

213930-2026 - Nadmetanje

Irska – Usluge vozačkih ispita – ET2604 - Provision of Driver Theory Test and National Driver Licence Services

OJ S 61/2026 27/03/2026

Obavijest o nadmetanju ili koncesiji – standardni režim
Usluge

1. Kupac

1.1. Kupac

Službeno ime: Road Safety Authority (RSA)

E-pošta: kcoyne@rsa.ie

Pravni oblik kupca: Tijelo koje se uređuje javnim pravom

Kupac je naručitelj

Djelatnost javnog naručitelja: Opće javne usluge

2. Postupak

2.1. Postupak

Naslov: ET2604 - Provision of Driver Theory Test and National Driver Licence Services

Opis: The Road Safety Authority (Authority) is responsible for providing the Driver Theory Test Services (DTTS) in Ireland through which the Authority ensures that all potential drivers demonstrate essential knowledge of road rules, risk perception, hazard awareness and safe driving practices as part of the driver licensing process. The Authority is also responsible for providing the National Driver Licence Service (NDLS) in Ireland. NDLS is responsible for the provision of learner permits and driving licences in Ireland including issuance, renewals, category changes, replacement and exchange application for foreign licences. The Authority intends to procure a supplier to provide the DTTS and NDLS services under a new fully integrated contract with this integrated service transformation underpinned by a technology solution that aims to integrate, streamline and improve access to online services with an improved customer registration and application experience. The supplier will be responsible for providing services for the delivery of all types of driver theory tests and driving licences and learner permits in Ireland. Under this integrated DTTS and NDLS service contract there will also be a requirement for a consolidated real estate network of Authority centres. Each centre will integrate both DTTS and NDLS service delivery, allowing them to operate from within a single, combined facility. Interested parties should note that driving license and learner permit card production (also including the provision of tachograph cards and may also include certificate of professional competency or approved driving instructor cards), will remain a separate contract and be procured under a separate procurement process. A requirement of the services under the integrated DTT and NDLS contract will be the subsequent integration with this separate card production contract The process will be conducted under the Award of Concession Contracts Regulations and will be akin to a competitive dialogue procedure with a pre-qualification questionnaire stage, followed by an invitation to participate in competitive dialogue to shortlisted candidates as further detailed below.

Identifikacijska oznaka postupka: 3fd2657d-9574-4a5c-b83c-5cf395091c59

Interna identifikacijska oznaka: ET2604

Vrsta postupka: Pregovarački s prethodnom objavom poziva na nadmetanje / natjecateljski uz pregovore

2.1.1. Svrha

Priroda ugovora: Usluge

Glavna klasifikacija (cpv): 80411100 Usluge vozačkih ispita

Dodatna klasifikacija (cpv): 22454000 Vozačke dozvole, 48218000 Programski paket za upravljanje dozvolama, 72212218 Usluge razvoja programske podrške za upravljanje dozvolama, 60000000 Prijevozne usluge (osim prijevoza otpada), 60100000 Usluge cestovnog prijevoza, 71311200 Savjetodavne usluge u području transportnih sustava, 71600000 Usluge tehničkog ispitivanja, analize i savjetovanja, 72212000 Usluge programiranja aplikacijske podrške, 72416000 Pružatelji aplikacijskih usluga, 70332000 Usluge poslovanja nestambenim nekretninama, 79342300 Usluge za klijente

2.1.2. Mjesto izvršenja

Zemlja: Irska

Bilo gdje u određenoj zemlji

2.1.3. Vrijednost

Procijenjena vrijednost bez PDV-a: 607 000 000,00 EUR

2.1.4. Opće informacije

Pravna osnova:

Direktiva 2014/23/EU

2.1.6. Razlozi za isključenje

Izvori razloga za isključenje: Dokumentacija o nabavi

5. Grupa

5.1. Grupa: LOT-0001

Naslov: ET2604 - Provision of Driver Theory Test and National Driver Licence Services

Opis: The Road Safety Authority (Authority) is responsible for providing the Driver Theory Test Services (DTTS) in Ireland through which the Authority ensures that all potential drivers demonstrate essential knowledge of road rules, risk perception, hazard awareness and safe driving practices as part of the licensing process. The Authority is also responsible for providing the National Driver Licence Service (NDLS) in Ireland. NDLS is responsible for the provision of learner permits and driving licences in Ireland including issuance, renewals, category changes, replacement and exchange application for foreign licences. The Authority intends to procure a supplier to provide the DTTS and NDLS services under a new fully integrated contract with this integrated service transformation underpinned by a technology solution that aims to integrate, streamline and improve access to online services with an improved customer registration and application experience. The supplier will be responsible for providing services for the delivery of all types of driver theory tests, driving licences and learner permits in Ireland. This new contract will also include integrated customer support services. Under this integrated DTTS and NDLS service contract there will be a requirement for a consolidated real estate network of Authority centres. Each centre will integrate both DTTS and NDLS service delivery, allowing them to operate from within a single, combined facility. The consolidation aims to create efficiencies, optimise resource utilisation, and enhance customer experience and convenience while ensuring that high standards of customer service quality are maintained. There is a requirement to have at least one centre in each county. These centres should be strategically located to ensure that 95% of the population resides within 50 km of an Authority centre. Furthermore, each centre must be within 0.5 km of a public transport link, facilitating accessibility for all customers. The real

