

668773-2026 - Nadmetanje

Norveška – Usluge informacijske tehnologije: savjetovanje, razvoj programske podrške, internet i podrška – Procurement of tender management tool and contract administration/management (KGV/KAV).

OJ S 188/2026 29/09/2026

Obavijest o nadmetanju ili koncesiji – standardni režim
Usluge

1. Kupac

1.1. Kupac

Službeno ime: The Norwegian Police Shared Services

E-pošta: post.fellestjenester@politiet.no

Pravni oblik kupca: Središnje tijelo državne uprave

Djelatnost javnog naručitelja: Javni red i sigurnost

2. Postupak

2.1. Postupak

Naslov: Procurement of tender management tool and contract administration/management (KGV/KAV).

Opis: Politiets fellestjenester (PFT), hereafter called the contracting authority, shall enter into a contract for tender management tool and contract administration/management (KGV/KAV). Further details on who the contract applies to, including who is defined as the Customer in accordance with the contract, follows Appendix 1 chapter 2. A complete description of the procurement and delivery is given in the contract with annexes, as well as other information published through our tender management tool (KGV) from Mercell (previously EU-Supply). The procurement shall cover the Contracting Authority's need for a comprehensive service within tender management(KGV) and contract administration/management (KAV), with good functionality and associated services. The service shall support the entire procurement process from carrying out market surveys, announcements, tender submission, contract signing and support for contract follow-up and management until a contract has been completed, as well as ensure compliance with the public procurement law and regulations (LOA/FOA), c.f. Appendix 1 chapter 4.2 and 4.6. The service shall be provided as a Software as a Service (SaaS) cloud service, available via a browser without a need for local installation, and with ongoing operation and maintenance, user support, updates and security elements including. The procurement also includes training of the Contracting Authority's users. Training requirements are described in more detail in Appendix 1 chapter 5.7, as well as Appendix 3 Plan for the establishment phase chapter 5. The contracting authority has, in Appendix 1 Annex 1, the Customer's requirement table, set requirements for the service. All requirements for the establishment phase are in Appendix 3 Plan for the establishment phase and all service level requirements are in Appendix 4 Service Level.

Identifikacijska oznaka postupka: beab16e7-242d-4702-b359-1307b5b1f35a

Interna identifikacijska oznaka: 25/279083

Vrsta postupka: Pregovarački s prethodnom objavom poziva na nadmetanje / natjecateljski uz pregovore

Postupak je ubrzan: ne

2.1.1. Svrha

Priroda ugovora: Usluge

Glavna klasifikacija (cpv): 72000000 Usluge informacijske tehnologije: savjetovanje, razvoj programske podrške, internet i podrška

Dodatna klasifikacija (cpv): 48000000 Programski paketi i informacijski sustavi, 48100000 Programski paket za industriju, 48200000 Programski paket za umrežavanje, internet i intranet, 48210000 Programski paket za umrežavanje, 48219000 Programski paket za razno umrežavanje, 48219300 Programski paket za upravljanje, 48300000 Programski paket za stvaranje dokumenta, crtanje, slikovni prikaz, vremensko planiranje i produktivnost, 48310000 Programski paket za stvaranje dokumenta, 48311000 Programski paket za upravljanje dokumentom, 48490000 Programski paket za javnu nabavu, 72200000 Usluge programiranja i usluge savjetovanja, 72212000 Usluge programiranja aplikacijske podrške, 72212400 Usluge razvoja programske podrške za poslovnu transakciju i osobno poslovanje, 72212490 Usluge razvoja programske podrške za javnu nabavu, 72260000 Usluge povezane s programskom podrškom, 72261000 Usluge podrške programa, 72263000 Usluge izvođenja programske podrške, 72265000 Usluge konfiguracije programske podrške, 72267100 Održavanje programske podrške za informacijsku tehnologiju, 72268000 Usluge dobave programske podrške, 72300000 Podatkovne usluge

2.1.2. Mjesto izvršenja

Zemlja: Norveška

Bilo gdje u određenoj zemlji

Dodatne informacije: Mainly Oslo

2.1.3. Vrijednost

Procijenjena vrijednost bez PDV-a: 40 000 000,00 NOK

2.1.4. Opće informacije

Pravna osnova:

