

304653-2026 - Nadmetanje

Norveška – Usluge povezane s programskom podrškom – Welfare technology system for institutions and service recipients in residences with the accompanying response centre service and products.

OJ S 86/2026 05/05/2026

**Obavijest o nadmetanju ili koncesiji – standardni režim
Usluge**

1. Kupac

1.1. Kupac

Službeno ime: Ringsaker kommune

E-pošta: anho@ringsaker.kommune.no

Pravni oblik kupca: Tijelo koje se uređuje javnim pravom, koje nadzire lokalno tijelo

Djelatnost javnog naručitelja: Opće javne usluge

2. Postupak

2.1. Postupak

Naslov: Welfare technology system for institutions and service recipients in residences with the accompanying response centre service and products.

Opis: The procurement includes: A joint SaaS platform for administration, operation and alarm reception Welfare technological units and sensors for service recipients in residences (approx. 1,000 private residences and 16 shared housing)Welfare technological units and sensors for 5 out of 7 nursing homes, with an option for the last two if the existing system cannot be transferred to the offered platform as well as a respite care centre. Response centre service for safety alarms (the home service) Training and supportOption on the replacement of welfare technological units and sensors for service recipients in private housingOption on door control on kms tømmerli Agreement applies to Ringsaker municipality's health and care services, including home services, 16 shared housing with approx. 100 users and institutions (7 pcs).

Site inspection KMS Tømmerli: Tuesday 12.5.2026, 09.00 - 11.00. Meet at 09:00 at the main entrance. No registrations. Site inspections cannot be executed outside this point in time.

Presentation days for tenders: Tuesday and Wednesday 9 - 10.6.2026. Tenderers must set aside both days. Invitations will be sent out after the tender deadline.

Identifikacijska oznaka postupka: 402d6324-f251-4132-8d40-ed8ed4ea9510

Interna identifikacijska oznaka: 2026/7944

Vrsta postupka: Otvoren

Postupak je ubrzan: ne

Glavna obilježja postupka: Contract formNS 8407 for installations at nursing homes and housing communitySSA-L 2026 for a platform solution, Contract for replacing welfare technological units and sensors for service recipients in private residences Contract for the response centre service Framework agreement for the hire and purchase of productsAbsoluted value of the procurement is NOK 100,000 excluding VAT. 50.000.000

2.1.1. Svrha

Priroda ugovora: Usluge

Glavna klasifikacija (cpv): 72260000 Usluge povezane s programskom podrškom

Dodatna klasifikacija (cpv): 33195000 Sustav nadzora pacijenata, 33196000 Medicinska pomagala, 33196100 Naprave za starije osobe, 33196200 Naprave za invalide, 35125100 Senzori, 45314000 Ugradnja telekomunikacijske opreme, 48814000 Medicinski informacijski sustavi, 80511000 Usluge izobrazbe kadrova, 85312000 Usluge socijalne skrbi bez smještaja

2.1.2. Mjesto izvršenja

Zemlja – podregija (NUTS): Innlandet (NO020)

Zemlja: Norveška

2.1.3. Vrijednost

Procijenjena vrijednost bez PDV-a: 30 000 000,00 NOK

2.1.4. Opće informacije

Pravna osnova:

Direktiva 2014/24/EU

Anskaffelsesforskriften - Above the EEA threshold

2.1.6. Razlozi za isključenje

Izvori razloga za isključenje: Europska jedinstvena dokumentacija o nabavi

5. Grupa

5.1. Grupa: LOT-0000

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Interna identifikacijska oznaka: 2026/7944

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5.1.2. Mjesto izvršenja

Zemlja – podregija (NUTS): Innlandet (NO020)

Zemlja: Norveška

5.1.3. Očekivano trajanje

Trajanje: 36 Mjeseci

5.1.5. Vrijednost

Procijenjena vrijednost bez PDV-a: 30 000 000,00 NOK

5.1.6. Opće informacije

Rezervirano sudjelovanje:

Sudjelovanje nije rezervirano.

