

522723-2026 - Iomaíocht

An Ghearmáin – Relocation services – PRO-2249874403 Relocation services

OJ S 144/2026 29/07/2026

Fógra maidir le conradh nó lamháltas — an gnáthchóras

Seirbhísí

1. Ceannaitheoir

1.1. Ceannaitheoir

Ainm oifigiúil: European Central Bank

R-phost: procurement@ecb.europa.eu

Cineál dlíthiúil an cheannaitheora: Institiúid, comhlact nó gníomhaireacht de chuid an AE

Gníomhaíocht an údaráis chonarthaigh: Gnóthaí eacnamaíocha

2. Nós imeachta

2.1. Nós imeachta

Teideal: PRO-2249874403 Relocation services

Cur síos: The ECB is seeking up to two suppliers for the provision of services in relation to relocation of staff members to the Frankfurt am Main area. The services shall include (but not be limited to): general housing information via a website and in printable format, individual housing search based on questionnaires and/or interviews, consultancy services related to (rental) housing/accommodation and relocation formalities, provision of telephone hotline. The two contracts will be awarded in ranking scheme (cascade).

Aitheantóir an nós imeachta: 8ca940b9-5572-4173-8b51-229411abbc3c

Aitheantóir inmheánach: PRO-2249874403

An cineál nós imeachta: Idirbheartaíocht lena mbaineann foilsiú roimh ré glao ar iomaíocht / iomaíocht lena mbaineann idirbheartaíocht

Tá an nós imeachta á bhrostú: níl

Príomhghnéithe an nós imeachta: The tender procedure shall be open on equal terms to all natural or legal persons resident or located in the European Union and to all natural and legal persons resident or located in a country which has ratified the World Trade Organisation Agreement on Government Procurement or has concluded with the European Union a bilateral agreement on procurement under the conditions laid down in the said agreements. The tender procedure is conducted in accordance with Decision ECB/2016/2 laying down the rules on procurement (as amended), available at <https://www.ecb.europa.eu/ecb/legal/1001/procurement/html/index.en.html> And in EUR-Lex: <https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:02016D0002-20200501>. The detailed features and terms and conditions of the procedure can be found in the procurement documents.

2.1.1. Cuspóir

Cineál an chonartha: Seirbhísí

Príomhaicmiú (cpv): 98392000 Relocation services

2.1.2. An áit feidhmíochta

Seoladh poist: Sonnemannstrasse 22

Baile: Frankfurt am Main

Cód poist: 60314

Foroinn tíre (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

2.1.4. Eolas ginearálta

Eolas breise: This tender procedure is conducted via the ECB's electronic tendering system (SAP Ariba) which can be accessed via the following internet address: <http://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html> If you have not used the ECB's electronic tendering system before, you need to register via the above link. Under the above link you also find user guides for detailed information on how to use the system and contact details for technical support. Should you require technical help when using the system, please raise a contact support request on the following website: <https://eu.service.cloud.ariba.com/Sourcing.aw>. Any other queries relating to this procurement procedure and the content of the procurement documentation shall be submitted as laid down in the procurement documentation itself.

Bunús dlí:

Eile

<http://data.europa.eu/eli/dec/2016/245/2020-05-01> - Consolidated text: Decision (EU) 2016 /245 of the European Central Bank of 9 February 2016 laying down the rules on procurement (ECB/2016/2) (recast)

2.1.6. Forais eisiaimh

Foinse na gcúiseanna eisiúna: Doiciméad Soláthair

5. Luchtóg

5.1. Luchtóg: LOT-0001

Teideal: Relocation services

Cur síos: With this procurement procedure, the ECB is seeking suppliers who are able to provide the following services: • Provision of general housing information, including but not limited to a website, leaflets/brochures, newsletters and presentations (property market situation in Frankfurt and the Rhein-Main area, rules, regulations, applicable legal issues which a newcomer should be aware of, administrative tasks before, during and after a move, etc.); • Provision of individual search services for rental accommodation based on questionnaires and/or personal interviews and including accompanied visits, advice, rental contract negotiations and hand-over activities; • Ad-hoc consultancy services related to (rental) housing/accommodation and relocation formalities. • Provision of telephone hotline.

Aitheantóir inmheánach: PRO-2249874403

5.1.1. Cuspóir

Cineál an chonartha: Seirbhísí

Príomhaicmiú (cpv): 98392000 Relocation services

Cainníocht: 480 píosa

Roghanna:

Cur síos ar na roghanna: The contract is not subject to renewal.

5.1.2. An áit feidhmíochta

Seoladh poist: Sonnemannstrasse 22

Baile: Frankfurt am Main

Cód poist: 60314

Forinn tíre (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Tír: An Ghearmáin

5.1.3. Fad measta

5.1.6. Eolas ginearálta

Rannpháirtíocht fhorchoimeáda:

Ní fhorchoimeádtar an rannpháirtíocht.

