

451044-2026 - Nadmetanje

Norveška – Usluge informacijske tehnologije: savjetovanje, razvoj programske podrške, internet i podrška – IK-EEA 046-2026 Case handling system for collection (debt collection).

OJ S 124/2026 01/07/2026

Obavijest o nadmetanju ili koncesiji – standardni režim

Usluge

1. Kupac

1.1. Kupac

Službeno ime: Bergen kommune - Innkjøp konsern

E-pošta: benjamin.uppal@bergen.kommune.no

Pravni oblik kupca: Tijelo koje se uređuje javnim pravom, koje nadzire lokalno tijelo

Djelatnost javnog naručitelja: Opće javne usluge

2. Postupak

2.1. Postupak

Naslov: IK-EEA 046-2026 Case handling system for collection (debt collection).

Opis: Procurement of a new trade system for collection (debt collection) for Bergen municipality.

Identifikacijska oznaka postupka: 597b0fd9-8360-477e-8633-9db7d04192a0

Interna identifikacijska oznaka: 2026/174181

Vrsta postupka: Otvoren

Postupak je ubrzan: ne

Glavna obilježja postupka: The contract is for an ICT system for collection/debt collection and special debt management, provided as a service over the internet ("as a service" deliveries), and includes establishment, including training, configuration, conversion, adaptation and integrations, and operation/management as well as user support. The requirements and needs of the service are in the annexes.

2.1.1. Svrha

Priroda ugovora: Usluge

Glavna klasifikacija (cpv): 72000000 Usluge informacijske tehnologije: savjetovanje, razvoj programske podrške, internet i podrška

Dodatna klasifikacija (cpv): 48000000 Programski paketi i informacijski sustavi, 48441000

Programski paket za financijsku analizu, 48443000 Programski paket za računovodstvo,

48800000 Informacijski sustavi i poslužitelji, 48812000 Financijski informacijski sustavi,

72268000 Usluge dobave programske podrške, 72400000 Usluge interneta, 79940000 Usluge agencije za naplatu

2.1.2. Mjesto izvršenja

Zemlja – podregija (NUTS): Vestland (NO0A2)

Zemlja: Norveška

2.1.4. Opće informacije

Pravna osnova:

Direktiva 2014/24/EU

Anskaffelsesforskriften - The procurement is covered by the Public Procurement Act (LOA) and the Public Procurement Regulations (FOA). This is an open tender contest, cf. the Public Procurement Regulations § 13-1. Parts I and III apply for this procurement.

2.1.6. Razlozi za isključenje

Izvori razloga za isključenje: Obavijest

Korupcija: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Prijevvara: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Pranje novca ili financiranje terorizma: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Sudjelovanje u zločinačkoj organizaciji: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Kaznena djela terorizma ili kaznena djela povezana s terorističkim aktivnostima: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Dječji rad i drugi oblici trgovanja ljudima: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Kršenje obveza u području prava o okolišu: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Kršenje obveza u području radnog prava: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Kršenje obveza u području socijalnog prava: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Sporazumi s drugim gospodarskim subjektima u cilju narušavanja tržišnog natjecanja: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Teški poslovni prekršaj: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Lažno prikazivanje, prikrivanje informacija, nemogućnost podnošenja traženih dokumenata ili prikupljanje povjerljivih informacija o ovom postupku: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Sukob interesa koji proizlazi iz sudjelovanja u postupku javne nabave: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Izravno ili neizravno sudjelovanje u pripremi ovog postupka javne nabave: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Prijevreteni raskid, naknada štete ili druge usporedive sankcije: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Kršenje obveza utvrđenih na temelju isključivo nacionalnih osnova za isključenje: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Kršenje obveze plaćanja doprinosa za socijalno osiguranje: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Kršenje obveze plaćanja poreza: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Suspendirane poslovne aktivnosti: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Stečaj: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Nagodba s vjerovnicima: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Nesolventnost: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Imovinom subjekta upravlja stečajni upravitelj: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Situacije istovrsne stečaju prema nacionalnim zakonima: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Grupa

5.1. Grupa: LOT-0000

Naslov: IK-EEA 046-2026 Case handling system for collection (debt collection).

Opis: Procurement of a new trade system for collection (debt collection) for Bergen municipality.