Projekt javne nabave ne financira se sredstvima EU-a

Javna nabava obuhvaćena je Sporazumom o javnoj nabavi (GPA): ne

5.1.9. Kriteriji za odabir

Izvori kriterija odabira: Europska jedinstvena dokumentacija o nabavi

5.1.10. Kriteriji za dodjelu

Kriterij:

Vrsta: Kvaliteta

Naziv: Quality - Solution proposal for KMS Tømmerli 30.0%

Opis: The Municipal Medisian Centre (KMS) Tømmerli is considered by the Contracting Authority to be the nursing home, where a new welfare technological system shall first be installed. The solution proposal for this nursing home is therefore included in the evaluation and the stated implementation plan under the quality criteria "Plan for establishment /implementation of the Agreement" will be binding for the tenderer. The tenderer will be completely responsible for planning, coordinating and implementing the delivery at KMS Tømmerli, including ICT installation, cabling and commissioning of welfare technological equipment and infrastructure. The delivery is entirely regulated by NS 8407 and the accompanying annexes. The tenderer is obliged to indemnify Ringsaker municipality for requirements from sub-suppliers, installers and third parties in connection with the execution of the delivery at KMS Tømmerli. The Customer will, under this criteria, judgementally assess the tenderer's solution proposal for KMS Tømmerli, against the needs description for the unit /property. The customer will, under the assessment, particularly emphasise how the offered system supports employee work flow and the patients' needs. The tenderer shall also present the offered system per team. The presentation shall be uploaded with the tender. The maximum presentation time is 60 minutes. The presentation will be taken up and transcribed by the Contracting Authority. If the tenderer in the presentation informs about information that has not been written in the tender, this information will not be emphasised when evaluating the tenders, as this will result in improvements to the already submitted tender. Documentation Solution proposal for KMS Tømmerli Presentation of the offered system that shall be used during the presentation meeting.

Kriterij:

Vrsta: Cijena

Naziv: Price

Opis: The tenderer's tender price, the total sum under the tab "Products", forms the basis for any price mark-up when the tenderer does not achieve the highest score on the quality criteria, cf. the Annex General regarding the procurement point 4.2 Evaluation Method. Documentation Tenderers shall upload in point 10.1 under the tab "Requirements": Completed price form Detailed price offers for the implementation plan Detailed price offer for the solution proposal at KMS Tømmerli, including an option for door control. Detailed price offer for an option on replacing safety technology at service recipients in private residences. Detailed price offer for an option on preparing safety foil for service recipients in private residences. Detailed price

offer for the offered platform system. Detailed price offers for SLA Detailed price offers for training The detailed tender must include all elements included in the offered system/price line in the annex Price Form Welfare Technology.

Kriterij:

Vrsta: Kvaliteta

Naziv: Quality - Plan for the establishment/implementation of the Agreement 20 %

Opis: Under this criteria, the tenderer's plan for the implementation will be judgementally assessed. The contracting authority considers that it is very important that the establishment /implementation of the Contract is carried out in a professional and structured manner with clear role distribution and good progress in an operation situation with continual service provision. The tenderer shall prepare a plan for the implementation of the Agreement, c.f. The contract's point 4.1. The plan shall as a minimum contain: Generic detailed progress plan for Implementation of a platform system Implementation of the response centre service. KMS Tømmerli Overview of key personnel, including roles, responsibilities and authority for the different progress plans. Information on any sub-suppliers/third-party suppliers, as well as an account of the role, responsibility and authority. The contracting authority's role and responsibility in the different progress plans. Five milestones that ensure that the Customer intends, cf. the tab "Requirement" point 1.1 - these milestones, day fines will be attached to Other elements that the tenderer believes are important in the implementation of the agreement Documentation The plan for the establishment/implementation with the accompanying annexes shall be uploaded under the tab 'Requirements' point 10.3

Kriterij:

Vrsta: Kvaliteta

Naziv: Quality - offered system 20 %

Opis: Under this criteria, the Customer will judge on the offered platform system's user friendliness and the offered products' possible additional fulfilment of minimum requirements (required functions and any other relevant functions beyond the minimum requirements). The tenderer's response to the Contracting Authority's needs/requirement specifications will form the basis for the evaluation. The contracting authority reserves the right to request a demo user for the offered platform system if needed. The demo user will, in such cases, only be used to check the service provider's provided information. The following robustness properties will be assessed separately during the evaluation of the products: Assortment breadth and depth Generally for all products Degree of water tightness of units exposed to humidity Battery capacity of the elements in the system (sensors, wireless switches etc.) Robustness against breakage Expected lifetime and operational reliability over time Documentation The tenderer's response under the tab "Requirements" will form the basis

