105976-2026 - Gara

Norvegia – Servizi informatici: consulenza, sviluppo di software, Internet e supporto – Kvalifisering_Anskaffelse erp system
OJ S 31/2026 13/02/2026
Bando di gara o di concessione – regime ordinario - Avviso di rettifica
Servizi

1. Committente

1.1. Committente

Nome ufficiale: Lunera Energi AS
E-mail: aekholm@deloitte.no
Attività dell'ente aggiudicatore: Produzione, trasporto o distribuzione di gas o calore

2. Procedura

2.1. Procedura

Titolo: Kvalifisering_Anskaffelse erp system
Descrizione: Lunera Energi AS is faced with the need to replace the current over 20 separate and non-integrated systems with an integrated and centralised ERP system that covers the core functions finance, payroll, HR and operation and maintenance. The procurement includes a system, establishment and operation and administration of the system. The system can consist of one or several systems that together cover all, several or one core function(s). The current system solution presents challenges connected to data consistency and a lack of automation. The procurement shall ensure a standardised, cloud-based ERP system that provides better interaction, increased efficiency and improved decision support. Furthermore, it is a central goal that the Contracting Authority shall be able to operate independently by the end of the fourth quarter of 2026, thereby ending transitional agreements with Statkraft. The ERP system must be flexible in order to support the company's long-term strategy and growth ambitions up until 2030. Emphasis will also be put on cost efficiency and simple management through a standardised architecture with a low degree of adaptation, as well as a safe transition to independent operations with clear contracts and reduced supplier risk. The implementation shall be completed by 2026, with the possibility for further development and additional modules afterwards. Tenderers can submit tenders for only part or all of the delivery, i.e. tenders for the following parts: Finance, payroll and HR Operations and maintenance The contracting authority opens up so that tenderers can connect with sub-suppliers in order to deliver.
Identificativo della procedura: 2e4402ce-949c-4c9a-8fef-0789d6d1a31e
Identificativo interno: 26/02
Tipo di procedura: Negoziata con previa indizione di gara / competitiva con negoziazione
La procedura è accelerata: no
Caratteristiche principali della procedura: Lunera Energi AS is faced with the need to replace the current over 20 separate and non-integrated systems with an integrated and centralised ERP system that covers the core functions finance, payroll, HR and operation and maintenance. The procurement includes a system, establishment and operation and administration of the system. The system can consist of one or several systems that together cover all, several or one core function(s). The current system solution presents challenges connected to data consistency and a lack of automation. The procurement shall ensure a

standardised, cloud-based ERP system that provides better interaction, increased efficiency and improved decision support. Furthermore, it is a central goal that the Contracting Authority shall be able to operate independently by the end of the fourth quarter of 2026, thereby ending transitional agreements with Statkraft. The ERP system must be flexible in order to support the company's long-term strategy and growth ambitions up until 2030. Emphasis will also be put on cost efficiency and simple management through a standardised architecture with a low degree of adaptation, as well as a safe transition to independent operations with clear contracts and reduced supplier risk. The implementation shall be completed by 2026, with the possibility for further development and additional modules afterwards. Tenderers can submit tenders for only part or all of the delivery, i.e. tenders for the following parts: Finance, payroll and HR Operations and maintenance The contracting authority opens up so that tenderers can connect with sub-suppliers in order to deliver.

2.1.1. Finalità

Natura dell'appalto: Servizi
Classificazione principale (cpv): 72000000 Servizi informatici: consulenza, sviluppo di software, Internet e supporto
Classificazione aggiuntiva (cpv): 48000000 Pacchetti software e sistemi di informazione, 48400000 Pacchetti software per transazioni commerciali e personali, 48440000 Pacchetti software di analisi finanziaria e contabilità, 48442000 Pacchetti finanziari per sistemi finanziari, 48450000 Pacchetti software di contabilizzazione del tempo o per le risorse umane, 72200000 Programmazione di software e servizi di consulenza, 72600000 Servizi di consulenza e assistenza informatica

2.1.2. Luogo di esecuzione

Suddivisione del paese (NUTS): Trøndelag/Tröndelage (NO060)
Paese: Norvegia

2.1.3. Valore

Valore stimato al netto dell'IVA: 43 000 000,00 NOK

2.1.4. Informazioni generali

Base giuridica:
Direttiva 2014/25/UE
Forsyningsforskriften - Lunera Energi AS produces district heating on awarded concession from Trondheim municipality.
Forsyningsforskriften - Updating the link to documents

