

537409-2026 - Nadmetanje

Finska – Usluge informacijske tehnologije: savjetovanje, razvoj programske podrške, internet i podrška – Digital exhibition design, software development and production for the reopening exhibition for the National Museum of Finland.

OJ S 148/2026 04/08/2026

**Obavijest o nadmetanju ili koncesiji – standardni režim
Usluge**

1. Kupac

1.1. Kupac

Službeno ime: Finnish Heritage Agency / Museovirasto

E-pošta: hankinnat@museovirasto.fi

Pravni oblik kupca: Tijelo koje se uređuje javnim pravom

Djelatnost javnog naručitelja: Opće javne usluge

2. Postupak

2.1. Postupak

Naslov: Digital exhibition design, software development and production for the reopening exhibition for the National Museum of Finland.

Opis: The Finnish Heritage Agency, the Exhibitions and Events department of the National Museum of Finland (hereinafter the "Procurement unit") invites suppliers to submit tenders for media design and production (hereinafter the "Service") in this call for tenders and its attached annexes. The Service consists of programming, project management and technical delivery of an artificial intelligence System in the form of an interactive media software which will be used according to attached plans. The entire deliverable procurement is referred to in hereinafter as the "System". The National Museum of Finland will conduct the procurement through an open tendering procedure. The aim is for production to begin immediately after the selection of the supplier in approximately September 2026, and for delivery to the Procurement Unit to be completed no later than January 2027. The procurement documents are available in English. The Procurement unit requests a tender for: 1. Exhibition Media, AV and Interactive Elements including: - Lobby Screen - Intro to the Universe (projection) - Chatty objects - 9 interactive conversational artificial intelligence stations: - Chatty Objects Birds - Chatty Object Scarab - Chatty Object Meteorite - Chatty Object Shiva - Chatty Object Canoe - Chatty Object Turtle Seats - Chatty Object Raven Mask - Chatty Object Chilkat Blanket - Chatty Object Bad Luck Bird - Chatty Object Scarab - Projection (Hybrid element) - Agnicayana film projection solution - Exhibition wide - soundscapes including: - Anvil & hammer - Chatty Objects Birds - Audio - Egg - Chatty Object Meteorite - (hybrid element) - Chatty Object Canoe - (hybrid element) - Chatty Object Raven Mask - (hybrid element) - World tree - Conch - Universe - Overhead Screen - Universe - Chatty Universe The following items are not included within this tender: - Film content for the Agnicayana film projection - Recording of poem for the Egg Soundscape 2. Software, Services and Project Management including: - Software development and testing - Software installation and configuration - Technical and user documentation - Support and on-call services during the exhibition run - Training for the client's staff in the operation of the delivered systems - Project management covering the entire Procurement 3. Documentation set: - Technical documentation (architecture, APIs, content formats, deployment instructions). - Operational documentation for daily use by exhibition staff. - Maintenance instructions,

including restart procedures and troubleshooting steps. - Documentation required under the attached Annex 3 "03_Data and privacy requirements annex". - The tenderer shall provide sufficient documentation to enable re-installation and re-use of the System by the Procurement unit without dependency on the tenderer if the Procurement unit wants to use the System in the future after the exhibition. 4. Installation & on site deployment The tenderer shall: - Install all required system software components on site in coordination with the AV integrator contractor (procured separately) and the Procurement unit's team. - Integrate "The Universe" content into existing overhead LED screen and newly purchased hardware. - Conduct full system testing. 5. Training for museum staff The tenderer shall: - Provide training sessions for Procurement unit's staff on System operation, daily use and safety as applicable and needed for the procurement. - Provide training materials (slides, troubleshooting guides, quickstart sheets). 6. Final handover package The tenderer shall provide: - Final approved versions of all media assets. - Backup copies of the System and its configurations. - A complete inventory of all delivered software. - End of project report summarizing methods, design decisions, and technical notes. The procurements requirements are explained in more detail further on in this call for tenders and its attached annexes. The estimated value of the procurement is according to the Procurement unit 400 000 - 550 000 EUR (VAT 0%). Some of the attached annexes in the call for tenders contains confidential information. The documents are available upon request via email to hankinnat@museovirasto.fi. The tenderer shall in its request to receive the documents ensure, that it keeps the information received from the Procurement unit only to itself and uses that information for its tender according to this procurement process. The information is considered confidential even after the procurement process has ended.

