

450617-2026 - Nadmetanje

Norveška – Programski paketi i informacijski sustavi – OAS - Education administrative system
Lillehammer Øyer and Gausdal
OJ S 124/2026 01/07/2026
Obavijest o nadmetanju ili koncesiji – standardni režim
Roba

1. Kupac

1.1. Kupac

Službeno ime: IKOMM AS

E-pošta: post@ikomm.no

Pravni oblik kupca: Tijelo koje se uređuje javnim pravom, koje nadzire lokalno tijelo

Djelatnost javnog naručitelja: Opće javne usluge

2. Postupak

2.1. Postupak

Naslov: OAS - Education administrative system Lillehammer Øyer and Gausdal

Opis: Lillehammer, Øyer and Gausdal municipalities are carrying out a joint procurement of education administrative systems for the municipalities' services in nurseries, primary and lower secondary schools with before-and-after-school care, educational-psychological services (PPT) and adult education. The procurement will be carried out in cooperation with the municipalities' joint ICT supplier IKOMM AS, who can assist with mercantile execution and project management. The education area in the three municipalities combined constitutes a comprehensive and socially critical service area with considerable complexity and large requirements for efficient interaction, information security and long-term development of the systems. The municipalities have a total of approx. 41,000 inhabitants and an education area consisting of municipal and private nurseries, primary and secondary schools, before-and-after-school care, PPT services and adult education. The procurement will be carried out as a negotiated procedure in accordance with part III of the regulations (EEA notice) and based on SSA-L with the accompanying annexes. The municipalities have chosen a modular procurement strategy to facilitate the best possible combination of functionality, quality, user friendliness and further development within the different disciplines. The procurement is therefore divided into the following sub-contracts: * Sub-contract 1 - Nursery administration * Sub-contract 2 - Primary and secondary schools and before-and-after-school care * Sub-contract 3 – PPT * Sub-contract 4 - Adult education Tenderers can submit tenders for one, several or all sub-contracts. Each sub-contract will be evaluated, assessed and awarded individually. The contracting authority reserves the right to enter into a contract with one or several tenderers. At the same time, the municipalities would like to ensure uniform and future orientated system architecture across the sub-contracts. Integrations, interface and interaction between the systems will therefore be a central theme in the competition. Tenderers shall describe how the systems support interaction between the sub-contracts, as well as integration with other municipal system portfolios and relevant national joint components. Separate requirement documents (Annex 1) have been prepared for each of the 4 sub-contracts in addition to the common requirement areas. The requirements will describe the functional, technical and integration needs within each discipline. The municipalities attach great importance to information security, privacy and the suppliers' ability to long-term further

development of the systems. The systems shall support the processing of sensitive personal data for children, pupils and users of the services, and at the same time facilitate efficient and user friendly work processes for employees, guardians and administration. The procurement shall contribute to modernising and further development of the municipalities' digital education services, with the aim of increasing quality, better interaction and more efficient administrative processes over time.

Identifikacijska oznaka postupka: 9bb92f12-89a8-4c99-8c44-a54a0b0a26a5

Interna identifikacijska oznaka: 5030

Vrsta postupka: Pregovarački s prethodnom objavom poziva na nadmetanje / natjecateljski uz pregovore

Postupak je ubrzan: ne

2.1.1. Svrha

Priroda ugovora: Roba

Glavna klasifikacija (cpv): 48000000 Programski paketi i informacijski sustavi

Dodatna klasifikacija (cpv): 75100000 Usluge javne uprave, 72222000 Usluge strateške revizije i planiranja na području informacijskih sustava ili tehnologije, 72000000 Usluge informacijske tehnologije: savjetovanje, razvoj programske podrške, internet i podrška

2.1.2. Mjesto izvršenja

Zemlja – podregija (NUTS): Innlandet (NO020)

Zemlja: Norveška

2.1.4. Opće informacije

Pravna osnova:

Direktiva 2014/24/EU

2.1.5. Uvjeti nabave

Uvjeti podnošenja:

Maksimalan broj grupa za koje jedan ponuditelj može dostaviti ponude: 4

Uvjeti ugovora:

Maksimalan broj grupa za koje se ugovori mogu dodijeliti jednom ponuditelju: 4

2.1.6. Razlozi za isključenje

Izvori razloga za isključenje: Obavijest

Situacije istovrsne stečaju prema nacionalnim zakonima: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Stečaj: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Korupcija: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union

member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Nagodba s vjerovnicima: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Sudjelovanje u zločinačkoj organizaciji: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42).

Sporazumi s drugim gospodarskim subjektima u cilju narušavanja tržišnog natjecanja: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Kršenje obveza u području prava o okolišu: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Pranje novca ili financiranje terorizma: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Prijevara: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Dječji rad i drugi oblici trgovanja ljudima: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Nesolventnost: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions

and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract. Kršenje obveza u području radnog prava: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Imovinom subjekta upravlja stečajni upravitelj: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract. Lažno prikazivanje, prikrivanje informacija, nemogućnost podnošenja traženih dokumenata ili prikupljanje povjerljivih informacija o ovom postupku: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Sukob interesa koji proizlazi iz sudjelovanja u postupku javne nabave: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Izravno ili neizravno sudjelovanje u pripremi ovog postupka javne nabave: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Teški poslovni prekršaj: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Prijevreteni raskid, naknada štete ili druge usporedive sankcije: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Kršenje obveza u području socijalnog prava: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Kršenje obveze plaćanja doprinosa za socijalno osiguranje: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Suspendirane poslovne aktivnosti: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Kršenje obveze plaćanja poreza: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Kaznena djela terorizma ili kaznena djela povezana s terorističkim aktivnostima: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a

rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Kazneno djelo povezano s poslovnim prekršajem u području nabave za potrebe obrane: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Nedovoljna pouzdanost pri isključivanju opasnosti za sigurnost države: Is the tenderer assessed to lack the reliability necessary to exclude the risk of national security?

