221046-2026 - Gara

Norvegia – Servizi informatici: consulenza, sviluppo di software, Internet e supporto – Kvalifikasjon_Avregnings and invoicing system (AFI) for district heating customers.
OJ S 63/2026 31/03/2026
Bando di gara o di concessione – regime ordinario
Servizi

1. Committente

1.1. Committente

Nome ufficiale: Lunera Energi AS
E-mail: tale.nergardronne@statkraft.com
Attività dell'ente aggiudicatore: Produzione, trasporto o distribuzione di gas o calore

2. Procedura

2.1. Procedura

Titolo: Kvalifikasjon_Avregnings and invoicing system (AFI) for district heating customers.
Descrizione: This procurement shall cover parts of the value chain that measure, calculate, invoice and send collections to customers for the consumption of district heating (the MAFI process). The measurement values are to be collected in a separate system and are not included in the scope/delivery in this procurement. This procurement is for clearing and correcting meter values, invoicing and collection, referred to as the AFI process. Lunera Energi was formed on December 1 after Statkraft Varme was acquired. It is uncertain whether parts of the contract´s extent (under survey) shall be an area of focus and the extent of the contract value is therefore somewhat uncertain. The value of the contract is estimated to be NOK 30-50 million over a ten year period, but if the surveying becomes a target area, the maximum extent of the contract is NOK 70 million over ten years, including options.
Identificativo della procedura: cf7fe63e-abea-40b0-bf3c-e4ac6aa35cd0
Avviso o bando precedente: 121174-2025
Identificativo interno: 02/2026
Tipo di procedura: Negoziata con previa indizione di gara / competitiva con negoziazione
La procedura è accelerata: no
Caratteristiche principali della procedura: This procurement shall cover parts of the value chain that measure, calculate, invoice and send collections to customers for the consumption of district heating (the MAFI process). The measurement values are to be collected in a separate system and are not included in the scope/delivery in this procurement. This procurement is for clearing and correcting meter values, invoicing and collection, referred to as the AFI process. Lunera Energi was formed on December 1 after Statkraft Varme was acquired. It is uncertain whether parts of the contract´s extent (under survey) shall be an area of focus and the extent of the contract value is therefore somewhat uncertain. The value of the contract is estimated to be NOK 30-50 million over a ten year period, but if the surveying becomes a target area, the maximum extent of the contract is NOK 70 million over ten years, including options. The totality of the scope shall be provided as a connected integrated service, but direct contractual relationships will be signed between the contracting authority and the supplier of collection services.

2.1.1. Finalità

Natura dell'appalto: Servizi
Classificazione principale (cpv): 72000000 Servizi informatici: consulenza, sviluppo di software, Internet e supporto
Classificazione aggiuntiva (cpv): 48000000 Pacchetti software e sistemi di informazione, 48444100 Sistema di fatturazione, 79940000 Servizi di organismi di riscossione, 79999200 Servizi di fatturazione

2.1.2. Luogo di esecuzione

Suddivisione del paese (NUTS): Trøndelag/Tröödelage (NO060)
Paese: Norvegia

2.1.3. Valore

Valore stimato al netto dell'IVA: 70 000 000,00 NOK

2.1.4. Informazioni generali

Base giuridica:

Direttiva 2014/25/UE
Forsyningsforskriften - The enquiry will be carried out in accordance with the Act 12 August 2016 no. 974 on public procurements (the Procurement Act) and the regulations 12 August 2016 no. 975 on procurement rules in the supply sectors (the Supply Regulations) parts I and part II. The scope of the delivery is calculated to above the EEA threshold.

2.1.6. Motivi di esclusione

Fonti dei motivi di esclusione: Documento di gara unico europeo (DGUE), Avviso, Documento di gara
Corruzione: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council´s framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.
Frode: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).
Riciclaggio di proventi di attività criminose o finanziamento del terrorismo: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Partecipazione a un'organizzazione criminale: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council´s framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)
Reati terroristici o reati connessi alle attività terroristiche: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council´s framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.
Lavoro minorile e altre forme di tratta di esseri umani: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council´s framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).
Violazione di obblighi in materia di diritto ambientale: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Violazione degli obblighi in materia di diritto del lavoro: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Violazione degli obblighi in materia di diritto sociale: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Accordi con altri operatori economici intesi a falsare la concorrenza: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?
Grave illecito professionale: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.
False dichiarazioni, omessa informazione, incapacità di fornire i documenti richiesti o acquisizione di informazioni confidenziali in merito alla procedura in questione: Have the tenderer:a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met,b) failed to provide such information,c) subject to immediately submitting the supporting documents requested by the Contracting Authority, ord) improperly affecting the Contracting Authority's

decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?
Conflitto di interessi legato alla partecipazione alla procedura di appalto: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?
Partecipazione diretta o indiretta alla preparazione della procedura di appalto: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?
Cessazione anticipata, risarcimento danni o altre sanzioni comparabili: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?
Violazione degli obblighi connessi a motivi di esclusione previsti esclusivamente dalla legislazione nazionale: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?
Violazione dell'obbligo di pagamento dei contributi previdenziali: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?
Violazione dell'obbligo di pagamento delle imposte: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?
Cessazione di attività: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Fallimento: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Concordato preventivo con i creditori: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Insolvenza: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Amministrazione controllata: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers

made mandatory in accordance with the current national law without the possibility for exceptions.
Situazione analoga al fallimento ai sensi della normativa nazionale: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Lotto

5.1. Lotto: LOT-0000

Titolo: Kvalifikasjon_Avregnings and invoicing system (AFI) for district heating customers.
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Identificativo interno: 02/2026

5.1.1. Finalità

Natura dell'appalto: Servizi
Classificazione principale (cpv): 72000000 Servizi informatici: consulenza, sviluppo di software, Internet e supporto
Classificazione aggiuntiva (cpv): 48000000 Pacchetti software e sistemi di informazione, 48444100 Sistema di fatturazione, 79940000 Servizi di organismi di riscossione, 79999200 Servizi di fatturazione

5.1.2. Luogo di esecuzione

Suddivisione del paese (NUTS): Trøndelag/Tröödelage (NO060)
Paese: Norvegia

5.1.3. Durata stimata

Durata: 120 Mesi

5.1.4. Rinnovo

Rinnovi massimi: 3
Altre informazioni sul rinnovo: 2+2+2 years.

5.1.5. Valore

Valore stimato al netto dell'IVA: 70 000 000,00 NOK

5.1.6. Informazioni generali

Partecipazione riservata:
La partecipazione non è riservata.
Progetto di appalto non finanziato con fondi UE
L'appalto è soggetto all'accordo sugli appalti pubblici (AAP): sì

5.1.9. Criteri di selezione

Fonti dei criteri di selezione: Documento di gara

Informazioni sulla seconda fase di una procedura in due fasi:

Numero minimo di candidati da invitare alla seconda fase della procedura: 3

Numero massimo di candidati da invitare alla seconda fase della procedura: 6

La procedura si svolge in diverse fasi. In ogni fase possono essere eliminati alcuni partecipanti

5.1.10. Criteri di aggiudicazione

Criterio:

Tipo: Qualità

Nome: TK1.1 Fulfilment of requirement specifications.

Descrizione: Fulfilment of requirement specifications with evaluation requirements connected to non-functional and functional requirements, as well as evaluation requirements in user stories in the Requirement Specifications Annex 1.

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 20

Criterio:

Tipo: Qualità

Nome: TK1.2 User friendliness

Descrizione: Tenderers will be evaluated based on the System´s experienced user friendliness, clarity in interface, experienced simplicity, degree of automation and flexibility in set-ups, field use etc., as stated in demonstrations and descriptions of user stories.

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 30

Criterio:

Tipo: Qualità

Nome: Climate and environment

Descrizione: Climate and environmentally friendly saa services, including: • What average energy efficiency Power usage Effectivness (PUE) used data centres operate with and what the supplier does to improve PUE. • Which environment and climate measures have been implemented in computer centres that will be used to deliver the contract, connected, but not limited to: o Utilisation of excess heat o Handling electronic waste in relation to computer centres/server rooms. o Use of chemicals • Share of renewable energy in the portfolio of data centres that are used to provide the services in the contract. Tenderers shall describe documentable climate and environmental measures that are directly and measurable for the execution of this delivery. This can include measures that reduce the environmental impact connected to the operation of the service, energy use, data management, transport, emission reducing processes or other relevant environmental improvements that positively affect the delivery.

