithe
Cur síos
:
The deadline for receipt of tenders is postponed with 1 day (the deadline for asking questions has been postponed equivalently).

10.1. Athraigh

Aitheantóir rannáin: LOT-0000
Cur síos ar na hathruithe: The deadline for receipt of tenders is postponed with 1 day (the deadline for asking questions has been postponed equivalently).

Eolas faoin bhfógra

Aitheantóir/leagan an fhógra: ce5f7ce4-a269-4f06-89fb-a2215945985b - 01
Cineál na foirme: lomaíocht
Cineál an fhógra: Fógra maidir le conradh nó lamháltas — an gnáthchóras
Fochineál an fhógra: 16
Dáta seolta an fhógra: 14/07/2026 07:47:42 (UTC+00:00) Am Iarthar na hEorpa, GMT
Dáta seolta an fhógra (eSender): 14/07/2026 08:01:12 (UTC+00:00) Am Iarthar na hEorpa, GMT
Na teangacha ina bhfuil an fógra seo ar fáil go hoifigiúil: Béarla
Uimhir foilseacháin an fhógra: 489972-2026
Uimhir eagráin IO S: 134/2026
Dáta foilsithe: 15/07/2026