

593981-2026 - Iomaíocht

An Fhionlainn – IT services: consulting, software development, Internet and support – Digital exhibition design, software development and production for the reopening exhibition for the National Museum of Finland.

OJ S 166/2026 28/08/2026

Fógra maidir le conradh nó lamháltas — an gnáthchóras - Fógra maidir le hathrú Seirbhísí

1. Ceannaitheoir

1.1. Ceannaitheoir

Ainm oifigiúil: Finnish Heritage Agency / Museovirasto

R-phost: hankinnat@museovirasto.fi

Cineál dlíthiúil an cheannaitheora: Comhlacht dlí phoiblí

Gníomhaíocht an údaráis chonarthaigh: Seirbhísí poiblí ginearálta

2. Nós imeachta

2.1. Nós imeachta

Teideal: Digital exhibition design, software development and production for the reopening exhibition for the National Museum of Finland.

Cur síos: The Finnish Heritage Agency, the Exhibitions and Events department of the National Museum of Finland (hereinafter the "Procurement unit") invites suppliers to submit tenders for media design and production (hereinafter the "Service") in this call for tenders and its attached annexes. The Service consists of programming, project management and technical delivery of an artificial intelligence System in the form of an interactive media software which will be used according to attached plans. The entire deliverable procurement is referred to in hereinafter as the "System". The National Museum of Finland will conduct the procurement through an open tendering procedure. The aim is for production to begin immediately after the selection of the supplier in approximately September 2026, and for delivery to the Procurement Unit to be completed no later than January 2027. The procurement documents are available in English. The Procurement unit requests a tender for: 1. Exhibition Media, AV and Interactive Elements including: - Lobby Screen - Intro to the Universe (projection) - Chatty objects - 9 interactive conversational artificial intelligence stations: - Chatty Objects Birds - Chatty Object Scarab - Chatty Object Meteorite - Chatty Object Shiva - Chatty Object Canoe - Chatty Object Turtle Seats - Chatty Object Raven Mask - Chatty Object Chilkat Blanket - Chatty Object Bad Luck Bird - Chatty Object Scarab - Projection (Hybrid element) - Agnicayana film projection solution - Exhibition wide - soundscapes including: - Anvil & hammer - Chatty Objects Birds - Audio - Egg - Chatty Object Meteorite - (hybrid element) - Chatty Object Canoe - (hybrid element) - Chatty Object Raven Mask - (hybrid element) - World tree - Conch - Universe - Overhead Screen - Universe - Chatty Universe The following items are not included within this tender: - Film content for the Agnicayana film projection - Recording of poem for the Egg Soundscape 2. Software, Services and Project Management including: - Software development and testing - Software installation and configuration - Technical and user documentation - Support and on-call services during the exhibition run - Training for the client's staff in the operation of the delivered systems - Project management covering the entire Procurement 3. Documentation set: - Technical documentation (architecture, APIs, content formats, deployment instructions). - Operational documentation for daily use by exhibition staff. - Maintenance instructions,

including restart procedures and troubleshooting steps. - Documentation required under the attached Annex 3 "03_Data and privacy requirements annex". - The tenderer shall provide sufficient documentation to enable re-installation and re-use of the System by the Procurement unit without dependency on the tenderer if the Procurement unit wants to use the System in the future after the exhibition. 4. Installation & on site deployment The tenderer shall: - Install all required system software components on site in coordination with the AV integrator contractor (procured separately) and the Procurement unit's team. - Integrate "The Universe" content into existing overhead LED screen and newly purchased hardware. - Conduct full system testing. 5. Training for museum staff The tenderer shall: - Provide training sessions for Procurement unit's staff on System operation, daily use and safety as applicable and needed for the procurement. - Provide training materials (slides, troubleshooting guides, quickstart sheets). 6. Final handover package The tenderer shall provide: - Final approved versions of all media assets. - Backup copies of the System and its configurations. - A complete inventory of all delivered software. - End of project report summarizing methods, design decisions, and technical notes. The procurements requirements are explained in more detail further on in this call for tenders and its attached annexes. The estimated value of the procurement is according to the Procurement unit 400 000 - 550 000 EUR (VAT 0%). Some of the attached annexes in the call for tenders contains confidential information. The documents are available upon request via email to hankinnat@museovirasto.fi. The tenderer shall in its request to receive the documents ensure, that it keeps the information received from the Procurement unit only to itself and uses that information for its tender according to this procurement process. The information is considered confidential even after the procurement process has ended.