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 30

Criterio:

Tipo: Prezzo

Nome: TK2 Price

Descrizione: Total price for the system in accordance with Annex 7 - Annex 7.1 Price Form.

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 20

5.1.11. Documenti di gara

Lingue in cui i documenti di gara sono ufficialmente disponibili: norvegese

Termine per la richiesta di informazioni supplementari: 20/04/2026 10:00:00 (UTC+00:00) ora dell'Europa occidentale, GMT
Indirizzo dei documenti di gara: https://permalink.mercell.com/280426243.aspx
Canale di comunicazione ad hoc:
Nome: Mercell

5.1.12. Condizioni di appalto

Modalità di presentazione:
Presentazione elettronica delle offerte: Obbligatoria
Indirizzo per la presentazione: https://permalink.mercell.com/280426243.aspx
Lingue in cui possono essere presentate le offerte o le domande di partecipazione: norvegese
Catalogo elettronico: Non consentita
Obbligo di firma elettronica qualificata o sigillo elettronico qualificato [come definiti dal regolamento (UE) n. 910/2014]
Varianti: Non consentita
Gli offerenti possono presentare più di un'offerta: Non consentita
Termine per il ricevimento delle domande di partecipazione: 27/04/2026 10:00:00 (UTC+00:00) ora dell'Europa occidentale, GMT
Condizioni contrattuali:
L'esecuzione dell'appalto deve avvenire nel contesto di programmi di lavoro protetti: No
Condizioni relative all'esecuzione dell'appalto: See the tender contest and contract documents.
Fatturazione elettronica: Consentita
Si farà ricorso all'ordinazione elettronica: sì
Sarà utilizzato il pagamento elettronico: sì
Accordo finanziario: No financial terms beyond qualification related to finances.

5.1.15. Tecniche

Accordo quadro:
Nessun accordo quadro
Informazioni sul sistema dinamico di acquisizione:
Nessun sistema dinamico di acquisizione

5.1.16. Ulteriori informazioni, mediazione e ricorsi

Organizzazione competente per i ricorsi: Oslo Tingrett
Informazioni sui termini per il riesame: See the tender documentation.
Organizzazione presso la quale possono essere richieste informazioni sul quadro normativo generale vigente in materia di fiscalità nel luogo in cui l'appalto deve essere eseguito: Oslo Tingrett
Organizzazione alla quale rivolgersi per informazioni complementari sulla procedura di appalto : Lunera Energi AS
Organizzazione alla quale rivolgersi per l'accesso offline ai documenti di gara: Lunera Energi AS

8. Organizzazioni

8.1. ORG-0001

Nome ufficiale: Lunera Energi AS
Numero di registrazione: 980396002
Indirizzo postale: Sluppenvegen 17B
Località: TRONDHEIM
Codice postale: 7037

Suddivisione del paese (NUTS): Trøndelag/Tröödelage (NO060)
Paese: Norvegia
Referente: Tale Nergård Rønne
E-mail: tale.nergardronne@statkraft.com
Telefono: 99772716
Ruoli di questa organizzazione:
Committente
Organizzazione alla quale rivolgersi per informazioni complementari sulla procedura di appalto
Organizzazione alla quale rivolgersi per l'accesso offline ai documenti di gara

8.1. ORG-0002

Nome ufficiale: Oslo Tingrett
Numero di registrazione: 926 725 939
Località: Oslo
Codice postale: 0164
Suddivisione del paese (NUTS): Oslo (NO081)
Paese: Norvegia
Ruoli di questa organizzazione:
Organizzazione competente per i ricorsi
Organizzazione presso la quale possono essere richieste informazioni sul quadro normativo generale vigente in materia di fiscalità nel luogo in cui l'appalto deve essere eseguito

Informazioni sull'avviso

Identificativo/versione dell'avviso: 8fd75c5e-a7a3-41c8-a936-9aec1b53d7e0 - 01
Tipo di formulario: Gara
Tipo di avviso: Bando di gara o di concessione – regime ordinario
Sottotipo di avviso: 17
Data di trasmissione dell'avviso: 27/03/2026 14:20:20 (UTC+00:00) ora dell'Europa occidentale, GMT
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Lingue in cui il presente avviso è ufficialmente disponibile: inglese
Numero di pubblicazione dell'avviso: 221046-2026
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