Kršenje obveza utvrđenih na temelju isključivo nacionalnih osnova za isključenje: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Grupa

5.1. Grupa: LOT-0001

Naslov: Nursery school system

Opis: Lillehammer, Øyer and Gausdal municipalities are carrying out a joint procurement of education administrative systems for the municipalities' services in nurseries, primary and lower secondary schools with before-and-after-school care, educational-psychological services (PPT) and adult education. The procurement will be carried out in cooperation with the municipalities' joint ICT supplier IKOMM AS, who can assist with mercantile execution and project management. The education area in the three municipalities combined constitutes a comprehensive and socially critical service area with considerable complexity and large requirements for efficient interaction, information security and long-term development of the systems. The municipalities have a total of approx. 41,000 inhabitants and an education area consisting of municipal and private nurseries, primary and secondary schools, before-and-after-school care, PPT services and adult education. The procurement will be carried out as a negotiated procedure in accordance with part III of the regulations (EEA notice) and based on SSA-L with the accompanying annexes. The municipalities have chosen a modular procurement strategy to facilitate the best possible combination of functionality, quality, user friendliness and further development within the different disciplines. The procurement is therefore divided into the following sub-contracts: * Sub-contract 1 - Nursery administration * Sub-contract 2 - Primary and secondary schools and before-and-after-school care * Sub-contract 3 – PPT * Sub-contract 4 - Adult education Tenderers can submit tenders for one, several or all sub-contracts. Each sub-contract will be evaluated, assessed and awarded individually. The contracting authority reserves the right to enter into a contract with one or several tenderers. At the same time, the municipalities would like to ensure uniform and future orientated system architecture across the sub-contracts. Integrations, interface and interaction between the systems will therefore be a central theme in the competition. Tenderers shall describe how the systems support interaction between the sub-contracts, as well as integration with other municipal system portfolios and relevant national joint components. Separate requirement documents (Annex 1) have been prepared for each of the 4 sub-contracts in addition to the common requirement areas. The requirements will describe the functional, technical and integration needs within each discipline. The municipalities attach great importance to information security, privacy and the suppliers' ability to long-term further

development of the systems. The systems shall support the processing of sensitive personal data for children, pupils and users of the services, and at the same time facilitate efficient and user friendly work processes for employees, guardians and administration. The procurement shall contribute to modernising and further development of the municipalities' digital education services, with the aim of increasing quality, better interaction and more efficient administrative processes over time.

Interna identifikacijska oznaka: 6562

5.1.1. Svrha

Priroda ugovora: Roba

Glavna klasifikacija (cpv): 48000000 Programski paketi i informacijski sustavi

Dodatna klasifikacija (cpv): 75100000 Usluge javne uprave, 72222000 Usluge strateške revizije i planiranja na području informacijskih sustava ili tehnologije, 72000000 Usluge informacijske tehnologije: savjetovanje, razvoj programske podrške, internet i podrška

5.1.2. Mjesto izvršenja

Zemlja – podregija (NUTS): Innlandet (NO020)

Zemlja: Norveška

5.1.3. Očekivano trajanje

Datum početka: 01/01/2027

Trajanje – ostalo: Neograničen

5.1.6. Opće informacije

Rezervirano sudjelovanje:

Sudjelovanje nije rezervirano.

Projekt javne nabave ne financira se sredstvima EU-a

Javna nabava obuhvaćena je Sporazumom o javnoj nabavi (GPA): ne

5.1.7. Strateška nabava

Cilj strateške nabave: Smanjenje utjecaja na okoliš

Opis: Reduction of environmental impact

5.1.9. Kriteriji za odabir

Izvori kriterija odabira: Obavijest

Kriterij: Upis u relevantni profesionalni registar

Opis kriterija odabira: Tenderers shall be a legally established company and registered in a company register, professional register or trade register in the country where the tenderer is established. Documentation requirements: Norwegian tenderers shall enclose a company registration certificate from the Brønnøysund Register Centre. Foreign tenderers shall submit equivalent documentation from the public company register in the country where the business is established.

Kriterij: Ostali ekonomski ili finansijski zahtjevi

Opis kriterija odabira: Tenderers must have sufficient economic and financial capacity to fulfil the contract for the sub-contracts that the tenderer is seeking qualification for. Tenderers shall be credit worthy without a requirement for provision of security. Documentation requirements: Tenderers shall provide a credit rating or credit rating from an approved credit information company based on the last available accounting figures. The Contracting Authority can, in addition, obtain or request Annual Financial Statements, notes, the auditor's report and other relevant financial documentation. For recently established companies or suppliers where a credit rating does not provide sufficient basis, the tenderer can document financial capacity in

another suitable manner, for example, by a parent company guarantee, bank guarantee or other binding documentation. The company that the tenderer will use must document that it meets the requirement.

Kriterij: Reference na određene usluge

Opis kriterija odabira: Tenderers shall have relevant experience from deliveries of education administrative systems or equivalent trade systems of comparable complexity. Experience from Norwegian municipalities or other public sector will be emphasised. Documentation requirements: Tenderers shall state a minimum of three and a maximum of five relevant reference projects from the last five years. The references shall, as a minimum, state: * customer/contracting authority * gender neutral preferred at the reference customer * contract period * scope and value, if stated * which sub-areas/modules were delivered. * number of users/municipalities or equivalent extent. * the tenderer's role in the delivery * establishment /migration * integrations * operation, support and further development The contracting authority reserves the right to contact the references and to obtain their own experience from relevant deliveries.

Kriterij: Tehničari ili tehnička tijela za obavljanje posla

Opis kriterija odabira: Tenderers shall have sufficient technical and professional capacity to establish, operate, support, maintain and further develop the systems throughout the contract period. Documentation requirements: Tenderers shall describe: * Organisation and Manpower * relevant professional environments * Implementation Team * support and management organisation * development environment/product team * key competence * Capacity for the sub-contracts that the tenderer is applying for qualification for

Kriterij: Tehničari ili tehnička tijela za obavljanje posla

Opis kriterija odabira: Tenderers shall document active and systematic further development of the systems, as well as the capacity for long-term product development in the contract period. Documentation requirements: Tenderers shall describe: * overall product strategy * roadmap for the next 3-5 years * development methodology * release model * how legislative and regulatory changes are handled * how customers are involved in prioritising further development * development capacity and organisation of product development

Kriterij: Sigurnost informacija

Opis kriterija odabira: Tenderers shall have an established management system, routines and technical/organisational measures for information security that is suitable for the processing of sensitive personal information in the municipal education sector. Documentation requirements: Tenderers shall present a valid ISO/IEC 27001 certificate or equivalent documentation. If there is no certification, the tenderer shall document their management system and routines for information security, including: * risk management * Access management * logging * Event Handler * handling vulnerability * Secure Development * stand-by and continuity

Kriterij: Sigurnost informacija

Opis kriterija odabira: Tenderers shall have routines and documented maturity for compliance with the data protection regulations, including handling data processing responsibility, built-in privacy and the processing of information about children and pupils. Documentation requirements: Tenderers shall describe: * Privacy Management * data processing role * routines for processing protocols * assistance with DPIA/data protection consequences

assessment. * handling deviations * deletion and access * logging * use of sub-suppliers * transfer of personal data, including any processing outside the Norway/EEA ISO/IEC 27701 or equivalent documentation can be enclosed if the tenderer has this.

