

153622-2026 - Nadmetanje

Norveška – Usluge informacijske tehnologije: savjetovanje, razvoj programske podrške, internet i podrška – NRK 2026 - 41 SOC services

OJ S 45/2026 05/03/2026

Obavijest o nadmetanju ili koncesiji – standardni režim - Obavijest o promjeni
Usluge

1. Kupac

1.1. Kupac

Službeno ime: Norsk rikskringkasting AS

E-pošta: rune.dahler@nrk.no

Pravni oblik kupca: Tijelo koje se uređuje javnim pravom

Djelatnost javnog naručitelja: Opće javne usluge

2. Postupak

2.1. Postupak

Naslov: NRK 2026 - 41 SOC services

Opis: NRK is seeking a strategic security partner for the establishment and operation of a 24 hour SOC (Security Operations Center) service. The aim is to create a robust defence that strengthens NRK's ability to prevent, detect and manage digital threats in a complex and complex technology landscape.

Identifikacijska oznaka postupka: 7ca9f175-522c-4ac9-8041-2ccc084ce368

Interna identifikacijska oznaka: 2026/41

Vrsta postupka: Pregovarački s prethodnom objavom poziva na nadmetanje / natjecateljski uz pregovore

Postupak je ubrzan: ne

Glavna obilježja postupka: Through a proactive cooperation, the partner shall deliver a complete monitoring service supported by a competent professional environment (24/7/365). This includes an integrated Incident Response Team (IRT) function that ensures NRK necessary impact and assistance with serious security incidents. A central part of the delivery is a mature surgical model with clearly defined roles, distribution of responsibility and efficient interface between the supplier and NRK. It is a requirement that strategic management and customer dialogue take place in Norwegian. English is allowed for technical operative follow-up and documentation, but systems that ensure Norwegian language competence at this level will also be rewarded in order to minimise the risk of mix-ups in critical situations.

2.1.1. Svrha

Priroda ugovora: Usluge

Glavna klasifikacija (cpv): 72000000 Usluge informacijske tehnologije: savjetovanje, razvoj programske podrške, internet i podrška

Dodatna klasifikacija (cpv): 72222300 Usluge informacijske tehnologije, 72246000 Usluge savjetovanja o sistemima, 72300000 Podatkovne usluge, 72610000 Usluge računalne potpore, 72700000 Usluge računalne mreže, 79710000 Usluge na području sigurnosti, 79714000 Usluge nadzora

2.1.2. Mjesto izvršenja

Zemlja: Norveška

Bilo gdje u određenoj zemlji

2.1.3. Vrijednost

Procijenjena vrijednost bez PDV-a: 200 000 000,00 NOK

2.1.4. Opće informacije

Pravna osnova:

Direktiva 2014/24/EU

Anskaffelsesforskriften - Restricted tender contest. Only those who are invited after a prequalification can submit tender offers.

Anskaffelsesforskriften - Change in the competition. The apprentice requirement has been removed. The deadline for qualification has been postponed.

2.1.6. Razlozi za isključenje

Izvori razloga za isključenje: Europska jedinstvena dokumentacija o nabavi, Dokumentacija o nabavi

5. Grupa

5.1. Grupa: LOT-0000

Naslov: NRK 2026 - 41 SOC services

Opis: NRK is seeking a strategic security partner for the establishment and operation of a 24 hour SOC (Security Operations Center) service. The aim is to create a robust defence that strengthens NRK's ability to prevent, detect and manage digital threats in a complex and complex technology landscape.

Interna identifikacijska oznaka: 2026/41

5.1.1. Svrha

Priroda ugovora: Usluge

Glavna klasifikacija (cpv): 72000000 Usluge informacijske tehnologije: savjetovanje, razvoj programske podrške, internet i podrška

Dodatna klasifikacija (cpv): 72222300 Usluge informacijske tehnologije, 72246000 Usluge savjetovanja o sistemima, 72300000 Podatkovne usluge, 72610000 Usluge računalne potpore , 72700000 Usluge računalne mreže, 79710000 Usluge na području sigurnosti, 79714000 Usluge nadzora

5.1.2. Mjesto izvršenja

Zemlja: Norveška

Bilo gdje u određenoj zemlji

5.1.3. Očekivano trajanje

Trajanje: 48 Mjeseci

5.1.5. Vrijednost

Procijenjena vrijednost bez PDV-a: 200 000 000,00 NOK

5.1.6. Opće informacije

Rezervirano sudjelovanje:

Sudjelovanje nije rezervirano.

