277552-2026 - Gara

Norvegia – Servizi sanitari e di assistenza sociale – Procurement of a 24 hour residential and welfare service for persons with mental disorders and drugs and alcohol challenges
OJ S 79/2026 23/04/2026
Bando di gara – regime alleggerito
Servizi

1. Committente

1.1. Committente

Nome ufficiale: Hammerfest Kommune
E-mail: postmottak@hammerfest.kommune.no
Forma giuridica del committente: Organismo di diritto pubblico controllato da un'autorità locale
Attività dell'amministrazione aggiudicatrice: Servizi generali delle amministrazioni pubbliche

2. Procedura

2.1. Procedura

Titolo: Procurement of a 24 hour residential and welfare service for persons with mental disorders and drugs and alcohol challenges
Descrizione: The procurement concerns the purchase of 24 hour residential and welfare services for persons with mental disorders and drugs and alcohol challenges. The objective of the procurement is to ensure suitable and reliable housing offers with the necessary follow-up, systematic mapping, measures and evaluation of the service offer. The services shall contribute to implementing measures that safeguard the user's environmental therapeutic needs in a professionally responsible manner. The aim of the services is to facilitate a predictable and facilitated everyday life that promotes mastering, increased independence, social functioning and participation in meaningful activities.
Identificativo della procedura: ff5aa44d-07c8-43b1-88f1-c521f48ebfd9
Identificativo interno: 5086
Tipo di procedura: Aperta
Caratteristiche principali della procedura: The procurement concerns the purchase of 24 hour residential and welfare services for persons with mental disorders and drugs and alcohol challenges. The objective of the procurement is to ensure suitable and reliable housing offers with the necessary follow-up, systematic mapping, measures and evaluation of the service offer. The services shall contribute to implementing measures that safeguard the user's environmental therapeutic needs in a professionally responsible manner. The aim of the services is to facilitate a predictable and facilitated everyday life that promotes mastering, increased independence, social functioning and participation in meaningful activities.

2.1.1. Finalità

Natura dell'appalto: Servizi
Classificazione principale (cpv): 85000000 Servizi sanitari e di assistenza sociale
Classificazione aggiuntiva (cpv): 85100000 Servizi sanitari, 85120000 Servizi di assistenza medica ambulatoriale e servizi affini, 85121270 Servizi psichiatrici o psicologici, 85121271 Servizi di istituti per persone con disturbi psicologici, 85144000 Servizi di case di cura, 85312500 Servizi di riabilitazione, 85311000 Servizi di assistenza sociale con alloggio, 85323000 Servizi sanitari municipali

2.1.2. Luogo di esecuzione

Suddivisione del paese (NUTS): Finnmark/Finnmárku/Finmarkku (NO073)
Paese: Norvegia

2.1.3. Valore

Valore stimato al netto dell'IVA: 39 600 000,00 NOK

2.1.4. Informazioni generali

Base giuridica:
Direttiva 2014/24/UE

2.1.6. Motivi di esclusione

Fonti dei motivi di esclusione: Avviso
Situazione analoga al fallimento ai sensi della normativa nazionale: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.
Fallimento: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.
Corruzione: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council´s framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.
Concordato preventivo con i creditori: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.
Partecipazione a un'organizzazione criminale: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council´s framework decision 2008/841/RIA of 24 October 2008 on combating organised crime (EUT L 300 of 11.11.2008, p. 42).
Accordi con altri operatori economici intesi a falsare la concorrenza: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Violazione di obblighi in materia di diritto ambientale: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Riciclaggio di proventi di attività criminose o finanziamento del terrorismo: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).
Frode: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).
Lavoro minorile e altre forme di tratta di esseri umani: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council´s framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).
Insolvenza: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.
Violazione degli obblighi in materia di diritto del lavoro: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Amministrazione controllata: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.
False dichiarazioni, omessa informazione, incapacità di fornire i documenti richiesti o acquisizione di informazioni confidenziali in merito alla procedura in questione: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the