Identifikacijska oznaka postupka: d090c66f-fef3-4e35-b5a0-1bf61475478a

Interna identifikacijska oznaka: 610535

Vrsta postupka: Otvoren

Postupak je ubrzan: ne

2.1.1. Svrha

Priroda ugovora: Usluge

Glavna klasifikacija (cpv): 72000000 Usluge informacijske tehnologije: savjetovanje, razvoj programske podrške, internet i podrška

Dodatna klasifikacija (cpv): 72200000 Usluge programiranja i usluge savjetovanja, 72212100 Usluge razvoja industrijske programske podrške, 72222200 Usluge planiranja informacijskih sustava ili tehnologije, 72224100 Usluge planiranja izvođenja sustava, 73300000 Projektiranje i izvođenje istraživanja i razvoja, 92521100 Usluge muzejskih izložbi

2.1.2. Mjesto izvršenja

Poštanska adresa: National museum of Finland, Mannerheimintie 34, 00100, Helsinki

Grad: Helsinki

Poštanski broj: 00100

Zemlja – podregija (NUTS): Helsinki-Uusimaa (FI1B1)

Zemlja: Finska

2.1.2. Mjesto izvršenja

Poštanska adresa: Finnish heritage agency, PL 913, 00101 Helsinki

Grad: Helsinki

Poštanski broj: 00101

Zemlja – podregija (NUTS): Helsinki-Uusimaa (FI1B1)

Zemlja: Finska

2.1.4. Opće informacije

Pravna osnova:

Direktiva 2014/24/EU

2.1.6. Razlozi za isključenje

Izvori razloga za isključenje: Dokumentacija o nabavi, Obavijest, Europska jedinstvena dokumentacija o nabavi

Korupcija: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for corruption, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Prijevvara: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for fraud, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Pranje novca ili financiranje terorizma: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for money laundering or terrorist financing, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Sudjelovanje u zločinačkoj organizaciji: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for participation in a criminal organisation, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Kaznena djela terorizma ili kaznena djela povezana s terorističkim aktivnostima: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for terrorist offences or offences linked to terrorist activities, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Dječji rad i drugi oblici trgovanja ljudima: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for child labour and other forms of trafficking in human beings, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Kršenje obveza u području prava o okolišu: The economic operator has breached its obligations in the field of environmental law.

Kršenje obveza u području radnog prava: The economic operator has breached its obligations in the field of labour law.

Kršenje obveza u području socijalnog prava: The economic operator has breached its obligations in the field of social law.

Sporazumi s drugim gospodarskim subjektima u cilju narušavanja tržišnog natjecanja: The economic operator has entered into agreements with other economic operators aimed at distorting competition.

Teški poslovni prekršaj: The economic operator is guilty of grave professional misconduct.

Lažno prikazivanje, prikrivanje informacija, nemogućnost podnošenja traženih dokumenata ili prikupljanje povjerljivih informacija o ovom postupku: The economic operator can confirm that: a) It has been guilty of serious misrepresentation in supplying the information required for the verification of the absence of grounds for exclusion or the fulfilment of the selection criteria, b) It has withheld such information, c) It has not been able, without delay, to submit the supporting documents required by a contracting authority or contracting entity, and d) It has undertaken to unduly influence the decision making process of the contracting authority or contracting entity, to obtain confidential information that may confer upon it undue advantages in the procurement procedure or to negligently provide misleading information that may have a material influence on decisions concerning exclusion, selection or award.

Sukob interesa koji proizlazi iz sudjelovanja u postupku javne nabave: The economic operator is aware of any conflict of interest, as indicated in national law, the relevant notice or the procurement documents due to its participation in the procurement procedure.

