

261479-2026 - Gara

Norvegia – Pacchetti software e sistemi di informazione – A MOMD-system (management, operation, maintenance and development) for Oslo municipality, c/o Oslobygg KF

OJ S 74/2026 16/04/2026

Bando di gara o di concessione – regime ordinario

Forniture

1. Committente

1.1. Committente

Nome ufficiale: Oslo kommune v/ Oslobygg KF

E-mail: postmottak@obf.oslo.kommune.no

Forma giuridica del committente: Organismo di diritto pubblico

Attività dell'amministrazione aggiudicatrice: Servizi generali delle amministrazioni pubbliche

2. Procedura

2.1. Procedura

Titolo: A MOMD-system (management, operation, maintenance and development) for Oslo municipality, c/o Oslobygg KF

Descrizione: Oslo municipality c/o Oslobygg KF, hereafter called the contracting authority, invites interested tenderers to apply for participation in a competitive dialogue for the procurement of a FDVU system. The objective of the procurement is to digitalise and make the work with FDVU more efficient in the company. Oslobygg would like a future orientated system with a large degree of standard functionality. It involves functional support for the core processes management, operation, maintenance, development, replacement and disposal, as well as support for management, procurement and financial and cost follow-up. Furthermore, emphasis will be put on possibilities for digital interaction with tenants, operations managers, suppliers and other important cooperation partners, as well as good data flow through integrations with relevant systems. See the tender contest's attached documents for a more detailed description of the contracting authority's needs.

Identificativo della procedura: ab66ea3b-8505-47d7-8a35-d30946549bc0

Identificativo interno: 3946

Tipo di procedura: Dialogo competitivo

2.1.1. Finalità

Natura dell'appalto: Forniture

Classificazione principale (cpv): 48000000 Pacchetti software e sistemi di informazione

Classificazione aggiuntiva (cpv): 72000000 Servizi informatici: consulenza, sviluppo di software, Internet e supporto, 72230000 Servizi di sviluppo di software personalizzati,

48420000 Pacchetti software e suite di pacchetti software per la gestione di installazioni,

48400000 Pacchetti software per transazioni commerciali e personali, 48100000 Pacchetti

software specifici per l'industria, 48219000 Pacchetti software vari per reti

2.1.2. Luogo di esecuzione

Suddivisione del paese (NUTS): Oslo (NO081)

Paese: Norvegia

2.1.4. Informazioni generali

Base giuridica:

Direttiva 2014/24/UE

2.1.6. Motivi di esclusione

Fonti dei motivi di esclusione: Avviso

Situazione analoga al fallimento ai sensi della normativa nazionale: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Fallimento: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Corruzione: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Concordato preventivo con i creditori: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Partecipazione a un'organizzazione criminale: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on combating organised crime (EUT L 300 of 11.11.2008, p. 42).

Accordi con altri operatori economici intesi a falsare la concorrenza: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Violazione di obblighi in materia di diritto ambientale: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Riciclaggio di proventi di attività criminose o finanziamento del terrorismo: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out

directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Frode: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Lavoro minorile e altre forme di tratta di esseri umani: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvenza: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Violazione degli obblighi in materia di diritto del lavoro: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Amministrazione controllata: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

False dichiarazioni, omessa informazione, incapacità di fornire i documenti richiesti o acquisizione di informazioni confidenziali in merito alla procedura in questione: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award? Conflitto di interessi legato alla partecipazione alla procedura di appalto: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Partecipazione diretta o indiretta alla preparazione della procedura di appalto: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Grave illecito professionale: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Cessazione anticipata, risarcimento danni o altre sanzioni comparabili: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Violazione degli obblighi in materia di diritto sociale: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Violazione dell'obbligo di pagamento dei contributi previdenziali: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Cessazione di attività: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Violazione dell'obbligo di pagamento delle imposte: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Reati terroristici o reati connessi alle attività terroristiche: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Infrazione legata alla condotta professionale nell'ambito degli appalti della difesa: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Mancanza dell'affidabilità necessaria a escludere i rischi per la sicurezza del paese: Is the tenderer assessed to lack reliability that is necessary to exclude the risk of national security?

Violazione degli obblighi connessi a motivi di esclusione previsti esclusivamente dalla legislazione nazionale: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Lotto

5.1. Lotto: LOT-0001

Titolo: A MOMD-system (management, operation, maintenance and development) for Oslo municipality, c/o Oslobygg KF

Descrizione: Oslo municipality c/o Oslobygg KF, hereafter called the contracting authority, invites interested tenderers to apply for participation in a competitive dialogue for the procurement of a FDVU system. The objective of the procurement is to digitalise and make the work with FDVU more efficient in the company. Oslobygg would like a future orientated system with a large degree of standard functionality. It involves functional support for the core processes management, operation, maintenance, development, replacement and disposal, as well as support for management, procurement and financial and cost follow-up. Furthermore, emphasis will be put on possibilities for digital interaction with tenants, operations managers, suppliers and other important cooperation partners, as well as good data flow through integrations with relevant systems. See the tender contest's attached documents for a more detailed description of the contracting authority's needs.

