207500-2026 - Gara

Norvegia – Servizi di classificazione – Case and archive system
OJ S 60/2026 26/03/2026
Bando di gara o di concessione – regime ordinario
Servizi

1. Committente

1.1. Committente

Nome ufficiale: Finanstilsynet
E-mail: andrew.colling@finanstilsynet.no
Forma giuridica del committente: Organismo di diritto pubblico controllato da un'autorità governativa centrale
Attività dell'amministrazione aggiudicatrice: Servizi generali delle amministrazioni pubbliche

2. Procedura

2.1. Procedura

Titolo: Case and archive system
Descrizione: The aim of this procurement is to establish a contract for the implementation and continual provision of services via the Internet ("as-a-service" deliveries). The Financial Supervisory Authority of Norway shall procure and establish a new Case and Archive system that shall support efficient processes and statutory archiving requirements.
Identificativo della procedura: 892cdac7-09e7-4911-b7e8-a711dd122a59
Identificativo interno: 2026/3651
Tipo di procedura: Negoziata con previa indizione di gara / competitiva con negoziazione
La procedura è accelerata: no
Caratteristiche principali della procedura: The Financial Supervisory Authority of Norway shall procure a new case and archive system. The system shall contribute to supporting the Financial Supervisory Authority of Norway´s strategy on a data driven business and an entity that follows technological developments. In addition, there is a stated goal of streamlining the processing of cases. To support these goals, the Financial Supervisory Authority wants to join up with a forward-leaning supplier who wants to be an active supporter and contribute to the Financial Supervisory Authority reaching its targets over time. In order to support the requirement for data driven operations, there is a need for a system that allows flexible use of the Financial Supervisory Authority's data, both internally in the case archive system and in cooperation with the Financial Supervisory Authority´s other system portfolio. The system must provide efficient and user-friendly processes for executing case handling and archiving. Good and flexible integration possibilities will be decisive. The solution´s flexibility as regards future development of the needs of case and archive. The Financial Supervisory Authority of Norway would like a system that is user friendly and improves the case manager´s and manager´s everyday life. The system must therefore have built-in flexibility, so that good process flow support can be developed in the long term for all work processes in the audit and has functionality for effective management follow-up. Furthermore, The Financial Supervisory Authority wants a system that supports the use of case flow and rule-controlled steps, so that workflows can be built and maintained efficiently without suring security, performance or user experience. This also means that the system is most seamlessly and closely connected with other work surfaces such as M365 and the Financial Supervisory Authority´s own trade and

report systems. A high degree of automated document capture and retrieval are also important elements in regard to efficiency. The Financial Supervisory Authority of Norway as a government body is subject to a number of legal requirements. The system shall comply with applicable legal requirements within case archives, e.g. archive law, the Personal Data Act, the Public Data Act, the Public Administration Act, etc. The Financial Supervisory Authority wants to connect with a supplier who closely follows the changes and develops the system continuously to ensure compliance with coming and changed legal requirements. An important element will be the system´s ability to good security of finanstilsynet´s data as regards both the physical storage place, that the data is not going astray and efficient and good access management. The Financial Supervisory Authority of Norway aims to use cloud based services where appropriate. The new case and archive system shall be delivered and operated by a service provider such as a Software as a Service system and be available on PCs, tablets and mobiles independent of the user´s place of work, without the requirement for their own hardware. The tenderer shall be responsible for upgrading the system, integrations, security, operation and maintenance of the system and underlying infrastructure.

2.1.1. Finalità

Natura dell'appalto: Servizi
Classificazione principale (cpv): 79560000 Servizi di classificazione
Classificazione aggiuntiva (cpv): 48000000 Pacchetti software e sistemi di informazione, 48400000 Pacchetti software per transazioni commerciali e personali, 72000000 Servizi informatici: consulenza, sviluppo di software, Internet e supporto, 72200000 Programmazione di software e servizi di consulenza, 72252000 Servizi di archiviazione dati, 72400000 Servizi di Internet

2.1.2. Luogo di esecuzione

Suddivisione del paese (NUTS): Oslo (NO081)
Paese: Norvegia

2.1.3. Valore

Valore stimato al netto dell'IVA: 40 000 000,00 NOK

2.1.4. Informazioni generali

Base giuridica:
Direttiva 2014/24/UE
Anskaffelsesforskriften - The procurement will be carried out in accordance with the Public Procurement Act and the Public Procurement Regulations, part III.

