

483349-2026 - Nadmetanje

Norveška – Telekomunikacijske usluge – Telephony services for FKN

OJ S 132/2026 13/07/2026

Obavijest o nadmetanju ili koncesiji – standardni režim

Usluge

1. Kupac

1.1. Kupac

Službeno ime: Troms Fylkeskommune

E-pošta: postmottak@tromsfylke.no

Pravni oblik kupca: Tijelo koje se uređuje javnim pravom, koje nadzire regionalno tijelo

Djelatnost javnog naručitelja: Opće javne usluge

2. Postupak

2.1. Postupak

Naslov: Telephony services for FKN

Opis: Background and purpose The contracting authority for this procurement is County North (FKN), consisting of the county municipalities Møre og Romsdal, Trøndelag, Nordland, Troms and Finnmark. The procurement also includes municipalities and external entities belonging to the participating counties, cf. SSA-R annex 1 Annex 3 - Business Overview. Cooperating municipalities and other affiliated entities are included under each county that is the contract party. Separate contracts can also be established for participating public entities. Legal responsibility and contractual follow-up in the individual organisation rests on each county or entity as the contract party. The procurement is for the establishment of a framework agreement for the purchase of telephony services to contracting authorities covered by the contract. The framework agreement will include the delivery of telephony services to counties, municipalities and other public institutions, total 98 entities. The delivery includes IP telephony and mobile telephony with associated functionalities, as well as administrative and commercial systems. The services concern subscriptions and traffic for landline and mobile telephony, as well as the accompanying services for the telephony area. As a starting point, this includes all parts of the entities' activities. The contracting authorities' main areas for service production are public administration, primary and secondary schools, vocational college, public transport, as well as health and care services. The services are to be carried out partly from fixed service locations, but also to a significant degree through mobile services, for example within public transport and municipal care services. A general objective of the agreement is to ensure the contracting authorities access to cost efficient communication systems for the service production throughout the entire contract period. The delivery shall be able to be developed in line with technological developments and at the same time support other technologies that will be used to cover concrete needs in the service production. Examples of such associated needs are welfare technology in the health sector as well as monitoring and remote follow-up connected to buildings, ferry quays, ticket machines, weather stations and other technical installations. It is therefore important that the requested services can be delivered in the geographical areas where the technology shall be used. The delivery must also contribute to establishing a foundation for further development after the contract expires, independent of the supplier. The framework agreement shall ensure the contracting authorities: Access to cost efficient, reliable and integrated telephony services in accordance with the contracting

authorities' total needs. Access to telephony services that function independently of the contracting authorities' technical infrastructure. Access to capacity in developed fixed and mobile communication networks. Access to new communication technology and new delivery systems in line with market development. See the requirement specifications for a complete description of the delivery.

Identifikacijska oznaka postupka: 409b88dd-5c90-4804-b12e-c05424437293

Interna identifikacijska oznaka: cmrdhjwzl000304ifjna44od

Vrsta postupka: Pregovarački s prethodnom objavom poziva na nadmetanje / natjecateljski uz pregovore

Postupak je ubrzan: ne

Glavna obilježja postupka: See the attached tender documentation.

2.1.1. Svrha

Priroda ugovora: Usluge

Glavna klasifikacija (cpv): 64200000 Telekomunikacijske usluge

Dodatna klasifikacija (cpv): 64212300 Usluge multimedijских poruka (MMS), 64227000

Integrirane telekomunikacijske usluge, 64211000 Usluge javne telefonije, 64212000 Usluge mobilne telefonije, 64215000 Usluge IP telefonije, 64000000 Poštanske i telekomunikacijske usluge, 64211200 Međugradske i međunarodne telefonske usluge, 64213000 Usluge zajedničkih telefonskih mreža u poslovne svrhe, 64210000 Telefonske usluge i usluge prijenosa podataka, 64211100 Usluge lokalne telefonije, 64220000 Telekomunikacijske usluge, osim usluga telefonije i prijenosa podataka, 64212100 Usluge kratkih poruka (SMS)

