

## 662384-2026 - Nadmetanje

**Belgija – Usluge informacijske tehnologije: savjetovanje, razvoj programske podrške, internet i podrška – CEFTA Cloud Infrastructure, Hosting, Managed Services, Security and Business Continuity**

**OJ S 186/2026 25/09/2026**

**Obavijest o nadmetanju ili koncesiji – standardni režim - Obavijest o promjeni Usluge**

### 1. Kupac

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#### 1.1. Kupac

Službeno ime: CEFTA Secretariat

E-pošta: [procurement@cefta.int](mailto:procurement@cefta.int)

Pravni oblik kupca: Međunarodna organizacija

Kupac je naručilj

Djelatnost javnog naručilja: Ekonomski poslovi

### 2. Postupak

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#### 2.1. Postupak

Naslov: CEFTA Cloud Infrastructure, Hosting, Managed Services, Security and Business Continuity

Opis: Maintenance, support and management of CEFTA cloud infrastructure, hosting, managed services, security and business continuity. The contract will cover the end-to-end operation, administration, monitoring, maintenance, security, backup, disaster recovery, business continuity, and optimisation of CEFTA's cloud-hosted infrastructure and related ICT services. This includes Microsoft Azure, Oracle Cloud Infrastructure (OCI), Oracle databases, WebLogic middleware components, cloud and software licences, security platforms and tools, hosting environments, and associated support arrangements. The services will ensure the stable, secure, resilient, and continuous operation of CEFTA digital systems and applications, including Customs SEED+, CEFTA TRACES NT, and other related platforms and services. The contractor shall ensure the availability, confidentiality, integrity, and resilience of CEFTA's infrastructure, systems, applications, and data, in line with industry best practices and applicable security, compliance, and governance requirements. The scope includes infrastructure and platform administration, performance monitoring and tuning, capacity planning, availability management, patch and configuration management, incident, problem, change and release management, and service request fulfilment. The contractor shall provide a combination of proactive and reactive operational support. Proactive services will include continuous monitoring, preventive maintenance, performance and capacity management, security assessments, vulnerability management, patching, security hardening, resilience improvements, cost optimisation, compliance support, and recommendations for continuous service enhancement. Reactive services will include incident response, troubleshooting, service restoration, problem resolution, emergency remediation activities, security incident handling, and support for unplanned events affecting the availability, performance, integrity, or security of CEFTA systems and services. The contract will also include security monitoring, threat detection, cybersecurity risk assessments, vulnerability remediation, backup management, disaster recovery planning and testing, business continuity planning and validation, data protection measures, recovery readiness activities, cloud cost management,

infrastructure lifecycle management, operational reporting, service-level performance tracking, documentation maintenance, knowledge transfer, and technical and architectural advisory services, ensuring alignment with CEFTA's operational, security, and strategic business objectives while maintaining the confidentiality, integrity, availability, and recoverability of CEFTA information assets and digital services.

Identifikacijska oznaka postupka: 9c684896-6de0-4633-ad97-0f70e6d20bdc

Prethodna obavijest: 477944-2026

Interna identifikacijska oznaka: CEFTA SEED + 2026-05

Vrsta postupka: Ograničen

#### **2.1.1. Svrha**

Priroda ugovora: Usluge

Glavna klasifikacija (cpv): 72000000 Usluge informacijske tehnologije: savjetovanje, razvoj programske podrške, internet i podrška

#### **2.1.2. Mjesto izvršenja**

Grad: Brussels

Zemlja – podregija (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Zemlja: Belgija

Dodatne informacije: And CEFTA Parties

#### **2.1.3. Vrijednost**

Procijenjena vrijednost bez PDV-a: 500 000,00 EUR

#### **2.1.4. Opće informacije**

**Pravna osnova:**

Druga

Directive 2014/24/EU -

#### **2.1.6. Razlozi za isključenje**

Izvori razloga za isključenje: Dokumentacija o nabavi

## **5. Grupa**

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### **5.1. Grupa: LOT-0001**

Naslov: CEFTA Cloud Infrastructure, Hosting, Managed Services, Security and Business Continuity

Opis: Maintenance, support and management of CEFTA cloud infrastructure, hosting, managed services, security and business continuity. The contract will cover the operation, monitoring, security, backup, continuity and optimisation of CEFTA's cloud-hosted infrastructure and related ICT services, including Microsoft Azure, Oracle Cloud Infrastructure, Oracle databases, WebLogic components, licences, security tools and related hosting and support arrangements. The services will support the stable, secure and continuous operation of CEFTA digital systems and applications, including Customs SEED+, CEFTA TRACES NT and related platforms, as well as incident and change management, security monitoring, vulnerability management, cybersecurity assessment and remediation, disaster recovery, business continuity, cost optimisation, technical advisory support and reporting.