Kriterij: Mjere za osiguranje kvalitete

Opis kriterija odabira: Tenderers shall have an established quality system that ensures systematic work with delivery quality, deviations, change management, customer satisfaction and continual improvement. Documentation requirements: The tenderer shall present an ISO 9001 certificate or equivalent documentation. If there is no certification, the tenderer can document a quality system through a quality hand book, process descriptions, deviation routines, change routines or other relevant documentation.

Kriterij: Mjere upravljanja okolišem

Opis kriterija odabira: Tenderers shall have routines or a system for environmental management that is relevant for the delivery. Documentation requirements: Tenderers shall present ISO 14001, Miljøfyrtårn, EMAS or equivalent documentation. If there is no certification, the tenderer can document internal environmental goals, routines and measures.

Kriterij: Relevantne obrazovne i profesionalne kvalifikacije

Opis kriterija odabira: Tenderers shall be able to deliver project implementation, support, training, customer dialogue and contract follow-up in Norwegian. Tenderers shall have established capacity in Norway or be able to document equivalent binding delivery apparatus for Norwegian customer dialogue and support. Documentation requirements: Tenderers shall describe: * Norwegian customer team * support function * learning resources * language competence * availability for project implementation and customer meetings * any use of a Norwegian partner or sub-supplier If the tenderer relies on other companies to fulfil the requirement, this shall be documented by a commitment statement.

Kriterij: Tehničari ili tehnička tijela za obavljanje posla

Opis kriterija odabira: Tenderers shall have the capacity and methodology to implement the establishment, migration, training and transition to operation in a municipal context.

Documentation requirements: Tenderers shall describe: * Implementation Methodology * typical project organisation * key roles * capacity in the establishment phase * experience with migration from existing systems * training system * transition to operation and management

5.1.10. Kriteriji za dodjelu

Kriterij:

Vrsta: Kvaliteta

Opis: Fulfilment of functional and technical requirements.

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 40

Kriterij:

Vrsta: Kvaliteta

Opis: The system's suitability for user and process

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 25

Kriterij:

Vrsta: Kvaliteta

Opis: Services for establishment, operation and maintenance.

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 15

Kriterij:

Vrsta: Cijena

Opis: Price

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 20

Kriterij:

Vrsta: Kvaliteta

Opis: An assessment has been made of environmental requirements and environmental weighting in the procurement in accordance with the procurement regulations and the Public Procurement Regulations § 5. The procurement concerns a standardised software service /SaaS system where the environmental impact is mainly indirectly and to a limited degree affected by the actual competition or the evaluation of the tenders. Environmental requirements in this procurement are considered not to have sufficient real management effect or be suitable for separating the tenders in an objective and competitive relevant manner. The procurement is, therefore, instead aimed at conditions that are considered to be of greatest importance for goal achievement and social benefit, including functionality, security, integrations, service quality, lifecycle costs and sustainable operation through cloud based standard systems. Based on this, it is assessed as proportional and professionally justified not to use the environment as a separate award criteria in this competition.

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 0

5.1.11. Dokumentacija o nabavi

Pristup nekim dokumentima javne nabave je ograničen

Informacije o dokumentima s ograničenim pristupom dostupne su ovdje: <https://app.artifik.no/procurements/5030>

Ad hoc komunikacijski kanal:

Naziv: e-Tendering

5.1.12. Uvjeti nabave

Uvjeti podnošenja:

Elektroničko podnošenje: Obvezno

Adresa za podnošenje: <https://app.artifik.no/procurements/5030>

Jezici na kojima se mogu podnijeti ponude ili zahtjevi za sudjelovanje: knjižni norveški

Elektronički katalog: Nije dopušteno

Rok za primitak zahtjeva za sudjelovanje: 10/08/2026 07:00:00 (UTC+00:00)

zapadnoeuropsko vrijeme, GMT

Uvjeti ugovora:

Ugovor se mora izvršiti u okviru programa zaštićenih radnih mjesta: Ne

Uvjeti koji se odnose na izvršenje ugovora: N/A

Elektroničko izdavanje računa: Obvezno

Naručivanje će biti elektroničko: da

Plaćanje će biti elektroničko: da

Financijski aspekti: N/A

5.1.15. Tehnike

Okvirni sporazum:

Nema okvirnog sporazuma

Informacije o dinamičkom sustavu nabave:

Nema dinamičkog sustava nabave

5.1.16. Dodatne informacije, posredovanje i pravna zaštita (preispitivanje)

Organizacija za preispitivanje (pravnu zaštitu): Gudbrandsdal tingrett

Organizacija koja pruža dodatne informacije o postupku javne nabave: IKOMM AS

Organizacija koja pruža više informacija o postupcima preispitivanja (pravne zaštite): IKOMM AS

Organizacija koja prima zahtjeve za sudjelovanje: Artifikk AS

5.1. Grupa: LOT-0002

Naslov: Primary and secondary school system

Opis: The sub-agreement includes systems for student administration and school administrative processes within primary and secondary schools and before-and-after-school care services (SFO). The system shall support central work processes connected to student management, school administration, absence, communication, school-home collaboration, reporting and administration of before-and-after-school care. The municipalities would like systems that support uniform and user friendly work processes for administration, school management, employees, pupils and guardians. Emphasis will be put on flexibility, integration ability and support for further digitalisation of the education area.

Interna identifikacijska oznaka: 6563

5.1.1. Svrha

Priroda ugovora: Roba

Glavna klasifikacija (cpv): 48000000 Programski paketi i informacijski sustavi

Dodatna klasifikacija (cpv): 75100000 Usluge javne uprave, 72222000 Usluge strateške revizije i planiranja na području informacijskih sustava ili tehnologije, 72000000 Usluge informacijske tehnologije: savjetovanje, razvoj programske podrške, internet i podrška

5.1.2. Mjesto izvršenja

Zemlja – podregija (NUTS): Innlandet (NO020)

Zemlja: Norveška

5.1.3. Očekivano trajanje

Datum početka: 01/01/2027

Trajanje – ostalo: Neograničen

5.1.6. Opće informacije

Rezervirano sudjelovanje:

Sudjelovanje nije rezervirano.