2.1.6. Motivi di esclusione

Fonti dei motivi di esclusione: Documento di gara unico europeo (DGUE), Avviso, Documento di gara
Corruzione: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council´s framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Frode: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).
Riciclaggio di proventi di attività criminose o finanziamento del terrorismo: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).
Partecipazione a un'organizzazione criminale: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council´s framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)
Reati terroristici o reati connessi alle attività terroristiche: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council´s framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.
Lavoro minorile e altre forme di tratta di esseri umani: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council´s framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).
Violazione di obblighi in materia di diritto ambientale: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Violazione degli obblighi in materia di diritto del lavoro: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Violazione degli obblighi in materia di diritto sociale: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Accordi con altri operatori economici intesi a falsare la concorrenza: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?
Grave illecito professionale: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.
False dichiarazioni, omessa informazione, incapacità di fornire i documenti richiesti o acquisizione di informazioni confidenziali in merito alla procedura in questione: Have the tenderer:a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met,b) failed to provide such information,c) subject to immediately submitting the supporting documents requested by the Contracting Authority, ord) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?
Conflitto di interessi legato alla partecipazione alla procedura di appalto: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?
Partecipazione diretta o indiretta alla preparazione della procedura di appalto: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?
Cessazione anticipata, risarcimento danni o altre sanzioni comparabili: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?
Violazione degli obblighi connessi a motivi di esclusione previsti esclusivamente dalla legislazione nazionale: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?
Violazione dell'obbligo di pagamento dei contributi previdenziali: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?
Violazione dell'obbligo di pagamento delle imposte: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?
Cessazione di attività: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Fallimento: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Concordato preventivo con i creditori: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Insolvenza: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Amministrazione controllata: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Situazione analoga al fallimento ai sensi della normativa nazionale: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Lotto

5.1. Lotto: LOT-0000

Titolo: Case and archive system
Descrizione: The aim of this procurement is to establish a contract for the implementation and continual provision of services via the Internet ("as-a-service" deliveries). The Financial Supervisory Authority of Norway shall procure and establish a new Case and Archive system that shall support efficient processes and statutory archiving requirements.
Identificativo interno: 2026/3651

5.1.1. Finalità

Natura dell'appalto: Servizi
Classificazione principale (cpv): 79560000 Servizi di classificazione
Classificazione aggiuntiva (cpv): 48000000 Pacchetti software e sistemi di informazione, 48400000 Pacchetti software per transazioni commerciali e personali, 72000000 Servizi informatici: consulenza, sviluppo di software, Internet e supporto, 72200000 Programmazione di software e servizi di consulenza, 72252000 Servizi di archiviazione dati, 72400000 Servizi di Internet

5.1.2. Luogo di esecuzione

Suddivisione del paese (NUTS): Oslo (NO081)
Paese: Norvegia

5.1.3. Durata stimata

Durata: 120 Mesi

5.1.5. Valore

Valore stimato al netto dell'IVA: 40 000 000,00 NOK

5.1.6. **Informazioni generali**

Partecipazione riservata:

La partecipazione non è riservata.