2.1.2. Mjesto izvršenja

Poštanska adresa: Postboks 6600

Grad: Tromsø

Poštanski broj: 9296

Zemlja – podregija (NUTS): Troms/Romsa/Tromssa (NO072)

Zemlja: Norveška

Dodatne informacije: Norway

2.1.3. Vrijednost

Procijenjena vrijednost bez PDV-a: 750 000 000,00 NOK

2.1.4. Opće informacije

Pravna osnova:

Direktiva 2014/24/EU

Anskaffelsesforskriften -

2.1.6. Razlozi za isključenje

Izvori razloga za isključenje: Dokumentacija o nabavi, Dokumentacija o nabavi

5. Grupa

5.1. Grupa: LOT-0001

Naslov: Telephony services for FKN

Opis: Background and purpose The contracting authority for this procurement is County North (FKN), consisting of the county municipalities Møre og Romsdal, Trøndelag, Nordland, Troms and Finnmark. The procurement also includes municipalities and external entities belonging to the participating counties, cf. SSA-R annex 1 Annex 3 - Business Overview. Cooperating municipalities and other affiliated entities are included under each county that is the contract party. Separate contracts can also be established for participating public entities. Legal

responsibility and contractual follow-up in the individual organisation rests on each county or entity as the contract party. The procurement is for the establishment of a framework agreement for the purchase of telephony services to contracting authorities covered by the contract. The framework agreement will include the delivery of telephony services to counties, municipalities and other public institutions, total 98 entities. The delivery includes IP telephony and mobile telephony with associated functionalities, as well as administrative and commercial systems. The services concern subscriptions and traffic for landline and mobile telephony, as well as the accompanying services for the telephony area. As a starting point, this includes all parts of the entities' activities. The contracting authorities' main areas for service production are public administration, primary and secondary schools, vocational college, public transport, as well as health and care services. The services are to be carried out partly from fixed service locations, but also to a significant degree through mobile services, for example within public transport and municipal care services. A general objective of the agreement is to ensure the contracting authorities access to cost efficient communication systems for the service production throughout the entire contract period. The delivery shall be able to be developed in line with technological developments and at the same time support other technologies that will be used to cover concrete needs in the service production. Examples of such associated needs are welfare technology in the health sector as well as monitoring and remote follow-up connected to buildings, ferry quays, ticket machines, weather stations and other technical installations. It is therefore important that the requested services can be delivered in the geographical areas where the technology shall be used. The delivery must also contribute to establishing a foundation for further development after the contract expires, independent of the supplier. The framework agreement shall ensure the contracting authorities: Access to cost efficient, reliable and integrated telephony services in accordance with the contracting authorities' total needs. Access to telephony services that function independently of the contracting authorities' technical infrastructure. Access to capacity in developed fixed and mobile communication networks. Access to new communication technology and new delivery systems in line with market development. See the requirement specifications for a complete description of the delivery.

Interna identifikacijska oznaka: cmrdhxx11000604ifx9arkzqt

5.1.1. Svrha

Priroda ugovora: Usluge

Glavna klasifikacija (cpv): 64200000 Telekomunikacijske usluge

Dodatna klasifikacija (cpv): 64212300 Usluge multimedijских poruka (MMS), 64227000

Integrirane telekomunikacijske usluge, 64211000 Usluge javne telefonije, 64212000 Usluge mobilne telefonije, 64215000 Usluge IP telefonije, 64000000 Poštanske i telekomunikacijske usluge, 64211200 Međugradske i međunarodne telefonske usluge, 64213000 Usluge zajedničkih telefonskih mreža u poslovne svrhe, 64210000 Telefonske usluge i usluge prijenosa podataka, 64211100 Usluge lokalne telefonije, 64220000 Telekomunikacijske usluge, osim usluga telefonije i prijenosa podataka, 64212100 Usluge kratkih poruka (SMS)

5.1.2. Mjesto izvršenja

Poštanska adresa: Postboks 6600

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Poštanski broj: 9296

Zemlja – podregija (NUTS): Troms/Romsa/Tromssa (NO072)

Zemlja: Norveška

Dodatne informacije: Norway

5.1.3. Očekivano trajanje

Trajanje: 23 Mjeseci

5.1.5. Vrijednost

Procijenjena vrijednost bez PDV-a: 750 000 000,00 NOK

5.1.6. Opće informacije

Rezervirano sudjelovanje:

Sudjelovanje nije rezervirano.

