

607365-2026 - Nadmetanje

Finska – Telekomunikacijske usluge – VR-Group: Maintenance and support services of telecommunications network devices - Invitation to participate

OJ S 170/2026 03/09/2026

Obavijest o nadmetanju ili koncesiji – standardni režim

Usluge

1. Kupac

1.1. Kupac

Službeno ime: VR-Group Plc

E-pošta: info.procurement@vr.fi

Pravni oblik kupca: Javno poduzeće

Djelatnost naručitelja: Željezničke usluge

2. Postupak

2.1. Postupak

Naslov: VR-Group: Maintenance and support services of telecommunications network devices
- Invitation to participate

Opis: The subject of the procurement is the provision of maintenance and support services for telecommunications network devices and related network services (hereinafter the "Service"). The procurement covers comprehensive maintenance, monitoring, support and operational services for VR's telecommunications network environment, including network devices located in datacentres, offices, rolling stock (trains and buses) and other operational locations. The Service also includes the maintenance of certain related network services required for the operation of the telecommunications environment. The Service includes, but is not limited to, the following: - Service transition and implementation; - 24/7 monitoring of the telecommunications network environment; - Incident management and fault resolution; - Replacement of failed network devices in accordance with the agreed service levels; - Device configuration changes and other agreed maintenance activities; - Network monitoring, preventive maintenance and operational support; - Service management and designated service management personnel; - Maintenance of network documentation; - Reporting, including service level, capacity and operational reporting; - Integration with VR's agreed service management and ticketing solutions; - Other maintenance, support and expert services related to the telecommunications network environment, ordered separately where required. The procurement concerns maintenance and support services only. Ownership of the telecommunications network devices, software licences and the overall network architecture shall remain with VR. VR is responsible for the procurement of network devices and strategic network architecture, while the selected Supplier shall provide the Services in accordance with the agreed contractual responsibilities. The Service is intended to support VR Group's operations in Finland, Sweden, Denmark and Latvia. The Service may also be extended to other VR Group companies or countries during the contract period. A more detailed preliminary description of the procurement is set out in Annex 1 – Preliminary Description of the Procurement. The subject of the procurement described herein is preliminary and may be further specified, clarified and supplemented during the negotiated procurement procedure. The final scope of the procurement, the detailed requirements and the contractual terms will be set out in the Final Invitation to Tender and its annexes.

Identifikacijska oznaka postupka: 902c3aaa-8d6e-450c-b2d0-0d82481c53d9

Interna identifikacijska oznaka: VR - IT - 2026

Vrsta postupka: Pregovarački s prethodnom objavom poziva na nadmetanje / natjecateljski uz pregovore

Postupak je ubrzan: ne

Glavna obilježja postupka: A candidate must fulfil all suitability requirements set out in the contract notice and its annexes in order to be admitted to the procurement procedure. The suitability requirements are specified in the European Single Procurement Document (ESPD) and other procurement documents attached to the contract notice. In order to ensure an efficient and manageable negotiation procedure, the number of candidates invited to participate in the negotiations is limited to a maximum of five (5). Where more than five (5) candidates fulfil the suitability requirements, the Contracting Entity will reduce the number of candidates by comparing the references submitted by the candidates to the extent that they exceed the minimum requirements. The comparison will be carried out in accordance with the selection criteria described under section "Grounds for Decision" of this Invitation to Participate and in Annex 2 – Reference Form. Where five (5) or fewer candidates fulfil the suitability requirements, no comparison of references will be carried out, and all such candidates will be invited to participate in the negotiation procedure. If the comparison of references results in a tie for the fifth place, all candidates obtaining the same score as the candidate ranked fifth shall be invited to participate in the negotiation procedure. Consequently, the number of candidates invited to participate may exceed five (5). If required under VR Group's internal governance procedures, the procurement decision shall be subject to the approval of the competent decision-making body of VR Group. If such approval is not obtained, the Contracting Entity reserves the right to suspend or discontinue the procurement procedure in accordance with applicable legislation. The procurement procedure may also be suspended or discontinued on any other grounds permitted under the applicable procurement legislation.