contracting authority´s decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?
Conflitto di interessi legato alla partecipazione alla procedura di appalto: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?
Partecipazione diretta o indiretta alla preparazione della procedura di appalto: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?
Grave illecito professionale: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.
Cessazione anticipata, risarcimento danni o altre sanzioni comparabili: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?
Violazione degli obblighi in materia di diritto sociale: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Violazione dell'obbligo di pagamento dei contributi previdenziali: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?
Cessazione di attività: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.
Violazione dell'obbligo di pagamento delle imposte: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?
Reati terroristici o reati connessi alle attività terroristiche: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council´s framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.
Infrazione legata alla condotta professionale nell'ambito degli appalti della difesa: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?
Mancanza dell'affidabilità necessaria a escludere i rischi per la sicurezza del paese: Is the tenderer assessed to lack reliability that is necessary to exclude the risk of national security?

5. Lotto

5.1. Lotto: LOT-0001

Titolo: Procurement of a 24 hour residential and welfare service for persons with mental disorders and drugs and alcohol challenges

Descrizione: The procurement concerns the purchase of 24 hour residential and welfare services for persons with mental disorders and drugs and alcohol challenges. The objective of the procurement is to ensure suitable and reliable housing offers with the necessary follow-up, systematic mapping, measures and evaluation of the service offer. The services shall contribute to implementing measures that safeguard the user's environmental therapeutic needs in a professionally responsible manner. The aim of the services is to facilitate a predictable and facilitated everyday life that promotes mastering, increased independence, social functioning and participation in meaningful activities.

Identificativo interno: 6639

5.1.1. Finalità

Natura dell'appalto: Servizi

Classificazione principale (cpv): 85000000 Servizi sanitari e di assistenza sociale

Classificazione aggiuntiva (cpv): 85100000 Servizi sanitari, 85120000 Servizi di assistenza medica ambulatoriale e servizi affini, 85121270 Servizi psichiatrici o psicologici, 85121271 Servizi di istituti per persone con disturbi psicologici, 85144000 Servizi di case di cura, 85312500 Servizi di riabilitazione, 85311000 Servizi di assistenza sociale con alloggio, 85323000 Servizi sanitari municipali

5.1.2. Luogo di esecuzione

Suddivisione del paese (NUTS): Finnmark/Finnmárku/Finmarkku (NO073)

Paese: Norvegia

5.1.3. Durata stimata

Data di inizio: 01/07/2026

Data di fine durata: 30/06/2032

5.1.6. Informazioni generali

Partecipazione riservata:

La partecipazione non è riservata.

Progetto di appalto non finanziato con fondi UE

5.1.9. Criteri di selezione

Fonti dei criteri di selezione: Avviso

Criterio: Rapporto finanziario

Descrizione del criterio di selezione: Tenderers shall have their tax and duty payments in order (tax, VAT etc.). Documentation requirements: Tax certificate issued by the tax authorities (maximum 6 months old). Foreign tenderers shall submit equivalent certificates from their home country.

Criterio: Iscrizione in un registro professionale pertinente

Descrizione del criterio di selezione: Tenderers shall be a legally established company registered in a company register, trade register or trade register in their country of establishment. Documentation requirements: Company Registration Certificate from the Brønnøysund Register Centre or other valid register statement confirming that the tenderer is registered and legally established. Foreign tenderers submit equivalent certificates from their jurisdiction.

Criterio: Referenze su servizi specifici
Descrizione del criterio di selezione: Tenderers shall have experience from comparable contracts. Tenderers shall have certified health personnel with a bachelor's degree in health and social sciences. Health workers and assistants shall have experience with the target group. Good Norwegian capabilities are required, both oral and written by employees who shall work with users. Documentation requirements:

5.1.10. Criteri di aggiudicazione

Criterio:
Tipo: Prezzo
Descrizione: Price
Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)
Criterio di aggiudicazione: numero: 50
Criterio:
Tipo: Qualità
Descrizione: Solution Description
Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)
Criterio di aggiudicazione: numero: 50