2.1.5. Condizioni di appalto

Modalità di presentazione:
Numero massimo di lotti per i quali un offerente può presentare offerte: 2
Condizioni contrattuali:
Numero massimo di lotti per i quali può essere aggiudicato un appalto a un offerente: 2

2.1.6. Motivi di esclusione

Fonti dei motivi di esclusione: Documento di gara unico europeo (DGUE), Avviso, Documento di gara
Corruzione: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3

of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council´s framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.
Frode: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).
Riciclaggio di proventi di attività criminose o finanziamento del terrorismo: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).
Partecipazione a un'organizzazione criminale: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council´s framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)
Reati terroristici o reati connessi alle attività terroristiche: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council´s framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.
Lavoro minorile e altre forme di tratta di esseri umani: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council´s framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Violazione di obblighi in materia di diritto ambientale: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Violazione degli obblighi in materia di diritto del lavoro: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Violazione degli obblighi in materia di diritto sociale: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Accordi con altri operatori economici intesi a falsare la concorrenza: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?
Grave illecito professionale: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.
False dichiarazioni, omessa informazione, incapacità di fornire i documenti richiesti o acquisizione di informazioni confidenziali in merito alla procedura in questione: Have the tenderer:a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met,b) failed to provide such information,c) subject to immediately submitting the supporting documents requested by the Contracting Authority, ord) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?
Conflitto di interessi legato alla partecipazione alla procedura di appalto: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?
Partecipazione diretta o indiretta alla preparazione della procedura di appalto: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?
Cessazione anticipata, risarcimento danni o altre sanzioni comparabili: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?
Violazione degli obblighi connessi a motivi di esclusione previsti esclusivamente dalla legislazione nazionale: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?
Violazione dell'obbligo di pagamento dei contributi previdenziali: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?
Violazione dell'obbligo di pagamento delle imposte: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?
Cessazione di attività: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the

business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Fallimento: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Concordato preventivo con i creditori: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Insolvenza: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Amministrazione controllata: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Situazione analoga al fallimento ai sensi della normativa nazionale: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Lotto

5.1. Lotto: LOT-0001

Titolo: Finance, payroll and HR
Descrizione: Lunera Energi AS shall procure a system that shall cover the functions within finance, payroll and HR. The system shall include financial and financial functions, including a ledger, accounts payable ledger, bank reconciliation, assets, multi-company management, as well as budgeting and reporting. The purchasing process should be supported with functionality for handling purchase agreements, requisitions, purchase orders, budget control, and product catalogue. Furthermore, project finances shall be taken care of through the project register, project budgeting, project prognoses, budget control and project reporting, so that we have good overview and control over the project economy. The wages system shall cover the entire payroll administration with wage support, wages processing, tax handling, audit, reporting, reconciliation and refunds. This is to ensure efficient and correct handling of payroll processes. The HR functions shall be comprehensive and include employee administration with handling of employee data, off-boarding, time registration and absence management. The system shall also support HR strategy and management through the development and follow-up of HR policies and guidelines. The talent procurement shall be safeguarded with functions for recruitment, onboarding, work contracts and additions. In

learning and development we would like functionality for certification, documentation, competence mapping, planning as well as production and delivery of training content. Talent development shall include performance management, succession planning, manpower planning as well as work with culture and engagement. Organisation design and efficiency shall be supported through organisation design and restructuring functions. The total compensation shall be handled with a focus on compensation and handling expenses. HR system management shall include reporting, analysis, configuration, operation and support of HR systems and the system shall also ensure efficient handling of employee enquiries.
Identificativo interno: 6981ccd8fb03ba8d1f3acb7c

5.1.1. Finalità

Natura dell'appalto: Servizi
Classificazione principale (cpv): 72000000 Servizi informatici: consulenza, sviluppo di software, Internet e supporto
Classificazione aggiuntiva (cpv): 48000000 Pacchetti software e sistemi di informazione

5.1.2. Luogo di esecuzione

Paese: Norvegia
Ovunque nel paese in questione

5.1.3. Durata stimata

Durata: 120 Mesi

5.1.4. Rinnovo

Rinnovi massimi: 2
Altre informazioni sul rinnovo: 2 years + 2 years.