Projekt javne nabave ne financira se sredstvima EU-a

Javna nabava obuhvaćena je Sporazumom o javnoj nabavi (GPA): ne

5.1.7. Strateška nabava

Cilj strateške nabave: Smanjenje utjecaja na okoliš

Opis: Reduction of environmental impact

5.1.9. Kriteriji za odabir

Izvori kriterija odabira: Obavijest

Kriterij: Upis u relevantni profesionalni registar

Opis kriterija odabira: Tenderers shall be a legally established company and registered in a company register, professional register or trade register in the country where the tenderer is established. Documentation requirements: Norwegian tenderers shall enclose a company

registration certificate from the Brønnøysund Register Centre. Foreign tenderers shall submit equivalent documentation from the public company register in the country where the business is established.

Kriterij: Ostali ekonomski ili finansijski zahtjevi

Opis kriterija odabira: Tenderers must have sufficient economic and financial capacity to fulfil the contract for the sub-contracts that the tenderer is seeking qualification for. Tenderers shall be credit worthy without a requirement for provision of security. Documentation requirements: Tenderers shall provide a credit rating or credit rating from an approved credit information company based on the last available accounting figures. The Contracting Authority can, in addition, obtain or request Annual Financial Statements, notes, the auditor's report and other relevant financial documentation. For recently established companies or suppliers where a credit rating does not provide sufficient basis, the tenderer can document financial capacity in another suitable manner, for example, by a parent company guarantee, bank guarantee or other binding documentation. The company that the tenderer will use must document that it meets the requirement.

Kriterij: Reference na određene usluge

Opis kriterija odabira: Tenderers shall have relevant experience from deliveries of education administrative systems or equivalent trade systems of comparable complexity. Experience from Norwegian municipalities or other public sector will be emphasised. Documentation requirements: Tenderers shall state a minimum of three and a maximum of five relevant reference projects from the last five years. The references shall, as a minimum, state: * customer/contracting authority * gender neutral preferred at the reference customer * contract period * scope and value, if stated * which sub-areas/modules were delivered. * number of users/municipalities or equivalent extent. * the tenderer's role in the delivery * establishment /migration * integrations * operation, support and further development The contracting authority reserves the right to contact the references and to obtain their own experience from relevant deliveries.

Kriterij: Tehničari ili tehnička tijela za obavljanje posla

Opis kriterija odabira: Tenderers shall have sufficient technical and professional capacity to establish, operate, support, maintain and further develop the systems throughout the contract period. Documentation requirements: Tenderers shall describe: * Organisation and Manpower * relevant professional environments * Implementation Team * support and management organisation * development environment/product team * key competence * Capacity for the sub-contracts that the tenderer is applying for qualification for

Kriterij: Tehničari ili tehnička tijela za obavljanje posla

Opis kriterija odabira: Tenderers shall document active and systematic further development of the systems, as well as the capacity for long-term product development in the contract period. Documentation requirements: Tenderers shall describe: * overall product strategy * roadmap for the next 3-5 years * development methodology * release model * how legislative and regulatory changes are handled * how customers are involved in prioritising further development * development capacity and organisation of product development

Kriterij: Sigurnost informacija

Opis kriterija odabira: Tenderers shall have an established management system, routines and technical/organisational measures for information security that is suitable for the processing of sensitive personal information in the municipal education sector. Documentation requirements:

Tenderers shall present a valid ISO/IEC 27001 certificate or equivalent documentation. If there is no certification, the tenderer shall document their management system and routines for information security, including: * risk management * Access management * logging * Event Handler * handling vulnerability * Secure Development * stand-by and continuity

Kriterij: Sigurnost informacija

Opis kriterija odabira: Tenderers shall have routines and documented maturity for compliance with the data protection regulations, including handling data processing responsibility, built-in privacy and the processing of information about children and pupils. Documentation requirements: Tenderers shall describe: * Privacy Management * data processing role * routines for processing protocols * assistance with DPIA/data protection consequences assessment. * handling deviations * deletion and access * logging * use of sub-suppliers * transfer of personal data, including any processing outside the Norway/EEA ISO/IEC 27701 or equivalent documentation can be enclosed if the tenderer has this.

Kriterij: Mjere za osiguranje kvalitete

Opis kriterija odabira: Tenderers shall have an established quality system that ensures systematic work with delivery quality, deviations, change management, customer satisfaction and continual improvement. Documentation requirements: The tenderer shall present an ISO 9001 certificate or equivalent documentation. If there is no certification, the tenderer can document a quality system through a quality hand book, process descriptions, deviation routines, change routines or other relevant documentation.

Kriterij: Mjere upravljanja okolišem

Opis kriterija odabira: Tenderers shall have routines or a system for environmental management that is relevant for the delivery. Documentation requirements: Tenderers shall present ISO 14001, Miljøfyrtårn, EMAS or equivalent documentation. If there is no certification, the tenderer can document internal environmental goals, routines and measures.

Kriterij: Relevantne obrazovne i profesionalne kvalifikacije

Opis kriterija odabira: Tenderers shall be able to deliver project implementation, support, training, customer dialogue and contract follow-up in Norwegian. Tenderers shall have established capacity in Norway or be able to document equivalent binding delivery apparatus for Norwegian customer dialogue and support. Documentation requirements: Tenderers shall describe: * Norwegian customer team * support function * learning resources * language competence * availability for project implementation and customer meetings * any use of a Norwegian partner or sub-supplier If the tenderer relies on other companies to fulfil the requirement, this shall be documented by a commitment statement.

Kriterij: Tehničari ili tehnička tijela za obavljanje posla

Opis kriterija odabira: Tenderers shall have the capacity and methodology to implement the establishment, migration, training and transition to operation in a municipal context.

Documentation requirements: Tenderers shall describe: * Implementation Methodology * typical project organisation * key roles * capacity in the establishment phase * experience with migration from existing systems * training system * transition to operation and management

5.1.10. Kriteriji za dodjelu

Kriterij:

Vrsta: Kvaliteta

Opis: Fulfilment of functional and technical requirements.

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 40

Kriterij:

Vrsta: Kvaliteta

Opis: The system's suitability for user and process

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 25

Kriterij:

Vrsta: Kvaliteta

Opis: Services for establishment, operation and maintenance.