Interna identifikacijska oznaka: 2026/174181

5.1.1. Svrha

Priroda ugovora: Usluge

Glavna klasifikacija (cpv): 72000000 Usluge informacijske tehnologije: savjetovanje, razvoj programske podrške, internet i podrška

Dodatna klasifikacija (cpv): 48000000 Programski paketi i informacijski sustavi, 48441000 Programski paket za financijsku analizu, 48443000 Programski paket za računovodstvo, 48800000 Informacijski sustavi i poslužitelji, 48812000 Financijski informacijski sustavi,

5.1.2. Mjesto izvršenja

Zemlja – podregija (NUTS): Vestland (NO0A2)

Zemlja: Norveška

5.1.3. Očekivano trajanje

Datum početka: 31/10/2026

Datum završetka trajanja: 31/10/2036

5.1.6. Opće informacije

Rezervirano sudjelovanje:

Sudjelovanje nije rezervirano.

Projekt javne nabave ne financira se sredstvima EU-a

Javna nabava obuhvaćena je Sporazumom o javnoj nabavi (GPA): ne

5.1.9. Kriteriji za odabir

Izvori kriterija odabira: Europska jedinstvena dokumentacija o nabavi

5.1.11. Dokumentacija o nabavi

Jezici na kojima je dokumentacija o nabavi službeno dostupna: norveški

Rok za podnošenje zahtjeva za dodatne informacije: 26/08/2026 10:00:00 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Adresa dokumentacije o nabavi: <https://permalink.mercell.com/284586265.aspx>

5.1.12. Uvjeti nabave

Uvjeti podnošenja:

Elektroničko podnošenje: Obvezno

Adresa za podnošenje: <https://permalink.mercell.com/284586265.aspx>

Jezici na kojima se mogu podnijeti ponude ili zahtjevi za sudjelovanje: norveški

Elektronički katalog: Nije dopušteno

Potreban je napredan ili kvalificirani elektronički potpis ili pečat (kako je definirano u Uredbi (EU) br. 910/2014)

Varijante: Nije dopušteno

Rok za zaprimanje ponuda: 03/09/2026 12:00:00 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Razdoblje tijekom kojeg ponuda mora ostati valjana: 3 Mjeseci

Informacije o javnom otvaranju:

Datum otvaranja: 03/09/2026 12:00:00 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Uvjeti ugovora:

Ugovor se mora izvršiti u okviru programa zaštićenih radnih mjesta: Ne

Elektroničko izdavanje računa: Obvezno

Naručivanje će biti elektroničko: ne

Plaćanje će biti elektroničko: da

5.1.15. Tehnike

Okvirni sporazum:

Nema okvirnog sporazuma

Informacije o dinamičkom sustavu nabave:

Nema dinamičkog sustava nabave

5.1.16. Dodatne informacije, posredovanje i pravna zaštita (preispitivanje)

Organizacija za preispitivanje (pravnu zaštitu): Hordaland tingrett
Informacije o rokovima za preispitivanje: Ten Days
Organizacija koja pruža više informacija o postupcima preispitivanja (pravne zaštite): Bergen kommune - Innkjøp konsern

8. Organizacije

8.1. ORG-0001

Službeno ime: Bergen kommune - Innkjøp konsern
Registracijski broj: 964338531
Odjel: Innkjøp konsern
Poštanska adresa: Postboks 7700
Grad: BERGEN
Poštanski broj: 5020
Zemlja – podregija (NUTS): Vestland (NO0A2)
Zemlja: Norveška
Kontaktna točka: Benjamin Uppal
E-pošta: benjamin.uppal@bergen.kommune.no
Tel.: +47 05556
Internet: <https://www.bergen.kommune.no>

Uloge ove organizacije:

Kupac

Organizacija koja pruža više informacija o postupcima preispitivanja (pravne zaštite)

8.1. ORG-0002

Službeno ime: Hordaland tingrett
Registracijski broj: 926 723 367
Odjel: rettstad Bergen
Grad: Bergen
Poštanski broj: 5020
Zemlja – podregija (NUTS): Vestland (NO0A2)
Zemlja: Norveška
E-pošta: hordaland.tingrett@domstol.no
Tel.: 55699700

Uloge ove organizacije:

Organizacija za preispitivanje (pravnu zaštitu)

Informacije o obavijesti

Identifikacijska oznaka / verzija obavijesti: cf65c9ef-8a0c-4252-a5ee-6424685eb439 - 01
Vrsta obrasca: Nadmetanje
Vrsta obavijesti: Obavijest o nadmetanju ili koncesiji – standardni režim
Podvrsta obavijesti: 16
Datum slanja obavijesti: 29/06/2026 14:22:08 (UTC+00:00) zapadnoeuropsko vrijeme, GMT
Datum e-pošiljateljeva slanja obavijesti: 29/06/2026 14:34:24 (UTC+00:00) zapadnoeuropsko vrijeme, GMT
Jezici na kojima je ova obavijest službeno dostupna: engleski
Broj objave obavijesti: 451044-2026
Broj izdanja SL S-a: 124/2026
Datum objave: 01/07/2026