5.1.6. Informazioni generali

Partecipazione riservata:
La partecipazione non è riservata.
L'appalto è soggetto all'accordo sugli appalti pubblici (AAP): sì

5.1.9. Criteri di selezione

Fonti dei criteri di selezione: Documento di gara
Informazioni sulla seconda fase di una procedura in due fasi:
Numero minimo di candidati da invitare alla seconda fase della procedura: 3
Numero massimo di candidati da invitare alla seconda fase della procedura: 5

5.1.10. Criteri di aggiudicazione

Criterio:
Tipo: Qualità
Nome: Quality
Descrizione: Quality • System demonstration • Implementation project • Fulfilment of requirements and functionality in the solution description.
Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)
Criterio di aggiudicazione: numero: 45
Criterio:
Tipo: Prezzo
Nome: Price
Descrizione: Price •Licenses •Implementation •Management • Mark-up/Extra
Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)
Criterio di aggiudicazione: numero: 25

Criterio:
Tipo: Qualità
Nome: Climate and environment
Descrizione: Climate and environment • Fulfilment of climate and environmental requirements in the solution description.
Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)
Criterio di aggiudicazione: numero: 30

5.1.11. Documenti di gara

Lingue in cui i documenti di gara sono ufficialmente disponibili: norvegese
Indirizzo dei documenti di gara: https://permalink.mercell.com/275965900.aspx

5.1.12. Condizioni di appalto

Modalità di presentazione:
Presentazione elettronica delle offerte: Obbligatoria
Indirizzo per la presentazione: https://permalink.mercell.com/275965900.aspx
Lingue in cui possono essere presentate le offerte o le domande di partecipazione: norvegese
Catalogo elettronico: Consentita
Termine per il ricevimento delle domande di partecipazione: 08/04/2026 10:00:00 (UTC+00:00) ora dell'Europa occidentale, GMT
Condizioni contrattuali:
L'esecuzione dell'appalto deve avvenire nel contesto di programmi di lavoro protetti: No
Condizioni relative all'esecuzione dell'appalto: The contract terms will be regulated by the SSA cloud with annexes
Accordo finanziario: The contract terms will be regulated by the SSA cloud with annexes

5.1.15. Tecniche

Accordo quadro:
Nessun accordo quadro
Informazioni sul sistema dinamico di acquisizione:
Nessun sistema dinamico di acquisizione

5.1.16. Ulteriori informazioni, mediazione e ricorsi

Organizzazione competente per i ricorsi: Oslo Tingrett
Informazioni sui termini per il riesame: Deadline for request for a temporary injunction: A petition for a provisional injunction against the contracting authority's decision to reject or reject a request for participation in the competition must be presented to the court within 15 days calculated from the day after the notification of the rejection or rejection has been sent.
Organizzazione alla quale rivolgersi per informazioni complementari sulla procedura di appalto : Lunera Energi AS

5.1. Lotto: LOT-0002

Titolo: Operation and maintenance
Descrizione: Lunera Energi AS shall procure a system for operation and maintenance. The system shall support the maintenance process by identifying the maintenance need, planning and preparing maintenance work, carrying out the actual maintenance, as well as documenting and reporting completed assignments. In addition the system shall facilitate analyses and continual improvements to the maintenance activities. Furthermore, the system shall include functionality for storage and procurement management, including orders for goods and services, receipt control, delivery control and management of inventory, in order to ensure efficient logistics and availability of the necessary resources. Handling deviations is also a central part of the system, with an option for registering and processing deviations, as

well as analysis and improvement based on deviations in order to ensure quality and security in the operation. Finally, the system shall ensure time and resource management for maintenance workers, including work planning and an overview of availability, time registration and approval, as well as management of resource capacity to ensure optimal utilisation of labour and efficient operation.
Identificativo interno: 698c3f306b5e50e8463cea6e

5.1.1. Finalità

Natura dell'appalto: Servizi
Classificazione principale (cpv): 72000000 Servizi informatici: consulenza, sviluppo di software, Internet e supporto
Classificazione aggiuntiva (cpv): 48000000 Pacchetti software e sistemi di informazione

5.1.2. Luogo di esecuzione

Paese: Norvegia
Ovunque nel paese in questione

5.1.3. Durata stimata

Durata: 120 Mesi

5.1.4. Rinnovo

Rinnovi massimi: 2
Altre informazioni sul rinnovo: 2 years + 2 years.

