

221285-2026 - Gara

Norvegia – Servizi sanitari e di assistenza sociale – Cooperation agreement on the purchase of support measures and supervision during access.

OJ S 63/2026 31/03/2026

Bando di gara – regime alleggerito

Servizi

1. Committente

1.1. Committente

Nome ufficiale: Oslo kommune v/ Barne- og familieetaten

E-mail: postmottak@bfe.oslo.kommune.no

Forma giuridica del committente: Organismo di diritto pubblico controllato da un'autorità locale

Attività dell'amministrazione aggiudicatrice: Protezione sociale

2. Procedura

2.1. Procedura

Titolo: Cooperation agreement on the purchase of support measures and supervision during access.

Descrizione: Oslo municipality, c/o the Agency for Children and Family Affairs, invites tenderers to an open competition for the procurement of joint procurement speech on aid measures and supervision during access. The objective of the joint procurement agreement is to regulate Oslo municipality's procurement of relief measures and supervision during access in accordance with the Law of 1 January 2023 on Child Protection (the Child Protection Act) §§ 3-1, 3-4, 3-6 and 7-2. The cooperative purchasing agreement shall function as a supplement to the municipality's own initiatives and it shall contribute to meet the need for relief measures and supervision during access for children, youths and families.

Identificativo della procedura: 0a38c7e8-f050-434e-9f8c-6c6fe8272c8c

Identificativo interno: 4744

Tipo di procedura: Aperta

Caratteristiche principali della procedura: Oslo municipality, c/o the Agency for Children and Family Affairs, invites tenderers to an open competition for the procurement of joint procurement speech on aid measures and supervision during access. The objective of the joint procurement agreement is to regulate Oslo municipality's procurement of relief measures and supervision during access in accordance with the Law of 1 January 2023 on Child Protection (the Child Protection Act) §§ 3-1, 3-4, 3-6 and 7-2. The cooperative purchasing agreement shall function as a supplement to the municipality's own initiatives and it shall contribute to meet the need for relief measures and supervision during access for children, youths and families.

2.1.1. Finalità

Natura dell'appalto: Servizi

Classificazione principale (cpv): 85000000 Servizi sanitari e di assistenza sociale

Classificazione aggiuntiva (cpv): 85311300 Servizi di assistenza sociale per bambini e giovani, 85300000 Servizi di assistenza sociale e servizi affini, 85310000 Servizi di assistenza sociale, 85311000 Servizi di assistenza sociale con alloggio

2.1.2. Luogo di esecuzione

Suddivisione del paese (NUTS): Oslo (NO081)

Paese: Norvegia

2.1.3. Valore

Valore stimato al netto dell'IVA: 100 000 000,00 NOK

Valore massimo dell'accordo quadro: 120 000 000,00 NOK

2.1.4. Informazioni generali

Base giuridica:

Direttiva 2014/24/UE

2.1.6. Motivi di esclusione

Fonti dei motivi di esclusione: Avviso

Situazione analoga al fallimento ai sensi della normativa nazionale: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Fallimento: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Corruzione: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Concordato preventivo con i creditori: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Partecipazione a un'organizzazione criminale: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on combating organised crime (EUT L 300 of 11.11.2008, p. 42).

Accordi con altri operatori economici intesi a falsare la concorrenza: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Violazione di obblighi in materia di diritto ambientale: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Riciclaggio di proventi di attività criminose o finanziamento del terrorismo: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Frode: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Lavoro minorile e altre forme di tratta di esseri umani: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvenza: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Violazione degli obblighi in materia di diritto del lavoro: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Amministrazione controllata: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

False dichiarazioni, omessa informazione, incapacità di fornire i documenti richiesti o acquisizione di informazioni confidenziali in merito alla procedura in questione: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the

contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?
Conflitto di interessi legato alla partecipazione alla procedura di appalto: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Partecipazione diretta o indiretta alla preparazione della procedura di appalto: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Grave illecito professionale: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Cessazione anticipata, risarcimento danni o altre sanzioni comparabili: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Violazione degli obblighi in materia di diritto sociale: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Violazione dell'obbligo di pagamento dei contributi previdenziali: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Cessazione di attività: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Violazione dell'obbligo di pagamento delle imposte: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Reati terroristici o reati connessi alle attività terroristiche: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Infrazione legata alla condotta professionale nell'ambito degli appalti della difesa: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Mancanza dell'affidabilità necessaria a escludere i rischi per la sicurezza del paese: Is the tenderer assessed to lack reliability that is necessary to exclude the risk of national security?

Violazione degli obblighi connessi a motivi di esclusione previsti esclusivamente dalla legislazione nazionale: The contracting authority shall state that in Norway there are national

rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Lotto

5.1. Lotto: LOT-0001

Titolo: Cooperation agreement on the purchase of support measures and supervision during access.