5.1.11. Documenti di gara

L'accesso a determinati documenti di gara è limitato
Le informazioni sui documenti riservati sono disponibili all'indirizzo seguente: https://app.artifik.no/procurements/5086
Canale di comunicazione ad hoc:
Nome: e-Tendering

5.1.12. Condizioni di appalto

Modalità di presentazione:
Presentazione elettronica delle offerte: Obbligatoria
Indirizzo per la presentazione: https://app.artifik.no/procurements/5086
Lingue in cui possono essere presentate le offerte o le domande di partecipazione: inglese, norvegese
Catalogo elettronico: Non consentita
Termine per il ricevimento delle offerte: 21/05/2026 10:00:00 (UTC+00:00) ora dell'Europa occidentale, GMT
Durata durante la quale l'offerta deve rimanere valida: 3 Mesi
Condizioni contrattuali:
L'esecuzione dell'appalto deve avvenire nel contesto di programmi di lavoro protetti: No
Condizioni relative all'esecuzione dell'appalto: N/A
Fatturazione elettronica: Obbligatoria
Si farà ricorso all'ordinazione elettronica: sì
Sarà utilizzato il pagamento elettronico: sì
Accordo finanziario: N/A

5.1.15. Tecniche

Accordo quadro:
Nessun accordo quadro
Informazioni sul sistema dinamico di acquisizione:
Nessun sistema dinamico di acquisizione

5.1.16. Ulteriori informazioni, mediazione e ricorsi

Organizzazione competente per i ricorsi: Vestre Finnmark tingrett

Organizzazione alla quale rivolgersi per informazioni complementari sulla procedura di appalto : Hammerfest Kommune
Organizzazione alla quale rivolgersi per informazioni complementari sulle procedure di ricorso: Hammerfest Kommune
Organizzazione che riceve le domande di partecipazione: Artifik AS

8. Organizzazioni

8.1. ORG-0001

Nome ufficiale: Hammerfest Kommune
Numero di registrazione: 921770669
Indirizzo postale: Rådhusplassen 1
Località: Hammerfest
Codice postale: 9600
Suddivisione del paese (NUTS): Finnmark/Finnmárku/Finmarkku (NO073)
Paese: Norvegia
Referente: Tom Christian Robertsen
E-mail: postmottak@hammerfest.kommune.no
Telefono: +47 78402000
Indirizzo internet: https://hammerfest.kommune.no/
Profilo del committente: https://hammerfest.kommune.no/
Ruoli di questa organizzazione:
Committente
Organizzazione alla quale rivolgersi per informazioni complementari sulla procedura di appalto
Organizzazione alla quale rivolgersi per informazioni complementari sulle procedure di ricorso

8.1. ORG-0002

Nome ufficiale: Vestre Finnmark tingrett
Numero di registrazione: 926722956
Indirizzo postale: Postboks 1134
Località: Alta
Codice postale: 9504
Suddivisione del paese (NUTS): Finnmark/Finnmárku/Finmarkku (NO073)
Paese: Norvegia
E-mail: vestre.finnmark.tingrett@domstol.no
Telefono: +47 78783100
Indirizzo internet: https://www.domstol.no/no/domstoler/tingrett/vestre-finnmark-tingrett/
Ruoli di questa organizzazione:
Organizzazione competente per i ricorsi

8.1. ORG-0003

Nome ufficiale: Artifik AS
Numero di registrazione: 925364967
Indirizzo postale: Stortingsgata 12
Località: Oslo
Codice postale: 0161
Suddivisione del paese (NUTS): Oslo (NO081)
Paese: Norvegia
E-mail: support@artifik.no
Indirizzo internet: https://artifik.no

Ruoli di questa organizzazione:
Prestatore di servizi in materia di appalti
Organizzazione che riceve le domande di partecipazione

Informazioni sull'avviso

Identificativo/versione dell'avviso: b7c118d9-6007-4c1d-ae90-5999e6403eef - 01
Tipo di formulario: Gara
Tipo di avviso: Bando di gara – regime alleggerito
Sottotipo di avviso: 20
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