Aitheantóir an nós imeachta: d090c66f-fef3-4e35-b5a0-1bf61475478a

Aitheantóir inmheánach: 610535

An cineál nós imeachta: Oscailte

Tá an nós imeachta á bhrostú: níl

2.1.1. Cuspóir

Cineál an chonartha: Seirbhísí

Príomhaicmiú (cpv): 72000000 IT services: consulting, software development, Internet and support

Aicmiú breise (cpv): 72200000 Software programming and consultancy services, 72212100 Industry specific software development services, 72222200 Information systems or technology planning services, 72224100 System implementation planning services, 73300000 Design and execution of research and development, 92521100 Museum-exhibition services

2.1.2. An áit feidhmíochta

Seoladh poist: National museum of Finland, Mannerheimintie 34, 00100, Helsinki

Baile: Helsinki

Cód poist: 00100

Foroinn tíre (NUTS): Helsinki-Uusimaa (FI1B1)

Tír: An Fhionlainn

2.1.2. An áit feidhmíochta

Seoladh poist: Finnish heritage agency, PL 913, 00101 Helsinki

Baile: Helsinki

Cód poist: 00101

Foroinn tíre (NUTS): Helsinki-Uusimaa (FI1B1)

Tír: An Fhionlainn

2.1.4. Eolas ginearálta

Bunús dlí:

Treoir 2014/24/AE

2.1.6. Forais eisiaimh

Foinse na gcúiseanna eisiúna: Doiciméad Soláthair, Fógra, Doiciméad Aonair Eorpach maidir le Soláthar (ESPD)

Éilliú: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for corruption, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Calaois: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for fraud, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Sciúradh airgid nó maoiniú na sceimhlitheoireachta: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for money laundering or terrorist financing, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Rannpháirtíocht in eagraíocht choiriúil: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for participation in a criminal organisation, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Cionta sceimhlitheoireachta nó cionta a bhaineann le gníomhaíochtaí sceimhlitheoireachta: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for terrorist offences or offences linked to terrorist activities, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Fostú páistí agus cineálacha eile gáinneála ar dhaoine: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for child labour and other forms of trafficking in human beings, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Sárú oibleagáidí i réimsí an dlí comhshaoil: The economic operator has breached its obligations in the field of environmental law.

Sárú oibleagáidí i réimsí an dlí saothair: The economic operator has breached its obligations in the field of labour law.

Sárú oibleagáidí i réimsí an dlí shóisialta: The economic operator has breached its obligations in the field of social law.

Comhaontuithe le hoibreoirí eacnamaíocha eile arb é is aidhm dóibh an iomaíocht a shaobhadh: The economic operator has entered into agreements with other economic operators aimed at distorting competition.

Mí#iompar gairmiúil tromchúiseach: The economic operator is guilty of grave professional misconduct.

Mífhaisnéis, faisnéis a coinníodh siar, gan bheith in ann doiciméid riachtanacha a sholáthar nó faisnéis rúnda a fuarthas maidir leis an nós imeachta seo: The economic operator can confirm that: a) It has been guilty of serious misrepresentation in supplying the information required for the verification of the absence of grounds for exclusion or the fulfilment of the selection criteria, b) It has withheld such information, c) It has not been able, without delay, to submit the supporting documents required by a contracting authority or contracting entity, and d) It has undertaken to unduly influence the decision making process of the contracting authority or contracting entity, to obtain confidential information that may confer upon it undue advantages in the procurement procedure or to negligently provide misleading information that may have a material influence on decisions concerning exclusion, selection or award.

Coinbhleacht leasa mar gheall ar a rannpháirtíocht sa nós imeachta soláthair: The economic operator is aware of any conflict of interest, as indicated in national law, the relevant notice or the procurement documents due to its participation in the procurement procedure.

Rannpháirtíocht dhíreach nó indíreach in ullmhú an nós imeachta soláthair seo: The economic operator or an undertaking related to it has advised the contracting authority or contracting entity or otherwise been involved in the preparation of the procurement procedure.

Foirceannadh luath, damáistí nó smachtbhannaí inchomparáide eile: The economic operator has experienced that a prior public contract, a prior contract with a contracting entity or a prior concession contract was terminated early, or that damages or other comparable sanctions were imposed in connection with that prior contract.

Sárú oibleagáidí arna socrú faoi fhorais eisiaimh náisiúnta amháin: The tenderer itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has breached the following obligations defined in the Finnish criminal code: aggravated accounting offence, work safety offence, work hour offence, work discrimination, extortionate work discrimination, violation of the right to organise, the use of unauthorised foreign labour, aggravated degradation of the environment or aggravated nature conservation offence.

Sárú oibleagáide a bhaineann le ranníocaíochtaí slándála sóisialta a íoc: The economic operator has breached its obligations relating to the payment social security contributions, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

Sárú oibleagáide a bhaineann le cánacha a íoc: The economic operator has breached its obligations relating to the payment of taxes, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

Cuirtear ar fionraí gníomhaíochtaí gnó: The business activities of the economic operator are suspended.

Féimheacht: The economic operator is bankrupt.

