

489972-2026 - Nadmetanje

Norveška – Usluge savjetovanja na području poslovanja i upravljanja i srodne usluge –
Procurement - Process support and system tool for the prevention and reduction of sick leave,
2026

OJ S 134/2026 15/07/2026

Obavijest o nadmetanju ili koncesiji – standardni režim - Obavijest o promjeni
Usluge

1. Kupac

1.1. Kupac

Službeno ime: Ålesund kommune

E-pošta: jonette.valaas.skare@alesund.kommune.no

Pravni oblik kupca: Tijelo koje se uređuje javnim pravom, koje nadzire lokalno tijelo

Djelatnost javnog naručitelja: Opće javne usluge

2. Postupak

2.1. Postupak

Naslov: Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

Opis: The contracting authority would like to use this procurement to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). The objective of the agreement is to cover the contracting authority's need for process support and the use of system tools for the prevention and reduced sick leave.

Identifikacijska oznaka postupka: 91690aa5-8bbb-456e-94ab-a403904a9d12

Interna identifikacijska oznaka: 26/490

Vrsta postupka: Otvoren

Postupak je ubrzan: ne

2.1.1. Svrha

Priroda ugovora: Usluge

Glavna klasifikacija (cpv): 79400000 Usluge savjetovanja na području poslovanja i upravljanja i srodne usluge

Dodatna klasifikacija (cpv): 48000000 Programski paketi i informacijski sustavi, 72000000

Usluge informacijske tehnologije: savjetovanje, razvoj programske podrške, internet i podrška, 72260000 Usluge povezane s programskom podrškom, 79000000 Poslovne usluge: pravo, marketing, savjetovanje, zapošljavanje, tiskanje i sigurnost, 79410000 Usluge savjetovanja na području poslovanja i upravljanja, 79414000 Usluge savjetovanja na području upravljanja kadrovima, 79420000 Usluge povezane s upravljanjem

2.1.2. Mjesto izvršenja

Zemlja – podregija (NUTS): Møre og Romsdal (NO0A3)

Zemlja: Norveška

Dodatne informacije: Ålesund municipality.

2.1.4. Opće informacije

Dodatne informacije: Regarding contract form and scope: The contracting authority would like to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). Process support is regulated as a service framework agreement, and for this part the estimated frame as well as the upper roof are to be stated. The system will be regulated as an ongoing contract through SSA-L, and for this part only a rough estimate is given. This does not apply to any frame or upper roof. For process support, the contracting authority estimates the value per annum to approx. NOK 500,000 - 2,000,000 excluding VAT. I. e. NOK 2-8 million excluding VAT over 4 years. The scope of this framework agreement part of the contract will vary from year to year and it is dependent on various factors. The contracting authority has therefore set an upper limit on this part, in order to ensure continuity of the deliveries and increased predictability for the customer and the chosen tenderer. The upper ceiling for the framework agreement part is set at NOK 10 million excluding VAT, including options. The contracting authority reserves the right to end this part of the contract if the procurement exceeds the stated upper ceiling before the contract period expires and this is considered a significant change. The contracting authority estimates that the total value over 4 years for the system part is approx. NOK 2- 4 million over four years.

Pravna osnova:

Direktiva 2014/24/EU

2.1.6. Razlozi za isključenje

Izvori razloga za isključenje: Obavijest

Korupcija: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Prijevvara: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies?

Pranje novca ili financiranje terorizma: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Sudjelovanje u zločinačkoj organizaciji: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Kaznena djela terorizma ili kaznena djela povezana s terorističkim aktivnostima: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Dječji rad i drugi oblici trgovanja ljudima: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Kršenje obveza u području prava o okolišu: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Kršenje obveza u području radnog prava: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Kršenje obveza u području socijalnog prava: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Sporazumi s drugim gospodarskim subjektima u cilju narušavanja tržišnog natjecanja: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Teški poslovni prekršaj: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Lažno prikazivanje, prikrivanje informacija, nemogućnost podnošenja traženih dokumenata ili prikupljanje povjerljivih informacija o ovom postupku: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Sukob interesa koji proizlazi iz sudjelovanja u postupku javne nabave: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Izravno ili neizravno sudjelovanje u pripremi ovog postupka javne nabave: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Prijevreteni raskid, naknada štete ili druge usporedive sankcije: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a

previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions? Kršenje obveze plaćanja doprinosa za socijalno osiguranje: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Kršenje obveze plaćanja poreza: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Suspendirane poslovne aktivnosti: Has the tenderer's business conduct been stopped?