estate network should be designed and established to be flexible that can adjust to changes in future NDLS and DTTS service demand over the contract period. Currently, approximately 60% of applications are processed online, and this number is anticipated to grow as users switch to the online channel, reducing the volume of applications handled at physical locations over time. On the other hand, for DTTS, the possibility of the introduction of hazard prediction and other driver education technology testing could increase footfall, while the possibility of the introduction of remote proctoring could lead to a decrease in footfall at Authority centres for DTTS customers. Hence the real estate network needs to be able to flex for these and any other future changes while ensuring it continues to meet required service levels. Through this notice, the Authority wishes to inform the market that it is commencing the procurement of a contract to provide the combined DTTS and NDLS service. The process will be held under the Award of Concession Contracts Regulations and will be akin to a competitive dialogue procedure with a pre-qualification questionnaire stage, followed by an invitation to participate in competitive dialogue to shortlisted candidates. The Authority intends to shortlist three candidates at the pre-qualification stage, however the Authority reserves the right to shortlist additional candidates. As part of the evaluation, among other requirements, interested candidates will be required to submit financial statements for each of the last two to three financial years for entities that are proposed as shareholders and if separate entities, the entities proposed to provide the DTTS services and the NDLS services. Interested candidates will be required to demonstrate how their experience can support the following or similar areas through the submission of case studies: • Design, development, implementation and operation of the following: o NDLS o DTTS o Customer Support Services • Transition of Services • Management of real estate network Interested candidates will be required to submit case studies of where it has provided the above listed services in the seven years preceding the date of publication of the Contract Notice. Interested parties should note that card production of driving license and learner permits (also including the provision of tachograph cards and may also include certificate of professional competency or approved driving instructor cards) will be a procured by way of a separate procurement process.

Interna identifikacijska oznaka: ET2604

5.1.1. Svrha

Priroda ugovora: Usluge

Glavna klasifikacija (cpv): 80411100 Usluge vozačkih ispita

Dodatna klasifikacija (cpv): 22454000 Vozačke dozvole, 48218000 Programski paket za upravljanje dozvolama, 72212218 Usluge razvoja programske podrške za upravljanje dozvolama, 60000000 Prijevozne usluge (osim prijevoza otpada), 60100000 Usluge cestovnog prijevoza, 71311200 Savjetodavne usluge u području transportnih sustava, 71600000 Usluge tehničkog ispitivanja, analize i savjetovanja, 72212000 Usluge programiranja aplikacijske podrške, 72416000 Pružatelji aplikacijskih usluga, 70332000 Usluge poslovanja nestambenim nekretninama, 79342300 Usluge za klijente

5.1.2. Mjesto izvršenja

Zemlja: Irska

Bilo gdje u određenoj zemlji

5.1.3. Očekivano trajanje

Trajanje: 156 Mjeseci

5.1.5. Vrijednost

Procijenjena vrijednost bez PDV-a: 607 000 000,00 EUR

5.1.6. Opće informacije

Rezervirano sudjelovanje:

Sudjelovanje nije rezervirano.

Projekt javne nabave ne financira se sredstvima EU-a

Javna nabava obuhvaćena je Sporazumom o javnoj nabavi (GPA): ne

Dodatne informacije: After the first 120 month contract duration the contract may be extended three times with each extension being for an additional 12 months. The €607m end user revenue referenced in this notice is a genuine estimate (ex VAT) of the total extended contract value in terms of revenue potential generated from the end users of the service, with actual revenue being dependent on the actual demand during the contract term. On a gross user charge basis, the end user revenue is estimated at €747m, which depending on VAT remuneration arrangements would equate to the Ex VAT €607m stated above. This estimated revenue from the contract over the contract period will primarily comprise revenue derived from the driver theory test and national driving license services from end users, including income from study materials and other ancillary income. Out of this estimated end user revenue, the contractor will need to discharge the following: (i) The contractor's retained portion, i.e. revenue, to cover the costs associated with the provision of services including contractor profits (estimated at Ex VAT €358m) (ii) Levies and royalties to be paid to the Authority (being the difference between the end user revenue and the contractor revenue). Total revenue will be dependent on the demand for services under the agreement and will be confirmed in the Contract Notice.