Direktiva 2014/24/EU

2.1.6. Razlozi za isključenje

Izvori razloga za isključenje: Zahtjev za europsku jedinstvenu dokumentaciju o nabavi, Dokumentacija o nabavi, Obavijest

Korupcija: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Prijevara: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Pranje novca ili financiranje terorizma: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Sudjelovanje u zločinačkoj organizaciji: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Kaznena djela terorizma ili kaznena djela povezana s terorističkim aktivnostima: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Dječji rad i drugi oblici trgovanja ljudima: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Kršenje obveza u području prava o okolišu: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Kršenje obveza u području radnog prava: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Kršenje obveza u području socijalnog prava: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Sporazumi s drugim gospodarskim subjektima u cilju narušavanja tržišnog natjecanja: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Teški poslovni prekršaj: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Lažno prikazivanje, prikrivanje informacija, nemogućnost podnošenja traženih dokumenata ili prikupljanje povjerljivih informacija o ovom postupku: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Sukob interesa koji proizlazi iz sudjelovanja u postupku javne nabave: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Izravno ili neizravno sudjelovanje u pripremi ovog postupka javne nabave: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Prijevreteni raskid, naknada štete ili druge usporedive sankcije: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Kršenje obveze plaćanja doprinosa za socijalno osiguranje: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Kršenje obveze plaćanja poreza: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Suspendirane poslovne aktivnosti: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Stečaj: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Nagodba s vjerovnicima: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Nesolventnost: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Imovinom subjekta upravlja stečajni upravitelj: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Situacije istovrsne stečaju prema nacionalnim zakonima: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Grupa

5.1. Grupa: LOT-0000

Naslov: Procurement of tender management tool and contract administration/management (KGV/KAV).

Opis: Politiets fellestjenester (PFT), hereafter called the contracting authority, shall enter into a contract for tender management tool and contract administration/management (KGV/KAV). Further details on who the contract applies to, including who is defined as the Customer in accordance with the contract, follows Appendix 1 chapter 2. A complete description of the procurement and delivery is given in the contract with annexes, as well as other information published through our tender management tool (KGV) from Mercell (previously EU-Supply). The procurement shall cover the Contracting Authority's need for a comprehensive service within tender management(KGV) and contract administration/management (KAV), with good functionality and associated services. The service shall support the entire procurement process from carrying out market surveys, announcements, tender submission, contract signing and support for contract follow-up and management until a contract has been completed, as well as ensure compliance with the public procurement law and regulations (LOA/FOA), c.f. Appendix 1 chapter 4.2 and 4.6. The service shall be provided as a Software as a Service (SaaS) cloud service, available via a browser without a need for local installation, and with ongoing operation and maintenance, user support, updates and security elements including. The procurement also includes training of the Contracting Authority's users. Training requirements are described in more detail in Appendix 1 chapter 5.7, as well as Appendix 3 Plan for the establishment phase chapter 5. The contracting authority has, in Appendix 1 Annex 1, the Customer's requirement table, set requirements for the service. All requirements for the establishment phase are in Appendix 3 Plan for the establishment phase and all service level requirements are in Appendix 4 Service Level.

Interna identifikacijska oznaka: 25/279083

5.1.1. Svrha

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podrške, 72265000 Usluge konfiguracije programske podrške, 72267100 Održavanje programske podrške za informacijsku tehnologiju, 72268000 Usluge dobave programske podrške, 72300000 Podatkovne usluge

Opcije:

Opis opcija: The contract contains several options for expansions and changes to the delivery's functionality and scope. See Appendix 1 point 5.12 for further information and descriptions of the needs that the options shall cover.

5.1.2. Mjesto izvršenja

Zemlja: Norveška

Bilo gdje u određenoj zemlji

Dodatne informacije: Mainly Oslo

5.1.3. Očekivano trajanje

Datum početka: 29/10/2027

Trajanje: 5 Godine

5.1.4. Obnova

Maksimalan broj obnavljanja: 5

Druge informacije o obnovi: A continual service contract shall be signed with one tenderer with a minimum time of five (5) years calculated from the delivery date and the possibility for annual contract extensions for five years (1+1+1+1+1). After the minimum time, the contracting authority will undertake annual assessments of whether there can still be an obligation in accordance with the procurement regulations, or otherwise be appropriate, to re-outsource the service.