Interna identifikacijska oznaka: CEFTA SEED + 2026-05

#### **5.1.1. Svrha**

Priroda ugovora: Usluge

Glavna klasifikacija (cpv): 72000000 Usluge informacijske tehnologije: savjetovanje, razvoj programske podrške, internet i podrška

**5.1.2. Mjesto izvršenja**

Grad: Brussels

Zemlja – podregija (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Zemlja: Belgija

Dodatne informacije: And CEFTA parties

**5.1.3. Očekivano trajanje**

Datum početka: 04/01/2027

Trajanje: 28 Mjeseci

**5.1.6. Opće informacije**

Projekt javne nabave u cijelosti se ili djelomično financira sredstvima EU-a

**Informacije o prethodnim obavijestima:**

Identifikacijska oznaka prethodne obavijesti: 477944-2026

**5.1.9. Kriteriji za odabir**

Izvori kriterija odabira: Dokumentacija o nabavi

**Informacije o drugoj fazi postupka u dvije faze:**

Minimalan broj natjecatelja koji će biti pozvani u drugu fazu postupka: 4

Maksimalan broj natjecatelja koji će biti pozvani u drugu fazu postupka: 8

Postupak će se odvijati u uzastopnim fazama. U svakoj fazi neki sudionici mogu biti isključeni

**5.1.10. Kriteriji za dodjelu**

**Kriterij:**

Vrsta: Cijena

Naziv: Best price-quality ratio

Opis: Best price-quality ratio

**5.1.12. Uvjeti nabave**

**Uvjeti podnošenja:**

Elektroničko podnošenje: Nije dopušteno

Opis: Applications must be submitted, in a sealed envelope, by post, courier service or hand delivery to the Contracting Authority. Address: The Secretariat of the Central European Free Trade Agreement (CEFTA) Rue de la Loi 42, 1040 Brussels 9.30 am to 4.30 pm (Monday to Friday). Note: For further details on the submission procedure, please consult Section 19 of the Procurement Document "Additional Information about the Contract Notice" <https://cefta.int/>

Jezici na kojima se mogu podnijeti ponude ili zahtjevi za sudjelovanje: engleski

Rok za primitak iskaza interesa: 15/10/2026 16:00:00 (UTC+02:00) istočnoeuropsko vrijeme, srednjoeuropsko ljetno vrijeme

Rok za primitak zahtjeva za sudjelovanje: 15/10/2026 16:00:00 (UTC+02:00) istočnoeuropsko vrijeme, srednjoeuropsko ljetno vrijeme

**5.1.16. Dodatne informacije, posredovanje i pravna zaštita (preispitivanje)**

Organizacija za preispitivanje (pravnu zaštitu): CEFTA Secretariat

Organizacija koja pruža više informacija o postupcima preispitivanja (pravne zaštite): CEFTA Secretariat

## 8. Organizacije

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### 8.1. ORG-0001

Službeno ime: CEFTA Secretariat

Registracijski broj: BE0607.829.615

Poštanska adresa: Rue de la Loi 42

Grad: Brussel

Poštanski broj: 1040

Zemlja – podregija (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Zemlja: Belgija

Kontaktna točka: Procurement Officer

E-pošta: [procurement@cefta.int](mailto:procurement@cefta.int)

Internet: <https://cefta.int/>

Profil kupca: <https://cefta.int/tenders/>

#### **Uloge ove organizacije:**

Kupac

TED eSender

Organizacija za preispitivanje (pravnu zaštitu)

Organizacija koja pruža više informacija o postupcima preispitivanja (pravne zaštite)

### 8.1. ORG-0000

Službeno ime: Publications Office of the European Union

Registracijski broj: PUBL

Grad: Luxembourg

Poštanski broj: 2417

Zemlja – podregija (NUTS): Luxembourg (LU000)

Zemlja: Luksemburg

E-pošta: [ted@publications.europa.eu](mailto:ted@publications.europa.eu)

Tel.: +352 29291

Internet: <https://op.europa.eu>

#### **Uloge ove organizacije:**

TED eSender

## 10. Promjena

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Verzija prethodne obavijesti koja se mijenja

:

635218-2026

Glavni razlog promjene

:

Ispravak pogreške kupca

## Informacije o obavijesti

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Identifikacijska oznaka / verzija obavijesti: acfc2c96-7a6d-4cee-a9ea-db29d41b3e0e - 01

Vrsta obrasca: Nadmetanje

Vrsta obavijesti: Obavijest o nadmetanju ili koncesiji – standardni režim

Podvrsta obavijesti: E3

Datum slanja obavijesti: 24/09/2026 06:47:57 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Jezici na kojima je ova obavijest službeno dostupna: engleski

Broj objave obavijesti: 662384-2026

Broj izdanja SL S-a: 186/2026

Datum objave: 25/09/2026