5.1.9. Kriteriji za odabir

Izvori kriterija odabira: Dokumentacija o nabavi

5.1.11. Dokumentacija o nabavi

Jezici na kojima je dokumentacija o nabavi službeno dostupna: engleski

Jezici na kojima je dokumentacija o nabavi (ili njezin dio) neslužbeno dostupna: engleski

Rok za podnošenje zahtjeva za dodatne informacije: 23/04/2026 12:00:00 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Adresa dokumentacije o nabavi: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=7782950>

5.1.12. Uvjeti nabave**Uvjeti postupka:**

Predviđeni datum slanja poziva na dostavu ponuda: 01/07/2026

Uvjeti podnošenja:

Elektroničko podnošenje: Obvezno

Adresa za podnošenje: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7782950>

Jezici na kojima se mogu podnijeti ponude ili zahtjevi za sudjelovanje: engleski

Ponuditelji mogu podnijeti više od jedne ponude: Nije dopušteno

Rok za primitak zahtjeva za sudjelovanje: 30/04/2026 12:00:00 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Uvjeti ugovora:

Ugovor se mora izvršiti u okviru programa zaštićenih radnih mjesta: Ne

5.1.16. Dodatne informacije, posredovanje i pravna zaštita (preispitivanje)

Organizacija za preispitivanje (pravnu zaštitu): The High Court of Ireland

Organizacija koja pruža dodatne informacije o postupku javne nabave: Road Safety Authority (RSA)

Organizacija koja osigurava izvanmrežni pristup dokumentaciji o nabavi: Road Safety Authority (RSA)

Organizacija koja pruža više informacija o postupcima preispitivanja (pravne zaštite): The High Court of Ireland

Organizacija koja prima zahtjeve za sudjelovanje: Road Safety Authority (RSA)

Organizacija koja obrađuje ponude: Road Safety Authority (RSA)

8. Organizacije

8.1. ORG-0001

Službeno ime: Road Safety Authority (RSA)

Registracijski broj: Road Safety Authority (RSA)

Poštanska adresa: Moy Valley Business Park, Primrose Hill

Grad: Ballina

Poštanski broj: F26 V6E4

Zemlja – podregija (NUTS): Dublin (IE061)

Zemlja: Irska

Kontaktna točka: Katharina Coyne

E-pošta: kcoyne@rsa.ie

Tel.: +353 96 25000

Internet: <http://www.rsa.ie>

Profil kupca: <http://www.rsa.ie>

Uloge ove organizacije:

Kupac

Organizacija koja pruža dodatne informacije o postupku javne nabave

Organizacija koja osigurava izvanmrežni pristup dokumentaciji o nabavi

Organizacija koja prima zahtjeve za sudjelovanje

Organizacija koja obrađuje ponude

8.1. ORG-0002

Službeno ime: The High Court of Ireland

Registracijski broj: The High Court of Ireland

Odjel: The High Court of Ireland

Poštanska adresa: Four Courts, Inns Quay, Dublin 7

Grad: Dublin

Poštanski broj: D07 WDX8

Zemlja – podregija (NUTS): Dublin (IE061)

Zemlja: Irska

E-pošta: HighCourtCentralOffice@courts.ie

Tel.: +353 1 8886000

Uloge ove organizacije:

Organizacija za preispitivanje (pravnu zaštitu)

Organizacija koja pruža više informacija o postupcima preispitivanja (pravne zaštite)

8.1. ORG-0003

Službeno ime: European Dynamics S.A.

Registracijski broj: 002024901000

Odjel: European Dynamics S.A.

Grad: Athens

Poštanski broj: 15125

Zemlja – podregija (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Zemlja: Grčka

E-pošta: eproc-esender@eurodyn.com

Tel.: +30 2108094500

Uloge ove organizacije:

TED eSender

Informacije o obavijesti

Identifikacijska oznaka / verzija obavijesti: ae7c10d9-f312-4bd3-9ce3-46bf6f600fed - 01

Vrsta obrasca: Nadmetanje

Vrsta obavijesti: Obavijest o nadmetanju ili koncesiji – standardni režim

Podvrsta obavijesti: 19

Datum slanja obavijesti: 25/03/2026 15:13:48 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Jezici na kojima je ova obavijest službeno dostupna: engleski

Broj objave obavijesti: 213930-2026

Broj izdanja SL S-a: 61/2026

Datum objave: 27/03/2026