

Ujedinjena Kraljevina-Hertford: Usluge savjetovanja na području poslovanja i upravljanja i srodne usluge**OJ S 234/2018 05/12/2018****Prethodna informacijska obavijest****Usluge****Pravna osnova:**

Direktiva 2014/24/EU

Odjeljak I: Javni naručitelj

I.1. Naziv i adrese

Službeni naziv: Hertfordshire County Council

Poštanska adresa: Pegs Lane Hertford

Mjesto: Hertford

NUTS kod: UKH23 Hertfordshire

Poštanski broj: SG13 8DE

Država: Ujedinjeno Kraljevstvo

Osoba za kontakt: Nicole McCaffrey

E-pošta: nicole.mccaffrey@hertfordshire.gov.uk**Internetska(-e) adresa(-e):**Glavna adresa: www.hertfordshire.gov.ukAdresa profila kupca: www.supplyhertfordshire.uk**I.3. Komunikacija**

Dodatne informacije dostupne su na prethodno navedenoj adresi

I.4. Vrsta javnog naručitelja

Regionalno ili lokalno tijelo

I.5. Glavna djelatnost

Opće javne usluge

Odjeljak II: Predmet

II.1. Opseg nabave**II.1.1. Naziv**

HCC 12/18 PPME Shared Customer, Business Support and Technology Services

Referentni broj: PPME

II.1.2. Glavna CPV oznaka

79400000 Usluge savjetovanja na području poslovanja i upravljanja i srodne usluge

II.1.3. Vrsta ugovora

Usluge

II.1.4. Kratak opis

Hertfordshire County Council (the "Council") is carrying out Pre-Procurement Market Engagement ("PPME") in relation to some of its core services as part of the Council's Next Generation 2021 program: the Council is seeking a range of partner(s) to deliver services to

achieve efficiency savings, improve the quality of services and implement leading-edge innovating solutions. The Council will consider the feedback to help inform the Council's options and further decision making. The Council is not yet sure if the proposed contract will be split in lots. For the avoidance of doubt, this stage of the project is not part of a formal procurement process and the Council is not committing to carrying out such a process. Participation or non-participation in the PPME shall not prevent any supplier participating in a potential future procurement, nor is it intended that any information supplied as part of the PPME shall place any supplier at an advantage in a potential procurement process.

II.1.5. Procijenjena ukupna vrijednost

II.1.6. Podaci o grupama

Ovaj ugovor podijeljen je na grupe: ne

II.2. Opis

II.2.2. Dodatne šifre CPV-a

55500000 Usluge menze i usluge dostavljanja pripremljene hrane (catering), 79342300 Usluge za klijente, 85320000 Usluge socijalnih službi, 79414000 Usluge savjetovanja na području upravljanja kadrovima, 79000000 Poslovne usluge: pravo, marketing, savjetovanje, zapošljavanje, tiskanje i sigurnost, 79200000 Računovodstvene, revizorske i porezne usluge, 79500000 Pomoćne uredske usluge, 79510000 Usluge odgovaranja na telefon, 79512000 Pozivni centar, 79511000 Usluge telefonista, 79570000 Usluge sastavljanja popisa adresa i usluga slanja pošte, 79571000 Usluge slanja pošte, 79990000 Razne usluge vezane za poslovanje, 79992000 Usluge primanja, 79993000 Usluge upravljanja zgradama i objektima, 79993100 Usluge upravljanja objektima, 79999000 Usluge skaniranja i izdavanja računa, 79999100 Usluge skaniranja, 79999200 Usluge izdavanja računa, 79211110 Usluge obračunavanja plaća, 79631000 Usluge na području kadrova i obračunavanja plaća, 80420000 Usluge e-učenja, 79400000 Usluge savjetovanja na području poslovanja i upravljanja i srodne usluge, 79632000 Usluge osposobljavanja radne snage, 79710000 Usluge na području sigurnosti, 79711000 Usluge nadzora alarmnih uređaja, 79713000 Čuvarske službe, 79715000 Usluge patrolnih službi, 79716000 Usluge izdavanja identifikacijskih znački, 45112700 Radovi krajobraznog uređenja, 45112710 Radovi krajobraznog uređenja zelenih površina, 64100000 Poštanske i kurirske usluge, 64110000 Poštanske usluge, 64120000 Kurirske usluge, 55510000 Usluge menze, 55520000 Usluge dostavljanja pripremljene hrane (catering), 55320000 Usluge posluživanja obroka, 55330000 Usluge restorana sa samoposluživanjem, 55523000 Usluge dostavljanja pripremljene hrane (catering) za ostala poduzeća ili ustanove , 42933000 Prodajni automati , 90911000 Usluge čišćenja stambenih objekata, zgrada i prozora, 90911200 Usluge čišćenja zgrada, 90911300 Usluge čišćenja prozora, 90914000 Usluge čišćenja parkirališta, 90919200 Usluge čišćenja ureda, 98341000 Usluge smještaja, 98341120 Usluge portira, 98341130 Usluge domara, 98341140 Usluge kućepazitelja, 90900000 Usluge čišćenja i sanitacije, 90500000 Usluge u vezi s otpacima i otpadom, 90920000 Usluge sanitacije u vezi s objektom, 66170000 Usluge financijskog savjetovanja, obrade financijskih transakcija i usluge klirinških organizacija, 66171000 Usluge financijskog savjetovanja, 66172000 Usluge obrade financijskih transakcija i usluge klirinških organizacija, 66520000 Mirovinske usluge, 66523100 Usluge upravljanja mirovinskim fondovima, 66522000 Skupne mirovinske usluge, 72222000 Usluge strateške revizije i planiranja na području informacijskih sustava ili tehnologije, 50312600 Održavanje i popravak opreme za informacijsku tehnologiju, 50312610 Održavanje opreme za informacijsku tehnologiju, 50312620 Popravak opreme za informacijsku tehnologiju, 72222300 Usluge informacijske tehnologije , 72223000 Usluge revizije zahtjeva informacijske tehnologije,

