

628473-2026 - Nadmetanje

Norveška – Savjetodavne usluge u području energetske učinkovitosti – Consultancy services when Enova SF's new response service is initiated.

OJ S 176/2026 11/09/2026

Obavijest o nadmetanju ili koncesiji – standardni režim

Usluge

1. Kupac

1.1. Kupac

Službeno ime: Enova SF

E-pošta: bjorn.hakon.aunoien@enova.no

Pravni oblik kupca: Javno poduzeće

Djelatnost javnog naručitelja: Ekonomski poslovi

2. Postupak

2.1. Postupak

Naslov: Consultancy services when Enova SF's new response service is initiated.

Opis: Enova's most important means is investment support for projects, whether it is for large projects in the industry or for minor measures in households. Enova shall administer the community's funds so that these provide the greatest possible benefit to the community. By covering some of the additional costs that the market incurs by choosing more energy- and climate-friendly solutions, Enova shall contribute to lifting up climate projects. Enova also has guidance. Enova's response service has been operated remotely for over 20 years. Enova is now in the process of handling this service with her own employees. Small projects give information and advice, preferably on Enova's support offer, on Enova's website, through the newsletter and Enova's guidance service. Enova would like to enter into a contract for consultancy services for the establishment and operation of Enova SF's new response service. The objective of the procurement is to ensure that Enova has sufficient competence and capacity to handle enquiries and training in a transitional period until the internal response service is fully operative. The assignment includes consultancy services for guidance on Enova's support offer and the Energy Label Scheme as well as some guidance on topics within Enova's work areas. The tenderer shall serve the agreed upon in and outbound enquiries for Enova in accordance with the response service's fixed requirements for customer statistics, including response time and customer satisfaction. The consultants will be a part of Enova's newly established guidance service, and the work methodology and requirements for the service set by Enova will be followed by the consultants. The consultants' offices can be different from Trondheim, but some journeys to Trondheim during the agreement period must be expected. The estimated scope of the contract is equivalent to up to 2 FTE (full-time equivalents) in the period from 01.03.27 to 31.12.27. See the tender documentation for further details on the assignment.

Identifikacijska oznaka postupka: 7b5bb300-bfaf-4870-9cf2-5332746ae74a

Interna identifikacijska oznaka: SID 26/25854

Vrsta postupka: Otvoren

Postupak je ubrzan: ne

2.1.1. Svrha

Priroda ugovora: Usluge

Glavna klasifikacija (cpv): 71314300 Savjetodavne usluge u području energetske učinkovitosti
Dodatna klasifikacija (cpv): 71315100 Savjetodavne usluge na području građevnog materijala, 71315210 Savjetodavne usluge na području instalacija zgrade, 71321400 Savjetodavne usluge za ventilaciju, 79510000 Usluge odgovaranja na telefon, 90713000 Usluge savjetovanja u pitanjima okoliša

2.1.2. Mjesto izvršenja

Bilo gdje

2.1.4. Opće informacije

Pravna osnova:

Direktiva 2014/24/EU

2.1.6. Razlozi za isključenje

Izvori razloga za isključenje: Obavijest

Korupcija: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Prijevvara: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Pranje novca ili financiranje terorizma: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Sudjelovanje u zločinačkoj organizaciji: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Kaznena djela terorizma ili kaznena djela povezana s terorističkim aktivnostima: Is the tenderer himself or a person, who is a member of the tenderer's administration, management

or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Dječji rad i drugi oblici trgovanja ljudima: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Kršenje obveza u području prava o okolišu: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Kršenje obveza u području radnog prava: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Kršenje obveza u području socijalnog prava: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Sporazumi s drugim gospodarskim subjektima u cilju narušavanja tržišnog natjecanja: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Teški poslovni prekršaj: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Lažno prikazivanje, prikrivanje informacija, nemogućnost podnošenja traženih dokumenata ili prikupljanje povjerljivih informacija o ovom postupku: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Sukob interesa koji proizlazi iz sudjelovanja u postupku javne nabave: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Izravno ili neizravno sudjelovanje u pripremi ovog postupka javne nabave: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Prijevremeni raskid, naknada štete ili druge usporedive sankcije: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Kršenje obveze plaćanja doprinosa za socijalno osiguranje: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Kršenje obveze plaćanja poreza: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Suspendirane poslovne aktivnosti: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Stečaj: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Nagodba s vjerovnicima: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Nesolventnost: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Imovinom subjekta upravlja stečajni upravitelj: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Situacije istovrsne stečaju prema nacionalnim zakonima: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Grupa

5.1. Grupa: LOT-0000

Naslov: Consultancy services when Enova SF's new response service is initiated.

Opis: Enova's most important means is investment support for projects, whether it is for large projects in the industry or for minor measures in households. Enova shall administer the community's funds so that these provide the greatest possible benefit to the community. By covering some of the additional costs that the market incurs by choosing more energy- and climate-friendly solutions, Enova shall contribute to lifting up climate projects. Enova also has guidance. Enova's response service has been operated remotely for over 20 years. Enova is now in the process of handling this service with her own employees. Small projects give information and advice, preferably on Enova's support offer, on Enova's website, through the

newsletter and Enova's guidance service. Enova would like to enter into a contract for consultancy services for the establishment and operation of Enova SF's new response service. The objective of the procurement is to ensure that Enova has sufficient competence and capacity to handle enquiries and training in a transitional period until the internal response service is fully operative. The assignment includes consultancy services for guidance on Enova's support offer and the Energy Label Scheme as well as some guidance on topics within Enova's work areas. The tenderer shall serve the agreed upon in and outbound enquiries for Enova in accordance with the response service's fixed requirements for customer statistics, including response time and customer satisfaction. The consultants will be a part of Enova's newly established guidance service, and the work methodology and requirements for the service set by Enova will be followed by the consultants. The consultants' offices can be different from Trondheim, but some journeys to Trondheim during the agreement period must be expected. The estimated scope of the contract is equivalent to up to 2 FTE (full-time equivalents) in the period from 01.03.27 to 31.12.27. See the tender documentation for further details on the assignment.