5.1.5. Vrijednost

Procijenjena vrijednost bez PDV-a: 40 000 000,00 NOK

5.1.6. Opće informacije

Rezervirano sudjelovanje:

Sudjelovanje nije rezervirano.

Projekt javne nabave ne financira se sredstvima EU-a

Javna nabava obuhvaćena je Sporazumom o javnoj nabavi (GPA): da

5.1.9. Kriteriji za odabir

Izvori kriterija odabira: Obavijest, Dokumentacija o nabavi

Kriterij: Relevantne obrazovne i profesionalne kvalifikacije

Opis kriterija odabira: Qualification requirement: Tenderers shall have experience from comparable contracts. Documentation requirement: Description of up to three of the tenderer's most relevant/comparable assignments during the last three years, in which the tenderer has delivered a system for tender management (KGV) and contract administration/management (KAV). The description must include a statement of the contract's value, date and recipient (name, telephone number and e-mail address). It is the tenderer's responsibility to document the assignment's relevance through the descriptions. Tenderers can document their experience by referring to competence of the personnel he has at his disposal and can use this assignment, even if the experience has been worked up while the personnel have served another service provider. Please note that all the qualification requirements in the document Rules for the competition must be fulfilled.

Na kriterijima će se temeljiti odabir natjecatelja koji će biti pozvani u drugu fazu postupka

Informacije o drugoj fazi postupka u dvije faze:

Minimalan broj natjecatelja koji će biti pozvani u drugu fazu postupka: 3

Maksimalan broj natjecatelja koji će biti pozvani u drugu fazu postupka: 5
Postupak će se odvijati u uzastopnim fazama. U svakoj fazi neki sudionici mogu biti isključeni
Kupac zadržava pravo dodjele ugovora na temelju početnih ponuda bez daljnjih pregovora

5.1.10. Kriteriji za dodjelu

Kriterij:

Vrsta: Cijena

Opis: The price is weighted 30 - 40%. The price will be evaluated based on the prices stated in annex 6 The total price and price terms and Appendix 6 Annex 1 Price Form. The final weighting will be notified prior to submission of the final tender offer.

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 40

Kriterij:

Vrsta: Kvaliteta

Opis: The quality is weighted 60-70%. The quality award criteria is divided into sub-criteria stated in order of priority below: • The tenderer's offered system o Evaluated based on the Tenderer's response to the tenderer's response to Appendix 1 the Customer's requirement specification, as well as the demo and the Customer's functional review and verification of the offered system for selected processes. • Establishment and training o Evaluated based on the Tenderer's response to Appendix 3 Plan for the establishment phase. • Risk o Evaluated based on the Tenderer's response to Appendix 2 chapter 2.4 and Appendix 9 Terms and for the Contracting Authority's access and use of third party deliveries. • Support and SLA o Evaluated based on the Tenderer's response to Appendix 4 Service Level and Appendix 5 Administrative Provisions. The tenderer's response to the assessment requirements in Appendix 2 is weighted higher than the responses to the other assessment requirements. Of the assessment requirements in Appendix 2, requirements 21, 34, 38 and 40 are weighted highest. Furthermore, the tenderer's response to Appendix 3 and Appendix 2 chapter 2.4 and Appendix 9 are weighted higher than Appendix 5. The quality will be evaluated based on the responses to the stated documentation requirements for each of the requirements. The assessment requirements are weighted differently, depending on whether they are marked Critical, Important or Normal. Critical weighted more than 2 times higher than Important and Important weighted twice higher than Normal. See Appendix 2 Annex 2 for further guidance on requirements and requirement types. When evaluating the tenders, within each assessment requirement a point score will be given from 0-10 and a score will be given that reflects the relevant differences in the tenders. The final weighting will be notified prior to submission of the final tender offer.