Socrú le creidiúnaithe: The economic operator is in arrangement with creditors.

Dócmhainneacht: The economic operator is the subject of insolvency or winding-up.

Sócmhainní atá á riaradh ag leachtaitheoir: The assets of the economic operator are being administered by a liquidator or by the court.

Cás cosúil le féimheacht faoin dlí náisiúnta: The economic operator is in any analogous situation like bankruptcy arising from a similar procedure under national laws and regulations.

5. Luchtóg

5.1. Luchtóg: LOT-0000

Teideal: Digital exhibition design, software development and production for the reopening exhibition for the National Museum of Finland.

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Aitheantóir inmheánach: 610535

5.1.1. Cuspóir

Cineál an chonartha: Seirbhísí

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Tír: An Fhionlainn

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Seoladh poist: Finnish heritage agency, PL 913, 00101 Helsinki

Baile: Helsinki

Cód poist: 00101

Foroinn tíre (NUTS): Helsinki-Uusimaa (FI1B1)

Tír: An Fhionlainn

5.1.3. Fad measta

Fad ama eile: Anaithnid

5.1.6. Eolas ginearálta

Rannpháirtíocht fhorchoimeáda:

Ní fhorchoimeádtar an rannpháirtíocht.

Tionscadal soláthair nach maoinítear le cistí an Aontais

Tá an soláthar cumhdaithe ag an gComhaontú maidir le Soláthar Rialtais (GPA): tá

Tá an soláthar sin oiriúnach freisin d'fhiontair bheaga agus mheánmhéide (FBManna): níl

5.1.7. Soláthar straitéiseach

Soláthar Nuálaíochta: Tá na saothair, na soláthairtí nó na seirbhísí atáthar a sholáthar nua nó feabhsaithe go mór i gcomparáid leis na saothair, na soláthairtí nó na seirbhísí atá ar an margadh cheana féin.

5.1.9. Critéir roghnúcháin

Foinse na gcritéir roghnaithe: Doiciméad Soláthair, Fógra, Doiciméad Aonair Eorpach maidir le Soláthar (ESPD)

Critéar: Tagairtí ar sheachadtaí sonraithe

Cur síos ar an gcritéar roghnúcháin: Description (English): The tenderer assures it has experience in delivering at least two (2) generative media systems. References must have been done within the last five (5) years, counting from the deadline for submitting tenders.

Critéar: Ioncam bliantúil meánach

Cur síos ar an gcritéar roghnúcháin: Description (English): Tenderers turnover for each of the two (2) most recent fiscal years must exceed 1 000 000 euros.

5.1.10. Critéir dhámhachtana

Critéar:

Cineál: Praghas

Ainm: Halvin hinta

Cur síos: Halvimman kokonaishinnan saanut tarjoaja saa hinnan osalta täydet pisteet. Muiden tarjousten pisteet määräytyvät tarjotun hinnan suhteessa halvimpaan tarjoukseen kaavalla: halvin hinta / tarjottu hinta * hinnan kokonaispisteet.

Catagóir an critéir dhámhachtana luach seasta: Luach seasta (iomlán)

Uimhir an chritéir dhámhachtana: 12 345 678

Critéar:

Cineál: Cáilíocht

Ainm: Laatuvaatimukset

Cur síos: Laatuvaatimuksista tarjoajat saavat pisteitä. Laadulliset tekijät pisteytetään kohdassa "Quality Requirements".

Catagóir an critéir dhámhachtana luach seasta: Luach seasta (iomlán)

Uimhir an chritéir dhámhachtana: 12 345 678

5.1.11. Doiciméid soláthair

Spríoc-am chun eolas breise a iarraidh: 20/08/2026 13:00:00 (UTC+00:00) Am Iarthar na hEorpa, GMT

Seoladh na ndoiciméad soláthair: <https://tarjouspalvelu.fi/museovirasto?id=610535&tpk=f6f2964d-2e09-48f0-841d-2c542bf854d2>

5.1.12. Téarmaí soláthair

Téarmaí na haighneachta:

Cur isteach leictreonach: Éigeantach

Seoladh an chur isteach: <https://tarjouspalvelu.fi/museovirasto?id=610535&tpk=f6f2964d-2e09-48f0-841d-2c542bf854d2>

Na teangacha inar féidir tairiscintí nó iarrataí ar rannpháirtíocht a chur isteach: Béarla

Catalóg leictreonach: Ní ceadmhach

Féadfaidh tairgeoirí níos mó ná tairiscint amháin a chur isteach: Ní ceadmhach

Spríodhata chun tairiscintí a fháil: 07/09/2026 09:00:00 (UTC+00:00) Am Iarthar na hEorpa, GMT

An tréimhse le linn a gcaithfidh an tairiscint a bheith bailí: 3 Míonna

Eolas faoi oscailt phoiblí:

Dáta oscailte: 07/09/2026 09:05:00 (UTC+00:00) Am Iarthar na hEorpa, GMT

Téarmaí an chonartha:

Ní mór an conradh a chur i gcrích faoi chuimsiú clár fostaíochta dídeanaí: Ní hea

Sonrascú leictreonach: Éigeantach

Úsáidfear ordú leictreonach: tá

Úsáidfear íocaíocht leictreonach: tá

5.1.15. Teicnící

Creat-chomhaontú:

Níl feidhm ag creat-chomhaontú

Eolas faoin gcóras ceannaigh dinimiciúil:

Níl feidhm ag córas ceannaigh dinimiciúil

5.1.16. Tuilleadh eolais, idirghabháil agus athbhreithniú

Eagraíocht idirghabhála: Markkinaoikeus

Eagraíocht athbhreithniúcháin: Markkinaoikeus

Eolas faoi spriocdhátaí athbhreithnithe: Suomeksi: Hankintapäätöksestä on oikeus tehdä valitus Markkinaoikeuteen. Valitus on tehtävä kirjallisesti 14 päivän kuluessa siitä, kun asianosainen on saanut tiedon hankintaa koskevasta päätöksestä valitusosoituksineen. Tiedoksisaantipäivää ei lasketa mukaan valitusajkaan.

Eagraíocht a sholáthraíonn tuilleadh faisnéise faoi na nósanna imeachta athbhreithnithe: Markkinaoikeus

8. Eagraíochtaí

8.1. ORG-0001

Ainm oifigiúil: Markkinaoikeus

Uimhir chlárúcháin: 3006157-6

Seoladh poist: Radanrakentajantie 5

Baile: Helsinki

Cód poist: 00520

Foroinn tíre (NUTS): Helsinki-Uusimaa (FI1B1)

Tír: An Fhionlainn

R-phost: markkinaoikeus@oikeus.fi

Teil.: +358 295643300

Seoladh idirlín: <https://www.markkinaoikeus.fi>

Róil na heagraíochta seo:

Eagraíocht athbhreithniúcháin

Eagraíocht a sholáthraíonn tuilleadh faisnéise faoi na nósanna imeachta athbhreithnithe

Eagraíocht idirghabhála

8.1. ORG-0002

Ainm oifigiúil: Finnish Heritage Agency / Museovirasto

Uimhir chlárúcháin: 0292559-2

Seoladh poist: PL 913

Baile: Helsinki

Cód poist: 00101

Foroinn tíre (NUTS): Helsinki-Uusimaa (FI1B1)

Tír: An Fhionlainn

Pointe teagmhála: National Museum of Finland

R-phost: hankinnat@museovirasto.fi

Teil.: +358 295336070

Seoladh idirlín: <http://www.museovirasto.fi>

Róil na heagraíochta seo:

Ceannaitheoir

8.1. ORG-0003

Ainm oifigiúil: Hansel Oy (Hilma)

Uimhir chlárúcháin: FI09880841

Seoladh poist: Mannerheiminaukio 1a

Baile: Helsinki

Cód poist: 00100

Foroinn tíre (NUTS): Helsinki-Uusimaa (FI1B1)

Tír: An Fhionlainn

Pointe teagmhála: eSender
R-phost: tekninen@hankintailmoitukset.fi
Teil.: 029 55 636 30
Seoladh idirlín: <http://hankintailmoitukset.fi>
Róil na heagraíochta seo:
TED eSender

10. Athraigh

Leagan den fhógra roimhe seo atá le hathrú
:
5ee357e9-712d-43bc-895a-d3932967dbc8-01
An phríomhchúis leis an athrú
:
Faisnéis nuashonraithe
Cur síos
:

The Procurement unit has decided to extend the deadline for submitting tenders to 7.9.2026.

10.1. Athraigh

Aitheantóir rannáin: PROCEDURE

10.1. Athraigh

Aitheantóir rannáin: LOT-0000

Eolas faoin bhfógra

Aitheantóir/leagan an fhógra: e7a770a2-3ea1-4266-91a3-dbeaefe5ddb9 - 01
Cineál na foirme: lomaíocht
Cineál an fhógra: Fógra maidir le conradh nó lamháltas — an gnáthchóras
Fochineál an fhógra: 16
Dáta seolta an fhógra: 27/08/2026 07:45:19 (UTC+00:00) Am Iarthar na hEorpa, GMT
Dáta seolta an fhógra (eSender): 27/08/2026 07:45:20 (UTC+00:00) Am Iarthar na hEorpa, GMT
Na teangacha ina bhfuil an fógra seo ar fáil go hoifigiúil: Béarla
Uimhir foilseacháin an fhógra: 593981-2026
Uimhir eagráin IO S: 166/2026
Dáta foilsithe: 28/08/2026