2.1.1. Svrha

Priroda ugovora: Usluge

Glavna klasifikacija (cpv): 64200000 Telekomunikacijske usluge

Dodatna klasifikacija (cpv): 51300000 Usluge instaliranja komunikacijske opreme, 72000000

Usluge informacijske tehnologije: savjetovanje, razvoj programske podrške, internet i podrška,

72315000 Usluge upravljanja podatkovnom mrežom i usluge potpore za podatkovnu mrežu,

72318000 Usluge prijenosa podataka, 72590000 Stručne usluge u vezi s računalom, 72700000

Usluge računalne mreže, 72710000 Usluge lokalne računalne mreže

2.1.2. Mjesto izvršenja

Bilo gdje u Europskom gospodarskom prostoru

2.1.2. Mjesto izvršenja

Zemlja: Švedska

Bilo gdje u određenoj zemlji

2.1.2. Mjesto izvršenja

Zemlja: Finska

Bilo gdje u određenoj zemlji

2.1.4. Opće informacije

Dodatne informacije: The agreement shall enter into force upon its execution by both Parties.

The initial fixed agreement period shall be five (5) years from the date of signing. Thereafter,

the agreement shall remain valid until terminated by either Party in accordance with its terms.

The procurement is subject to the Finnish Act on Procurement Contracts and Concession

Contracts of Entities Operating in the Water, Energy, Transport and Postal Services Sectors (1398/2016) (the "Act on Procurement Contracts in the Utilities Sector"). The procurement will be conducted using the negotiated procedure. The estimated value of the procurement exceeds the applicable EU threshold. The estimated value of the procurement is specified elsewhere in the procurement documents. The procurement concerns maintenance and support services for telecommunications network devices and related network services used within the VR Group. The Service supports business-critical telecommunications infrastructure utilised in, among other locations, datacentres, offices, rolling stock and other operational environments. This procurement is made for all legal entities within the VR Group, including VR-Group Plc and its current and future group companies. At the commencement of the procurement procedure, the Service is expected to cover operations primarily in Finland, Sweden, Denmark and Latvia. The countries, legal entities and operational locations included within the scope of the Service may change during the agreement period in accordance with the Customer's operational needs. For the avoidance of doubt, the procurement does not create any commitment for all current or future group companies to utilise the Service. The Customer reserves the right to determine the legal entities, operational locations and countries in which the Service will be deployed during the agreement period. This procurement constitutes a joint procurement by VR-Group Plc and VR Snabbtåg Sverige AB as referred to in Article 57(4) of Directive 2014/25/EU, Section 32(3) of the Finnish Act on Procurement Contracts in the Utilities Sector (1398/2016), and Chapter 7, Sections 9, 12, 13 and 14 of the Swedish Act on Procurement in the Utilities Sectors (2016:1146). VR-Group Plc conducts the procurement procedure on behalf of both VR-Group Plc and VR Snabbtåg Sverige AB and is responsible for all stages of the procurement procedure, including any procurement rectification procedures and appeals. The procurement procedure shall be governed by Finnish law, and the Finnish Act on Procurement Contracts in the Utilities Sector (1398/2016) shall apply to the procurement procedure.

Pravna osnova:

Direktiva 2014/25/EU

2.1.6. Razlozi za isključenje

Izvori razloga za isključenje: Europska jedinstvena dokumentacija o nabavi

5. Grupa

5.1. Grupa: LOT-0000

Naslov: VR-Group: Maintenance and support services of telecommunications network devices
- Invitation to participate

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Interna identifikacijska oznaka: VR - IT - 2026

5.1.1. Svrha

Priroda ugovora: Usluge

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72318000 Usluge prijenosa podataka, 72590000 Stručne usluge u vezi s računalom, 72700000

Usluge računalne mreže, 72710000 Usluge lokalne računalne mreže

5.1.2. Mjesto izvršenja

Bilo gdje u Europskom gospodarskom prostoru

5.1.2. Mjesto izvršenja

Zemlja: Švedska

Bilo gdje u određenoj zemlji

5.1.2. Mjesto izvršenja

Zemlja: Finska

Bilo gdje u određenoj zemlji

5.1.3. Očekivano trajanje

Trajanje: 60 Mjeseci

5.1.4. Obnova

Maksimalan broj obnavljanja: 1

Druge informacije o obnovi: The agreement shall enter into force upon its execution by both Parties. The initial fixed agreement period shall be five (5) years from the date of signing.

Thereafter, the agreement shall remain valid until terminated by either Party in accordance with its terms. Please note, however, that the procurement schedule may change. In such case, the agreement period shall commence on the actual date of execution of the agreement.