Opis metode koja se primjenjuje ako se ponderiranje ne može izraziti na temelju kriterija: See below

5.1.11. Dokumentacija o nabavi

Jezici na kojima je dokumentacija o nabavi službeno dostupna: norveški

Rok za podnošenje zahtjeva za dodatne informacije: 27/05/2026 10:00:00 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Adresa dokumentacije o nabavi: <https://permalink.mercell.com/281349455.aspx>

5.1.12. Uvjeti nabave

Uvjeti podnošenja:

Elektroničko podnošenje: Obvezno

Adresa za podnošenje: <https://permalink.mercell.com/281349455.aspx>

Jezici na kojima se mogu podnijeti ponude ili zahtjevi za sudjelovanje: norveški

Elektronički katalog: Nije dopušteno

Potreban je napredan ili kvalificirani elektronički potpis ili pečat (kako je definirano u Uredbi (EU) br. 910/2014)

Varijante: Nije dopušteno

Rok za zaprimanje ponuda: 03/06/2026 10:00:00 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Razdoblje tijekom kojeg ponuda mora ostati valjana: 4 Mjeseci

Informacije o javnom otvaranju:

Datum otvaranja: 03/06/2026 10:00:00 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Uvjeti ugovora:

Ugovor se mora izvršiti u okviru programa zaštićenih radnih mjesta: Ne

Elektroničko izdavanje računa: Obvezno

Naručivanje će biti elektroničko: da

Plaćanje će biti elektroničko: da

5.1.15. Tehnike

Okvirni sporazum:

Nema okvirnog sporazuma

Informacije o dinamičkom sustavu nabave:

Nema dinamičkog sustava nabave

5.1.16. Dodatne informacije, posredovanje i pravna zaštita (preispitivanje)

Organizacija za preispitivanje (pravnu zaštitu): Hedmarken og Østerdal tingrett

Informacije o rokovima za preispitivanje: In the award letter

Organizacija koja pruža više informacija o postupcima preispitivanja (pravne zaštite): Hedmarken og Østerdal tingrett

8. Organizacije

8.1. ORG-0001

Službeno ime: Ringsaker kommune

Registracijski broj: 864950582

Poštanska adresa: Postboks 13

Grad: BRUMUNDDAL

Poštanski broj: 2381

Zemlja – podregija (NUTS): Innlandet (NO020)

Zemlja: Norveška

Kontaktna točka: Ann Marit Holumsnes

E-pošta: anho@ringsaker.kommune.no

Tel.: +47 62335000

Internet: <http://www.ringsaker.kommune.no>

Uloge ove organizacije:

Kupac

8.1. ORG-0002

Službeno ime: Hedmarken og Østerdal tingrett

Registracijski broj: 935364892

Grad: Hamar

Poštanski broj: 2326

Zemlja – podregija (NUTS): Innlandet (NO020)

Zemlja: Norveška

Uloge ove organizacije:

Organizacija za preispitivanje (pravnu zaštitu)

Organizacija koja pruža više informacija o postupcima preispitivanja (pravne zaštite)

Informacije o obavijesti

Identifikacijska oznaka / verzija obavijesti: 38de16de-db50-4807-bdc3-00306bf9c5e3 - 01

Vrsta obrasca: Nadmetanje

Vrsta obavijesti: Obavijest o nadmetanju ili koncesiji – standardni režim

Podvrsta obavijesti: 16

Datum slanja obavijesti: 30/04/2026 16:12:22 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Datum e-pošiljateljeva slanja obavijesti: 30/04/2026 16:24:13 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Jezici na kojima je ova obavijest službeno dostupna: engleski

Broj objave obavijesti: 304653-2026

Broj izdanja SL S-a: 86/2026

Datum objave: 05/05/2026