Descrizione: Oslo municipality, c/o the Agency for Children and Family Affairs, invites tenderers to an open competition for the procurement of joint procurement speech on aid measures and supervision during access. The objective of the joint procurement agreement is to regulate Oslo municipality's procurement of relief measures and supervision during access in accordance with the Law of 1 January 2023 on Child Protection (the Child Protection Act) §§ 3-1, 3-4, 3-6 and 7-2. The cooperative purchasing agreement shall function as a supplement to the municipality's own initiatives and it shall contribute to meet the need for relief measures and supervision during access for children, youths and families.

Identificativo interno: 6168

5.1.1. Finalità

Natura dell'appalto: Servizi

Classificazione principale (cpv): 85000000 Servizi sanitari e di assistenza sociale

Classificazione aggiuntiva (cpv): 85311300 Servizi di assistenza sociale per bambini e giovani, 85300000 Servizi di assistenza sociale e servizi affini, 85310000 Servizi di assistenza sociale, 85311000 Servizi di assistenza sociale con alloggio

Opzioni:

Descrizione delle opzioni: Option for additional services - Needs category 4 Tenderers can offer the hire of inspection flats for assignments under requirement category 4 - Supervision during access. If tenderers offer suitable inspection flats, the price shall be stated in Annex 2 - Price form under requirement category 4. The additional service can be relevant in cases where there is a need for suitable premises for supervision during access, provided that the tenderer can offer this. There is no obligation for the District to use the additional service or procure a specific volume. The stated price for the hire of a inspection flat is not included in the evaluation of the tender offers. The additional service can possibly be used during the contract period if the District needs suitable premises for assignments under requirement category 4 - inspection during access. See Annex 1 - Requirement Specifications point 3.1.

5.1.2. Luogo di esecuzione

Suddivisione del paese (NUTS): Oslo (NO081)

Paese: Norvegia

5.1.3. Durata stimata

Data di inizio: 15/07/2026

Data di fine durata: 14/07/2030

5.1.4. Rinnovo

Rinnovi massimi: 2

Altre informazioni sul rinnovo: 1 + 1 year. 1 + 1 year.

5.1.6. Informazioni generali

Partecipazione riservata:

La partecipazione non è riservata.

5.1.9. Criteri di selezione

Fonti dei criteri di selezione: Avviso

Criterio: Altri requisiti economici o finanziari

Descrizione del criterio di selezione: The tenderer shall be a legally established company.

Documentation requirements: Norwegian companies: Company Registration Certificate

Foreign companies: Proof that the company is registered in a trade or business register as prescribed by the law of the country where the tenderer is established.

Criterio: Altri requisiti economici o finanziari

Descrizione del criterio di selezione: The tenderer shall have sufficient economic and financial capacity to be able to fulfil the contract. Documentation requirements: The company's last Annual Financial Statements including notes, the Board's Annual Report and Audit Report, as well as new information of relevance to the company's fiscal numbers. The contracting authority reserves the right to obtain credit appraisal on its own initiative. If the Tenderer has a justifiable reason (e.g. a recently started company) for not submitting the documentation that the Contracting Authority has required, he can document its economic and financial capacity with any other document that the Contracting Authority deems suitable.

Criterio: Referenze su servizi specifici

Descrizione del criterio di selezione: Tenderers shall have relevant experience from equivalent assignments. Documentation requirements: Short description of the most important deliveries in the last three years, including information on the contract's value, date of delivery as well as the name of the Contracting Authority and a description of the assignment's content. Newly established companies must document the employees' experience in the same way.

Criterio: Media annuale della forza lavoro

Descrizione del criterio di selezione: The tenderer shall have sufficient capacity to fulfil the contract. Documentation requirements: An overview of the organisational power and the number of employees in the different areas. Description of how the tenderer will ensure access to qualified personnel and possibly shall build the organisation in order to carry out the service.

Criterio: Certificati rilasciati da organi indipendenti riguardanti standard di assicurazione della qualità

Descrizione del criterio di selezione: Tenderers shall have a relevant quality assurance system for the content of the contract. Documentation requirements: A description of the tenderer's quality assurance methods. Alternatively: Certificate for the company's quality assurance system issued by independent bodies that confirms the tenderer fulfils certain quality assurance standards, for example ISO 9001:2015.

Criterio: Misure per garantire la qualità

Descrizione del criterio di selezione: The tenderer must have good conduct. Documentation requirements: Tenderers shall confirm in a self-declaration that the requirements in Annex 8 - Self-declaration on conduct have been met.

