

662384-2026 - Iomaíocht

An Bheilg – IT services: consulting, software development, Internet and support – CEFTA Cloud Infrastructure, Hosting, Managed Services, Security and Business Continuity

OJ S 186/2026 25/09/2026

Fógra maidir le conradh nó lamháltas — an gnáthchóras - Fógra maidir le hathrú Seirbhísí

1. Ceannaitheoir

1.1. Ceannaitheoir

Ainm oifigiúil: CEFTA Secretariat

R-phost: procurement@cefta.int

Cineál dlíthiúil an cheannaitheora: Eagraíocht idirnáisiúnta

Is eintiteas conarthach é an ceannaitheoir

Gníomhaíocht an údaráis chonarthaigh: Gnóthaí eacnamaíocha

2. Nós imeachta

2.1. Nós imeachta

Teideal: CEFTA Cloud Infrastructure, Hosting, Managed Services, Security and Business Continuity

Cur síos: Maintenance, support and management of CEFTA cloud infrastructure, hosting, managed services, security and business continuity. The contract will cover the end-to-end operation, administration, monitoring, maintenance, security, backup, disaster recovery, business continuity, and optimisation of CEFTA's cloud-hosted infrastructure and related ICT services. This includes Microsoft Azure, Oracle Cloud Infrastructure (OCI), Oracle databases, WebLogic middleware components, cloud and software licences, security platforms and tools, hosting environments, and associated support arrangements. The services will ensure the stable, secure, resilient, and continuous operation of CEFTA digital systems and applications, including Customs SEED+, CEFTA TRACES NT, and other related platforms and services. The contractor shall ensure the availability, confidentiality, integrity, and resilience of CEFTA's infrastructure, systems, applications, and data, in line with industry best practices and applicable security, compliance, and governance requirements. The scope includes infrastructure and platform administration, performance monitoring and tuning, capacity planning, availability management, patch and configuration management, incident, problem, change and release management, and service request fulfilment. The contractor shall provide a combination of proactive and reactive operational support. Proactive services will include continuous monitoring, preventive maintenance, performance and capacity management, security assessments, vulnerability management, patching, security hardening, resilience improvements, cost optimisation, compliance support, and recommendations for continuous service enhancement. Reactive services will include incident response, troubleshooting, service restoration, problem resolution, emergency remediation activities, security incident handling, and support for unplanned events affecting the availability, performance, integrity, or security of CEFTA systems and services. The contract will also include security monitoring, threat detection, cybersecurity risk assessments, vulnerability remediation, backup management, disaster recovery planning and testing, business continuity planning and validation, data protection measures, recovery readiness activities, cloud cost management, infrastructure lifecycle management, operational reporting, service-level performance tracking,

documentation maintenance, knowledge transfer, and technical and architectural advisory services, ensuring alignment with CEFTA's operational, security, and strategic business objectives while maintaining the confidentiality, integrity, availability, and recoverability of CEFTA information assets and digital services.

Aitheantóir an nóis imeachta: 9c684896-6de0-4633-ad97-0f70e6d20bdc

An fógra roimhe seo: 477944-2026

Aitheantóir inmheánach: CEFTA SEED + 2026-05

An cineál nóis imeachta: Teoranta

2.1.1. Cuspóir

Cineál an chonartha: Seirbhísí

Príomhaicmiú (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. An áit feidhmíochta

Baile: Brussels

Foroinn tíre (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Tír: An Bheilg

Eolas breise: And CEFTA Parties

2.1.3. Luach

Luach measta gan CBL a áireamh: 500 000,00 EUR

2.1.4. Eolas ginearálta

Bunús dlí:

Eile

Directive 2014/24/EU -

2.1.6. Forais eisiaimh

Foinse na gcúiseanna eisiúna: Doiciméad Soláthair

5. Luchtóg

5.1. Luchtóg: LOT-0001

Teideal: CEFTA Cloud Infrastructure, Hosting, Managed Services, Security and Business Continuity

Cur síos: Maintenance, support and management of CEFTA cloud infrastructure, hosting, managed services, security and business continuity. The contract will cover the operation, monitoring, security, backup, continuity and optimisation of CEFTA's cloud-hosted infrastructure and related ICT services, including Microsoft Azure, Oracle Cloud Infrastructure, Oracle databases, WebLogic components, licences, security tools and related hosting and support arrangements. The services will support the stable, secure and continuous operation of CEFTA digital systems and applications, including Customs SEED+, CEFTA TRACES NT and related platforms, as well as incident and change management, security monitoring, vulnerability management, cybersecurity assessment and remediation, disaster recovery, business continuity, cost optimisation, technical advisory support and reporting.