Projekt javne nabave ne financira se sredstvima EU-a

Javna nabava obuhvaćena je Sporazumom o javnoj nabavi (GPA): ne

Ova javna nabava prikladna je i za mala i srednja poduzeća (MSP-ovi): ne

5.1.9. Kriteriji za odabir

Izvori kriterija odabira: Europska jedinstvena dokumentacija o nabavi, Obavijest, Dokumentacija o nabavi

Kriterij: Upis u trgovački registar

Opis kriterija odabira: Tenderers shall be registered in a company register, professional register or a commerce register in the country where the tenderer is established.

Documentation requirement: Norwegian companies: Company Registration Certificate Foreign companies: Verification that the tenderer is registered in a company register, professional register or a commerce register in the country where the tenderer is established.

Kriterij: Ostali ekonomski ili financijski zahtjevi

Opis kriterija odabira: Tenderers must have sufficient economic and financial capacity to be able to fulfil the contract. Documentation requirement: The tenderer's Annual Financial Statements from the last two years, including notes, the Board's Annual Reports and Audit Reports, as well as any other and new information of relevance to the tenderer's financial situation and fiscal figures. In addition for foreign companies: A credit rating based on the last known accounting figures. The rating shall be carried out by a credit rating company with licence to conduct this service. This assessment must not be more than three months old from the tender deadline and be based on the last approved accounts, and it should provide information on credit worthiness and the degree of bankruptcy risk (bankruptcy prediction).] The contracting authority reserves the right to obtain a credit/solidity assessment of the tenderer from a certified credit rating company. If the tenderer has a justifiable reason for not submitting the requested documentation, alternative documentation can instead be submitted that sufficiently substantiates that the requirement for economic and financial capacity is fulfilled. The contracting authority will assess whether the documentation is suitable for the requirement's purpose and the documentation's content and reliability. It is the tenderer's responsibility to demonstrate that the alternative documentation provides a sufficient basis for evaluation. The alternative documentation must be issued by or pertaining to the tenderer himself. See point 6.5 for support from other entities.

Kriterij: Reference na određene usluge

Opis kriterija odabira: Tenderers shall have documented experience with the delivery of SOC and event handling services in complex environments with high requirements for security and availability. Documentation requirement: Describe the 3 most important relevant assignments carried out in the last 3 years (max. 1 A4 page per reference. The descriptions shall document the assignments' transferable value to NRK, with particular emphasis on: Operative complexity: Experience with hybrid environments (cloud and on-prem) and organisations with critical needs for 24 hour operation (24/7/365). Regulated security level: Experience with customers who have critical social functions or operate under statutory security requirements (e.g. the Security Act or the Digital Security Act). The scope of the delivery: Technical details such as number of log sources, end points and monitoring regime (detection logic). NRK reserves the right to contact the stated references.

Kriterij: Certifikati neovisnih tijela o standardima osiguranja kvalitete

Opis kriterija odabira: Tenderers shall document that the company and service delivery comply with recognised national or international quality standards for information security and SOC operations. Documentation requirement: Valid certificate or certificate (or documentation of equivalent level) for the following: Company certification: ISO/IEC 27001 (information security), SOC 2 Type II (covering the SOC delivery), or equivalent national/international schemes. Operative framework: Documentation that the SOC function and methodology for event

management comply with recognised industry standards (e.g. FIRST or NBIM's quality scheme).

Kriterij: Upravljanje lancem opskrbe

Opis kriterija odabira: Tenderers shall have established systems for systematic security management and quality assurance, including routines for identifying and managing risks connected to their own sub-suppliers and value chains. Documentation requirement: An account of the tenderer's methods for: Security management: How information security is integrated into the company's management system Supplier chain control: Processes for risk assessment, follow-up and audit of sub-suppliers with access to infrastructure and data. This includes handling of vulnerabilities in third-party components and software. Service quality and SLA: Routines for handling deviations, continual improvements to detection capability and ensuring agreed service quality.

Kriterij: Mjere upravljanja okolišem

Opis kriterija odabira: Tenderers shall have an established environmental management system to ensure continual improvement of their environmental performance in relation to the delivery. Documentation requirement: Certificate from third party certified systems such as Miljøfyrtårn, ISO 14001, EMAS or equivalent. Suppliers without certification can document fulfilment by describing their internal environmental management routines, including concrete routines for energy efficiency and environmentally friendly handling of IT equipment.