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 15

Kriterij:

Vrsta: Cijena

Opis: Price

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 20

Kriterij:

Vrsta: Kvaliteta

Opis: An assessment has been made of environmental requirements and environmental weighting in the procurement in accordance with the procurement regulations and the Public Procurement Regulations § 5. The procurement concerns a standardised software service /SaaS system where the environmental impact is mainly indirectly and to a limited degree affected by the actual competition or the evaluation of the tenders. Environmental requirements in this procurement are considered not to have sufficient real management effect or be suitable for separating the tenders in an objective and competitive relevant manner. The procurement is, therefore, instead aimed at conditions that are considered to be of greatest importance for goal achievement and social benefit, including functionality, security, integrations, service quality, lifecycle costs and sustainable operation through cloud based standard systems. Based on this, it is assessed as proportional and professionally justified not to use the environment as a separate award criteria in this competition.

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 0

5.1.11. Dokumentacija o nabavi

Pristup nekim dokumentima javne nabave je ograničen

Informacije o dokumentima s ograničenim pristupom dostupne su ovdje: <https://app.artifik.no/procurements/5030>

Ad hoc komunikacijski kanal:

Naziv: e-Tendering

5.1.12. Uvjeti nabave

Uvjeti podnošenja:

Elektroničko podnošenje: Obvezno

Adresa za podnošenje: <https://app.artifik.no/procurements/5030>

Jezici na kojima se mogu podnijeti ponude ili zahtjevi za sudjelovanje: knjižni norveški

Elektronički katalog: Nije dopušteno

Rok za primitak zahtjeva za sudjelovanje: 10/08/2026 07:00:00 (UTC+00:00)

zapadnoeuropsko vrijeme, GMT

Uvjeti ugovora:

Ugovor se mora izvršiti u okviru programa zaštićenih radnih mjesta: Ne
Uvjeti koji se odnose na izvršenje ugovora: N/A
Elektroničko izdavanje računa: Obvezno
Naručivanje će biti elektroničko: da
Plaćanje će biti elektroničko: da
Financijski aspekti: N/A

5.1.15. Tehnike

Okvirni sporazum:

Nema okvirnog sporazuma

Informacije o dinamičkom sustavu nabave:

Nema dinamičkog sustava nabave

5.1.16. Dodatne informacije, posredovanje i pravna zaštita (preispitivanje)

Organizacija za preispitivanje (pravnu zaštitu): Gudbrandsdal tingrett

Organizacija koja pruža dodatne informacije o postupku javne nabave: IKOMM AS

Organizacija koja pruža više informacija o postupcima preispitivanja (pravne zaštite): IKOMM AS

Organizacija koja prima zahtjeve za sudjelovanje: Artifak AS

5.1. Grupa: LOT-0003

Naslov: PPT solution

Opis: The sub-agreement includes systems for educational-psychological services (PPT) for Lillehammer, Øyer and Gausdal municipalities. The PPT services handle a broad spectrum of work processes and types of cases connected to follow-up, assessment and documentation for children and youths. The system shall support case handling, documentation, follow-up, interaction and reporting within the service area. The municipalities particularly focus on information security, privacy and support for efficient and flexible work processes. The system shall be able to interact with other education administrative systems and relevant municipal trade systems.

Interna identifikacijska oznaka: 6564

5.1.1. Svrha

Priroda ugovora: Roba

Glavna klasifikacija (cpv): 48000000 Programski paketi i informacijski sustavi

Dodatna klasifikacija (cpv): 75100000 Usluge javne uprave, 72222000 Usluge strateške revizije i planiranja na području informacijskih sustava ili tehnologije, 72000000 Usluge informacijske tehnologije: savjetovanje, razvoj programske podrške, internet i podrška

5.1.2. Mjesto izvršenja

Zemlja – podregija (NUTS): Innlandet (NO020)

Zemlja: Norveška

5.1.3. Očekivano trajanje

Datum početka: 01/01/2027

Trajanje – ostalo: Neograničen

5.1.6. Opće informacije

Rezervirano sudjelovanje:

Sudjelovanje nije rezervirano.

Projekt javne nabave ne financira se sredstvima EU-a

Javna nabava obuhvaćena je Sporazumom o javnoj nabavi (GPA): ne

5.1.7. Strateška nabava

Cilj strateške nabave: Smanjenje utjecaja na okoliš

Opis: Reduction of environmental impact

5.1.9. Kriteriji za odabir

Izvori kriterija odabira: Obavijest

Kriterij: Upis u relevantni profesionalni registar

Opis kriterija odabira: Tenderers shall be a legally established company and registered in a company register, professional register or trade register in the country where the tenderer is established. Documentation requirements: Norwegian tenderers shall enclose a company registration certificate from the Brønnøysund Register Centre. Foreign tenderers shall submit equivalent documentation from the public company register in the country where the business is established.

Kriterij: Ostali ekonomski ili financijski zahtjevi

Opis kriterija odabira: Tenderers must have sufficient economic and financial capacity to fulfil the contract for the sub-contracts that the tenderer is seeking qualification for. Tenderers shall be credit worthy without a requirement for provision of security. Documentation requirements: Tenderers shall provide a credit rating or credit rating from an approved credit information company based on the last available accounting figures. The Contracting Authority can, in addition, obtain or request Annual Financial Statements, notes, the auditor's report and other relevant financial documentation. For recently established companies or suppliers where a credit rating does not provide sufficient basis, the tenderer can document financial capacity in another suitable manner, for example, by a parent company guarantee, bank guarantee or other binding documentation. The company that the tenderer will use must document that it meets the requirement.

Kriterij: Reference na određene usluge

Opis kriterija odabira: Tenderers shall have relevant experience from deliveries of education administrative systems or equivalent trade systems of comparable complexity. Experience from Norwegian municipalities or other public sector will be emphasised. Documentation requirements: Tenderers shall state a minimum of three and a maximum of five relevant reference projects from the last five years. The references shall, as a minimum, state: * customer/contracting authority * gender neutral preferred at the reference customer * contract period * scope and value, if stated * which sub-areas/modules were delivered. * number of users/municipalities or equivalent extent. * the tenderer's role in the delivery * establishment /migration * integrations * operation, support and further development The contracting authority reserves the right to contact the references and to obtain their own experience from relevant deliveries.