Izravno ili neizravno sudjelovanje u pripremi ovog postupka javne nabave: The economic operator or an undertaking related to it has advised the contracting authority or contracting entity or otherwise been involved in the preparation of the procurement procedure.

Prijevreteni raskid, naknada štete ili druge usporedive sankcije: The economic operator has experienced that a prior public contract, a prior contract with a contracting entity or a prior concession contract was terminated early, or that damages or other comparable sanctions were imposed in connection with that prior contract.

Kršenje obveza utvrđenih na temelju isključivo nacionalnih osnova za isključenje: Any person who is a member of the economic operator's administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for work safety offence, working hours offence, work discrimination, extortionate work discrimination, violation of the right to organise or unauthorised use of foreign labour.

Kršenje obveze plaćanja doprinosa za socijalno osiguranje: The economic operator has breached its obligations relating to the payment social security contributions, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

Kršenje obveze plaćanja poreza: The economic operator has breached its obligations relating to the payment of taxes, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

Suspendirane poslovne aktivnosti: The business activities of the economic operator are suspended.

Stečaj: The economic operator is bankrupt.

Nagodba s vjerovnicima: The economic operator is in arrangement with creditors.

Nesolventnost: The economic operator is the subject of insolvency or winding-up.

Imovinom subjekta upravlja stečajni upravitelj: The assets of the economic operator are being administered by a liquidator or by the court.

Situacije istovrsne stečaju prema nacionalnim zakonima: The economic operator is in any analogous situation like bankruptcy arising from a similar procedure under national laws and regulations.

5. Grupa

5.1. Grupa: LOT-0000

Naslov: Digital exhibition design, software development and production for the reopening exhibition for the National Museum of Finland.

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1. Exhibition Media, AV and Interactive Elements including:
 - Lobby Screen - Intro to the Universe (projection) - Chatty objects - 9 interactive conversational artificial intelligence stations:
 - Chatty Objects Birds - Chatty Object Scarab - Chatty Object Meteorite - Chatty Object Shiva - Chatty Object Canoe - Chatty Object Turtle Seats - Chatty Object Raven Mask - Chatty Object Chilkat Blanket - Chatty Object Bad Luck Bird - Chatty Object Scarab - Projection (Hybrid element) - Agnicayana film projection solution - Exhibition wide - soundscapes including:
 - Anvil & hammer - Chatty Objects Birds - Audio - Egg - Chatty Object Meteorite - (hybrid element) - Chatty Object Canoe - (hybrid element) - Chatty Object Raven Mask - (hybrid element) - World tree - Conch - Universe - Overhead Screen - Universe - Chatty Universe
2. Software, Services and Project Management including:
 - Software development and testing
 - Software installation and configuration
 - Technical and user documentation
 - Support and on-call services during the exhibition run
 - Training for the client's staff in the operation of the delivered systems
 - Project management covering the entire Procurement
3. Documentation set:
 - Technical documentation (architecture, APIs, content formats, deployment instructions).
 - Operational documentation for daily use by exhibition staff.
 - Maintenance instructions, including restart procedures and troubleshooting steps.
 - Documentation required under the attached Annex 3 "03_Data and privacy requirements annex".
4. Installation & on site deployment The tenderer shall:
 - Install all required system software components on site in coordination with the AV integrator contractor (procured separately) and the Procurement unit's team.
 - Integrate "The Universe" content into existing overhead LED screen and newly purchased hardware.
 - Conduct full system testing.
5. Training for museum staff The tenderer shall:
 - Provide training sessions for Procurement unit's staff on System operation, daily use and safety as applicable and needed for the procurement.
 - Provide training materials (slides, troubleshooting guides, quickstart sheets).
6. Final handover package The tenderer shall provide:
 - Final approved versions of all media assets.
 - Backup copies of the System and its configurations.
 - A complete inventory of all delivered software.
 - End of project report summarizing methods, design decisions, and technical notes.