Aitheantóir inmheánach: CEFTA SEED + 2026-05

5.1.1. Cuspóir

Cineál an chonartha: Seirbhísí

Príomhaicmiú (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. An áit feidhmíochta

Baile: Brussels

Foroinn tíre (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Tír: An Bheilg

Eolas breise: And CEFTA parties

5.1.3. Fad measta

Dáta tosaithe: 04/01/2027

Fad ama: 28 Míonna

5.1.6. Eolas ginearálta

Tionscadal soláthair a mhaoinítear go hiomlán nó i bpáirt le cistí an Aontais

Eolas faoi fhógraí a bhí ann roimhe seo:

Aitheantóir an fhógra a bhí ann roimhe seo: 477944-2026

5.1.9. Critéir roghnúcháin

Foinse na gcritéir roghnaithe: Doiciméad Soláthair

Eolas faoin dara céim de nós imeachta dhá chéim:

An líon íosta iarrthóirí a dtabharfar cuireadh dóibh chuig an dara céim den nós imeachta: 4

An líon uasta iarrthóirí a dtabharfar cuireadh dóibh chuig an dara céim den nós imeachta: 8

Beidh an nós imeachta ar siúl i gcéimeanna comhleanúnacha. I ngach céim, d'fhéadfaí roinnt rannpháirtithe a dhíchur

5.1.10. Critéir dhámhachtana

Critéar:

Cineál: Praghas

Ainm: Best price-quality ratio

Cur síos: Best price-quality ratio

5.1.12. Téarmaí soláthair

Téarmaí na haighneachta:

Cur isteach leictreonach: Ní ceadmhach

Cur síos: Applications must be submitted, in a sealed envelope, by post, courier service or hand delivery to the Contracting Authority. Address: The Secretariat of the Central European Free Trade Agreement (CEFTA) Rue de la Loi 42, 1040 Brussels 9.30 am to 4.30 pm (Monday to Friday). Note: For further details on the submission procedure, please consult Section 19 of the Procurement Document "Additional Information about the Contract Notice" <https://cefta.int/>

Na teangacha inar féidir tairiscintí nó iarrataí ar rannpháirtíocht a chur isteach: Béarla

Spriodhata chun léirithe spéise a fháil: 15/10/2026 16:00:00 (UTC+02:00) Am Oirthear na hEorpa, Am Samhraidh Lár na hEorpa

Spriodhata chun iarrataí ar rannpháirtíocht a fháil: 15/10/2026 16:00:00 (UTC+02:00) Am Oirthear na hEorpa, Am Samhraidh Lár na hEorpa

5.1.16. Tuilleadh eolais, idirghabháil agus athbhreithniú

Eagraíocht athbhreithniúcháin: CEFTA Secretariat

Eagraíocht a sholáthraíonn tuilleadh faisnéise faoi na nósanna imeachta athbhreithnithe: CEFTA Secretariat

8. Eagraíochtaí

8.1. ORG-0001

Ainm oifigiúil: CEFTA Secretariat
Uimhir chlárúcháin: BE0607.829.615
Seoladh poist: Rue de la Loi 42
Baile: Brussel
Cód poist: 1040
Foroinn tíre (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)
Tír: An Bheilg
Pointe teagmhála: Procurement Officer
R-phost: procurement@cefta.int
Seoladh idirlín: <https://cefta.int/>
Próifíl an cheannaitheora: <https://cefta.int/tenders/>
Róil na heagraíochta seo:
Ceannaitheoir
TED eSender
Eagraíocht athbhreithniúcháin
Eagraíocht a sholáthraíonn tuilleadh faisnéise faoi na nósanna imeachta athbhreithnithe

8.1. ORG-0000

Ainm oifigiúil: Publications Office of the European Union
Uimhir chlárúcháin: PUBL
Baile: Luxembourg
Cód poist: 2417
Foroinn tíre (NUTS): Luxembourg (LU000)
Tír: Lucsamburg
R-phost: ted@publications.europa.eu
Teil.: +352 29291
Seoladh idirlín: <https://op.europa.eu>
Róil na heagraíochta seo:
TED eSender

10. Athraigh

Leagan den fhógra roimhe seo atá le hathrú
:
635218-2026
An phríomhchúis leis an athrú
:
Ceartúchán - ceannaitheoir

Eolas faoin bhfógra

Aitheantóir/leagan an fhógra: acfc2c96-7a6d-4cee-a9ea-db29d41b3e0e - 01
Cineál na foirme: Iomaíocht
Cineál an fhógra: Fógra maidir le conradh nó lamháltas — an gnáthchóras
Fochineál an fhógra: E3
Dáta seolta an fhógra: 24/09/2026 06:47:57 (UTC+00:00) Am Iarthar na hEorpa, GMT
Na teangacha ina bhfuil an fógra seo ar fáil go hoifigiúil: Béarla
Uimhir foilseacháin an fhógra: 662384-2026
Uimhir eagráin IO S: 186/2026
Dáta foilsithe: 25/09/2026