5.1.10. Criteri di aggiudicazione

Criterio:

Tipo: Prezzo

Descrizione: Price

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 30

Criterio:

Tipo: Qualità

Descrizione: Quality

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 70

Criterio:

Tipo: Qualità

Descrizione: The contracting authority estimates that the procurement of relief measures and inspections during access will have an immaterial climate footprint and environmental impact. The procurement is for the provision of services in the form of work input from human resources who shall carry out the assignment, and the nature of the procurement is, thus, a service procurement. Any climate footprint and environmental impact connected to the execution of the assignment are considered to be outside of what is naturally covered by the nature of the procurement. The contracting authority will, based on the above, use the exclusion provisions in the procurement regulations § 7-9 fifth paragraph and award criteria will not be set in this area.

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 0

5.1.11. Documenti di gara

L'accesso a determinati documenti di gara è limitato

Le informazioni sui documenti riservati sono disponibili all'indirizzo seguente: <https://app.artifik.no/procurements/4744>

Canale di comunicazione ad hoc:

Nome: e-Tendering

5.1.12. Condizioni di appalto

Modalità di presentazione:

Presentazione elettronica delle offerte: Obbligatoria

Indirizzo per la presentazione: <https://app.artifik.no/procurements/4744>

Lingue in cui possono essere presentate le offerte o le domande di partecipazione: inglese, norvegese

Catalogo elettronico: Non consentita

Termine per il ricevimento delle offerte: 07/05/2026 10:00:00 (UTC+00:00) ora dell'Europa occidentale, GMT

Durata durante la quale l'offerta deve rimanere valida: 69 Giorni

Condizioni contrattuali:

L'esecuzione dell'appalto deve avvenire nel contesto di programmi di lavoro protetti: No

Condizioni relative all'esecuzione dell'appalto: N/A

Fatturazione elettronica: Obbligatoria

Si farà ricorso all'ordinazione elettronica: sì

Sarà utilizzato il pagamento elettronico: sì

Accordo finanziario: N/A

5.1.15. Tecniche

Accordo quadro:

Accordo quadro, senza riapertura della gara

Numero massimo di partecipanti: 1

Informazioni sul sistema dinamico di acquisizione:

Nessun sistema dinamico di acquisizione

5.1.16. Ulteriori informazioni, mediazione e ricorsi

Organizzazione competente per i ricorsi: Oslo tingrett

Organizzazione alla quale rivolgersi per informazioni complementari sulla procedura di appalto
: Oslo kommune v/ Barne- og familieetaten

Organizzazione alla quale rivolgersi per informazioni complementari sulle procedure di ricorso:
Oslo kommune v/ Barne- og familieetaten

Organizzazione che riceve le domande di partecipazione: Artifik AS

8. Organizzazioni

8.1. ORG-0001

Nome ufficiale: Oslo kommune v/ Barne- og familieetaten

Numero di registrazione: 976819896

Indirizzo postale: C. J. Hambros plass 2

Località: Oslo

Codice postale: 0164

Suddivisione del paese (NUTS): Oslo (NO081)

Paese: Norvegia

Referente: Julia Hansen

E-mail: postmottak@bfe.oslo.kommune.no

Telefono: +47 21802180

Indirizzo internet: <https://www.oslo.kommune.no/etater-foretak-og-ombud/barne-og-familieetaten/>

Profilo del committente: <https://www.oslo.kommune.no/etater-foretak-og-ombud/barne-og-familieetaten/>

Ruoli di questa organizzazione:

Committente

Organizzazione alla quale rivolgersi per informazioni complementari sulla procedura di appalto

Organizzazione alla quale rivolgersi per informazioni complementari sulle procedure di ricorso

8.1. ORG-0002

Nome ufficiale: Oslo tingrett

Numero di registrazione: 926725939

Indirizzo postale: Postboks 2106 Vika

Località: Oslo

Codice postale: 0125

Suddivisione del paese (NUTS): Oslo (NO081)

Paese: Norvegia

E-mail: oslo.tingrett@domstol.no

Telefono: +47 22035200

Indirizzo internet: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Ruoli di questa organizzazione:

Organizzazione competente per i ricorsi

8.1. ORG-0003

Nome ufficiale: Artifik AS

Numero di registrazione: 925364967

Indirizzo postale: Stortingsgata 12

Località: Oslo

Codice postale: 0161

Suddivisione del paese (NUTS): Oslo (NO081)

Paese: Norvegia

E-mail: support@artifik.no

Indirizzo internet: <https://artifik.no>

Ruoli di questa organizzazione:

Prestatore di servizi in materia di appalti

Organizzazione che riceve le domande di partecipazione

Informazioni sull'avviso

Identificativo/versione dell'avviso: 3ee5d26c-298d-45ea-be89-18ee496d7b78 - 01

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