

Ríocht Aontaithe, an-Leeds: IT services: consulting, software development, Internet and support

OJ S 222/2019 18/11/2019

Fógra conartha

Seirbhísí

Bunús dlí:

Treoir 2014/24/AE

## Alt I: Údarás conarthachta

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### I.1. Ainm agus seoltaí

Ainm oifigiúil: NHS England

Seoladh poist: Quarry House, Quarry Hill

Baile: Leeds

Cód NUTS: UK United Kingdom

Cód poist: LS2 7UE

Tír: An Ríocht Aontaithe

Ríomhphost: [hssf.refresh@nhs.net](mailto:hssf.refresh@nhs.net)

**Seoladh/seoltaí idirlín:**

Príomhsheoladh: <https://www.england.nhs.uk>

Seoladh phróifíl an cheannaitheora: <https://nhsengland.bravosolution.co.uk/web/login.html>

### I.2. Faisnéis faoi chomhsholáthar

Tá an conradh á dhámhachtain ag comhlacht lárnach ceannaigh

### I.3. Cumarsáid

Tá na doiciméid soláthair ar fáil ionas gur féidir rochtain dhíreach lán gan srianadh, saor in aisce a fháil orthu ag: <https://nhsengland.bravosolution.co.uk/web/login.html>

Is féidir tuilleadh faisnéise a fháil ó an seoladh thuasluaite

Ní mór tairiscintí nó iarratais ar rannpháirtíocht a sheoladh go leictreonach trí: <https://www.nhsengland.bravosolution.co.uk>

Ní mór tairiscintí nó iarratais ar rannpháirtíocht a sheoladh chuig an seoladh thuasluaite

### I.4. An cineál údaráis chonarthachta

Oifig/gníomhaireacht náisiúnta nó fheidearálach

### I.5. Príomhghníomhaíocht

Sláinte

## Alt II: Cuspóir

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### II.1. Raon feidhme an tsoláthair

#### II.1.1. Teideal

Health Systems Support Framework

#### II.1.2. Príomhchód CPV

72000000 IT services: consulting, software development, Internet and support

#### II.1.3. An cineál conartha

Seirbhísí

#### **II.1.4. Cur síos achomair**

The NHS is moving towards a more integrated model of care delivery through Integrated Care Systems (ICS). The Health Systems Support Framework (HSSF) was established to provide a mechanism for ICS and other health and social care organisations to access the support and services they need to transform how they deliver care. It focuses on specialist solutions that enable the digitisation of services and the use of data to drive proactive population health management approaches across Primary Care Networks (PCNs) and integrated provider teams. NHS England are looking to re-procure some of the services within the Health Systems Support Framework to allow for updates to its scope and to give new suppliers an opportunity to bid. Further details, including a description of the services, is provided in the ITT documents available at the address above and Section V1: complementary information of this notice.

#### **II.1.5. Luach iomlán measta**

Luach gan CBL san áireamh: 700 000 000,00 GBP

#### **II.1.6. Faisnéis faoi bhearta**

Tá an conradh seo roinnte ina bhearta: tá

Féadfar tairiscintí a chur isteach le haghaidh na nithe a leanas beart amháin

Coimeádann an t-údarás conarthachta an ceart conarthaí a dhámhachtain ina

gcomhcheanglaítear na bearta nó grúpaí de bhearta a leanas:

A bidder may not hold a place on the main service Lot and on Lot 0 at the same time.

Bidders, in addition, will be appointed to the Framework Lot in respect of all deliverables falling within the lot to which they are appointed. As such, bidders may be awarded a framework agreement covering:

Lot 0 and the Framework Lot; or

Main Service Lot and the Framework Lot.