Kriterij: Tehničari ili tehnička tijela za obavljanje posla

Opis kriterija odabira: Tenderers shall have sufficient technical and professional capacity to establish, operate, support, maintain and further develop the systems throughout the contract period. Documentation requirements: Tenderers shall describe: * Organisation and Manpower * relevant professional environments * Implementation Team * support and management organisation * development environment/product team * key competence * Capacity for the sub-contracts that the tenderer is applying for qualification for

Kriterij: Tehničari ili tehnička tijela za obavljanje posla

Opis kriterija odabira: Tenderers shall document active and systematic further development of the systems, as well as the capacity for long-term product development in the contract period. Documentation requirements: Tenderers shall describe: * overall product strategy * roadmap for the next 3-5 years * development methodology * release model * how legislative and regulatory changes are handled * how customers are involved in prioritising further development * development capacity and organisation of product development

Kriterij: Sigurnost informacija

Opis kriterija odabira: Tenderers shall have an established management system, routines and technical/organisational measures for information security that is suitable for the processing of sensitive personal information in the municipal education sector. Documentation requirements: Tenderers shall present a valid ISO/IEC 27001 certificate or equivalent documentation. If there is no certification, the tenderer shall document their management system and routines for information security, including: * risk management * Access management * logging * Event Handler * handling vulnerability * Secure Development * stand-by and continuity

Kriterij: Sigurnost informacija

Opis kriterija odabira: Tenderers shall have routines and documented maturity for compliance with the data protection regulations, including handling data processing responsibility, built-in privacy and the processing of information about children and pupils. Documentation requirements: Tenderers shall describe: * Privacy Management * data processing role * routines for processing protocols * assistance with DPIA/data protection consequences assessment. * handling deviations * deletion and access * logging * use of sub-suppliers * transfer of personal data, including any processing outside the Norway/EEA ISO/IEC 27701 or equivalent documentation can be enclosed if the tenderer has this.

Kriterij: Mjere za osiguranje kvalitete

Opis kriterija odabira: Tenderers shall have an established quality system that ensures systematic work with delivery quality, deviations, change management, customer satisfaction and continual improvement. Documentation requirements: The tenderer shall present an ISO 9001 certificate or equivalent documentation. If there is no certification, the tenderer can document a quality system through a quality hand book, process descriptions, deviation routines, change routines or other relevant documentation.

Kriterij: Mjere upravljanja okolišem

Opis kriterija odabira: Tenderers shall have routines or a system for environmental management that is relevant for the delivery. Documentation requirements: Tenderers shall present ISO 14001, Miljøfyrtårn, EMAS or equivalent documentation. If there is no certification, the tenderer can document internal environmental goals, routines and measures.

Kriterij: Relevantne obrazovne i profesionalne kvalifikacije

Opis kriterija odabira: Tenderers shall be able to deliver project implementation, support, training, customer dialogue and contract follow-up in Norwegian. Tenderers shall have established capacity in Norway or be able to document equivalent binding delivery apparatus for Norwegian customer dialogue and support. Documentation requirements: Tenderers shall describe: * Norwegian customer team * support function * learning resources * language competence * availability for project implementation and customer meetings * any use of a Norwegian partner or sub-supplier If the tenderer relies on other companies to fulfil the requirement, this shall be documented by a commitment statement.

Kriterij: Tehničari ili tehnička tijela za obavljanje posla

Opis kriterija odabira: Tenderers shall have the capacity and methodology to implement the establishment, migration, training and transition to operation in a municipal context.

Documentation requirements: Tenderers shall describe: * Implementation Methodology * typical project organisation * key roles * capacity in the establishment phase * experience with migration from existing systems * training system * transition to operation and management

5.1.10. Kriteriji za dodjelu

Kriterij:

Vrsta: Kvaliteta

Opis: Fulfilment of functional and technical requirements.

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 40

Kriterij:

Vrsta: Kvaliteta

Opis: The system's suitability for user and process

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 25

Kriterij:

Vrsta: Kvaliteta

Opis: Services for establishment, operation and maintenance.

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 15

Kriterij:

Vrsta: Cijena

Opis: Price

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 20

Kriterij:

Vrsta: Kvaliteta

Opis: An assessment has been made of environmental requirements and environmental weighting in the procurement in accordance with the procurement regulations and the Public Procurement Regulations § 5. The procurement concerns a standardised software service /SaaS system where the environmental impact is mainly indirectly and to a limited degree affected by the actual competition or the evaluation of the tenders. Environmental requirements in this procurement are considered not to have sufficient real management effect or be suitable for separating the tenders in an objective and competitive relevant manner. The procurement is, therefore, instead aimed at conditions that are considered to be of greatest importance for goal achievement and social benefit, including functionality, security, integrations, service quality, lifecycle costs and sustainable operation through cloud based standard systems. Based on this, it is assessed as proportional and professionally justified not to use the environment as a separate award criteria in this competition.

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 0

5.1.11. Dokumentacija o nabavi

Pristup nekim dokumentima javne nabave je ograničen

Informacije o dokumentima s ograničenim pristupom dostupne su ovdje: <https://app.artifik.no/procurements/5030>

Ad hoc komunikacijski kanal:

5.1.12. Uvjeti nabave

Uvjeti podnošenja:

Elektroničko podnošenje: Obvezno

Adresa za podnošenje: <https://app.artifik.no/procurements/5030>

Jezici na kojima se mogu podnijeti ponude ili zahtjevi za sudjelovanje: knjižni norveški

Elektronički katalog: Nije dopušteno

Rok za primitak zahtjeva za sudjelovanje: 10/08/2026 07:00:00 (UTC+00:00)

zapadnoeuropsko vrijeme, GMT

Uvjeti ugovora:

Ugovor se mora izvršiti u okviru programa zaštićenih radnih mjesta: Ne

Uvjeti koji se odnose na izvršenje ugovora: N/A

Elektroničko izdavanje računa: Obvezno

Naručivanje će biti elektroničko: da

Plaćanje će biti elektroničko: da

Financijski aspekti: N/A

5.1.15. Tehnike

Okvirni sporazum:

Nema okvirnog sporazuma

Informacije o dinamičkom sustavu nabave:

Nema dinamičkog sustava nabave

5.1.16. Dodatne informacije, posredovanje i pravna zaštita (preispitivanje)

Organizacija za preispitivanje (pravnu zaštitu): Gudbrandsdal tingrett

Organizacija koja pruža dodatne informacije o postupku javne nabave: IKOMM AS

Organizacija koja pruža više informacija o postupcima preispitivanja (pravne zaštite): IKOMM AS

Organizacija koja prima zahtjeve za sudjelovanje: Artifik AS

5.1. Grupa: LOT-0004

Naslov: Adult Education System

Opis: The sub-agreement comprises systems for administration and follow-up within adult education and will be carried out as an option. The system shall support central administrative processes connected to pupil administration, course and teaching follow-up, reporting and communication. The municipalities want flexible systems that can be adapted to changes in organisation, rules and service needs over time. Interaction with other education administrative systems and integration with municipal support systems will be important.