Stečaj: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Nagodba s vjerovnicima: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Nesolventnost: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Imovinom subjekta upravlja stečajni upravitelj: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Situacije istovrsne stečaju prema nacionalnim zakonima: Is the tenderer in a similar situation in accordance with an equivalent procedure set in the national law? See the national law, the relevant notice or procurement documents.

5. Grupa

5.1. Grupa: LOT-0000

Naslov: Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

Opis: The contracting authority would like to use this procurement to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). The objective of the agreement is to cover the contracting authority's need for process support and the use of system tools for the prevention and reduced sick leave.

Interna identifikacijska oznaka: 26/490

5.1.1. Svrha

Priroda ugovora: Usluge

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Dodatna klasifikacija (cpv): 48000000 Programski paketi i informacijski sustavi, 72000000 Usluge informacijske tehnologije: savjetovanje, razvoj programske podrške, internet i podrška, 72260000 Usluge povezane s programskom podrškom, 79000000 Poslovne usluge: pravo, marketing, savjetovanje, zapošljavanje, tiskanje i sigurnost, 79410000 Usluge savjetovanja na području poslovanja i upravljanja, 79414000 Usluge savjetovanja na području upravljanja kadrovima, 79420000 Usluge povezane s upravljanjem

Opcije:

Opis opcija: NOTE: Regarding options for duration: different rules for different parts of the contract - see the tender documentation.

5.1.2. Mjesto izvršenja

Zemlja – podregija (NUTS): Møre og Romsdal (NO0A3)

Zemlja: Norveška

Dodatne informacije: Ålesund municipality.

5.1.3. Očekivano trajanje

Trajanje: 2 Godine

5.1.4. Obnova

Maksimalan broj obnavljanja: 2

Druge informacije o obnovi: Renewal lenght is 12 months

5.1.6. Opće informacije

Rezervirano sudjelovanje:

Sudjelovanje nije rezervirano.

Projekt javne nabave ne financira se sredstvima EU-a

Javna nabava obuhvaćena je Sporazumom o javnoj nabavi (GPA): da

Ova javna nabava prikladna je i za mala i srednja poduzeća (MSP-ovi): da

Dodatne informacije: Regarding contract form and scope: The contracting authority would like to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). Process support is regulated as a service framework agreement, and for this part the estimated frame as well as the upper roof are to be stated. The system will be regulated as an ongoing contract through SSA-L, and for this part only a rough estimate is given. This does not apply to any frame or upper roof. For process support, the contracting authority estimates the value per annum to approx. NOK 500,000 - 2,000,000 excluding VAT. I. e. NOK 2-8 million excluding VAT over 4 years. The scope of this framework agreement part of the contract will vary from year to year and it is dependent on various factors. The contracting authority has therefore set an upper limit on this part, in order to ensure continuity of the deliveries and increased predictability for the customer and the chosen tenderer. The upper ceiling for the framework agreement part is set at NOK 10 million excluding VAT, including options. The contracting authority reserves the right to end this part of the contract if the procurement exceeds the stated upper ceiling before the contract period expires and this is considered a significant change. The contracting authority estimates that the total value over 4 years for the system part is approx. NOK 2- 4 million over four years.

5.1.9. Kriteriji za odabir

Izvori kriterija odabira: Obavijest

Kriterij: Upis u relevantni profesionalni registar

Opis kriterija odabira: Tenderers are registered in a professional register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Kriterij: Upis u trgovački registar

Opis kriterija odabira: The tenderer is registered in a company register or a trade register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Kriterij: Potrebna dozvola ili članstvo u određenoj organizaciji za ugovore o uslugama

Opis kriterija odabira: Is it necessary to have specific authorisation from a particular organisation in order to provide the service in the tenderer's home country?