### **II.2. Cur síos**

#### **II.2.1. Teideal**

Lot 0: Innovation Greenhouse

Uimhir an bhirt: 0

#### **II.2.2. Cód(Cóid) CPV breise**

30200000 Computer equipment and supplies, 32410000 Local area network, 32420000 Network equipment, 32430000 Wide area network, 32500000 Telecommunications equipment and supplies, 48000000 Software package and information systems, 48180000 Medical software package, 48211000 Platform interconnectivity software package, 48331000 Project management software package, 48332000 Scheduling software package, 48400000 Business transaction and personal business software package, 48440000 Financial analysis and accounting software package, 48451000 Enterprise resource planning software package, 48460000 Analytical, scientific, mathematical or forecasting software package, 48461000 Analytical or scientific software package, 48462000 Mathematical or forecasting software package, 48463000 Statistical software package, 48480000 Sales, marketing and business intelligence software package, 48482000 Business intelligence software package, 48490000 Procurement software package, 48514000 Remote access software package, 48600000 Database and operating software package, 48610000 Database systems, 48710000 Backup or recovery software package, 48730000 Security software package, 48760000 Virus protection software package, 48800000 Information systems and servers, 48810000 Information systems, 48812000 Financial information systems, 48813100 Electronic bulletin boards, 48814000 Medical information systems, 48814100 Nursing information system, 48814200 Patient-administration system, 48814300 Theatre management system, 48814400

Clinical information system, 48820000 Servers, 66171000 Financial consultancy services, 72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services, 72212180 Medical software development services, 72212211 Platform interconnectivity software development services, 72212330 Scheduling and productivity software development services, 72212440 Financial analysis and accounting software development services, 72212460 Analytical, scientific, mathematical or forecasting software development services, 72212482 Business intelligence software development services, 72220000 Systems and technical consultancy services, 72221000 Business analysis consultancy services, 72222000 Information systems or technology strategic review and planning services, 72222300 Information technology services, 72223000 Information technology requirements review services, 72224000 Project management consultancy services, 72225000 System quality assurance assessment and review services, 72226000 System software acceptance testing consultancy services, 72227000 Software integration consultancy services, 72228000 Hardware integration consultancy services, 72240000 Systems analysis and programming services, 72242000 Design-modelling services, 72246000 Systems consultancy services, 72250000 System and support services, 72251000 Disaster recovery services, 72253000 Helpdesk and support services, 72254000 Software testing, 72260000 Software-related services, 72300000 Data services, 72310000 Data-processing services, 72313000 Data capture services, 72314000 Data collection and collation services, 72315000 Data network management and support services, 72316000 Data analysis services, 72317000 Data storage services, 72318000 Data transmission services, 72320000 Database services, 72330000 Content or data standardization and classification services, 72500000 Computer-related services, 72600000 Computer support and consultancy services, 72700000 Computer network services, 72800000 Computer audit and testing services, 73000000 Research and development services and related consultancy services, 75122000 Administrative healthcare services, 79000000 Business services: law, marketing, consulting, recruitment, printing and security, 79300000 Market and economic research; polling and statistics, 79311100 Survey design services, 79311200 Survey conduction services, 79311300 Survey analysis services, 79400000 Business and management consultancy and related services, 79410000 Business and management consultancy services, 79419000 Evaluation consultancy services, 79421000 Project-management services other than for construction work , 79990000 Miscellaneous business-related services, 79996000 Business organisation services, 80500000 Training services

### **II.2.3. Láthair feidhmíochta**

Cód NUTS: UK United Kingdom

### **II.2.4. Cur síos ar an soláthar**

Lot 0 provides a mechanism for suppliers of innovative solutions within the scope of the framework agreement to bid to provide their innovation through the HSSF. Innovations must address a health and/or social care challenge within one of the framework agreement service lines as follows and as further described in the ITT:

Local health and care records, including:

- strategy support,
- implementation support,
- infrastructure.

Informatics, analytics and digital tools for population health, business and clinical intelligence, including:

- population health intelligence,
- business and clinical intelligence,

— research tools.

Tools and applications that support direct patient care, including:

- decision support tools,
- Integrated care co-ordination and management.

Surveys:

- surveys.

Transformation and change, including:

- development of service change and reconfiguration proposals,
- transformation project and programme management,
- organisational redesign, governance and payment and contract reform,
- workforce and leadership development support,
- specialist support for ICS development at system, place and neighbourhood level.

Patient empowerment and activation, including:

- support for implementing shared decision making and self-care programmes,
- support implementing personal health budgets and Integrated Personal Commissioning,
- digital and remote technology,
- personal health records.

System optimisation, including:

- Patient pathway optimisation and care model design,
- Patient flow solutions (including Control Centres),
- Digitisation of NHS Continuing Healthcare,
- Workforce deployment and e-rostering.