5.1.6. Opće informacije

Rezervirano sudjelovanje:

Sudjelovanje nije rezervirano.

Javna nabava obuhvaćena je Sporazumom o javnoj nabavi (GPA): da

Ova javna nabava prikladna je i za mala i srednja poduzeća (MSP-ovi): da

Dodatne informacije: The agreement shall enter into force upon its execution by both Parties. The initial fixed agreement period shall be five (5) years from the date of signing. Thereafter, the agreement shall remain valid until terminated by either Party in accordance with its terms. The procurement is subject to the Finnish Act on Procurement Contracts and Concession Contracts of Entities Operating in the Water, Energy, Transport and Postal Services Sectors (1398/2016) (the "Act on Procurement Contracts in the Utilities Sector"). The procurement will be conducted using the negotiated procedure. The estimated value of the procurement exceeds the applicable EU threshold. The estimated value of the procurement is specified elsewhere in the procurement documents. The procurement concerns maintenance and support services for telecommunications network devices and related network services used within the VR Group. The Service supports business-critical telecommunications infrastructure utilised in, among other locations, datacentres, offices, rolling stock and other operational environments. This procurement is made for all legal entities within the VR Group, including VR-Group Plc and its current and future group companies. At the commencement of the procurement procedure, the Service is expected to cover operations primarily in Finland, Sweden, Denmark and Latvia. The countries, legal entities and operational locations included within the scope of the Service may change during the agreement period in accordance with the Customer's operational needs. For the avoidance of doubt, the procurement does not create any commitment for all current or future group companies to utilise the Service. The Customer reserves the right to determine the legal entities, operational locations and countries in which the Service will be deployed during the agreement period. This procurement constitutes a joint procurement by VR-Group Plc and VR Snabbtåg Sverige AB as referred to in Article 57(4) of Directive 2014/25/EU, Section 32(3) of the Finnish Act on Procurement Contracts in the Utilities Sector (1398/2016), and Chapter 7, Sections 9, 12, 13 and 14 of the Swedish Act on Procurement in the Utilities Sectors (2016:1146). VR-Group Plc conducts the procurement procedure on behalf of both VR-Group Plc and VR Snabbtåg Sverige AB and is responsible for all stages of the procurement procedure, including any procurement rectification procedures and appeals. The procurement procedure shall be governed by Finnish law, and the Finnish Act on Procurement Contracts in the Utilities Sector (1398/2016) shall apply to the procurement procedure.

5.1.7. Strateška nabava

Socijalni cilj koji se promiče: Dužna pažnja u pogledu ljudskih prava u globalnim lancima opskrbe, Pravedni radni uvjeti

5.1.9. Kriteriji za odabir

Izvori kriterija odabira: Europska jedinstvena dokumentacija o nabavi

Informacije o drugoj fazi postupka u dvije faze:

Maksimalan broj natjecatelja koji će biti pozvani u drugu fazu postupka: 5

5.1.10. Kriteriji za dodjelu

Kriterij:

Vrsta: Cijena

Opis: Price: 90 % More detailed information about the comparison criteria shall be presented during the procurement procedure. Final criteria and final weighting will be defined in the final invitation to tender.

Kriterij:

Vrsta: Kvaliteta

Opis: Quality: 10 % More detailed information about the comparison criteria shall be presented during the procurement procedure. Final criteria and final weighting will be defined in the final invitation to tender.

5.1.11. Dokumentacija o nabavi

Jezici na kojima je dokumentacija o nabavi službeno dostupna: engleski

Rok za podnošenje zahtjeva za dodatne informacije: 16/09/2026 07:00:00 (UTC+00:00)
zapadnoeuropsko vrijeme, GMT

Adresa dokumentacije o nabavi: <https://tarjouspalvelu.fi/vryhtymaoy?id=621176&tpk=2d3f496d-305e-4d6b-b762-914f020ea74c>

5.1.12. Uvjeti nabave

Uvjeti podnošenja:

Elektroničko podnošenje: Obvezno

Adresa za podnošenje: <https://tarjouspalvelu.fi/vryhtymaoy?id=621176&tpk=2d3f496d-305e-4d6b-b762-914f020ea74c>