Kriterij: Potrebna dozvola ili članstvo u određenoj organizaciji za ugovore o uslugama

Opis kriterija odabira: Is it necessary to have a particular membership in a particular organisation in order to provide the service in the tenderer's home country?

Kriterij: Mjere za osiguranje kvalitete

Opis kriterija odabira: For goods or services that are complicated or that in exceptional cases shall be used for a particular purpose: Will the tenderer allow checks of the tenderer's production capacity or technical capacity and, where necessary, of the survey and research facilities that the tenderer has at its disposal and of quality control measures? The inspections shall be undertaken by the contracting authority or the contracting authority can leave it to a competent public body in the country where the tenderer is established.

Kriterij: Uzorci, opisi ili fotografije bez certifikata autentičnosti

Opis kriterija odabira: Procurement of goods: The tenderer presents supplies that shall be delivered, requested samples, descriptions or photographs, which do not need to be accompanied by certificates that they are genuine.

Kriterij: Uzorci, opisi ili fotografije s certifikatom autentičnosti za ugovore o opskrbi

Opis kriterija odabira: When procurement of goods: If requested, the tenderer further declares that they will deliver the requested certificates that they are genuine.

Kriterij: Certifikati instituta za kontrolu kvalitete

Opis kriterija odabira: Can tenderers submit the requested certificates issued by official bodies for quality control, and who can confirm that the goods, which are clearly identified by reference to technical specifications or standards, as determined in the notice or in the procurement documents, are in accordance with these?

Kriterij: Certifikati neovisnih tijela o standardima osiguranja kvalitete

Opis kriterija odabira: Can tenderers submit certificates issued by independent bodies that document that the tenderer fulfils the stated quality assurance standards, including universal design requirements?

Kriterij: Certifikati neovisnih tijela o sustavima ili standardima za upravljanje okolišem

Opis kriterija odabira: Is the tenderer able to submit certificates issued by independent bodies as documentation that the tenderer fulfils the stated environmental management systems or standards?

Kriterij: Ostali ekonomski ili finansijski zahtjevi

Opis kriterija odabira: Requirement: Tenderers must have the financial capacity to fulfil the contract. Tenderers are required to be credit worthy, minimum A, in accordance with Dun & Bradstreet's service. RiskGuardian Suite, or have the financial capacity to execute the contract based on the contracting authority's judgement. Documentation requirement: The Contracting Authority will carry out an assessment of the tenderer's finances through the RiskGuardian Suite (RGS).

Kriterij: Ostali ekonomski ili finansijski zahtjevi

Opis kriterija odabira: This requirement only applies to Norwegian tenderers. Requirement: Tenderers must have their tax, payroll tax and VAT in accordance with the legal provisions and the tenderer shall not have significant arrears. Any arrears or other irregularities must be justified. Documentation requirement: Documented by presenting the certificate "Information on taxes and duties". The certificate shall be of the type "RF-1507" and not "RF-1316". Tenderers can order such a certificate from the Norwegian Tax Administration on behalf of their activities. The tax certificate must not be older than six months calculated from the deadline for receipt of tenders.

Kriterij: Reference na određene usluge

Opis kriterija odabira: Requirement: Tenderers, or employees at the tenderer are required to have experience from at least two assignments in the last three years, with a transferable value to this contract. This means the delivery of process support and system tools for the prevention and reduction of sick leave. Documentation requirement: Completed annex "The Tenderer's experience" or other document with equivalent information. If another document is used, the response shall be on maximum 1 A4 page. The response shall not include a cover page or table of contents. Any pages after page 1 will not be considered. Any links etc. in the reply will not be considered.

5.1.10. Kriteriji za dodjelu

Kriterij:

Vrsta: Cijena

Naziv: Price

Opis: Tenderers shall fill in the attached price form in their cost calculations and submit it as an annex to the tender in Excel format. All fields in the attached price form marked with yellow shall be completed. Missing the price fields can cause difficulties in assessing the tender and the tender can then be rejected. See further information in the tender documentation.

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 40

Kriterij:

Vrsta: Kvaliteta

Naziv: Quality

Opis: Tenderers are asked to describe the offered process and system in order to achieve the municipality's objective of the procurement, for the prevention and reduction of sick leave. See further information in the tender documentation.