#### **II.2.5. Critéir dámhachtana**

Ní praghas an t-aon critéar dámhachtana agus ní luaitear na critéir uile ach amháin sna doiciméid soláthair

#### **II.2.6. Luach measta**

#### **II.2.7. Tréimhse an chonartha, comhaontú creatlaí nó córas dinimiciúil ceannaigh**

Fad ina mhíonna: 48

Tá an conradh seo faoi réir ag athnuachan: tá

Cur síos ar athnuachaintí:

It is expected that the services within the scope of the HSSF will be refreshed regularly. Each refresh will be the subject of a new contract notice published in OJEU allowing new organisations to bid for a place on the HSSF from the refresh date.

#### **II.2.10. Faisnéis faoi mhalairtí**

Glacfar le malairtí: níl

#### **II.2.11. Faisnéis faoi roghanna**

Roghanna: níl

#### **II.2.13. Faisnéis faoi Chistí an Aontais Eorpaigh**

Baineann an soláthar le tionscadal agus/nó clár arna mhaoiniú ag cistí an Aontais Eorpaigh: níl

#### **II.2.14. Faisnéis bhreise**

### **II.2. Cur síos**

#### **II.2.1. Teideal**

Main Framework

Uimhir an bhirt: 1

## II.2.2. Cód(Cóid) CPV breise

30200000 Computer equipment and supplies, 32410000 Local area network, 32420000 Network equipment, 32430000 Wide area network, 32500000 Telecommunications equipment and supplies, 48000000 Software package and information systems, 48180000 Medical software package, 48211000 Platform interconnectivity software package, 48331000 Project management software package, 48332000 Scheduling software package, 48400000 Business transaction and personal business software package, 48440000 Financial analysis and accounting software package, 48451000 Enterprise resource planning software package, 48460000 Analytical, scientific, mathematical or forecasting software package, 48461000 Analytical or scientific software package, 48462000 Mathematical or forecasting software package, 48463000 Statistical software package, 48480000 Sales, marketing and business intelligence software package, 48482000 Business intelligence software package, 48490000 Procurement software package, 48514000 Remote access software package, 48600000 Database and operating software package, 48610000 Database systems, 48710000 Backup or recovery software package, 48730000 Security software package, 48760000 Virus protection software package, 48800000 Information systems and servers, 48810000 Information systems, 48812000 Financial information systems, 48813100 Electronic bulletin boards, 48814000 Medical information systems, 48814100 Nursing information system, 48814200 Patient-administration system, 48814300 Theatre management system, 48814400 Clinical information system, 48820000 Servers, 66171000 Financial consultancy services, 72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services, 72212180 Medical software development services, 72212211 Platform interconnectivity software development services, 72212330 Scheduling and productivity software development services, 72212440 Financial analysis and accounting software development services, 72212460 Analytical, scientific, mathematical or forecasting software development services, 72212482 Business intelligence software development services, 72220000 Systems and technical consultancy services, 72221000 Business analysis consultancy services, 72222000 Information systems or technology strategic review and planning services, 72222300 Information technology services, 72223000 Information technology requirements review services, 72224000 Project management consultancy services, 72225000 System quality assurance assessment and review services, 72226000 System software acceptance testing consultancy services, 72227000 Software integration consultancy services, 72228000 Hardware integration consultancy services, 72240000 Systems analysis and programming services, 72242000 Design-modelling services, 72246000 Systems consultancy services, 72250000 System and support services, 72251000 Disaster recovery services, 72253000 Helpdesk and support services, 72254000 Software testing, 72260000 Software-related services, 72300000 Data services, 72310000 Data-processing services, 72313000 Data capture services, 72314000 Data collection and collation services, 72315000 Data network management and support services, 72316000 Data analysis services, 72317000 Data storage services, 72318000 Data transmission services, 72320000 Database services, 72330000 Content or data standardization and classification services, 72500000 Computer-related services, 72600000 Computer support and consultancy services, 72700000 Computer network services, 72800000 Computer audit and testing services, 73000000 Research and development services and related consultancy services, 75122000 Administrative healthcare services, 79000000 Business services: law, marketing, consulting, recruitment, printing and security, 79300000 Market and economic research; polling and statistics, 79311100 Survey design services, 79311200 Survey conduction services, 79311300 Survey analysis services, 79400000 Business and management consultancy and related services, 79410000 Business and management consultancy services, 79419000 Evaluation consultancy services, 79421000 Project-management services other than for construction work