Tionscadal soláthair nach maoinítear le cistí an Aontais

Tá an soláthar cumhdaithe ag an gComhaontú maidir le Soláthar Rialtais (GPA): níl

Eolas breise: Instead of publishing an estimated value, the ECB has published the maximum scope and volume of the Contracts as follows: - Provision of individual search services for rental accommodation based on questionnaires and/or personal interviews and including accompanied visits, advice, rental contract negotiations and hand-over activities. The maximum quantity of housing searches to be provided under the framework agreement is set at 480 housing searches over the 4-year duration of the agreement. The envisaged quantity of housing searches is 300. One housing search includes: (a) Preparations - Develop an individual housing profile for the staff member based on a housing questionnaire and personal discussion. The questionnaire shall explicitly invite persons with disabilities to specify special needs, which will be considered throughout the search. - Compare the housing profile with market offerings, identify suitable options using various sources (e.g., newspapers, internet, brokers, ECB-provided information), and prepare a pre-selection of verified accommodations. Present this preliminary selection to the staff member, including details about neighbourhood infrastructure (e.g., public transport, shopping, schools). Arrange property visits based on discussions with the staff member. (b) Visits - Accompany the staff member on initial and subsequent property visits, as requested, and follow up with discussions to refine the housing profile. There shall be no limitation on the number of visits. (c) Advice/negotiations - Provide guidance on negotiating rental agreements and assess contractual terms before signature. If requested, explain the German rental contract in English. (d) Hand-over - Assist the staff member during the walk-through/handover protocol, if requested. Any advice provided must be clearly flagged as non-legally binding. - Post-signature support services (e.g., follow-up consultancy with regard to removal, registrations, insurances, etc) are considered an asset. For the avoidance of doubt, one housing search covers the points (a) to (d) above for one staff member, from the preparations through to hand-over of the rented property, irrespective of the number of viewings or negotiations required. However, staff members may opt out in the separate stages of the search. Unsuccessful searches are included in the maximum quantity mentioned above, provided they are unsuccessful due to an opt-out of the staff member. Searches unsuccessful for reasons not attributable to the staff member's opt-out shall not count toward the maximum quantity. - The maximum quantity for ad-hoc consultancy services is 172 hours over the 4-year duration of the agreement. The estimated quantity for ad-hoc consultancy services is 132 hours. - One off costs include: o Production of a general information leaflet on the rental accommodations market in Rhine Main covering all relevant aspects of accommodation and rental housing in the Frankfurt area, including updates during the maximum 4-year contract duration (as necessary due to developments, in particular laws and regulations, at least one (1) per year); o Production of four (4) annual newsletters on the rental accommodations market in Rhine Main; o Opening of a website on the rental accommodations market in Rhine Main to all staff. All materials mentioned above (including any materials used in presentations) shall be made available to ECB staff via a dedicated website, including updates and maintenance during the maximum 4-year contract duration. Detailed information on the services provided by the supplier on behalf of the ECB. - Provision of telephone hotline (as a one-time annual fee).

5.1.9. Critéir roghnúcháin

Foinse na gcritéir roghnaithe: Fógra, Doiciméad Soláthair

Critéar: Riachtanais eacnamaíochta nó airgeadais eile

Cur síos ar an gcritéar roghnúcháin: Selection criteria as stated in the procurement documents.

Úsáidfear na critéir chun na hiarrthóirí a roghnú a dtabharfar cuireadh dóibh chuig an dara céim den nós imeachta

Eolas faoin dara céim de nós imeachta dhá chéim:

Beidh an nós imeachta ar siúl i gcéimeanna comhleanúnacha. I ngach céim, d'fhéadfaí roinnt rannpháirtithe a dhíchur

Forchoimeádann an ceannaitheoir an ceart an Conradh a dhámhachtain ar bhonn na dtairiscintí tosaigh gan aon chaibidlíocht eile

5.1.10. Critéir dhámhachtana

Critéar:

Cineál: Cáilíocht

Ainm: Quality

Cur síos: As specified in the procurement document, award requirements and criteria will be established in the Invitation to Tender during the next phase of the procurement.

Catagóir an critéir dhámhachtana meáchain: Ualú (céatadán, beacht)

Uimhir an chritéir dhámhachtana: 50

Critéar:

Cineál: Praghas

Ainm: Price

Cur síos: As specified in the procurement document, award requirements and criteria will be established in the Invitation to Tender during the next phase of the procurement.