5.1.6. Informazioni generali

Partecipazione riservata:
La partecipazione non è riservata.
L'appalto è soggetto all'accordo sugli appalti pubblici (AAP): sì

5.1.9. Criteri di selezione

Fonti dei criteri di selezione: Documento di gara
Informazioni sulla seconda fase di una procedura in due fasi:
Numero minimo di candidati da invitare alla seconda fase della procedura: 3
Numero massimo di candidati da invitare alla seconda fase della procedura: 5

5.1.10. Criteri di aggiudicazione

Criterio:
Tipo: Qualità
Nome: Quality
Descrizione: • System demonstration • Implementation project • Fulfilment of requirements and functionality in the solution description.
Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)
Criterio di aggiudicazione: numero: 45
Criterio:
Tipo: Prezzo
Nome: Price
Descrizione: •Licenses •Implementation •Management • Mark-up/Extra
Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)
Criterio di aggiudicazione: numero: 25
Criterio:
Tipo: Qualità
Nome: Climate and environment

Descrizione: • Fulfilment of climate and environmental requirements in the solution description.
Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)
Criterio di aggiudicazione: numero: 30

5.1.11. Documenti di gara

Lingue in cui i documenti di gara sono ufficialmente disponibili: norvegese
Indirizzo dei documenti di gara: https://permalink.mercell.com/275965900.aspx

5.1.12. Condizioni di appalto

Modalità di presentazione:
Presentazione elettronica delle offerte: Obbligatoria
Indirizzo per la presentazione: https://permalink.mercell.com/275965900.aspx
Lingue in cui possono essere presentate le offerte o le domande di partecipazione: norvegese
Catalogo elettronico: Consentita
Termine per il ricevimento delle domande di partecipazione: 08/04/2026 10:00:00 (UTC+00:00) ora dell'Europa occidentale, GMT
Condizioni contrattuali:
L'esecuzione dell'appalto deve avvenire nel contesto di programmi di lavoro protetti: No
Condizioni relative all'esecuzione dell'appalto: The contract terms will be regulated by the SSA cloud with annexes
Accordo finanziario: The contract terms will be regulated by the SSA cloud with annexes

5.1.15. Tecniche

Accordo quadro:
Nessun accordo quadro
Informazioni sul sistema dinamico di acquisizione:
Nessun sistema dinamico di acquisizione

5.1.16. Ulteriori informazioni, mediazione e ricorsi

Organizzazione competente per i ricorsi: Oslo Tingrett
Informazioni sui termini per il riesame: Deadline for request for a temporary injunction A petition for a provisional injunction against the Contracting Authority's decision to reject or reject a request for participation in the competition must be presented to the court within 15 days calculated from the day after notification of the rejection or rejection has been sent.
Organizzazione alla quale rivolgersi per informazioni complementari sulla procedura di appalto : Lunera Energi AS

8. Organizzazioni

8.1. ORG-0001

Nome ufficiale: Lunera Energi AS
Numero di registrazione: 980396002
Indirizzo postale: Sluppenvegen 17B
Località: TRONDHEIM
Codice postale: 7037
Suddivisione del paese (NUTS): Trøndelag/Tröödelage (NO060)
Paese: Norvegia
Referente: Anne-Berit Ekholm
E-mail: aekholm@deloitte.no
Telefono: 004747717898
Ruoli di questa organizzazione:

Committente
Organizzazione alla quale rivolgersi per informazioni complementari sulla procedura di appalto

8.1. ORG-0002

Nome ufficiale: Oslo Tingrett
Numero di registrazione: 926725939
Località: Oslo
Codice postale: 0125
Suddivisione del paese (NUTS): Oslo (NO081)
Paese: Norvegia
Ruoli di questa organizzazione:
Organizzazione competente per i ricorsi

10. Modifica

Versione dell'avviso precedente da modificare: 3c397b9a-1559-4cd3-a80f-94878c1a7a45-01
Motivo principale della modifica: Rettifica errore editore

10.1. Modifica

Identificativo della sezione: PROCEDURE

10.1. Modifica

Identificativo della sezione: LOT-0001

10.1. Modifica

Identificativo della sezione: LOT-0002

Informazioni sull'avviso

Identificativo/versione dell'avviso: 981e16c9-4424-4660-94bf-c70359c44cb5 - 01
Tipo di formulario: Gara
Tipo di avviso: Bando di gara o di concessione – regime ordinario
Sottotipo di avviso: 17
Data di trasmissione dell'avviso: 12/02/2026 13:23:54 (UTC+00:00) ora dell'Europa occidentale, GMT
Data di trasmissione da parte dell'eSender dell'avviso o bando: 12/02/2026 13:35:23 (UTC+00:00) ora dell'Europa occidentale, GMT
Lingue in cui il presente avviso è ufficialmente disponibile: inglese
Numero di pubblicazione dell'avviso: 105976-2026
Numero dell'edizione della GU S: 31/2026
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