Jezici na kojima se mogu podnijeti ponude ili zahtjevi za sudjelovanje: engleski

Elektronički katalog: Nije dopušteno

Varijante: Nije dopušteno

Ponuditelji mogu podnijeti više od jedne ponude: Nije dopušteno

Rok za primitak zahtjeva za sudjelovanje: 05/10/2026 07:00:00 (UTC+00:00)
zapadnoeuropsko vrijeme, GMT

Uvjeti ugovora:

Ugovor se mora izvršiti u okviru programa zaštićenih radnih mjesta: Ne

Uvjeti koji se odnose na izvršenje ugovora: To the extent relevant, conditions and terms of performance will be specified during the procurement procedure in the final invitation to tender

Potreban je sporazum o povjerljivosti podataka: da

Dodatne informacije o sporazumu o povjerljivosti podataka: The candidate participating in the negotiated procedure undertakes to sign a Non Disclosure Agreement submitted separately by VR to the selected tenderers after the selection of tenderers. Signing the Non Disclosure Agreement is required in order for the candidate to be able to proceed to the negotiation phase.

Elektroničko izdavanje računa: Obvezno

Naručivanje će biti elektroničko: da

Plaćanje će biti elektroničko: da

Financijski aspekti: To the extent relevant, finance and payment terms will be specified during the procurement procedure in the final invitation to tender

5.1.15. Tehnike

Okvirni sporazum:

Nema okvirnog sporazuma

Informacije o dinamičkom sustavu nabave:

Nema dinamičkog sustava nabave

5.1.16. Dodatne informacije, posredovanje i pravna zaštita (preispitivanje)

Organizacija za preispitivanje (pravnu zaštitu): Markkinaoikeus

Informacije o rokovima za preispitivanje: Organisation providing further information: VR Group Plc

Organizacija koja pruža dodatne informacije o postupku javne nabave: VR-Group Plc

Organizacija koja pruža više informacija o postupcima preispitivanja (pravne zaštite): VR-Group Plc

8. Organizacije

8.1. ORG-0001

Službeno ime: Markkinaoikeus
Registracijski broj: 3006157-6
Poštanska adresa: Radanrakentajantie 5
Grad: Helsinki
Poštanski broj: 00520
Zemlja – podregija (NUTS): Helsinki-Uusimaa (FI1B1)
Zemlja: Finska
E-pošta: markkinaoikeus@oikeus.fi
Tel.: +358 295643300
Internet: <http://www.oikeus.fi/markkinaoikeus>

Uloge ove organizacije:

Organizacija za preispitivanje (pravnu zaštitu)

8.1. ORG-0002

Službeno ime: VR-Group Plc
Registracijski broj: 1003521-5
Poštanska adresa: PL 488 (Radiokatu 3)
Grad: Helsinki
Poštanski broj: 00096
Zemlja – podregija (NUTS): Helsinki-Uusimaa (FI1B1)
Zemlja: Finska
Kontaktna točka: Procurement unit
E-pošta: info.procurement@vr.fi
Tel.: +358 294343
Internet: <http://www.vrgroup.fi>

Uloge ove organizacije:

Kupac

Organizacija koja pruža dodatne informacije o postupku javne nabave

Organizacija koja pruža više informacija o postupcima preispitivanja (pravne zaštite)

8.1. ORG-0003

Službeno ime: Hansel Oy (Hilma)
Registracijski broj: FI09880841
Poštanska adresa: Mannerheiminaukio 1a
Grad: Helsinki
Poštanski broj: 00100
Zemlja – podregija (NUTS): Helsinki-Uusimaa (FI1B1)
Zemlja: Finska
Kontaktna točka: eSender
E-pošta: tekninen@hankintailmoitukset.fi
Tel.: 029 55 636 30
Internet: <http://hankintailmoitukset.fi>

Uloge ove organizacije:

TED eSender

Informacije o obavijesti

Identifikacijska oznaka / verzija obavijesti: 74519d47-0e13-4416-bcc7-a0d5a73b8b95 - 01

Vrsta obrasca: Nadmetanje

Vrsta obavijesti: Obavijest o nadmetanju ili koncesiji – standardni režim

Podvrsta obavijesti: 17

Datum slanja obavijesti: 02/09/2026 11:14:07 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Datum e-pošiljateljeva slanja obavijesti: 02/09/2026 11:14:09 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Jezici na kojima je ova obavijest službeno dostupna: engleski

Broj objave obavijesti: 607365-2026

Broj izdanja SL S-a: 170/2026

Datum objave: 03/09/2026