The procurements requirements are explained in more detail further on in this call for tenders and its attached annexes. The estimated value of the procurement is according to the Procurement unit 400 000 - 550 000 EUR (VAT 0%). Some of the attached annexes in the call for tenders contains confidential information. The documents are available upon request via email to hankinnat@museovirasto.fi. The tenderer shall in its request to receive the documents ensure, that it keeps the information received from the Procurement unit only to itself and uses that information for its tender according to this procurement process. The information is considered confidential even after the procurement process has ended.

Interna identifikacijska oznaka: 610535

5.1.1. Svrha

Priroda ugovora: Usluge

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Poštanski broj: 00100

Zemlja – podregija (NUTS): Helsinki-Uusimaa (FI1B1)

Zemlja: Finska

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Poštanska adresa: Finnish heritage agency, PL 913, 00101 Helsinki

Grad: Helsinki

Poštanski broj: 00101

Zemlja – podregija (NUTS): Helsinki-Uusimaa (FI1B1)

Zemlja: Finska

5.1.3. Očekivano trajanje

Trajanje – ostalo: Nepoznat

5.1.6. Opće informacije

Rezervirano sudjelovanje:

Sudjelovanje nije rezervirano.

Projekt javne nabave ne financira se sredstvima EU-a

Javna nabava obuhvaćena je Sporazumom o javnoj nabavi (GPA): da

Ova javna nabava prikladna je i za mala i srednja poduzeća (MSP-ovi): ne

5.1.7. Strateška nabava

Javna nabava inovativnih rješenja: Nabavljeni su radovi, roba i usluge ili novi ili znatno poboljšani u odnosu na radove, robu odnosno usluge već prisutne na tržištu.

5.1.9. Kriteriji za odabir

Izvori kriterija odabira: Dokumentacija o nabavi, Obavijest, Europska jedinstvena dokumentacija o nabavi

Kriterij: Reference na određene isporuke

Opis kriterija odabira: Description (English): The tenderer assures it has experience in delivering at least two (2) generative media systems. References must have been done within the last five (5) years, counting from the deadline for submitting tenders.

Kriterij: Prosječni godišnji promet

Opis kriterija odabira: Description (English): Tenderers turnover for each of the two (2) most recent fiscal years must exceed 1 000 000 euros.

5.1.10. Kriteriji za dodjelu

Kriterij:

Vrsta: Cijena

Naziv: Halvin hinta

Opis: Halvimman kokonaishinnan saanut tarjoaja saa hinnan osalta täydet pisteet. Muiden tarjousten pisteet määräytyvät tarjotun hinnan suhteessa halvimpaan tarjoukseen kaavalla: halvin hinta / tarjottu hinta * hinnan kokonaispisteet.

Kategorija kriterija za dodjelu fiksne vrijednosti: Fiksna vrijednost (ukupno)

Broj kriterija za dodjelu: 12 345 678

Kriterij:

Vrsta: Kvaliteta

Naziv: Laatuvaatimukset

Opis: Laatuvaatimuksista tarjoajat saavat pisteitä. Laadulliset tekijät pisteytetään kohdassa "Quality Requirements".

Kategorija kriterija za dodjelu fiksne vrijednosti: Fiksna vrijednost (ukupno)

Broj kriterija za dodjelu: 12 345 678

5.1.11. Dokumentacija o nabavi

Rok za podnošenje zahtjeva za dodatne informacije: 20/08/2026 13:00:00 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Adresa dokumentacije o nabavi: <https://tarjouspalvelu.fi/museovirasto?id=610535&tpk=f6f2964d-2e09-48f0-841d-2c542bf854d2>

5.1.12. Uvjeti nabave

Uvjeti podnošenja:

Elektroničko podnošenje: Obvezno

Adresa za podnošenje: <https://tarjouspalvelu.fi/museovirasto?id=610535&tpk=f6f2964d-2e09-48f0-841d-2c542bf854d2>

Jezici na kojima se mogu podnijeti ponude ili zahtjevi za sudjelovanje: engleski

Elektronički katalog: Nije dopušteno

Ponuditelji mogu podnijeti više od jedne ponude: Nije dopušteno

Rok za zaprimanje ponuda: 02/09/2026 09:00:00 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Razdoblje tijekom kojeg ponuda mora ostati valjana: 3 Mjeseci