, 79990000 Miscellaneous business-related services, 79996000 Business organisation services, 80500000 Training services

### **II.2.3. Láthair feidhmíochta**

Cód NUTS: UK United Kingdom

### **II.2.4. Cur síos ar an soláthar**

The main framework covers a number of service categories and service lines set out below. Each heading below represents a Service category and within that heading relevant service lines. A full description of all service lines is provided within the ITT documents:

Local Health and care records, including:

- strategy support,
- implementation support,
- infrastructure.

Informatics, analytics and digital tools for population health, business and clinical intelligence, including:

- population health intelligence,
- business and clinical intelligence,
- research tools.

Tools and applications that support direct patient care, including:

- decision support tools,
- integrated care co-ordination and management.

Surveys:

- surveys.

Transformation and change, including:

- development of service change and reconfiguration proposals,
- transformation project and programme management,
- organisational redesign, governance and payment and contract reform,
- workforce and leadership development support,
- specialist support for ICS development at system, place and neighbourhood level.

Patient empowerment and activation, including:

- support for implementing shared decision making and self-care programmes,
- support implementing personal health budgets and Integrated Personal Commissioning,
- digital and remote technology,
- personal Health Records.

System optimisation, including:

- patient pathway optimisation and care model design,
- patient flow solutions (including control centres),
- digitisation of NHS continuing healthcare,
- workforce deployment and e-rostering.

### **II.2.5. Critéir dámhachtana**

Ní praghas an t-aon critéar dámhachtana agus ní luaitear na critéir uile ach amháin sna doiciméid soláthair

### **II.2.6. Luach measta**

### **II.2.7. Tréimhse an chonartha, comhaontú creatlaí nó córas dinimiciúil ceannaigh**

Fad ina mhíonna: 48

Tá an conradh seo faoi réir ag athnuachan: tá

Cur síos ar athnuachaintí:

It is expected that the services within the scope of the HSSF will be refreshed regularly. Each refresh will be the subject of a new contract notice published in OJEU allowing new organisations to bid for a place on the HSSF from the refresh date.

#### **II.2.10. Faisnéis faoi mhalairtí**

Glacfar le malairtí: níl

#### **II.2.11. Faisnéis faoi roghanna**

Roghanna: níl

#### **II.2.13. Faisnéis faoi Chistí an Aontais Eorpaigh**

Baineann an soláthar le tionscadal agus/nó clár arna mhaoiniú ag cistí an Aontais Eorpaigh: níl

#### **II.2.14. Faisnéis bhreise**

### **II.2. Cur síos**

#### **II.2.1. Teideal**

Framework Lot

Uimhir an bhirt: 2

#### **II.2.2. Cód(Cóid) CPV breise**

72000000 IT services: consulting, software development, Internet and support

#### **II.2.3. Láthair feidhmíochta**

Cód NUTS: UK United Kingdom

#### **II.2.4. Cur síos ar an soláthar**

The framework agreement covers a number of service categories and service lines set out below. Each heading below represents a service category and within that heading relevant service lines. A full description of all service lines is provided within the ITT documents.

Any supplier awarded a place on either Lot 0 or the main Framework Lot for any of the service lines listed below will also be placed on the Framework Lot with regards to those service lines to which they have been accredited. The Framework Lot is not open to separate bids. Places on the Framework Lot will be achieved by successfully bidding for a place on Lot 0 or the Main Framework Lot.

Local health and care records, including:

- strategy support,
- implementation support,
- infrastructure.

Informatics, analytics and digital tools for Population Health, Business and Clinical Intelligence, including:

- population health intelligence,
- business and clinical intelligence,
- research tools.

Tools and applications that support direct patient care, including:

- decision support tools,
- integrated care co-ordination and management.

Surveys:

- surveys.

Transformation and change, including:

- development of service change and reconfiguration proposals,
- transformation project and programme management,

- organisational redesign, governance and payment and contract reform,
- workforce and leadership development support,
- specialist support for ICS development at system, place and neighbourhood level.