Kategorija kriterija za dodjelu težine: Ponder (postotak, točan)

Broj kriterija za dodjelu: 60

5.1.11. Dokumentacija o nabavi

Adresa dokumentacije o nabavi: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=461314&TID=200421687&B=

5.1.12. Uvjeti nabave

Uvjeti podnošenja:

Elektroničko podnošenje: Obvezno

Adresa za podnošenje: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=461314&TID=200421687&B=

Jezici na kojima se mogu podnijeti ponude ili zahtjevi za sudjelovanje: norveški

Elektronički katalog: Nije dopušteno

Varijante: Nije dopušteno

Rok za primitak zahtjeva za sudjelovanje: 30/10/2026 11:00:00 (UTC+00:00)
zapadnoeuropsko vrijeme, GMT

Uvjeti ugovora:

Ugovor se mora izvršiti u okviru programa zaštićenih radnih mjesta: Ne

Potreban je sporazum o povjerljivosti podataka: da

Elektroničko izdavanje računa: Obvezno

Naručivanje će biti elektroničko: ne

Plaćanje će biti elektroničko: da

5.1.15. Tehnike

Okvirni sporazum:

Nema okvirnog sporazuma

Informacije o dinamičkom sustavu nabave:

Nema dinamičkog sustava nabave

5.1.16. Dodatne informacije, posredovanje i pravna zaštita (preispitivanje)

Organizacija za preispitivanje (pravnu zaštitu): Oslo tingrett

Informacije o rokovima za preispitivanje: The deadline for requests for a provisional injunction against the contracting authority's decision to reject a request for participation in the competition, cf. procurement regulations § 24-1 and § 24-2, or not to select a tenderer, cf. the procurement regulations § 16-12, is set at least 15 days after the notification has been sent, c. f. the procurement regulations § 20-7.

Organizacija koja pruža dodatne informacije o postupku javne nabave: The Norwegian Police Shared Services

Organizacija koja osigurava izvanmrežni pristup dokumentaciji o nabavi: The Norwegian Police Shared Services

Organizacija koja pruža više informacija o postupcima preispitivanja (pravne zaštite): Oslo tingrett

Organizacija koja prima zahtjeve za sudjelovanje: The Norwegian Police Shared Services

8. Organizacije

8.1. ORG-0001

Službeno ime: The Norwegian Police Shared Services

Registracijski broj: 974761157

Odjel: Politiets fellestjenester

Poštanska adresa: Fridtjof Nansens vei 14

Grad: OSLO

Poštanski broj: 0369

Zemlja – podregija (NUTS): Oslo (NO081)

Zemlja: Norveška

Kontaktna točka: Jenny Forsberg

E-pošta: post.fellestjenester@politiet.no

Tel.: +47 61318000

Internet: <http://www.politiet.no>

Profil kupca: <https://eu.eu-supply.com/ctm/company/companyinformation/index/289530>

Uloge ove organizacije:

Kupac

Organizacija koja pruža dodatne informacije o postupku javne nabave

Organizacija koja osigurava izvanmrežni pristup dokumentaciji o nabavi

Organizacija koja prima zahtjeve za sudjelovanje

8.1. **ORG-0002**

Službeno ime: Oslo tingrett

Registracijski broj: 926 725 939

Poštanska adresa: Postboks 2106 Vika

Grad: OSLO

Poštanski broj: 0125

Zemlja – podregija (NUTS): Oslo (NO081)

Zemlja: Norveška

E-pošta: oslo.tingrett@domstol.no

Tel.: +47 22035200

Internet: <https://www.domstol.no/>

Uloge ove organizacije:

Organizacija za preispitivanje (pravnu zaštitu)

Organizacija koja pruža više informacija o postupcima preispitivanja (pravne zaštite)

Informacije o obavijesti

Identifikacijska oznaka / verzija obavijesti: d04b5f06-444c-41d8-8a2f-c1147076be74 - 01

Vrsta obrasca: Nadmetanje

Vrsta obavijesti: Obavijest o nadmetanju ili koncesiji – standardni režim

Podvrsta obavijesti: 16

Datum slanja obavijesti: 25/09/2026 12:45:06 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Datum e-pošiljateljeva slanja obavijesti: 25/09/2026 13:00:48 (UTC+00:00) zapadnoeuropsko vrijeme, GMT

Jezici na kojima je ova obavijest službeno dostupna: engleski

Broj objave obavijesti: 668773-2026

Broj izdanja SL S-a: 188/2026

Datum objave: 29/09/2026