Interna identifikacijska oznaka: SID 26/25854

5.1.1. Svrha

Priroda ugovora: Usluge

Glavna klasifikacija (cpv): 71314300 Savjetodavne usluge u području energetske učinkovitosti

Dodatna klasifikacija (cpv): 71315100 Savjetodavne usluge na području građevnog materijala, 71315210 Savjetodavne usluge na području instalacija zgrade, 71321400 Savjetodavne usluge za ventilaciju, 79510000 Usluge odgovaranja na telefon, 90713000 Usluge savjetovanja u pitanjima okoliša

5.1.2. Mjesto izvršenja

Bilo gdje

5.1.3. Očekivano trajanje

Datum početka: 01/03/2027

Datum završetka trajanja: 31/12/2027

5.1.6. Opće informacije

Rezervirano sudjelovanje:

Sudjelovanje nije rezervirano.

Projekt javne nabave ne financira se sredstvima EU-a

Javna nabava obuhvaćena je Sporazumom o javnoj nabavi (GPA): da

Ova javna nabava prikladna je i za mala i srednja poduzeća (MSP-ovi): da

5.1.9. Kriteriji za odabir

Izvori kriterija odabira: Dokumentacija o nabavi

5.1.10. Kriteriji za dodjelu

Kriterij:

Vrsta: Kvaliteta

Naziv: Competence and experience for offered resource persons

Opis: See the tender documentation

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 70

Kriterij:

Vrsta: Cijena

Naziv: Price

Opis: See the tender documentation

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 30

5.1.11. Dokumentacija o nabavi

Jezici na kojima je dokumentacija o nabavi službeno dostupna: norveški

Adresa dokumentacije o nabavi: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=460717&TID=200421125&B=

5.1.12. Uvjeti nabave

Uvjeti podnošenja:

Elektroničko podnošenje: Obvezno

Adresa za podnošenje: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=460717&TID=200421125&B=

Jezici na kojima se mogu podnijeti ponude ili zahtjevi za sudjelovanje: norveški

Elektronički katalog: Nije dopušteno

Varijante: Nije dopušteno

Ponuditelji mogu podnijeti više od jedne ponude: Nije dopušteno

Rok za zaprimanje ponuda: 14/10/2026 11:00:00 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Razdoblje tijekom kojeg ponuda mora ostati valjana: 45 Dani

Uvjeti ugovora:

Ugovor se mora izvršiti u okviru programa zaštićenih radnih mjesta: Ne

Elektroničko izdavanje računa: Obvezno

Naručivanje će biti elektroničko: ne

Plaćanje će biti elektroničko: da

5.1.15. Tehnike

Okvirni sporazum:

Nema okvirnog sporazuma

Informacije o dinamičkom sustavu nabave:

Nema dinamičkog sustava nabave

5.1.16. Dodatne informacije, posredovanje i pravna zaštita (preispitivanje)

Organizacija za preispitivanje (pravnu zaštitu): Trøndelag tingrett

Informacije o rokovima za preispitivanje: The waiting period is minimum 10 days after notification of contract award.

Organizacija koja pruža više informacija o postupcima preispitivanja (pravne zaštite): Enova SF

Organizacija koja prima zahtjeve za sudjelovanje: Enova SF

Organizacija koja obrađuje ponude: Enova SF

8. Organizacije

8.1. ORG-0001

Službeno ime: Enova SF

Registracijski broj: 983609155

Poštanska adresa: Brattørkaia 17A

Grad: Trondheim

Poštanski broj: 7010

Zemlja – podregija (NUTS): Trøndelag/Tröndelage (NO060)

Zemlja: Norveška

Kontaktna točka: Bjørn H. Aunøien

E-pošta: bjorn.hakon.aunoien@enova.no

Tel.: +47 73190430

Internet: <https://www.enova.no/>

Profil kupca: <https://eu.eu-supply.com/ctm/company/companyinformation/index/255658>

Uloge ove organizacije:

Kupac

Organizacija koja prima zahtjeve za sudjelovanje

Organizacija koja obrađuje ponude

Organizacija koja pruža više informacija o postupcima preispitivanja (pravne zaštite)

8.1. ORG-0002

Službeno ime: Trøndelag tingrett

Registracijski broj: 926722794

Grad: Trondheim

Poštanski broj: 7010

Zemlja – podregija (NUTS): Trøndelag/Tröndelage (NO060)

Zemlja: Norveška

Kontaktna točka: Trøndelag tingrett

E-pošta: trondelag.tingrett@domstol.no

Tel.: +4773542400

Uloge ove organizacije:

Organizacija za preispitivanje (pravnu zaštitu)

Informacije o obavijesti

Identifikacijska oznaka / verzija obavijesti: 81368a7c-faba-4769-ab2c-457981ce3f53 - 01

Vrsta obrasca: Nadmetanje

Vrsta obavijesti: Obavijest o nadmetanju ili koncesiji – standardni režim

Podvrsta obavijesti: 16

Datum slanja obavijesti: 09/09/2026 13:10:29 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Datum e-pošiljateljeva slanja obavijesti: 09/09/2026 13:13:22 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Jezici na kojima je ova obavijest službeno dostupna: engleski

Broj objave obavijesti: 628473-2026

Broj izdanja SL S-a: 176/2026

Datum objave: 11/09/2026