Patient empowerment and activation, including:

- support for implementing shared decision making and self-care programmes,
- support implementing personal health budgets and Integrated Personal Commissioning,
- digital and remote technology,
- personal Health records.

System optimisation, including:

- patient pathway optimisation and care model design,
- patient flow solutions (including Control Centres),
- digitisation of NHS Continuing Healthcare,
- workforce deployment and e-rostering.

#### **II.2.5. Critéir dámhachtana**

Ní praghas an t-aon critéar dámhachtana agus ní luaitear na critéir uile ach amháin sna doiciméid soláthair

#### **II.2.6. Luach measta**

#### **II.2.7. Tréimhse an chonartha, comhaontú creatlaí nó córas dinimiciúil ceannaigh**

Fad ina mhíonna: 48

Tá an conradh seo faoi réir ag athnuachan: tá

Cur síos ar athnuachaintí:

The Framework Lot will be renewed in line with the refresh of Lot 0 and/or the Main Framework Lot in respect of any service lines within the scope of the HSSF.

#### **II.2.10. Faisnéis faoi mhalairtí**

Glacfar le malairtí: níl

#### **II.2.11. Faisnéis faoi roghanna**

Roghanna: níl

#### **II.2.13. Faisnéis faoi Chistí an Aontais Eorpaigh**

Baineann an soláthar le tionscadal agus/nó clár arna mhaoiniú ag cistí an Aontais Eorpaigh: níl

#### **II.2.14. Faisnéis bhreise**

### **Alt III: Faisnéis dhlíthiúil, eacnamaíoch, airgeadais agus theicniúil**

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#### **III.1. Coinníollacha rannpháirtíochta**

##### **III.1.1. Oiriúnacht le bheith páirteach sa ghníomhaíocht ghairmiúil, lena n-áirítear riachtanais a bhaineann le rollú ar chláir ghairmiúla nó cheirde**

Liosta agus cur síos achomair ar na coinníollacha:

See ITT documentation for further information.

##### **III.1.2. Stádas eacnamaíoch agus airgeadais**

Critéir dámhachtana mar atá léirithe sna doiciméid soláthair

##### **III.1.3. Cumas teicniúil agus gairmiúil**

Liosta agus cur síos achomair ar na critéir roghnúcháin:

As set out in the ITT, which is available in the address stated in Section VI).

Íosleibhéal caighdeán (íosleibhéil chaighdeán) a d'fhéadfadh a bheith ag teastáil:  
As set out in the ITT, which is available in the address stated in Section VI).

## **Alt IV: Nós imeachta**

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### **IV.1. Cur síos**

#### **IV.1.1. An cineál nós imeachta**

Nós imeachta oscailte

#### **IV.1.3. Faisnéis faoi chomhaontú creatlaí nó faoi chóras ceannaigh dinimiciúil**

Is éard atá i gceist leis an soláthar comhaontú creatlaí a chur ar bun

Comhaontú creatlaí le roinnt oibreoirí gcas comhaontuithe creatlaí – bonn cirt le tréimhse ar bith atá níos faide ná ceithre bliana:

N/A

#### **IV.1.8. Faisnéis faoi Chomhaontú Soláthair Rialtais (GPA)**

Tá an soláthar cumhdaithe ag an gComhaontas Soláthair Rialtais: tá

### **IV.2. Faisnéis riaracháin**

#### **IV.2.1. Foilseachán roimhe seo maidir leis an nós imeachta seo**

Uimhir an fhógra in IO S: [2019/S 164-402760](#)

#### **IV.2.2. Teorainn ama chun tairiscintí nó chun iarratais ar rannpháirtíocht a fháil**

Dáta: 16/12/2019 Am áitiúil: 12:00

#### **IV.2.3. Dáta measta maidir le seoladh na gcuirí chun tairisceana nó chun rannpháirtíochta chuig iarrthóirí roghnaithe**

#### **IV.2.4. Teangacha inar féidir tairiscintí nó iarratais ar rannpháirtíocht a chur isteach**

Béarla

#### **IV.2.7. Coinníollacha maidir le tairiscintí a oscailt**

Dáta: 16/12/2019 Am áitiúil: 12:00

## **Alt VI: Faisnéis chomhlántach**

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### **VI.1. Faisnéis faoi ateagmhas**

Is soláthar ateagmhasach é seo: tá

Uainiú measta le haghaidh fógraí breise a fhoilsiú:

It is expected that services within the scope of the HSSF will be refreshed regularly. Those services within the scope of the HSSF which are not within the scope of this current call for competition are expected to be competed during 2020.