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 60

5.1.11. Dokumentacija o nabavi

Rok za podnošenje zahtjeva za dodatne informacije: 02/08/2026 22:00:00 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Adresa dokumentacije o nabavi: <https://tendsign.com/doc.aspx?MeFormsNoticeId=94784>

5.1.12. Uvjeti nabave

Uvjeti podnošenja:

Elektroničko podnošenje: Obvezno

Adresa za podnošenje: <https://tendsign.com/doc.aspx?MeFormsNoticeId=94784&GoTo=Tender>

Jezici na kojima se mogu podnijeti ponude ili zahtjevi za sudjelovanje: norveški

Elektronički katalog: Dopusšteno

Varijante: Nije dopušteno

Ponuditelji mogu podnijeti više od jedne ponude: Dopusšteno

Rok za zaprimanje ponuda: 11/08/2026 10:00:58 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Razdoblje tijekom kojeg ponuda mora ostati valjana: 89 Dani

Informacije o javnom otvaranju:

Datum otvaranja: 11/08/2026 10:05:00 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Uvjeti ugovora:

Ugovor se mora izvršiti u okviru programa zaštićenih radnih mjesta: Ne

Elektroničko izdavanje računa: Obvezno

Naručivanje će biti elektroničko: da

Plaćanje će biti elektroničko: da

5.1.15. Tehnike

Okvirni sporazum:

Okvirni sporazum bez ponovne provedbe nadmetanja

Maksimalan broj sudionika: 1

Informacije o dinamičkom sustavu nabave:

Nema dinamičkog sustava nabave

5.1.16. Dodatne informacije, posredovanje i pravna zaštita (preispitivanje)

Organizacija za preispitivanje (pravnu zaštitu): Sunnmøre tingrett

Informacije o rokovima za preispitivanje: In accordance with the current regulations.

8. Organizacije

8.1. ORG-0001

Službeno ime: Ålesund kommune

Registracijski broj: 929911709

Odjel: Innkjøp

Poštanska adresa: Keiser Wilhelms gate 11

Grad: Ålesund

Poštanski broj: 6003

Zemlja – podregija (NUTS): Møre og Romsdal (NO0A3)

Zemlja: Norveška

Kontaktna točka: Jonette Valaas Skare

E-pošta: jonette.valaas.skare@alesund.kommune.no

Tel.: +4770162000

Uloge ove organizacije:

Kupac

8.1. ORG-0002

Službeno ime: Sunnmøre tingrett

Registracijski broj: 935365201

Poštanska adresa: Postboks 1354 Sentrum

Grad: Ålesund

Poštanski broj: 6001

Zemlja – podregija (NUTS): Møre og Romsdal (NO0A3)

Zemlja: Norveška

E-pošta: sunnmore.tingrett@domstol.no

Tel.: 70 33 47 00

Internet: <https://www.domstol.no/no/domstoler/tingrett/sunnmore-tingrett/>

Uloge ove organizacije:

Organizacija za preispitivanje (pravnu zaštitu)

10. Promjena

Verzija prethodne obavijesti koja se mijenja

:

45a4b43e-7a06-401f-9a40-89d0fc3750ef-01

Glavni razlog promjene

:

Ažurirane informacije

Opis

:

The deadline for receipt of tenders is postponed with 1 day (the deadline for asking questions has been postponed equivalently).

10.1. Promjena

Identifikator odjeljka: LOT-0000

Opis promjena: The deadline for receipt of tenders is postponed with 1 day (the deadline for asking questions has been postponed equivalently).

Informacije o obavijesti

Identifikacijska oznaka / verzija obavijesti: ce5f7ce4-a269-4f06-89fb-a2215945985b - 01

Vrsta obrasca: Nadmetanje

Vrsta obavijesti: Obavijest o nadmetanju ili koncesiji – standardni režim

Podvrsta obavijesti: 16

Datum slanja obavijesti: 14/07/2026 07:47:42 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Datum e-pošiljateljeva slanja obavijesti: 14/07/2026 08:01:12 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Jezici na kojima je ova obavijest službeno dostupna: engleski

Broj objave obavijesti: 489972-2026

Broj izdanja SL S-a: 134/2026

Datum objave: 15/07/2026