Progetto di appalto non finanziato con fondi UE

L'appalto è soggetto all'accordo sugli appalti pubblici (AAP): sì

5.1.9. **Criteri di selezione**

Fonti dei criteri di selezione: Documento di gara unico europeo (DGUE), Avviso, Documento di gara

Criterio: Iscrizione in un registro di commercio

Descrizione del criterio di selezione: Tenderers are registered in a company register or a trade register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

I criteri saranno utilizzati per selezionare i candidati da invitare alla seconda fase della procedura

Numero massimo di offerte ammesse: 5

Informazioni sulla seconda fase di una procedura in due fasi:

Numero minimo di candidati da invitare alla seconda fase della procedura: 3

Numero massimo di candidati da invitare alla seconda fase della procedura: 5

La procedura si svolge in diverse fasi. In ogni fase possono essere eliminati alcuni partecipanti

5.1.11. **Documenti di gara**

Lingue in cui i documenti di gara sono ufficialmente disponibili: norvegese

Termine per la richiesta di informazioni supplementari: 27/04/2026 21:55:00 (UTC+00:00) ora dell'Europa occidentale, GMT

Indirizzo dei documenti di gara: https://permalink.mercell.com/279753074.aspx

5.1.12. **Condizioni di appalto**

Modalità di presentazione:

Presentazione elettronica delle offerte: Obbligatoria

Indirizzo per la presentazione: https://permalink.mercell.com/279753074.aspx

Lingue in cui possono essere presentate le offerte o le domande di partecipazione: norvegese

Catalogo elettronico: Non consentita

Varianti: Non consentita

Gli offerenti possono presentare più di un'offerta: Non consentita

Termine per il ricevimento delle domande di partecipazione: 06/05/2026 11:00:00 (UTC+00:00) ora dell'Europa occidentale, GMT

Informazioni che possono essere integrate dopo la scadenza del termine di presentazione:

A discrezione dell'acquirente, alcuni documenti mancanti relativi all'offerente possono essere presentati successivamente.

Informazioni supplementari: Within the procurement regulations' limitations

Condizioni contrattuali:

L'esecuzione dell'appalto deve avvenire nel contesto di programmi di lavoro protetti: No

Fatturazione elettronica: Obbligatoria

Si farà ricorso all'ordinazione elettronica: no

Sarà utilizzato il pagamento elettronico: sì

5.1.15. **Tecniche**

Accordo quadro:
Nessun accordo quadro
Informazioni sul sistema dinamico di acquisizione:
Nessun sistema dinamico di acquisizione

5.1.16. Ulteriori informazioni, mediazione e ricorsi

Organizzazione competente per i ricorsi: Oslo tingrett
Informazioni sui termini per il riesame: The waiting period is 10 days after the award, see the tender documentation.
Organizzazione che riceve le domande di partecipazione: Finanstilsynet
Organizzazione che tratta le offerte: Finanstilsynet

8. Organizzazioni

8.1. ORG-0001

Nome ufficiale: Finanstilsynet
Numero di registrazione: 840747972
Indirizzo postale: Revierstredet 3
Località: OSLO
Codice postale: 0151
Suddivisione del paese (NUTS): Oslo (NO081)
Paese: Norvegia
Referente: Andrew Colling
E-mail: andrew.colling@finanstilsynet.no
Telefono: +47 22939800
Ruoli di questa organizzazione:
Committente
Organizzazione che riceve le domande di partecipazione
Organizzazione che tratta le offerte

8.1. ORG-0002

Nome ufficiale: Oslo tingrett
Numero di registrazione: 926725939
Località: Oslo
Codice postale: 0164
Suddivisione del paese (NUTS): Oslo (NO081)
Paese: Norvegia
Ruoli di questa organizzazione:
Organizzazione competente per i ricorsi

Informazioni sull'avviso

Identificativo/versione dell'avviso: e80a7fae-7c85-4eb3-9a74-7bc673d6e663 - 01
Tipo di formulario: Gara
Tipo di avviso: Bando di gara o di concessione – regime ordinario
Sottotipo di avviso: 16
Data di trasmissione dell'avviso: 24/03/2026 12:42:22 (UTC+00:00) ora dell'Europa occidentale, GMT
Data di trasmissione da parte dell'eSender dell'avviso o bando: 24/03/2026 13:03:59 (UTC+00:00) ora dell'Europa occidentale, GMT

Lingue in cui il presente avviso è ufficialmente disponibile: inglese
Numero di pubblicazione dell'avviso: 207500-2026
Numero dell'edizione della GU S: 60/2026
Data di pubblicazione: 26/03/2026