Identificativo interno: 5154

5.1.1. Finalità

Natura dell'appalto: Forniture

Classificazione principale (cpv): 48000000 Pacchetti software e sistemi di informazione

Classificazione aggiuntiva (cpv): 72000000 Servizi informatici: consulenza, sviluppo di software, Internet e supporto, 72230000 Servizi di sviluppo di software personalizzati, 48420000 Pacchetti software e suite di pacchetti software per la gestione di installazioni, 48400000 Pacchetti software per transazioni commerciali e personali, 48100000 Pacchetti software specifici per l'industria, 48219000 Pacchetti software vari per reti

Opzioni:

Descrizione delle opzioni: Oslo municipality c/o the Agency for Urban Environment has the option to enter into a contract with the chosen tenderer on equivalent terms as Oslobygg KF. It is estimated that by using the option, the Agency for Urban Environment will need approx. 25 internal users and 40 external users. Oslo municipality/Boligbygg KF also has a separate option to enter into a contract with the chosen tenderer on equivalent terms as Oslobygg KF. It is estimated that Boligbygg KF, by option, will need approx. 210 internal users and 40 external users.

5.1.2. Luogo di esecuzione

Suddivisione del paese (NUTS): Oslo (NO081)

Paese: Norvegia

5.1.3. Durata stimata

Data di inizio: 15/03/2027

Durata: altro: Illimitato

5.1.6. Informazioni generali

Partecipazione riservata:

La partecipazione non è riservata.

Progetto di appalto non finanziato con fondi UE

L'appalto è soggetto all'accordo sugli appalti pubblici (AAP): sì

5.1.7. Appalto strategico

Obiettivo dell'appalto strategico: Riduzione degli impatti ambientali

Descrizione: Reduction of environmental impact

5.1.9. Criteri di selezione

Fonti dei criteri di selezione: Avviso

Criterio: Iscrizione in un registro di commercio

Descrizione del criterio di selezione: The tenderer shall be a legally established company.
Documentation requirements: Norwegian companies: Company Registration Certificate.
Foreign companies: Proof that the company is registered in a trade or business register as prescribed by the law of the country where the company is established.

Criterio: Altri requisiti economici o finanziari

Descrizione del criterio di selezione: Tenderers must have good financial capacity to fulfil the contract and must have a minimum turnover of $\geq$ NOK 40 million per year in the last three years. Documentation requirements: The contracting authority will obtain a credit rating based on the last known accounting figures. The contracting authority reserves the right to obtain annual accounts or other documentation if this is necessary to evaluate the requirement. Tenderers can submit all documentation that they believe is relevant for assessing their financial capacity.

Criterio: Riferenze su lavori specifici

Descrizione del criterio di selezione: Tenderers shall have experience with comparable contracts, hereunder tenderers must refer to: · delivery of a cloud based MOMD system for an organisation with more than 100 users. · minimum 1 reference with a value $\geq$ NOK 30 million over a minimum of three years. The following also applies for consortiums (supplier groups in the Public Procurement Regulations § 16-11). The references are assessed together for the participants in the group. At least one of the references shall document a delivery where at least two of the central participants in the community have collaborated on the provision of equivalent services. Documentation requirements: Description of the tenderer's most relevant contracts during the last 5 years. Tenderers shall document at least two and a maximum of four assignments. The references must collectively cover implementation + management + integrations. The attached template for references shall be used, see Annex 05 - Reply Form, tenderers prequalification requirements and selection criteria. All fields shall be filled in. Maximum 1.5 A4 page per reference.

Criterio: Sicurezza delle informazioni

Descrizione del criterio di selezione: Tenderers shall document a systematic and satisfactory work with information security in their activities. Documentation requirements: 1) The tenderer's description of work with information security. See Annex 05 - Response Form for tenderers prequalification requirements and selection criteria. Or 2) Valid certificate for the tenderer's information security system issued by independent bodies that confirms the tenderer fulfils relevant quality assurance standards, e.g. ISO27001.

5.1.10. Criteri di aggiudicazione

Criterio:

Tipo: Qualità

Descrizione: Quality

Categoria del criterio di aggiudicazione peso: Ordine di importanza

Criterio di aggiudicazione: numero: 1

Criterio:

Tipo: Prezzo

Descrizione: Price

Categoria del criterio di aggiudicazione peso: Ordine di importanza

Criterio di aggiudicazione: numero: 2

Criterio:

Tipo: Qualità

Descrizione: Operation, support and continual improvement.