Projekt javne nabave ne financira se sredstvima EU-a

Javna nabava obuhvaćena je Sporazumom o javnoj nabavi (GPA): da

5.1.9. Kriteriji za odabir

Izvori kriterija odabira: Dokumentacija o nabavi

Informacije o drugoj fazi postupka u dvije faze:

Kupac zadržava pravo dodjele ugovora na temelju početnih ponuda bez daljnjih pregovora

5.1.10. Kriteriji za dodjelu

Kriterij:

Vrsta: Kvaliteta

Naziv: Coverage and development measures

Opis: Under this criteria, associated requirements will be assessed.

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 25

Kriterij:

Vrsta: Kvaliteta

Naziv: Administration system and cost control

Opis: Under this criteria, associated requirements will be assessed.

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 15

Kriterij:

Vrsta: Kvaliteta

Naziv: Customer Service

Opis: Under this criteria, associated requirements will be assessed.

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 5

Kriterij:

Vrsta: Kvaliteta

Naziv: Technical quality and implementation

Opis: Under this criteria, associated requirements will be assessed.

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 20

Kriterij:

Vrsta: Cijena

Naziv: Price

Opis: The price form will be assessed under this criteria.

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 35

Kriterij:

Vrsta: Kvaliteta

Naziv: Climate and environment

Opis: It is considered for this part of the procurement that concerns telephony and associated services that the nature of the procurement carries an immaterial climate footprint and environmental impact. The services mainly consist of using the existing network infrastructure, administration of subscriptions and customer follow-up. Any climate footprint and environmental impacts from the above are estimated to be outside that which can be connected to procurement art. DFØ's climate and environmental risk assessments classify telephony services as a procurement with low climate intensity, and assess telephony services and mobile telephony to be a procurement that, in its nature, has climate footprint and environmental impact that is immaterial. The market dialogue demonstrated that there are no suitable climate and environmental elements that can be used as award criteria in a way that provides real competition. Based on this, it has been considered that telephony has an immaterial climate footprint and environmental impact, and the exclusionary provision in the Public Procurement Regulations § 7-9 fifth paragraph will apply for telephony, so that requirements or criteria related to climate and the environment are not deemed required. For an option for the procurement of mobile telephones, moderate climate and environmental risks have been identified, mainly related to extraction of raw materials and the production phase, which makes up most of the product's total climate footprint. Both DFØ, the European Commission's Joint Research Centre and relevant guidelines point out that the most efficient way the contracting authority can reduce climate and environmental impact is by setting requirements that promote long lifetime, repairability and reduced replacement. The market dialogue also showed limited maturity for the use of environmentally labelled products and lifetime data as the award criteria. There are, therefore, concrete requirements in the requirement specification for i.a. guarantees, repairs, robustness and handling in line with the waste hierarchy. These requirements are assessed to give better climate and environmental effect than the use of award criteria, and the alternative provision in the FOA § 7-9 fourth paragraph is, thus, a basis for this part of the procurement. For a more comprehensive description refer to Annex - Assessment and justification climate and environment consideration PPR §7-9

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 0

5.1.11. Dokumentacija o nabavi

Adresa dokumentacije o nabavi: <https://hyyr.no/procurement/cmdrhjwzl000304ifjfna44od>

5.1.12. Uvjeti nabave

Uvjeti podnošenja:

Elektroničko podnošenje: Obvezno

Adresa za podnošenje: <https://hyyr.no/procurement/cmdrhjwzl000304ifjfna44od>

Jezici na kojima se mogu podnijeti ponude ili zahtjevi za sudjelovanje: norveški, engleski

Elektronički katalog: Nije dopušteno

Rok za primitak zahtjeva za sudjelovanje: 02/09/2026 12:00:00 (UTC+02:00) istočnoeuropsko vrijeme, srednjoeuropsko ljetno vrijeme

Uvjeti ugovora:

Ugovor se mora izvršiti u okviru programa zaštićenih radnih mjesta: Ne

Uvjeti koji se odnose na izvršenje ugovora: See Tender Documents

Elektroničko izdavanje računa: Obvezno

Naručivanje će biti elektroničko: ne

Plaćanje će biti elektroničko: ne

Financijski aspekti: See tender documents

5.1.15. Tehnike

Okvirni sporazum:

Okvirni sporazum bez ponovne provedbe nadmetanja

Maksimalan broj sudionika: 1

Informacije o dinamičkom sustavu nabave:

Nema dinamičkog sustava nabave

5.1.16. Dodatne informacije, posredovanje i pravna zaštita (preispitivanje)

Organizacija za preispitivanje (pravnu zaštitu): NORD-TROMS OG SENJA TINGRETT

Organizacija koja pruža dodatne informacije o postupku javne nabave: Troms Fylkeskommune

Organizacija koja pruža više informacija o postupcima preispitivanja (pravne zaštite): NORD-TROMS OG SENJA TINGRETT

Organizacija koja prima zahtjeve za sudjelovanje: Hyyr AS

8. Organizacije

8.1. ORG-0001

Službeno ime: NORD-TROMS OG SENJA TINGRETT

Registracijski broj: 926723022

Poštanska adresa: Fr Nansens plass 17

Grad: TROMSØ

Poštanski broj: 9008

Zemlja – podregija (NUTS): Troms/Romsa/Tromssa (NO072)

Zemlja: Norveška

Kontaktna točka: NORD-TROMS OG SENJA TINGRETT

Uloge ove organizacije:

Organizacija za preispitivanje (pravnu zaštitu)

Organizacija koja pruža više informacija o postupcima preispitivanja (pravne zaštite)

8.1. ORG-0002

Službeno ime: Hyyr AS

Registracijski broj: 924998687

Poštanska adresa: Gaustadalléen 21

Grad: Oslo

Poštanski broj: 0349

Zemlja – podregija (NUTS): Oslo (NO081)

Zemlja: Norveška

Kontaktna točka: Hyyr Support

E-pošta: admin@hyyr.no

Tel.: +47 90 63 65 38

Uloge ove organizacije:

Organizacija koja prima zahtjeve za sudjelovanje

8.1. ORG-0003

Službeno ime: Troms Fylkeskommune

Registracijski broj: 930068128

Poštanska adresa: Postboks 6600

Grad: Tromsø

Poštanski broj: 9296

Zemlja – podregija (NUTS): Troms/Romsa/Tromssa (NO072)

Zemlja: Norveška

Kontaktna točka: Troms Fylkeskommune

E-pošta: postmottak@tromsfylke.no

Tel.: +47 77788000

Uloge ove organizacije:

Kupac

Organizacija koja pruža dodatne informacije o postupku javne nabave

Informacije o obavijesti

Identifikacijska oznaka / verzija obavijesti: 42f6b4b4-560c-4071-8b29-c6bee8974e7f - 01

Vrsta obrasca: Nadmetanje

Vrsta obavijesti: Obavijest o nadmetanju ili koncesiji – standardni režim

Podvrsta obavijesti: 16

Datum slanja obavijesti: 10/07/2026 14:51:07 (UTC+02:00) istočnoeuropsko vrijeme,
srednjoeuropsko ljetno vrijeme

Jezici na kojima je ova obavijest službeno dostupna: engleski

Broj objave obavijesti: 483349-2026

Broj izdanja SL S-a: 132/2026

Datum objave: 13/07/2026