Interna identifikacijska oznaka: 6565

5.1.1. Svrha

Priroda ugovora: Roba

Glavna klasifikacija (cpv): 48000000 Programski paketi i informacijski sustavi

Dodatna klasifikacija (cpv): 75100000 Usluge javne uprave, 72222000 Usluge strateške revizije i planiranja na području informacijskih sustava ili tehnologije, 72000000 Usluge informacijske tehnologije: savjetovanje, razvoj programske podrške, internet i podrška

5.1.2. Mjesto izvršenja

Zemlja – podregija (NUTS): Innlandet (NO020)

Zemlja: Norveška

5.1.3. Očekivano trajanje

Datum početka: 01/01/2027

Trajanje – ostalo: Neograničen

5.1.6. Opće informacije

Rezervirano sudjelovanje:

Sudjelovanje nije rezervirano.

Projekt javne nabave ne financira se sredstvima EU-a

Javna nabava obuhvaćena je Sporazumom o javnoj nabavi (GPA): ne

5.1.7. Strateška nabava

Cilj strateške nabave: Smanjenje utjecaja na okoliš

Opis: Reduction of environmental impact

5.1.9. Kriteriji za odabir

Izvori kriterija odabira: Obavijest

Kriterij: Upis u relevantni profesionalni registar

Opis kriterija odabira: Tenderers shall be a legally established company and registered in a company register, professional register or trade register in the country where the tenderer is established. Documentation requirements: Norwegian tenderers shall enclose a company registration certificate from the Brønnøysund Register Centre. Foreign tenderers shall submit equivalent documentation from the public company register in the country where the business is established.

Kriterij: Ostali ekonomski ili finansijski zahtjevi

Opis kriterija odabira: Tenderers must have sufficient economic and financial capacity to fulfil the contract for the sub-contracts that the tenderer is seeking qualification for. Tenderers shall be credit worthy without a requirement for provision of security. Documentation requirements: Tenderers shall provide a credit rating or credit rating from an approved credit information company based on the last available accounting figures. The Contracting Authority can, in addition, obtain or request Annual Financial Statements, notes, the auditor's report and other relevant financial documentation. For recently established companies or suppliers where a credit rating does not provide sufficient basis, the tenderer can document financial capacity in another suitable manner, for example, by a parent company guarantee, bank guarantee or other binding documentation. The company that the tenderer will use must document that it meets the requirement.

Kriterij: Reference na određene usluge

Opis kriterija odabira: Tenderers shall have relevant experience from deliveries of education administrative systems or equivalent trade systems of comparable complexity. Experience from Norwegian municipalities or other public sector will be emphasised. Documentation requirements: Tenderers shall state a minimum of three and a maximum of five relevant reference projects from the last five years. The references shall, as a minimum, state: * customer/contracting authority * gender neutral preferred at the reference customer * contract period * scope and value, if stated * which sub-areas/modules were delivered. * number of users/municipalities or equivalent extent. * the tenderer's role in the delivery * establishment /migration * integrations * operation, support and further development The contracting authority reserves the right to contact the references and to obtain their own experience from relevant deliveries.

Kriterij: Tehničari ili tehnička tijela za obavljanje posla

Opis kriterija odabira: Tenderers shall have sufficient technical and professional capacity to establish, operate, support, maintain and further develop the systems throughout the contract period. Documentation requirements: Tenderers shall describe: * Organisation and Manpower * relevant professional environments * Implementation Team * support and management organisation * development environment/product team * key competence * Capacity for the sub-contracts that the tenderer is applying for qualification for

Kriterij: Tehničari ili tehnička tijela za obavljanje posla

Opis kriterija odabira: Tenderers shall document active and systematic further development of the systems, as well as the capacity for long-term product development in the contract period. Documentation requirements: Tenderers shall describe: * overall product strategy * roadmap for the next 3-5 years * development methodology * release model * how legislative and regulatory changes are handled * how customers are involved in prioritising further development * development capacity and organisation of product development

Kriterij: Sigurnost informacija

Opis kriterija odabira: Tenderers shall have an established management system, routines and technical/organisational measures for information security that is suitable for the processing of sensitive personal information in the municipal education sector. Documentation requirements: Tenderers shall present a valid ISO/IEC 27001 certificate or equivalent documentation. If there is no certification, the tenderer shall document their management system and routines for information security, including: * risk management * Access management * logging * Event Handler * handling vulnerability * Secure Development * stand-by and continuity

Kriterij: Sigurnost informacija

Opis kriterija odabira: Tenderers shall have routines and documented maturity for compliance with the data protection regulations, including handling data processing responsibility, built-in privacy and the processing of information about children and pupils. Documentation requirements: Tenderers shall describe: * Privacy Management * data processing role * routines for processing protocols * assistance with DPIA/data protection consequences assessment. * handling deviations * deletion and access * logging * use of sub-suppliers * transfer of personal data, including any processing outside the Norway/EEA ISO/IEC 27701 or equivalent documentation can be enclosed if the tenderer has this.

Kriterij: Mjere za osiguranje kvalitete

Opis kriterija odabira: Tenderers shall have an established quality system that ensures systematic work with delivery quality, deviations, change management, customer satisfaction and continual improvement. Documentation requirements: The tenderer shall present an ISO 9001 certificate or equivalent documentation. If there is no certification, the tenderer can document a quality system through a quality hand book, process descriptions, deviation routines, change routines or other relevant documentation.

Kriterij: Mjere upravljanja okolišem

Opis kriterija odabira: Tenderers shall have routines or a system for environmental management that is relevant for the delivery. Documentation requirements: Tenderers shall present ISO 14001, Miljøfyrtårn, EMAS or equivalent documentation. If there is no certification, the tenderer can document internal environmental goals, routines and measures.