### **VI.3. Faisnéis bhreise**

1) NHS England as a contracting authority established the Health Systems Support Framework during 2018. The HSSF acts as an umbrella arrangement for all framework agreements established for services within the scope of the HSSF and indicated as being part of the HSSF arrangements;

2) The current framework agreement is for the service lines set out within this contract notice, as further described in the ITT documents and will form part of the HSSF;

3) NHS England intends to establish this framework agreement for use by or on behalf of itself and other UK public sector bodies in England, Scotland, Wales and Northern Ireland (including any future successor organisation(s) to the functions exercised by any such organisation(s)). It is also anticipated that non-contracting authorities will be permitted to access the framework agreement;

4) The framework agreement may be accessed by the public sector bodies listed within the ITT documents, to the extent that they are engaged in the management and/or support of the health, care and/or wellbeing of populations within the UK or for which they are responsible;

5) Reference to health and/or social care services within this notice and the ITT documentation includes but is not limited to: primary care services, secondary care services, mental health services, community care services, tertiary care services, social care services and public health services;

6) Any interested suppliers will be required to register via our online portal at:

<https://nhsengland.bravosolution.co.uk/web/login.html> (Project reference: tender — 4185 — HSSF — 2019) where the ITT documents will be accessible. A single ITT has been set up (ITT reference: ITT — 758 — HSSF — 2019) covering all service requirements. Bidders must register for this ITT where they are interested in bidding to provide any of the services within the scope of this framework. This portal will be the channel used for issue of further information relating to this ITT;

7) It is expected that the HSSF and services within the scope of the HSSF will be refreshed regularly. Each refresh will be the subject of a new contract notice published in OJEU allowing new organisations to bid for a place on the framework from the refresh date. For existing accredited entities, the refresh process has been streamlined, allowing previous accredited capabilities to be carried forward.

8) This framework agreement will be awarded for 4 years. However from the point that a service line within the HSSF is refreshed, it is anticipated that the framework agreement covering that refreshed service line will be accessed by any participating authorities wishing to use the HSSF for those services. Further competitions that have commenced prior to a refresh date may be concluded;

9) It is anticipated that where the call-off requirements of a participating framework customer fall under more than one service line, suppliers of those services will be able to submit a bid with another accredited supplier or suppliers on the framework agreement where in combination the suppliers are appointed to all the relevant service lines. This will strengthen and streamline the response to customers of the framework. When submitting any such bid the supplier and such supplier(s) shall do so either:

(a) as co-bidders and such suppliers will be jointly and severally liable for each and every obligation and liability under the relevant Call-Off Contract; or

(b) with one of the suppliers as a prime contractor (contracting with the relevant procuring customer) and subcontracting obligations to the other suppliers as their sub-contractors.

10) For the avoidance of doubt any suppliers submitting a joint bid must have been appointed to the framework agreement for the relevant service lines which they are to provide in the relevant bid submitted. No supplier shall be allowed to deliver services and capabilities that they have not been accredited to do so.

#### **VI.4. Nósanna imeachta athbhreithniúcháin**

##### **VI.4.1. Comhlacht athbhreithniúcháin**

Ainm oifigiúil: See VI.4.3

Baile: See VI.4.3

Tír: An Ríocht Aontaithe

#### **VI.4.3. Nós imeachta athbhreithniúcháin**

Faisnéis chruinn faoi spriocdháta(i) le haghaidh nósanna imeachta athbhreithniúcháin:

The contracting authority will incorporate a minimum ten day standstill period at the point information on the decision to award the contract is communicated to bidders. Any bidder wishing to appeal the decision to award the contract, or after the award of the contract appeal the contract, shall have the rights set out in Part 3 of the Public Contracts Regulations 2015.

#### **VI.5. Dáta seolta an fhógra seo**

14/11/2019