Informacije o javnom otvaranju:

Datum otvaranja: 02/09/2026 09:05:00 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Uvjeti ugovora:

Ugovor se mora izvršiti u okviru programa zaštićenih radnih mjesta: Ne

Elektroničko izdavanje računa: Obvezno

Naručivanje će biti elektroničko: da

Plaćanje će biti elektroničko: da

5.1.15. Tehnike

Okvirni sporazum:

Nema okvirnog sporazuma

Informacije o dinamičkom sustavu nabave:

Nema dinamičkog sustava nabave

5.1.16. Dodatne informacije, posredovanje i pravna zaštita (preispitivanje)

Organizacija za postupke mirenja: Markkinaoikeus

Organizacija za preispitivanje (pravnu zaštitu): Markkinaoikeus

Informacije o rokovima za preispitivanje: Suomeksi: Hankintapäätöksestä on oikeus tehdä valitus Markkinaoikeuteen. Valitus on tehtävä kirjallisesti 14 päivän kuluessa siitä, kun asianosainen on saanut tiedon hankintaa koskevasta päätöksestä valitusosoituksineen. Tiedoksisaantipäivää ei lasketa mukaan valitusaikaan.
Organizacija koja pruža više informacija o postupcima preispitivanja (pravne zaštite): Markkinaoikeus

8. Organizacije

8.1. ORG-0001

Službeno ime: Markkinaoikeus
Registracijski broj: 3006157-6
Poštanska adresa: Radanrakentajantie 5
Grad: Helsinki
Poštanski broj: 00520
Zemlja – podregija (NUTS): Helsinki-Uusimaa (FI1B1)
Zemlja: Finska
E-pošta: markkinaoikeus@oikeus.fi
Tel.: +358 295643300
Internet: <https://www.markkinaoikeus.fi>

Uloge ove organizacije:

Organizacija za preispitivanje (pravnu zaštitu)
Organizacija koja pruža više informacija o postupcima preispitivanja (pravne zaštite)
Organizacija za postupke mirenja

8.1. ORG-0002

Službeno ime: Finnish Heritage Agency / Museovirasto
Registracijski broj: 0292559-2
Poštanska adresa: PL 913
Grad: Helsinki
Poštanski broj: 00101
Zemlja – podregija (NUTS): Helsinki-Uusimaa (FI1B1)
Zemlja: Finska
Kontaktna točka: National Museum of Finland
E-pošta: hankinnat@museovirasto.fi
Tel.: +358 295336070
Internet: <http://www.museovirasto.fi>

Uloge ove organizacije:

Kupac

8.1. ORG-0003

Službeno ime: Hansel Oy (Hilma)
Registracijski broj: FI09880841
Poštanska adresa: Mannerheiminaukio 1a
Grad: Helsinki
Poštanski broj: 00100
Zemlja – podregija (NUTS): Helsinki-Uusimaa (FI1B1)
Zemlja: Finska
Kontaktna točka: eSender
E-pošta: tekninen@hankintailmoitukset.fi

Tel.: 029 55 636 30

Internet: <http://hankintailmoitukset.fi>

Uloge ove organizacije:

TED eSender

Informacije o obavijesti

Identifikacijska oznaka / verzija obavijesti: 5ee357e9-712d-43bc-895a-d3932967dbc8 - 01

Vrsta obrasca: Nadmetanje

Vrsta obavijesti: Obavijest o nadmetanju ili koncesiji – standardni režim

Podvrsta obavijesti: 16

Datum slanja obavijesti: 31/07/2026 13:17:15 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Datum e-pošiljateljeva slanja obavijesti: 31/07/2026 13:17:16 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Jezici na kojima je ova obavijest službeno dostupna: engleski

Broj objave obavijesti: 537409-2026

Broj izdanja SL S-a: 148/2026

Datum objave: 04/08/2026