Informacije o drugoj fazi postupka u dvije faze:

Minimalan broj natjecatelja koji će biti pozvani u drugu fazu postupka: 3

Postupak će se odvijati u uzastopnim fazama. U svakoj fazi neki sudionici mogu biti isključeni Kupac zadržava pravo dodjele ugovora na temelju početnih ponuda bez daljnjih pregovora

5.1.11. Dokumentacija o nabavi

Jezici na kojima je dokumentacija o nabavi službeno dostupna: norveški

Adresa dokumentacije o nabavi: <https://permalink.mercell.com/277344221.aspx>

5.1.12. Uvjeti nabave

Uvjeti podnošenja:

Elektroničko podnošenje: Obvezno

Adresa za podnošenje: <https://permalink.mercell.com/277344221.aspx>

Jezici na kojima se mogu podnijeti ponude ili zahtjevi za sudjelovanje: norveški

Elektronički katalog: Dopušteno

Varijante: Nije dopušteno

Ponuditelji mogu podnijeti više od jedne ponude: Nije dopušteno

Rok za primitak zahtjeva za sudjelovanje: 23/03/2026 08:00:00 (UTC+00:00)

zapadnoeuropsko vrijeme, GMT

Uvjeti ugovora:

Ugovor se mora izvršiti u okviru programa zaštićenih radnih mjesta: Ne

Elektroničko izdavanje računa: Obvezno

Naručivanje će biti elektroničko: da

Plaćanje će biti elektroničko: da

5.1.15. Tehnike

Okvirni sporazum:

Nema okvirnog sporazuma

Informacije o dinamičkom sustavu nabave:

Nema dinamičkog sustava nabave

5.1.16. Dodatne informacije, posredovanje i pravna zaštita (preispitivanje)

Organizacija za postupke mirenja: Oslo Tingrett

Organizacija za preispitivanje (pravnu zaštitu): Oslo Tingrett

Informacije o rokovima za preispitivanje: 10 days waiting period after publication of which tenderer we intend to enter into a contract with.

Organizacija koja pruža više informacija o postupcima preispitivanja (pravne zaštite): Norsk rikskringkasting AS

8. Organizacije

8.1. ORG-0001

Službeno ime: Norsk rikskringkasting AS

Registracijski broj: 976390512

Poštanska adresa: Bjørnstjerne Bjørnsons plass 1

Grad: OSLO

Poštanski broj: 0340

Zemlja – podregija (NUTS): Oslo (NO081)

Zemlja: Norveška

Kontaktna točka: Konserninnkjøp - NRK AS

E-pošta: rune.dahler@nrk.no

Tel.: +47 23047000

Faks: +47 23048958

Internet: <http://www.nrk.no/>

Uloge ove organizacije:

Kupac

Organizacija koja pruža više informacija o postupcima preispitivanja (pravne zaštite)

8.1. ORG-0002

Službeno ime: Oslo Tingrett

Registracijski broj: 926725939

Grad: Oslo

Poštanski broj: 0125

Zemlja – podregija (NUTS): Oslo (NO081)

Zemlja: Norveška

Uloge ove organizacije:

Organizacija za preispitivanje (pravnu zaštitu)

Organizacija za postupke mirenja

10. Promjena

Verzija prethodne obavijesti koja se mijenja

:

6c7ac638-2ec5-4021-a179-a331eb0fa788-01

Glavni razlog promjene

:

Ažurirane informacije

10.1. Promjena

Identifikator odjeljka: PROCEDURE

10.1. Promjena

Identifikator odjeljka: LOT-0000

Informacije o obavijesti

Identifikacijska oznaka / verzija obavijesti: d9238468-bf89-47a9-b2a7-dff402a2937f - 01

Vrsta obrasca: Nadmetanje

Vrsta obavijesti: Obavijest o nadmetanju ili koncesiji – standardni režim

Podvrsta obavijesti: 16

Datum slanja obavijesti: 04/03/2026 12:19:39 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Datum e-pošiljateljeva slanja obavijesti: 04/03/2026 12:25:12 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Jezici na kojima je ova obavijest službeno dostupna: engleski

Broj objave obavijesti: 153622-2026

Broj izdanja SL S-a: 45/2026

Datum objave: 05/03/2026