Kriterij: Relevantne obrazovne i profesionalne kvalifikacije

Opis kriterija odabira: Tenderers shall be able to deliver project implementation, support, training, customer dialogue and contract follow-up in Norwegian. Tenderers shall have established capacity in Norway or be able to document equivalent binding delivery apparatus for Norwegian customer dialogue and support. Documentation requirements: Tenderers shall describe: * Norwegian customer team * support function * learning resources * language competence * availability for project implementation and customer meetings * any use of a Norwegian partner or sub-supplier If the tenderer relies on other companies to fulfil the requirement, this shall be documented by a commitment statement.

Kriterij: Tehničari ili tehnička tijela za obavljanje posla

Opis kriterija odabira: Tenderers shall have the capacity and methodology to implement the establishment, migration, training and transition to operation in a municipal context.

Documentation requirements: Tenderers shall describe: * Implementation Methodology * typical project organisation * key roles * capacity in the establishment phase * experience with migration from existing systems * training system * transition to operation and management

5.1.10. Kriteriji za dodjelu

Kriterij:

Vrsta: Kvaliteta

Opis: Fulfilment of functional and technical requirements.

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 40

Kriterij:

Vrsta: Kvaliteta

Opis: The system's suitability for user and process

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 25

Kriterij:

Vrsta: Kvaliteta

Opis: Services for establishment, operation and maintenance.

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 15

Kriterij:

Vrsta: Cijena

Opis: Price

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 20

Kriterij:

Vrsta: Kvaliteta

Opis: An assessment has been made of environmental requirements and environmental weighting in the procurement in accordance with the procurement regulations and the Public Procurement Regulations § 5. The procurement concerns a standardised software service /SaaS system where the environmental impact is mainly indirectly and to a limited degree affected by the actual competition or the evaluation of the tenders. Environmental requirements in this procurement are considered not to have sufficient real management effect or be suitable for separating the tenders in an objective and competitive relevant manner. The procurement is, therefore, instead aimed at conditions that are considered to be of greatest importance for goal achievement and social benefit, including functionality, security,

integrations, service quality, lifecycle costs and sustainable operation through cloud based standard systems. Based on this, it is assessed as proportional and professionally justified not to use the environment as a separate award criteria in this competition.

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 0

5.1.11. Dokumentacija o nabavi

Pristup nekim dokumentima javne nabave je ograničen

Informacije o dokumentima s ograničenim pristupom dostupne su ovdje: <https://app.artifik.no/procurements/5030>

Ad hoc komunikacijski kanal:

Naziv: e-Tendering

5.1.12. Uvjeti nabave

Uvjeti podnošenja:

Elektroničko podnošenje: Obvezno

Adresa za podnošenje: <https://app.artifik.no/procurements/5030>

Jezici na kojima se mogu podnijeti ponude ili zahtjevi za sudjelovanje: knjižni norveški

Elektronički katalog: Nije dopušteno

Rok za primitak zahtjeva za sudjelovanje: 10/08/2026 07:00:00 (UTC+00:00)
zapadnoeuropsko vrijeme, GMT

Uvjeti ugovora:

Ugovor se mora izvršiti u okviru programa zaštićenih radnih mjesta: Ne

Uvjeti koji se odnose na izvršenje ugovora: N/A

Elektroničko izdavanje računa: Obvezno

Naručivanje će biti elektroničko: da

Plaćanje će biti elektroničko: da

Financijski aspekti: N/A

5.1.15. Tehnike

Okvirni sporazum:

Nema okvirnog sporazuma

Informacije o dinamičkom sustavu nabave:

Nema dinamičkog sustava nabave

5.1.16. Dodatne informacije, posredovanje i pravna zaštita (preispitivanje)

Organizacija za preispitivanje (pravnu zaštitu): Gudbrandsdal tingrett

Organizacija koja pruža dodatne informacije o postupku javne nabave: IKOMM AS

Organizacija koja pruža više informacija o postupcima preispitivanja (pravne zaštite): IKOMM AS

Organizacija koja prima zahtjeve za sudjelovanje: Artifik AS

8. Organizacije

8.1. ORG-0001

Službeno ime: IKOMM AS

Registracijski broj: 991335846

Poštanska adresa: Fakkeltgården, Vormstuguvegen 40

Grad: LILLEHAMMER

Poštanski broj: 2624

Zemlja – podregija (NUTS): Innlandet (NO020)

Zemlja: Norveška
Kontaktna točka: Bernt Refsahl
E-pošta: post@ikomm.no
Tel.: +47 61050605
Internet: <https://www.ikomm.no/>
Profil kupca: <https://www.ikomm.no/>

Uloge ove organizacije:

Kupac
Organizacija koja pruža dodatne informacije o postupku javne nabave
Organizacija koja pruža više informacija o postupcima preispitivanja (pravne zaštite)

8.1. ORG-0002

Službeno ime: Gudbrandsdal tingrett
Registracijski broj: 935364833
Poštanska adresa: Jul Pettersens gate 2
Grad: Lillehammer
Poštanski broj: 2615
Zemlja – podregija (NUTS): Innlandet (NO020)
Zemlja: Norveška
E-pošta: gudbrandsdal.tingrett@domstol.no
Tel.: +47 61022900
Internet: <https://www.domstol.no/no/domstoler/tingrett/gudbrandsdal-tingrett/>

Uloge ove organizacije:

Organizacija za preispitivanje (pravnu zaštitu)

8.1. ORG-0003

Službeno ime: Artifik AS
Registracijski broj: 925364967
Poštanska adresa: Stortingsgata 12
Grad: Oslo
Poštanski broj: 0161
Zemlja – podregija (NUTS): Oslo (NO081)
Zemlja: Norveška
E-pošta: support@artifik.no
Internet: <https://artifik.no>

Uloge ove organizacije:

Pružatelj usluga javne nabave
Organizacija koja prima zahtjeve za sudjelovanje

Informacije o obavijesti

Identifikacijska oznaka / verzija obavijesti: 926def3f-33ef-40fc-83fa-5fbf5fc2e686 - 01
Vrsta obrasca: Nadmetanje
Vrsta obavijesti: Obavijest o nadmetanju ili koncesiji – standardni režim
Podvrsta obavijesti: 16
Datum slanja obavijesti: 29/06/2026 13:42:30 (UTC+00:00) zapadnoeuropsko vrijeme, GMT
Jezici na kojima je ova obavijest službeno dostupna: engleski
Broj objave obavijesti: 450617-2026
Broj izdanja SL S-a: 124/2026
Datum objave: 01/07/2026