Categoria del criterio di aggiudicazione peso: Ordine di importanza

Criterio di aggiudicazione: numero: 3

Criterio:

Tipo: Qualità

Descrizione: OVERALL APPROACH TO CLIMATE AND THE ENVIRONMENT The contracting authority assumes that climate and environmental considerations shall be taken care of through requirements in the requirement specification, not as award criteria. The reason is that absolute requirements give a safe and predictable climate and environmental effect. SAAS SYSTEM'S SERVER OPERATION In a procurement of software as a service (SaaS), the predominant climate and environmental impact is connected to energy consumption and energy source in the data centres that run the system. Setting absolute requirements for data centre operation is therefore considered to provide a clearly better climate and environmental effect than to premiere this through award criteria, cf. the procurement regulations § 7-9 fourth paragraph of the first period. The procurement will be carried out as a competitive dialogue. To ensure that the market can actually fulfil the requirements, final requirement values are set during the dialogue - in accordance with DFØ's recommendations for complex SaaS procurements. The requirements will be directed towards the data centres that are used to operate the system, based on the EU code of conduct for energy efficient data centres. Relevant requirement parameters that are subject to dialogue: · Energy efficiency (PUE) · Share of renewable energy in electricity consumption (REF) · Water consumption for cooling (HENCEFORTH ALSO DEFINED AS) · Reuse of waste heat (ERF) TRANSPORT AND IMPLEMENTATION ASSISTANCE In the area of transport, the climate and environmental impact can be significantly reduced through absolute requirements. This procurement has contractual requirements regarding the use of zero emission or biogas vehicles for implementation assistance, cources etc., which, to a greater degree than the award criteria, will ensure a reduction of greenhouse gas emissions from transport in the contract period. The market for zero emission or biogas vehicles is considered mature. The requirements for emission free transport will therefore not be a dialogue.

Categoria del criterio di aggiudicazione peso: Ordine di importanza

Criterio di aggiudicazione: numero: 4

5.1.11. Documenti di gara

L'accesso a determinati documenti di gara è limitato

Le informazioni sui documenti riservati sono disponibili all'indirizzo seguente: <https://app.artifik.no/procurements/3946>

Canale di comunicazione ad hoc:

Nome: e-Tendering

5.1.12. Condizioni di appalto

Modalità di presentazione:

Presentazione elettronica delle offerte: Obbligatoria

Indirizzo per la presentazione: <https://app.artifik.no/procurements/3946>

Lingue in cui possono essere presentate le offerte o le domande di partecipazione: inglese, norvegese

Catalogo elettronico: Non consentita

Termine per il ricevimento delle domande di partecipazione: 19/05/2026 10:00:00 (UTC+00:00) ora dell'Europa occidentale, GMT

Condizioni contrattuali:

L'esecuzione dell'appalto deve avvenire nel contesto di programmi di lavoro protetti: No

Condizioni relative all'esecuzione dell'appalto: N/A
Fatturazione elettronica: Obbligatoria
Si farà ricorso all'ordinazione elettronica: sì
Sarà utilizzato il pagamento elettronico: sì
Accordo finanziario: N/A

5.1.15. Tecniche

Accordo quadro:

Nessun accordo quadro

Informazioni sul sistema dinamico di acquisizione:

Nessun sistema dinamico di acquisizione

5.1.16. Ulteriori informazioni, mediazione e ricorsi

Organizzazione competente per i ricorsi: Oslo tingrett

Organizzazione alla quale rivolgersi per informazioni complementari sulla procedura di appalto
: Oslo kommune v/ Oslobygg KF

Organizzazione alla quale rivolgersi per informazioni complementari sulle procedure di ricorso:
Oslo kommune v/ Oslobygg KF

Organizzazione che riceve le domande di partecipazione: Artifikk AS

8. Organizzazioni

8.1. ORG-0001

Nome ufficiale: Oslo kommune v/ Oslobygg KF

Numero di registrazione: 924599545

Indirizzo postale: Postboks 6391 Etterstad

Località: Oslo

Codice postale: 0604

Suddivisione del paese (NUTS): Oslo (NO081)

Paese: Norvegia

Referente: Torstein Nordrum

E-mail: postmottak@obf.oslo.kommune.no

Telefono: +47 21802180

Indirizzo internet: <https://www.oslo.kommune.no/etater-foretak-og-ombud/oslobygg-kf/>

Profilo del committente: <https://www.oslo.kommune.no/etater-foretak-og-ombud/oslobygg-kf/>

Ruoli di questa organizzazione:

Committente

Organizzazione alla quale rivolgersi per informazioni complementari sulla procedura di appalto

Organizzazione alla quale rivolgersi per informazioni complementari sulle procedure di ricorso

8.1. ORG-0002

Nome ufficiale: Oslo tingrett

Numero di registrazione: 926725939

Indirizzo postale: Postboks 2106 Vika

Località: Oslo

Codice postale: 0125

Suddivisione del paese (NUTS): Oslo (NO081)

Paese: Norvegia

E-mail: oslo.tingrett@domstol.no

Telefono: +47 22035200

Indirizzo internet: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Ruoli di questa organizzazione:

Organizzazione competente per i ricorsi

8.1. ORG-0003

Nome ufficiale: Artifik AS

Numero di registrazione: 925364967

Indirizzo postale: Stortingsgata 12

Località: Oslo

Codice postale: 0161

Suddivisione del paese (NUTS): Oslo (NO081)

Paese: Norvegia

E-mail: support@artifik.no

Indirizzo internet: <https://artifik.no>

Ruoli di questa organizzazione:

Prestatore di servizi in materia di appalti

Organizzazione che riceve le domande di partecipazione

Informazioni sull'avviso

Identificativo/versione dell'avviso: d9a071e9-bb28-4b07-84f4-0d72341f7454 - 01

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