72267100 Održavanje programske podrške za informacijsku tehnologiju, 72267200 Popravak programske podrške za informacijsku tehnologiju, 48613000 Elektroničko upravljanje podacima (EDM)

II.2.3. Mjesto izvršenja

NUTS kod: UKH23 Hertfordshire

II.2.4. Opis nabave

Hertfordshire County Council has a reputation for providing high-quality service whilst being prudent and sensitive to the financial constraints that affect all local authorities. The Council's vision is for "Hertfordshire to continue to be a county where people have the opportunity to live healthy, fulfilling lives in thriving, prosperous communities". The Council is ambitious for the future and wants to invest wisely in its services and the support it provides to communities so that it can be sure that it gives value for every pound it spends.

The Council is at a point now where it has a unique opportunity to make a change to the way it provides some of its core services. These services have been, and are being provided up to now mainly as part of the Shared Managed Service (SMS) contract. This contract's term expires in 2021, and the Council has new ambitions which it believes will bring about a new era and will change the way services are accessed and supported over the next 5 to 10 years. The current SMS contract delivers the following services:

- deliver soft facilities management services for 15 council sites including reception, security and cleaning, catering,
- provide HR transaction services, payroll services and controls for the Council's employees,
- process the Council's financial transactions,
- provide the Council's IT services and deliver associated technical support and projects,
- manage the Council's customer service centre handling a range of services for residents; including highways fault reporting and driver training,
- manage the Council's children's contact service which arranges supervised visits,
- operate the Social Care Access Service which enables older or disabled people to live independently.

These services have been asked to challenge themselves around how to provide future services to their customers and service users in an evolving environment that will change the level and nature of demand. There is also an expectation of a measurable return on investment, both in financial and customer satisfaction terms. The Council wants to work with the market to leapfrog current innovation in local authorities.

The Council's objective until the second part of 2019 is to identify options for the future delivery of the service areas in scope, to develop a detailed business case for each option and to make a final decision as to the preferred options.

This brief is being used as an outline to engage with the market so the Council can discuss potential solutions. It is anticipated that the service providers, in responding to this PIN, will work collaboratively with the Council to help it shape the future design of services.

The Council is not yet sure if the proposed contract will be split in lots.

II.2.14. Dodatni podaci

To access the PPME documentation visit www.supplyhertfordshire.uk and follow the on-screen guidance. Submit your completed Supplier Questionnaire through the In-Tend system by 12:00 noon on 17.12.2018. The Council will not be held accountable for any errors made by an organisation with their submission. If you are experiencing problems with In-Tend, please contact: support@in-tend.com

II.3.

Procijenjeni datum objave obavijesti o nadmetanju

01/09/2020

Odjeljak IV: Postupak

IV.1. Opis

IV.1.8. Podaci o Sporazumu o javnoj nabavi (GPA)

Nabava je obuhvaćena Sporazumom o javnoj nabavi: da

Odjeljak VI: Dopunski podaci

VI.3. Dodatni podaci

VI.5. Datum slanja ove obavijesti

04/12/2018