Catagóir an critéir dhámhachtana meáchain: Ualú (céatadán, beacht)

Uimhir an chritéir dhámhachtana: 50

5.1.11. Doiciméid soláthair

Seoladh na ndoiciméad soláthair: <https://eu.mu.ariba.com/uav/project/?token=52e97f8f-742d-4352-be1d-95d641d45ceb>

Cainéal cumarsáide ad hoc:

Ainm: ECB e-tendering platform

URL: <https://eu.mu.ariba.com/uav/project/?token=52e97f8f-742d-4352-be1d-95d641d45ceb>

5.1.12. Téarmaí soláthair

Téarmaí na haighneachta:

Cur isteach leictreonach: Éigeantach

Seoladh an chur isteach: <https://eu.mu.ariba.com/uav/project/?token=52e97f8f-742d-4352-be1d-95d641d45ceb>

Na teangacha inar féidir tairiscintí nó iarrataí ar rannpháirtíocht a chur isteach: Béarla

Catalóg leictreonach: Ní ceadmhach

Spríodhata chun iarrataí ar rannpháirtíocht a fháil: 04/09/2026 10:00:00 (UTC+00:00) Am Iarthar na hEorpa, GMT

Téarmaí an chonartha:

Ní mór an Conradh a chur i gcrích faoi chuimsiú clár fostaíochta dídeanaí: Ní hea

Sonrascú leictreonach: Éigeantach

Úsáidfear ordú leictreonach: tá

Úsáidfear íocaíocht leictreonach: tá

5.1.15. Teicnící

Creat-chomhaontú:

Creat-chomhaontú, gan an iomaíocht a athoscailt

An t-uaslíon rannpháirtithe: 2

Eolas faoin gcóras ceannaigh dinimiciúil:

Níl feidhm ag córas ceannaigh dinimiciúil

5.1.16. Tuilleadh eolais, idirghabháil agus athbhreithniú

Eagraíocht idirghabhála: The European Ombudsman

Eagraíocht athbhreithniúcháin: European Central Bank - Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Eolas faoi spriocdhátaí athbhreithnithe: Within 10 days of receipt of the notification in accordance with Article 34(1) or the first sentence of Article 34(3) of Decision ECB/2016/2 laying down the rules on public procurement. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

Eagraíocht a sholáthraíonn faisnéis bhreise faoin nós imeachta soláthair: European Central Bank

Eagraíocht a sholáthraíonn rochtain as líne ar na doiciméid soláthair: European Central Bank

Eagraíocht a sholáthraíonn tuilleadh faisnéise faoi na nósanna imeachta athbhreithnithe: European Central Bank

Eagraíocht a fhaigheann iarratais ar rannpháirtíocht: European Central Bank

Eagraíocht a phróiseálann tairiscintí: European Central Bank

8. Eagraíochtaí

8.1. ORG-0001

Ainm oifigiúil: European Central Bank

Uimhir chlárúcháin: 0001

Seoladh poist: Sonnemannstrasse 22

Baile: Frankfurt am Main

Cód poist: 60314

Foroinn tíre (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Tír: An Ghearmáin

Pointe teagmhála: Central Procurement Office

R-phost: procurement@ecb.europa.eu

Teil.: +49 6913440

Seoladh idirlín: <https://www.ecb.europa.eu>

Críochphointe malartaithe faisnéise (URL): <https://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html>

Pointí teagmhála eile:

Ainm oifigiúil: Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Seoladh poist: Sonnemannstrasse 22

Baile: Frankfurt am Main

Cód poist: 60314

Foroinn tíre (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Tír: An Ghearmáin

Pointe teagmhála: Legal Advice Team

R-phost: LegalServices@ecb.europa.eu

Teil.: +49 6913440

Facs: +49 6913446886

Seoladh idirlín: <http://www.ecb.europa.eu>

Róil na heagraíochta seo:

Ceannaitheoir

Eagraíocht a sholáthraíonn faisnéis bhreise faoin nós imeachta soláthair

Eagraíocht a sholáthraíonn rochtain as líne ar na doiciméid soláthair

Eagraíocht a fhaigheann iarratais ar rannpháirtíocht

Eagraíocht a phróiseálann tairiscintí

Eagraíocht athbhreithniúcháin

Eagraíocht a sholáthraíonn tuilleadh faisnéise faoi na nósanna imeachta athbhreithnithe

8.1. ORG-0002

Ainm oifigiúil: The European Ombudsman

Uimhir chlárúcháin: 0002

Seoladh poist: 1 avenue du Président Robert Schuman, CS 30403

Baile: Strasbourg

Cód poist: 67001

Foroinn tíre (NUTS): Bas-Rhin (FRF11)

Tír: An Fhrainc

Pointe teagmhála: The European Ombudsman

R-phost: eo@ombudsman.europa.eu

Teil.: +33 388172313

Seoladh idirlín: <https://www.ombudsman.europa.eu/en/home>

Róil na heagraíochta seo:

Eagraíocht idirghabhála

Eolas faoin bhfógra

Aitheantóir/leagan an fhógra: 0da591de-89c0-44bf-b315-e1884323e5f8 - 01

Cineál na foirme: lomaíocht

Cineál an fhógra: Fógra maidir le Conradh nó lamháltas — an gnáthchóras

Fochineál an fhógra: 16

Dáta seolta an fhógra: 28/07/2026 07:06:06 (UTC+00:00) Am Iarthar na hEorpa, GMT

Na teangacha ina bhfuil an fógra seo ar fáil go hoifigiúil: Béarla

Uimhir foilseacháin an fhógra: 522723-2026

Uimhir eagráin IO S: 144/2026

Dáta foilsithe: 29/07/2026